

End-of-Sale and End-of-Life Announcement for the Cisco Intelligent Automation for SAP 3.0

EOL10353

Cisco announces the end-of-sale and end-of life Cisco Intelligent Automation for SAP 3.0. The last day to order the affected product(s) is November 11, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Intelligent Automation for SAP 3.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 13, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 11, 2015
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 9, 2016
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 10, 2016
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 10, 2016
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	February 6, 2018
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
L-CPO3XASPC-K9=	Cisco Intelligent Automation for SAP 3.X (ASP)-Spares
L-CPO3XCPU-K9	Number Of SAP CPUs
L-CPO3XCPU-NP-K9	Number Of SAP CPUs
L-CPO3XHANAX-K9	IA For SAP HANA For N TB Plus Appliances
L-CPO3XHANAX-NP-K9	IA for SAP HANA For N TB Plus Non-Prod Appliances
L-CPO3XNMU-K9	Number Of SAP Users
L-CPO3XNMU-NP-K9	Number Of SAP Users
L-CPO3XRY-K9	CPO Automation For BMC Remedy Per Instance
L-CPO3XRY-NP-K9	CPO Automation For BMC Remedy Per Instance
L-CPO3XSAPC-K9	Cisco Intelligent Automation for SAP 3.X
L-CPO3XSAPC-NP-K9	Cisco Intelligent Automation for SAP 3.X
L-CPO3XSAPCP-K9	Cisco Intelligent Automation for SAP 3.X (ASP Edition)
L-CPO3XSAPCP-NP-K9	Cisco Intelligent Automation for SAP 3.X (ASP Edition)
L-CPO3XSAPCS-K9=	IA For SAP HANA - Spares
L-CPO3XSM-K9	CPO Automation For SAP Soln Mgr For 1 To 499 Named Users
L-CPO3XSM-NP-K9	CPO Automation For SAP Soln Mgr For 1 To 499 Named Users
L-CPO3XSMH-K9	CPO Automation For SAP Soln Mgr For 500-999 Named Users
L-CPO3XSMH-NP-K9	CPO Automation For SAP Soln Mgr For 500-999 Named Users
L-CPO3XSMM-K9	CPO Automation For SAP Soln Mgr For 1000-4999 Named Users
L-CPO3XSMM-NP-K9	CPO Automation For SAP Soln Mgr For 1000-4999 Named Users
L-CPO3XSMMM-K9	CPO Automation For SAP Soln Mgr For 5000 Plus Named Users
L-CPO3XSMMM-NP-K9	CPO Automation For SAP Soln Mgr For 5000 Plus Named Users
L-CPO3XSMP-K9	CPO Automation For SAP Soln Manager For 1 To 9 SAP CPUs
L-CPO3XSMP-NP-K9	CPO Automation For SAP Soln Manager For 1 To 9 SAP CPUs
L-CPO3XSMPH-K9	CPO Automation For SAP Soln Mgr For 100 To 999 SAP CPUs
L-CPO3XSMPH-NP-K9	CPO Automation For SAP Soln Mgr For 100 To 999 SAP CPUs
L-CPO3XSMPM-K9	CPO Automation For SAP Soln Mgr For 1000 Plus SAP CPUs
L-CPO3XSMPM-NP-K9	CPO Automation For SAP Soln Mgr For 1000 Plus SAP CPUs
L-CPO3XSMP-T-K9	CPO Automation For SAP Soln Mgr For 10 To 99 SAP CPUs
L-CPO3XSMP-T-NP-K9	CPO Automation For SAP Soln Mgr For 10 To 99 SAP CPUs
L-CPO3XSP-K9	Incident Response For SAP Auto Pk 1 To 499 Named Users
L-CPO3XSP-NP-K9	Incident Response For SAP Auto Pk 1 To 499 Named Users
L-CPO3XSPCS-NP-K9=	IA for SAP HANA 3.X - Non-Prod Spares
L-CPO3XSPH-K9	Incident Response For SAP Auto Pk 500 To 999 Named Users
L-CPO3XSPH-NP-K9	Incident Response For SAP Auto Pk 500 To 999 Named Users
L-CPO3XSPM-K9	Incident Response For SAP Auto Pk 1000 To 4999 Named Users
L-CPO3XSPM-NP-K9	Incident Response For SAP Auto Pk 1000 To 4999 Named Users
L-CPO3XSPMM-K9	Incident Response For SAP Auto Pk 5000 Plus Named Users
L-CPO3XSPMM-NP-K9	Incident Response For SAP Auto Pk 5000 Plus Named Users
L-CPO3XSPP-K9	Incident Response For SAP Auto Pk For 1 To 9 SAP CPUs
L-CPO3XSPP-NP-K9	Incident Response For SAP Auto Pk For 1 To 9 SAP CPUs
L-CPO3XSPPH-K9	Incident Response For SAP Auto Pk For 100 To 999 SAP CPUs

End-of-Sale Product Part Number	Product Description
L-CPO3XSPPH-NP-K9	Incident Response For SAP Auto Pk For 100 To 999 SAP CPUs
L-CPO3XSPPM-K9	Incident Response For SAP Auto Pk For 1000 Plus SAP CPUs
L-CPO3XSPPM-NP-K9	Incident Response For SAP Auto Pk For 1000 Plus SAP CPUs
L-CPO3XSPT-K9	Incident Response For SAP Auto Pk For 10 To 99 SAP CPUs
L-CPO3XSPT-NP-K9	Incident Response For SAP Auto Pk For 10 To 99 SAP CPUs
L-CPO3XTHP-K9	IT Task Automation For SAP Auto Pack For 100-999 SAP CPUs
L-CPO3XTHP-NP-K9	IT Task Automation For SAP Auto Pack For 100-999 SAP CPUs
L-CPO3XTMPA-K9	IT Task Automation For SAP Auto Pack For 1000 Plus SAP CPUs
L-CPO3XTMPA-NP-K9	IT Task Automation For SAP Auto Pack For 1000 Plus SAP CPUs
L-CPO3XTP-K9	IT Task Automation For SAP Auto Pk 1 To 499 Named Users
L-CPO3XTP-NP-K9	IT Task Automation For SAP Auto Pk 1 To 499 Named Users
L-CPO3XTPH-K9	IT Task Automation For SAP Auto Pk 500 To 999 Named Users
L-CPO3XTPH-NP-K9	IT Task Automation For SAP Auto Pk 500 To 999 Named Users
L-CPO3XTPM-K9	IT Task Automation For SAP Auto Pk 1000 To 4999 Named Users
L-CPO3XTPM-NP-K9	IT Task Automation For SAP Auto Pk 1000 To 4999 Named Users
L-CPO3XTPMM-K9	IT Task Automation For SAP Auto Pk 5000 Plus Named Users
L-CPO3XTPMM-NP-K9	IT Task Automation For SAP Auto Pk 5000 Plus Named Users
L-CPO3XTPP-K9	IT Task Automation For SAP Auto Pack For 1 To 9 SAP CPUs
L-CPO3XTPP-NP-K9	IT Task Automation For SAP Auto Pack For 1 To 9 SAP CPUs
L-CPO3XTTP-K9	IT Task Automation For SAP Auto Pack For 10-99 SAP CPUs
L-CPO3XTTP-NP-K9	IT Task Automation For SAP Auto Pack For 10-99 SAP CPUs
L-CPO3XVW-K9	CPO Automation For VMware For Hypervisors
L-CPO3XVW-NP-K9	CPO Automation For VMware For Hypervisors
L-CPO3XWB-K9	Web Service Automation Per Web Service
L-TA19BS	Transaction Analyzer 1.9 For SAP Base Server
L-TA19BS=	Transaction Analyzer 1.9 For SAP Base Server
L-TA19EU	Transaction Analyzer 1.9 Per SAP ESS User
L-TA19EU=	Transaction Analyzer 1.9 Per SAP ESS User
L-TA19PU	Transaction Analyzer 1.9 Per SAP PRO User
L-TA19PU=	Transaction Analyzer 1.9 Per SAP PRO User
L-TA19SU	Transaction Analyzer 1.9 Per SAP User
L-TA19SU=	Transaction Analyzer 1.9 Per SAP User

Product Migration Options

There is no replacement available for the Cisco Intelligent Automation for SAP 3.0 at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco Intelligent Automation for SAP 3.0 the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

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