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End-of-Sale and End-of-Life Announcement for the Cisco Gateway Management Module (GMM)

Contents

Overview

EOL14487

Cisco announces the end-of-sale and end-of-life dates for the Cisco Gateway Management Module (GMM). The last day to order the affected product(s) is August 23, 2021. The last day to renew or add to an existing subscription is August 23, 2021. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Gateway Management Module (GMM)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 23, 2021
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 23, 2021
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	August 23, 2021
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	December 31, 2021

*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2.   Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
KIN-ESS-CLOUD	Kinetic Essentials Cloud for Gateway Management	IOTOC-CLOUD	Cisco IoT Operations Dashboard in the Cloud	–
KIN-ESS-CLD-C	Kinetic Essentials Cloud for Gateway Management - Commit	There is currently no replacement product available for this product.	–	–
KIN-ESS-CLD-O	Kinetic Essentials Cloud for Gateway Management - Overage	There is currently no replacement product available for this product.	–	–
KIN-ESS-CLD-U	Kinetic Essentials Cloud for Gateway Management - Usage	There is currently no replacement product available for this product.	–	–
DDP-CLOUD-ALC	DDP Connect	There is currently no replacement product available for this product.	–	–
DDP-GTW-COMMIT	IOTDC Gateway Management Commit	There is currently no replacement product available for this product.	–	–
DC-GTWY-OVR	IOTDC Gateway Management Overage	There is currently no replacement product available for this product.	–	–
DDP-CLOUD-BNDL	DDP Cloud Bundle Top Level	There is currently no replacement product available for this product.	–	–
DDP-CLOUD-BNDL-S	DDP Cloud Bundle Small	There is currently no replacement product available for this product.	–	–
KIN-ESS-CLOUD-TMU	Tactical Mobile Unit Cloud Management for Gateway	IOTOC-CLOUD	Cisco IoT Operations Dashboard in the Cloud	–

Product migration options

Cisco Gateway Management Module (GMM) customers are transitioning to the Cisco IoT Operations Dashboard, which provides a central dashboard to deploy and monitor Cisco gateways, routers, and sensors at scale. Through Cisco IoT Operations Dashboard, customers gain valuable operational insights that can help them make informed network and business decisions. Learn More- https://www.cisco.com/site/us/en/products/networking/iot-software/iot-operations-dashboard/index.html.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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