

## End-of-Sale and End-of-Life Announcement for the Selected Cisco Info Center (CIC) Solutions, Licenses, and Bundles

EOL6221

Cisco® announces the end-of-sale and end-of life dates for the Selected Cisco Info Center (CIC) Solutions, Licenses, and Bundles. The last day to order the affected product(s) is March 31, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Selected Cisco Info Center (CIC) Solutions, Licenses, and Bundles

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 1, 2007
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 31, 2008
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 29, 2008
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 31, 2009
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 31, 2009
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	June 27, 2010
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

New customers are encouraged to order the Cisco Info Center recommended replacement product part numbers listed in Table 2 below.

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>CIC-APD-F-M</b>	CIC App Disc Mng Host - Fail	CIC-APD-M	CIC App Disc Mng Host RTU
<b>CIC-APD-MH-U-F</b>	CIC Appl. Disc. - Mgd. Host - Unlimited-1501+Fail	CIC-APD-MH-U	CIC Appl. Disc. - Mgd. Host - Unlimited-1501+

<b>CIC-APD-MH-U-NP</b>	CIC Appl. Disc. - Mgd. Host - Unlimited-1501+NonProd	CIC-APD-MH-U	CIC Appl. Disc. - Mgd. Host - Unlimited-1501+
<b>CIC-APD-MNP</b>	CIC App Disc Mng Host -NonProd	CIC-APD-MH-U	CIC Appl. Disc. - Mgd. Host - Unlimited-1501+
<b>CIC-APD-SF</b>	CIC App Disc Svr Primary -Fail	CIC-APD-S	CIC App Disc Svr Primary
<b>CIC-APD-SNP</b>	CIC App Disc Svr Primary - NonProd	CIC-APD-S	CIC App Disc Svr Primary
<b>CIC-BASE-II</b>	CIC Base II Bundle	CIC-7.1-K9	CIC 7.1-Info Server for UNIX
<b>CIC-BASE-II</b>	CIC Base II Bundle	CIC-NMIP3.5-O-K9	CIC NM IP 3.5-Bundle Overlay-NoFoundation
<b>CIC-BASE-II</b>	CIC Base II Bundle	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-BASE-II</b>	CIC Base II Bundle	CIC-SSM3.1	CIC SSM 3.1 - System Svc. Mon. RTU
<b>CIC-BASE-II</b>	CIC Base II Bundle	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
<b>CIC-BASE-II</b>	CIC Base II Bundle	CIC-VIZ1.3-S	CIC Visualization Webtop Server 1.3.1
<b>CIC-CNM-DTP-10</b>	Netcool/CNMview 10 Desktop Clients	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-CNM-SVR</b>	Netcool/CNMview Single Customer Server	There is currently no replacement product available for this product.	
<b>CIC-CO-3.6</b>	Cisco Info Center Converged Optical 3.6	There is currently no replacement product available for this product.	
<b>CIC-DCM-3270-05</b>	CIC/DCM 3270 Five Pack Connection	There is currently no replacement product available for this product.	
<b>CIC-DCM-CO-01</b>	CIC/DCM Console Single Image	There is currently no replacement product available for this product.	
<b>CIC-DCM-CO-05</b>	CIC/DCM Console Five Pack Image	There is currently no replacement product available for this product.	
<b>CIC-DCM-ISA-01</b>	CIC/DCM iSeries Five Pack Health Check Monitor	There is currently no replacement product available for this product.	
<b>CIC-DCM-ISE-01</b>	CIC/DCM iSeries Event Monitor	There is currently no replacement product available for this product.	
<b>CIC-DCM-ISI-01</b>	CIC/DCM iSeries Single Health Check Monitor	There is currently no replacement product available for this product.	
<b>CIC-DSM-3270-01</b>	CIC/DCM 3270 Single Connection	There is currently no replacement product available for this product.	
<b>CIC-DT-NT-1</b>	Admin Desktop for NT - 1 PK	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-EBAM-SRVR</b>	CIC EBAM Server	CIC-RAD3.0-SV	CIC RAD 3.0 Server
<b>CIC-F-VAD</b>	CIC Vis Acc Dvc Corr x1K Dvcs-Fail	CIC-VAD	CIC Vis Acc Dvc Corr x1K Dvcs RTU
<b>CIC-F-VDC</b>	CIC Vis Dvc Corr (1 License) - Fail	CIC-VDC	CIC Vis Dvc Corr RTU
<b>CIC-F-VHD</b>	CIC Vis Host Dvc Corr - Fail	CIC-VHD	CIC Vis Host Dvc Corr RTU
<b>CIC-FW-BASE</b>	Base Bundle For Firewall Monitoring	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-01</b>	IDS x1 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-05</b>	IDS x5 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU

<b>CIC-FW-IDS-10</b>	IDS x10 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-100</b>	IDS x100 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-1000</b>	IDS x1000 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-1500</b>	IDS x1500 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-2000</b>	IDS x2000 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-25</b>	IDS x25 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-250</b>	IDS x250 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-2500</b>	IDS x2500 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-50</b>	IDS x50 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-IDS-500</b>	IDS x500 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-01</b>	PIX x1 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-05</b>	PIX x5 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-10</b>	PIX x10 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-100</b>	PIX x100 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-1000</b>	PIX x1000 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-1500</b>	PIX x1500 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-2000</b>	PIX x2000 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-25</b>	PIX x25 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-250</b>	PIX x250 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-2500</b>	PIX x2500 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-50</b>	PIX x50 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PIX-500</b>	PIX x500 Monitoring License	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-FW-PP</b>	Pack For Firewall Monitoring	There is currently no replacement product available for this product.	
<b>CIC-IG</b>	Unidirectional Info Gateway	CIC-GW-T1	CIC Gateway Tier 1 RTU
<b>CIC-IM</b>	Generic Info Mediator	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
<b>CIC-IM-BMC-1</b>	BMC Mediator	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
<b>CIC-IM-CTM</b>	CTM Info Mediator	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
<b>CIC-IM-CU</b>	Multiplex Mediator Server for NT	There is currently no replacement product available for this product.	
<b>CIC-IM-FW-1</b>	Bundle x1 Firewall Monitoring Licenses	CIC-SDMT1	CIC SDM - Sec. Device Mon.-T1 RTU
<b>CIC-IM-LTL1-1</b>	TL1 Bundle x1 Monitored Device	CIC-TIER1-LC	CIC Probe - Tier 1 RTU

<b>CIC-IM-TELCO</b>	Telco Grade Mediator	There is currently no replacement product available for this product.	
<b>CIC-IM-TL1-1</b>	TL1 Mediator	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
<b>CIC-IMPACT-CC</b>	Impact Configuration Client V2.2	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-IMPACT-DSA</b>	Impact Data Source Adapters V2.2	CIC-DSA-T1	CIC Data Source Adapter Tier 1 RTU
<b>CIC-IMPACT-DSA-F2</b>	Impact Failover Data Source Adapter	CIC-DSA-F-T1	CIC Data Source Adapter Tier 1 - Fail
<b>CIC-IMPACT-DSA-FT1</b>	CIC/Impact Failover DSA - Tier I	CIC-DSA-F-T1	CIC Data Source Adapter Tier 1 - Fail
<b>CIC-IMPACT-DSA-FT2</b>	CIC/Impact Failover DSA - Tier II	CIC-DSA-F-T2	CIC Data Source Adapter Tier 2 - Fail
<b>CIC-IMPACT-DSA-FT3</b>	CIC/Impact Failover DSA - Tier III	CIC-DSA-F-T3	CIC Data Source Adapter Tier 3 - Fail
<b>CIC-IMPACT-DSA-T1</b>	CIC/Impact DSA - Tier I	CIC-DSA-T1	CIC Data Source Adapter Tier 1 RTU
<b>CIC-IMPACT-DSA-T2</b>	CIC/Impact DSA - Tier II	CIC-DSA-T2	CIC Data Source Adapter Tier 2 RTU
<b>CIC-IMPACT-DSA-T3</b>	CIC/Impact DSA - Tier III	CIC-DSA-T3	CIC Data Source Adapter Tier 3 RTU
<b>CIC-IMPACT-FAC</b>	Impact Failover Client	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-IMPACT-FEB</b>	Impact Failover Event Broker	CIC-IMP4.0-S-K9	CIC Impact Server 4.0
<b>CIC-IMPACT-FS</b>	Impact Failover Server	CIC-IMP4.0-S-K9	CIC Impact Server 4.0
<b>CIC-IMPACT-OV-01</b>	CIC/Impact Operator View - Single	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-IMPACT-OV-05</b>	CIC/Impact Operator View - 5 Pack	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-IMPACT-OV-10</b>	CIC/Impact Operator View - 10 Pack	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-IMPACT-OV-15</b>	CIC/Impact Operator View - 15 Pack	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-ISM-1</b>	ISM -Any Single Protocol V2.0	CIC-ISM2.3-K9	CIC ISM 2.3 - Internet Service Monitor RTU
<b>CIC-PRTL-CP-01</b>	CIC/Portal Channel Plugin - Single License	There is currently no replacement product available for this product.	
<b>CIC-PRTL-CP-05</b>	CIC/Portal Channel Plugin - 5 Pack License	There is currently no replacement product available for this product.	
<b>CIC-PRTL-CP-10</b>	CIC/Portal Channel Plugin - 10 Pack License	There is currently no replacement product available for this product.	
<b>CIC-PRTL-CP-15</b>	CIC/Portal Channel Plugin - 15 Pack License	There is currently no replacement product available for this product.	
<b>CIC-SM-IN-05</b>	CIC/WSM Pack of any Five (5) WSMs	There is currently no replacement product available for this product.	
<b>CIC-SM-NAS-WAP-01</b>	CIC/WSM Nokia Activ Server Monitor for WAP	There is currently no replacement product available for this product.	
<b>CIC-SM-WAP-01</b>	CIC/WSM Single CIC/WAP Service Monitor (WSM)	There is currently no replacement product available for this product.	
<b>CIC-SSM-AGT-10</b>	CIC/SSM - 10 pack	CIC-SSM3.1	CIC SSM 3.1 - System Svc. Mon. RTU
<b>CIC-VAD-NP</b>	CIC Vis Acc Dvc Corr x1K Dvcs-NonProd	CIC-VAD	CIC Vis Acc Dvc Corr x1K Dvcs RTU

<b>CIC-VDC-NP</b>	CIC Vis Dvc Corr -NonProd	CIC-VDC	CIC Vis Dvc Corr RTU
<b>CIC-VHD-NP</b>	CIC Vis Host Dvc Corr -NonProd	CIC-VHD	CIC Vis Host Dvc Corr RTU
<b>CIC-VIS-1000H</b>	Bundle x 1000 Licenses	There is currently no replacement product available for this product.	
<b>CIC-VIS-10A</b>	Bundle x10,000 Access Devices	There is currently no replacement product available for this product.	
<b>CIC-VIS-25</b>	Bundle x25 Licenses	There is currently no replacement product available for this product.	
<b>CIC-VIS-CBL</b>	CIC Vis Cable Pack	There is currently no replacement product available for this product.	
<b>CIC-VIS-HOST</b>	CIC Vis Host and Applications Pack	There is currently no replacement product available for this product.	
<b>CIC-VIS-IM-CAB</b>	Access Concentrator Prod Support - Cable CMTS	There is currently no replacement product available for this product.	
<b>CIC-VIS-NET</b>	Advanced Network Package-Include Full Base	There is currently no replacement product available for this product.	
<b>CIC-VO-EC</b>	CIC Vitural Operator Expert Client	There is currently no replacement product available for this product.	
<b>CIC-WT-RW-01</b>	CIC/Webtop AEL Single Client	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-WT-RW-05</b>	CIC/Webtop AEL 5 Client Pack (5 concurrent users)	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
<b>CIC-WT-RW-10</b>	CIC/Webtop AEL 10 Client Pack (10 concurrent users)	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU

### Product Migration Options

Customers are encouraged to order the recommended Cisco Info Center replacement product part number as listed in Table 2. Where no direct replacement part number is indicated, the customer is encouraged to contact the local account representative to discuss which Cisco Info Center solution is most appropriate.

### For More Information

For more information about the replacement software for the Legacy Cisco Info Center Products, visit <http://www.cisco.com/go/cic>.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.

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