

End-of-Sale and End-of-Life Announcement for the Cisco IP Solution Center 4.x and 5.x Selected Options

EOL6880

Cisco announces the end-of-sale and end-of life dates for the Cisco® IP Solution Center 4.x and 5.x Selected Options. The last day to order the affected product(s) is April 2, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco IP Solution Center 4.x and 5.x Selected Options

| Milestone | Definition | Date |
|--|---|-----------------|
| End-of-Life Announcement Date | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | October 2, 2009 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | April 2, 2010 |
| Last Ship Date: App. SW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | July 1, 2010 |
| End of SW Maintenance Releases Date: App. SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | April 2, 2011 |
| End of New Service Attachment Date: App. SW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | April 2, 2011 |
| End of Service Contract Renewal Date: App. SW | The last date to extend or renew a service contract for the product. | June 28, 2012 |
| Last Date of Support: App. SW | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete. | April 1, 2013 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number |
|---------------------------------|--|---|
| BEMDE2X-ISC5X-10KI | Best Effort SLA - 10K A/C Increment (Applies Above 10K A/Cs) | See the Product Migration Options section below for detailed information on replacing this product. |
| BEMDE2X-ISC5X-50KI | Best Effort SLA - 50K A/C increment (applies above 10K A/Cs) | See the Product Migration Options section below for detailed information on replacing this product. |
| CISCMD-4X-10KINC | Combi ISC 4X MDE 2X Increment 10K Above 10K | See the Product Migration Options section below for detailed information on replacing this product. |
| COMBO-MVLV-1K-UP | Act Upg SC 4.1, 4.2 Combo to SP MPLS-L2 (500 to 1000 AL) | See the Product Migration Options section below for detailed information on replacing this product. |
| BEMDE2X-ISC5X-50KI | Best Effort SLA - 50K A/C increment (applies above 10K A/Cs) | See the Product Migration Options section below for detailed information on replacing this product. |
| CISCMD-4X-10KINC | Combi ISC 4X MDE 2X Increment 10K Above 10K | See the Product Migration Options section below for detailed information on replacing this product. |

Product Migration Options

Customers are encouraged to migrate to the Cisco IP Solution Center 5.2. Information about this product can be found at: http://www.cisco.com/en/US/prod/collateral/netmgtsw/ps6504/ps5696/ps4748/data_sheet_c78-542751.html.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco IP Solution Center 5.2, visit http://www.cisco.com/en/US/prod/collateral/netmgtsw/ps6504/ps5696/ps4748/data_sheet_c78-542751.html, or contact your local account representative.

To request information about the Cisco IP Solution Center 5.2, send an e-mail to isc-mktg@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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