



## End-of-Sale and End-of-Life Announcement for the Cisco IP Solution Center 6.0

EOL8449

Cisco announces the end-of-sale and end-of-life dates for the Cisco IP Solution Center 6.0. The last day to order the affected product(s) is December 10, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco IP Solution Center 6.0

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 11, 2012
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 10, 2012
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 10, 2013
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 10, 2013
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 10, 2013
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	March 8, 2015
<b>Last Date of Support: App. SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
COMBO-ISC5X-API-R	API For MPLS, L2 Reporting Apps	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC-6.0-10K-INC	ISC 6.x 10K Incremental ALs for MPLS, L2 and MDE	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ISC-6.0-1K-INC	ISC 6.x 1K Incremental ALs for MPLS, L2 and MDE	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC-6.0-500-INC	ISC 6.x 500 Incremental ALs for MPLS, L2 and MDE	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC-6.0-5K-INC	ISC 6.x 5K Incremental ALs for MPLS, L2 and MDE	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC-6.0-ENT-1K-K9	ISC 6.0 Entry, L3/L2, MDE, Reporting API incl 1K ALs	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC-6.0-ENT-500-K9	ISC 6.0 Entry, L3/L2, MDE, Reporting API incl 500 ALs	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC5-6.0-UP-2K-K9	Upg To ISC 6.0 Apps For 5.x Customers With Up To 2K A/Cs	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC5-6.0-UP-30K-K9	Upg To ISC 6.0 Apps For 5.x Customers With >6K->30K A/Cs	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC5-6.0-UP-50K-K9	Upg To ISC 6.0 Apps For 5.x Customers With >30K->50K A/Cs	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC5-6.0-UP-6K-K9	Upg To ISC 6.0 Apps For 5.x Customers With >2K->6K A/Cs	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC5-6.0-UP100K-K9	Upg To ISC 6.0 Apps For 5.x Customers With >50K->100K A/Cs	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC5-6.0-UP250K-K9	Upg To ISC 6.0 Apps For 5.x Customers With >100K->250K A/Cs	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC5X-BU-K9	ISC 5.x Backup Pack (Site Diversification License)	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC5X-LAB-K9	ISC 5.x Lab/Test Combo Licence - Incl 25 ALs/10 Nodes)	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC6X-BU-K9	Cisco ISC 6.x backup pack (site diversification license)	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC6X-LAB-K9	Cisco ISC 6.x Lab/Test combo Licence - incl 25 ALs/10 nodes)	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC6X-MPLS-L2-API	ISC 6.x MPLS VPN, L2/ME API Flow-Through Provisioning	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC6X-TEM-50N-INC	ISC 6.x TEM 50-Node Incremental Upgrade Beyond 50 Nodes	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
ISC6X-TEM-50NTU	ISC 6.x TEM Upgrade From Current 20 To 50-Node AL	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
TEM-ISC5X-50N-INC	ISC 5.x TEM 50-Node Incremental Upgrade Beyond 50 Nodes	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
TEM-ISC5X-50NTU	ISC 5.x TEM Upgrade From Current 20 To 50-Node AL	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
TU-ISC5X-1K-INC	ISC 5.x 1K AL Increment	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-
TU-ISC5X-5K-INC	ISC 5.x 5K AL Increment	R-PRIME1FULFILL-K9	Prime Fulfillment 6.x (DCT Top Level Ordering - eDelivery)	-

## Product Migration Options

Customers are encouraged to migrate to the Cisco Prime Provisioning 6.2. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps12199/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco IP Solution Center 6.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco Prime Provisioning 6.2, visit <http://www.cisco.com/en/US/products/ps12199/index.html>, or contact your local account representative.

To request information about the Cisco Prime Provisioning 6.2, send an e-mail to [prime-fulfillment@cisco.com](mailto:prime-fulfillment@cisco.com).

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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