

End-of-Sale and End-of-Life Announcement for the Cisco Prime Collaboration 10.5

EOL10123

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime Collaboration 10.5. The last day to order the affected product(s) is July 9, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Prime Collaboration 10.5

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 8, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 9, 2015
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 7, 2015
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 8, 2016
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 8, 2016
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 4, 2017
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-PC-B-10K-MA-LIC	Prime Collaboration-B Mass Lic - 10K endpoints	L-PC-B1-10K-MA-LIC	Prime Collaboration-B Mass Lic - 10K endpoints	-
L-PC-B-1K-MA-LIC	Prime Collaboration-B Mass Lic - 1K endpoints	L-PC-B1-1K-MA-LIC	Prime Collaboration-B Mass Lic - 1K endpoints	-
L-PC-B-20K-MA-LIC	Prime Collaboration-B Mass Lic - 20K endpoints	L-PC-B1-20K-MA-LIC	Prime Collaboration-B Mass Lic - 20K endpoints	-
L-PC-B-2K-MA-LIC	Prime Collaboration-B Mass Lic - 2K endpoints	L-PC-B1-2K-MA-LIC	Prime Collaboration-B Mass Lic - 2K endpoints	-
L-PC-B-30K-MA-LIC	Prime Collaboration-B Mass Lic - 30K endpoints	L-PC-B1-30K-MA-LIC	Prime Collaboration-B Mass Lic - 30K endpoints	-
L-PC-B-500-MA-LIC	Prime Collaboration-B Mass Lic - 500 endpoints	L-PC-B1-500-MA-LIC	Prime Collaboration-B Mass Lic - 500 endpoints	-
L-PC-B-5K-MA-LIC	Prime Collaboration-B Mass Lic - 5K endpoints	L-PC-B1-5K-MA-LIC	Prime Collaboration-B Mass Lic - 5K endpoints	-
L-PC-B-60K-MA-LIC	Prime Collaboration-B Mass Lic - 60K endpoints	L-PC-B1-60K-MA-LIC	Prime Collaboration-B Mass Lic - 60K endpoints	-
L-PC-B-AAN-10K	Prime Collab-B Assur (MASS), Analytics Bundle-10,000 endpnt	L-PC-B1-AAN-10K	Prime Collab-B Assur (MASS), Analytics Bundle-10,000 endpnt	-
L-PC-B-AAN-1K	Prime Collab-B Assur(MASS), Analytics Bundle-1,000 endpnt	L-PC-B1-AAN-1K	Prime Collab-B Assur (MASS), Analytics Bundle-1,000 endpnt	-
L-PC-B-AAN-20K	Prime Collab-B Assur (MASS), Analytics Bundle-20,000 endpnt	L-PC-B1-AAN-20K	Prime Collab-B Assur (MASS), Analytics Bundle-20,000 endpnt	-
L-PC-B-AAN-30K	Prime Collab-B Assur (MASS), Analytics Bundle-30,000 endpnt	L-PC-B1-AAN-30K	Prime Collab-B Assur (MASS), Analytics Bundle-30,000 endpnt	-
L-PC-B-AAN-500	Prime Collab-B Assur (MASS), Analytics Bundle-500 endpoints	L-PC-B1-AAN-500	Prime Collab-B Assur (MASS), Analytics Bundle-500 endpoints	-
L-PC-B-AAN-5K	Prime Collab-B Assur (MASS), Analytics Bundle-5,000 endpnt	L-PC-B1-AAN-5K	Prime Collab-B Assur (MASS), Analytics Bundle-5,000 endpnt	-
L-PC-B-AAN-60K	Prime Collab-B Assur (MASS), Analytics Bundle-60,000 endpnt	L-PC-B1-AAN-60K	Prime Collab-B Assur (MASS), Analytics Bundle-60,000 endpnt	-
L-PC-B-MAOM-10KU	Prime Collaboration-B 10K mass-OM upgrade	L-PC-B1-MAOM-10KU	Prime Collaboration-B 10K mass-OM upgrade	-
L-PC-B-MAOM-1KU	Prime Collaboration-B 1K mass-OM upgrade	L-PC-B1-MAOM-1KU	Prime Collaboration-B 1K mass-OM upgrade	-
L-PC-B-MAOM-20KU	Prime Collaboration-B 20K mass-OM upgrade	L-PC-B1-MAOM-20KU	Prime Collaboration-B 20K mass-OM upgrade	-
L-PC-B-MAOM-2KU	Prime Collaboration-B 2K mass-OM upgrade	L-PC-B1-MAOM-2KU	Prime Collaboration-B 2K mass-OM upgrade	-
L-PC-B-MAOM-30KU	Prime Collaboration-B 30K mass-OM upgrade	L-PC-B1-MAOM-30KU	Prime Collaboration-B 30K mass-OM upgrade	-
L-PC-B-MAOM-500U	Prime Collaboration-B 500 mass-OM upgrade	L-PC-B1-MAOM-500U	Prime Collaboration-B 500 mass-OM upgrade	-
L-PC-B-MAOM-5KU	Prime Collaboration-B 5K mass-OM upgrade	L-PC-B1-MAOM-5KU	Prime Collaboration-B 5K mass-OM upgrade	-
L-PC-B-MAOM-60KU	Prime Collaboration-B 60K mass-OM upgrade	L-PC-B1-MAOM-60KU	Prime Collaboration-B 60K mass-OM upgrade	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-PC-B-PAAN-10K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-10,000 endpnt	L-PC-B1-PAAN-10K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-10,000 endpnt	-
L-PC-B-PAAN-1K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-1,000 endpnt	L-PC-B1-PAAN-1K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-1,000 endpnt	-
L-PC-B-PAAN-20K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-20,000 endpnt	L-PC-B1-PAAN-20K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-20,000 endpnt	-
L-PC-B-PAAN-30K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-30,000 endpnt	L-PC-B1-PAAN-30K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-30,000 endpnt	-
L-PC-B-PAAN-500	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-500 endpnts	L-PC-B1-PAAN-500	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-500 endpnts	-
L-PC-B-PAAN-5K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-5,000 endpnt	L-PC-B1-PAAN-5K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-5,000 endpnt	-
L-PC-B-PAAN-60K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-60,000 endpnt	L-PC-B1-PAAN-60K	Prime Collab-B Prov, Assur (MASS), Analyt Bundle-60,000 endpnt	-
L-PCB-MAOM-10KU	Prime Collaboration-B 10K mass-OM-PUT upgrade	L-PC-B1-MAOM-10K=	Prime Collaboration-B 10K mass-OM-PUT upgrade	-
L-PCB-MAOM-1KU	Prime Collaboration-B 1K mass-OM-PUT upgrade	L-PC-B1-MAOM-1KU	Prime Collaboration-B 1K mass-OM upgrade	-
L-PCB-MAOM-20KU	Prime Collaboration-B 20K mass-OM-PUT upgrade	L-PC-B1-MAOM-20K=	Prime Collaboration-B 20K mass-OM-PUT upgrade	-
L-PCB-MAOM-2KU	Prime Collaboration-B 2K mass-OM-PUT upgrade	L-PC-B1-MAOM-2K=	Prime Collaboration-B 2K mass-OM PUT upgrade	-
L-PCB-MAOM-30KU	Prime Collaboration-B 30K mass-OM-PUT upgrade	L-PC-B1-MAOM-30K=	Prime Collaboration-B 30K mass-OM-PUT upgrade	-
L-PCB-MAOM-500U	Prime Collaboration-B 500 mass-OM-PUT upgrade	L-PC-B1-MAOM-500=	Prime Collaboration-B 500 mass-OM PUT upgrade	-
L-PCB-MAOM-5KU	Prime Collaboration-B 5K mass-OM-PUT upgrade	L-PC-B1-MAOM-5K=	Prime Collaboration-B 5K mass-OM upgrade	-
L-PCB-MAOM-60KU	Prime Collaboration-B 60K mass-OM-PUT upgrade	L-PC-B1-MAOM-60K=	Prime Collaboration-B 60K mass-OM-PUT upgrade	-
R-PC-10.5-ASSRUK9=	PC 10.5 Assurance & Analytics Upgrde SW Image and LIC on PUT	R-PC-10.6-ASSRUK9=	PC 10.6 Assurance & Analytics Upgrde SW Image and LIC on PUT	-
R-PC-10.5-ASSW-K9=	Prime Collaboration 10.5 Assurance/Analytics Softw, base lic	R-PC-10.6-ASSW-K9=	Prime Collaboration 10.6 Assurance/Analytics Softw, base lic	-
R-PC-10.5-PROVUK9=	PC 10.5 Provisioning Upgrde SW Image and LIC on PUT	R-PC-10.6-PROVUK9=	PC 10.6 Provisioning Upgrde SW Image and LIC on PUT	-
R-PC-10.5-PRSW-K9=	Prime Collaboration 10.5 Provisioning Software, base license	R-PC-10.6-PRSW-K9=	Prime Collaboration 10.6 Provisioning Software, base license	-

Product Migration Options

Customers are encouraged to migrate to Cisco Prime Collaboration 10.6. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/cloud-systems-management/prime-collaboration/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco Prime Collaboration 10.5 the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For More Information Cisco Prime Collaboration 10.6, visit <http://www.cisco.com/c/en/us/products/cloud-systems-management/prime-collaboration/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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