



## End-of-Sale and End-of-Life Announcement for the Cisco Prime NAM 2304 and 2320 Appliances

EOL10407

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime NAM 2304 and 2320 Appliances. The last day to order the affected product(s) is November 27, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Prime NAM 2304 and 2320 Appliances

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 29, 2015
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 27, 2015
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 25, 2016
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 26, 2016
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 26, 2016
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	February 22, 2020
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2020

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAM-8PD1TBSATA	8-Pack 1TB 6Gb SATA 7.2K RPM HDD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-CPU-E5-2609	2.4 GHz E5-2609/80W 4C/10MB Cache/DDR3 1066MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-CPU-E5-2640	2.50 GHz E5-2640/95W 6C/15MB Cache/DDR3 1333MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-D1TBSATA	1TB 6Gb SATA 7.2K RPM SFF HDD/hot plug/drive sled mounted	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-MR-1X082RX-A	8GB DDR3-1333-MHz RDIMM/PC3-10600/2R/1.35v	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-NT20E2	Capture Adapter with 2x10G ports	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-NT4E-4	Capture Adapter with 4x1G ports (SFP)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-NT4E-4T	Capture Adapter with 4x1G ports (RJ45)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-PSU-650W	650W power supply for C-series rack servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-PSU-BLKP	Power supply blanking panel/filler	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-RAID-9266	MegaRAID 9266-8i + battery backup for C240 and C220	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-RAID9271CV-8I	MegaRAID 9271CV	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-RPSU-650W	650W power supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-SD-16G-C220	16GB SD Card Module for C220 servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM-SD-16G-C240	16GB SD Card Module for C240 servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAM2304-RJ45-K9	Cisco Prime NAM 2304 Appliance, 4x1 GbE, RJ45	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM2304-SFP-K9	Cisco Prime NAM 2304 Appliance, 4x1GbE, SFP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM2320-K9	Cisco Prime NAM 2320 Appliance, 2x10GbE	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product Migration Options

Customers are encouraged to migrate to the new Cisco Prime NAM 2420 and 2440 appliances, which are scheduled to be available in the third quarter of 2015. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/cloud-systems-management/nam-2000-series-appliances/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Prime NAM 2304 and 2320 Appliances through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more Information Cisco NAM 2420 and 2440 Appliances, visit <http://www.cisco.com/c/en/us/products/cloud-systems-management/nam-2000-series-appliances/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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