

## End-of-Sale and End-of-Life Announcement for the Cisco Prime Central for HCS Assurance

EOL9841

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime Central for HCS Assurance. The last day to order the affected product(s) is August 11, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Prime Central for HCS Assurance

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 11, 2014
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 11, 2014
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 11, 2014
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 11, 2015
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 11, 2015
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	October 11, 2015
<b>Last Date of Support: App. SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2016

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
<b>CENTRAL-1-HCS-LE</b>	HCS Large Enterprise Prime Central Bundle
<b>CENTRAL-1-HCS-T1</b>	HCS Tier 1 Non-Commitment Prime Central bundle for 1K to 25K
<b>CENTRAL-1-HCS-T2</b>	HCS Tier 2 Non-Commitment Prime Central bundle for 25K to 10
<b>CENTRAL-1-HCS-T3</b>	HCS Tier 3 Prime Central bundle for 100K to 250K
<b>CENTRAL-1-HCS-T4</b>	HCS Tier 4 Commitment Prime Central bundle for 250K to 750K
<b>CENTRAL-1-HCS-T5</b>	HCS Tier 5 Commitment Prime Central bundle for 750K to 1.25M
<b>CENTRAL-1-HCS-T6</b>	HCS Tier 6 Commitment Prime Central bundle for 1.25M and abo
<b>CENTRAL-1-HCS-T7</b>	ON HOLD HCS Tier 7
<b>EA-HCS-CNTRLDVD-K9</b>	EA - HCS Prime Central 1.0 DVD - auto-expand one per order
<b>EA-HCS-PC1-USER</b>	Prime Central User - HCS LE for EA
<b>EA-HCSLE-FMG-PC1</b>	HCS LE Enterprise Agreement Prime Central - Full Mig
<b>EA-HCSLE-NEW-PC1</b>	HCS LE Enterprise Agreement Prime Central - New
<b>EA-HCSLE-PRMG-PC1</b>	HCS LE Enterprise Agreement Prime Central - Prod Mig
<b>EA-HCSLE-SUMG-PC1</b>	HCS LE Enterprise Agreement Prime Central - Sub Mig
<b>EA-HCSLE-SVMG-PC1</b>	HCS LE Enterprise Agreement Prime Central - Service Mig
<b>HCS-CENTRAL-PS</b>	HCS Prime Central for Public Sector
<b>HCS-CNTRL-1-DVD-K9</b>	HCS Prime Central 1.0 DVD - auto-expand one per order
<b>HCS-CNTRL-1-K9-LAB</b>	HCS Prime Central 1.0 DVD LAB
<b>HCS-CNTRL-1-NFR</b>	HCS Prime Central 1.0 DVD NFR - 90 day eval copy
<b>HCS-HCM-LE</b>	HCS Large Enterprise HCM Bundle
<b>HCS-HCM-TIER1</b>	HCS Tier 1 Non-Commitment HCM bundle for 1K to 25K
<b>HCS-HCM-TIER2</b>	HCS Tier 2 Non-Commitment HCM bundle for 25K to 100K
<b>HCS-HCM-TIER3</b>	HCS Tier 3 Commitment HCM bundle for 100K to 250K
<b>HCS-HCM-TIER4</b>	HCS Tier 4 Commitment HCM bundle for 250K to 750K
<b>HCS-HCM-TIER5</b>	HCS Tier 5 Commitment HCM bundle for 750K to 1.25M
<b>HCS-HCM-TIER6</b>	HCS Tier 6 Commitment HCM bundle for 1.25M and above
<b>UCSS-U-CTHCSPS-1-1</b>	UCSS for Prime Central HCS Public Sector - 1 year - 1 user
<b>UCSS-U-CTHCSPS-2-1</b>	UCSS for Prime Central HCS Public Sector - 2 year - 1 user
<b>UCSS-U-CTHCSPS-3-1</b>	UCSS for Prime Central HCS Public Sector - 3 year - 1 user
<b>UCSS-U-CTHCSPS-5-1</b>	UCSS for Prime Central HCS Public Sector - 5 year - 1 user
<b>UCSS-U-PCEA-N-3-1</b>	Prime Central EA STD UCSS HCS LE - 3 Yr - 1 Usr - New
<b>UCSS-U-PCEA-N-5-1</b>	Prime Central EA STD UCSS HCS LE - 5 Yr - 1 Usr - New
<b>UCSS-U-PCEAFM-3-1</b>	Prime Central EA STD UCSS HCS LE - 3 Yr - 1 Usr - Full Mig
<b>UCSS-U-PCEAFM-5-1</b>	Prime Central EA STD UCSS HCS LE - 5 Yr - 1 Usr - Full Mig
<b>UCSS-U-PCEAPM-3-1</b>	Prime Central EA STD UCSS HCS LE - 3 Yr - 1 Usr - Prod Mig
<b>UCSS-U-PCEAPM-5-1</b>	Prime Central EA STD UCSS HCS LE - 5 Yr - 1 Usr - Prod Mig
<b>UCSS-U-PCEASM-3-1</b>	Prime Central EA STD UCSS HCS LE -3 Yr-1 Usr- Service Mig
<b>UCSS-U-PCEASM-5-1</b>	Prime Central EA STD UCSS HCS LE -5 Yr-1 Usr- Service Mig
<b>UCSS-U-PCEAUM-3-1</b>	Prime Central EA STD UCSS HCS LE - 3 Yr - 1 Usr - Sub Mig
<b>UCSS-U-PCEAUM-5-1</b>	Prime Central EA STD UCSS HCS LE - 5 Yr - 1 Usr - Sub Mig

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## Product Migration Options

There is no replacement available for the Cisco Prime Central for HCS Assurance at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase Cisco Prime Central for HCS Assurance through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

## Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

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