

End-of-Sale and End-of-Life Announcement for the Cisco Info Center (CIC) Selected Products

EOL6222

Cisco® announces the end-of-sale and end-of life dates for the Cisco Info Center (CIC) Selected Products. The last day to order the affected product(s) is March 31, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Info Center (CIC) Selected Products

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 1, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 31, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 29, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 31, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 31, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 27, 2010
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

New customers are encouraged to order the Cisco Info Center recommended replacement product part numbers listed in Table 2 below.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CIC-7.1-CLNTV	CIC-Native Client Desktop RTU	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-7.1-CLNTV-F	CIC-Native Client Desktop- Fail	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-7.1-CLNTV-NP	CIC-Native Client Desktop- NonProd	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU

CIC-CLNTV-MAX10-LC	CIC-Native Client Desktop - 6-10 Licenses	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-CLNTV-MAX25-LC	CIC-Native Client Desktop - 11-25 Licenses	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-CLNTV-MAX5-LC	CIC-Native Client Desktop - 1-5 Licenses	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-CLRO-F-LC	CIC-Read-Only Client Bundle-Fail	CIC-RO-CL-LC	CIC-Read-Only Client Bundle RTU
CIC-CLRO-LC	CIC-Read-Only Client Bundle RTU	CIC-RO-CL-LC	CIC-Read-Only Client Bundle RTU
CIC-CLRO-MAX10-LC	CIC-Read-Only Client Bundle/ 6-10 Licenses	CIC-RO-CL-LC	CIC-Read-Only Client Bundle RTU
CIC-CLRO-MAX100-LC	CIC-Read-Only Client Bundle/ 51-100 Licenses	CIC-RO-CL-LC	CIC-Read-Only Client Bundle RTU
CIC-CLRO-MAX25-LC	CIC-Read-Only Client Bundle/ 11-25 Licenses	CIC-RO-CL-LC	CIC-Read-Only Client Bundle RTU
CIC-CLRO-MAX5-LC	CIC-Read-Only Client Bundle/ 1-5 Licenses	CIC-RO-CL-LC	CIC-Read-Only Client Bundle RTU
CIC-CLRO-MAX50-LC	CIC-Read-Only Client Bundle/ 26-50 Licenses	CIC-RO-CL-LC	CIC-Read-Only Client Bundle RTU
CIC-CLRO-NP-LC	CIC-Read-Only Client Bundle-NonProd	CIC-RO-CL-LC	CIC-Read-Only Client Bundle RTU
CIC-CLRW-F-LC	CIC-Read-Write Client Bundle - Fail	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-CLRW-LC	CIC-Read-Write Client Bundle RTU	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-CLRW-MAX10-LC	CIC-Read-Write Client Bundle - 6-10 Licenses	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-CLRW-MAX100-LC	CIC-Read-Write Client Bundle - 51-100 Licenses	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-CLRW-MAX25-LC	CIC-Read-Write Client Bundle - 11-25 Licenses	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-CLRW-MAX5-LC	CIC-Read-Write Client Bundle - 1-5 Licenses	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-CLRW-MAX50-LC	CIC-Read-Write Client Bundle - 26-50 Licenses	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-CLRW-NP-LC	CIC-Read-Write Client Bundle (NonProduction)	CIC-RW-CL-LC	CIC-Read-Write Client Bundle RTU
CIC-IM-S	CIC Probe Proxy Server	CIC-7.1-K9	CIC 7.1-Info Server for UNIX
CIC-IM-SF	CIC Probe Proxy Server-Fail	CIC-7.1-K9	CIC 7.1-Info Server for UNIX
CIC-IM-SNP	CIC Probe Proxy Server-NonProd	CIC-7.1-K9	CIC 7.1-Info Server for UNIX
CIC-IMT1-FLC	CIC Probe - Tier 1-Fail RTU	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1-LC	CIC Probe - Tier 1 RTU	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1-MAX10KLC	CIC Probe - Tier 1 - 5001-10K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1-MAX10LC	CIC Probe - Tier 1/ 1-10 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1-MAX1KLC	CIC Probe - Tier 1/ 501-1K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1-MAX20KLC	CIC Probe - Tier 1/ 10001-20K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1-MAX2500	CIC Probe - Tier 1 - 1001-2500 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1-MAX30KLC	CIC Probe - Tier 1/ 20001-30K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1-MAX5KLC	CIC Probe - Tier 1 - 2501-5K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1-MX100LC	CIC Probe - Tier 1/ 11-100 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1-MX500LC	CIC Probe - Tier 1/ 101-500 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU

CIC-IMT1-NP	CIC Probe - Tier 1-NonProd	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1F-MAX10KLC	CIC Probe - Tier 1-Fail/ 5001-10K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1F-MAX10LC	CIC Probe - Tier 1-Fail/ 1-10 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1F-MAX1KLC	CIC Probe - Tier 1-Fail/ 501-1K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1F-MAX20KLC	CIC Probe - Tier 1-Fail/ 10001-20K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1F-MAX2500	CIC Probe - Tier 1-Fail/ 1001-2500 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1F-MAX30KLC	CIC Probe - Tier 1-Fail/ 20001-30K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1F-MAX5KLC	CIC Probe - Tier 1-Fail/ 2501-5K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1F-MX100LC	CIC Probe - Tier 1-Fail/ 11-100 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT1F-MX500LC	CIC Probe - Tier 1-Fail/ 101-500 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2-FLC	CIC Probe - Tier 2-Fail RTU	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2-LC	CIC Probe - Tier 2 RTU	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2-MAX10LC	CIC Probe - Tier 2/ 1-10 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2-MAX1KLC	CIC Probe - Tier 2/ 501-1K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2-MX100LC	CIC Probe - Tier 2/ 11-100 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2-MX500LC	CIC Probe - Tier 2/ 101-500 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2-NPLC	CIC Probe - Tier 2-NonProd	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2F-MAX10LC	CIC Probe - Tier 2-Fail/ 1-10 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2F-MAX1KLC	CIC Probe - Tier 2-Fail/ 501-1K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2F-MX100LC	CIC Probe - Tier 2-Fail/ 11-100 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT2F-MX500LC	CIC Probe - Tier 2-Fail/ 101-500 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3-FLC	CIC Probe - Tier 3-Fail RTU	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3-LC	CIC Probe - Tier 3 RTU	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3-MAX10LC	CIC Probe - Tier 3/ 1-10 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3-MAX1KLC	CIC Probe - Tier 3/ 501-1K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3-MX100LC	CIC Probe - Tier 3/ 11-100 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3-MX500LC	CIC Probe - Tier 3/ 101-500 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3-NPLC	CIC Probe - Tier 3-NonProd	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3F-MAX10LC	CIC Probe - Tier 3-Fail/ 1-10 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3F-MAX1KLC	CIC Probe - Tier 3-Fail/ 501-1K Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3F-MX100LC	CIC Probe - Tier 3-Fail/ 11-100 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT3F-MX500LC	CIC Probe - Tier 3-Fail/ 101-500 Lic	CIC-TIER1-LC	CIC Probe - Tier 1 RTU
CIC-IMT4-FLC	CIC Probe - Tier 4 (1 Lic)-Fail	CIC-TIER2-LC	CIC Probe - Tier 2 RTU
CIC-IMT4-LC	CIC Probe - Tier 4 RTU	CIC-TIER2-LC	CIC Probe - Tier 2 RTU
CIC-IMT4-MAX10LC	CIC Probe - Tier 4/ 1-10 Lic	CIC-TIER2-LC	CIC Probe - Tier 2 RTU
CIC-IMT4-MAX1KLC	CIC Probe - Tier 4/ 501-1K Lic	CIC-TIER2-LC	CIC Probe - Tier 2 RTU
CIC-IMT4-MX100LC	CIC Probe - Tier 4/ 11-100 Lic	CIC-TIER2-LC	CIC Probe - Tier 2 RTU
CIC-IMT4-MX500LC	CIC Probe - Tier 4/ 101-500 Lic	CIC-TIER2-LC	CIC Probe - Tier 2 RTU

CIC-IMT4-NPLC	CIC Probe - Tier 4-NonProd	CIC-TIER2-LC	CIC Probe - Tier 2 RTU
CIC-IMT4F-MAX10LC	CIC Probe - Tier 4-Fail/ 1-10 Lic	CIC-TIER2-LC	CIC Probe - Tier 2 RTU
CIC-IMT4F-MAX1KLC	CIC Probe - Tier 4-Fail/ 501-1K Lic	CIC-TIER2-LC	CIC Probe - Tier 2 RTU
CIC-IMT4F-MX100LC	CIC Probe - Tier 4-Fail/ 11-100 Lic	CIC-TIER2-LC	CIC Probe - Tier 2 RTU
CIC-IMT4F-MX500LC	CIC Probe - Tier 4-Fail/ 101-500 Lic	CIC-TIER2-LC	CIC Probe - Tier 2 RTU
CIC-IMT5-FLC	CIC Probe - Tier 5-Fail RTU	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT5-LC	CIC Probe - Tier 5 RTU	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT5-MAX10LC	CIC Probe - Tier 5/ 1-10 Lic	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT5-MAX1KLC	CIC Probe - Tier 5/ 501-1K Lic	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT5-MX100LC	CIC Probe - Tier 5/ 11-100 Lic	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT5-MX500LC	CIC Probe - Tier 5/ 101-500 Lic	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT5-NPLC	CIC Probe - Tier 5-NonProd	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT5F-MAX10LC	CIC Probe - Tier 5-Fail/ 1-10 Lic	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT5F-MAX1KLC	CIC Probe - Tier 5-Fail/ 501-1K Lic	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT5F-MX100LC	CIC Probe - Tier 5-Fail/ 11-100 Lic	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT5F-MX500LC	CIC Probe - Tier 5-Fail/ 101-500 Lic	CIC-TIER3-LC	CIC Probe - Tier 3 RTU
CIC-IMT6-FLC	CIC Probe - Tier 6-Fail RTU	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT6-LC	CIC Probe - Tier 6 RTU	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT6-MAX10LC	CIC Probe - Tier 6/ 1-10 Lic	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT6-MAX1KLC	CIC Probe - Tier 6/ 501-1K Lic	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT6-MX100LC	CIC Probe - Tier 6/ 11-100 Lic	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT6-MX500LC	CIC Probe - Tier 6/ 101-500 Lic	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT6-NPLC	CIC Probe - Tier 6-NonProd	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT6F-MAX10LC	CIC Probe - Tier 6-Fail/ 1-10 Lic	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT6F-MAX1KLC	CIC Probe - Tier 6-Fail/ 501-1K Lic	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT6F-MX100LC	CIC Probe - Tier 6-Fail/ 11-100 Lic	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT6F-MX500LC	CIC Probe - Tier 6-Fail/ 101-500 Lic	CIC-TIER4-LC	CIC Probe - Tier 4 RTU
CIC-IMT7-3PTYB-10	CIC Probe - Tier 7-3RDPTYB/ 1-10 Lic	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7-3PTYB-100	CIC Probe - Tier 7-3RDPTYB/ 11-100 Lic	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7-3PTYB-1K	CIC Probe - Tier 7-3RDPTYB/ 501-1K Lic	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7-3PTYB-500	CIC Probe - Tier 7-3RDPTYB/ 101-500 Lic	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7-3PTYB-F	CIC Probe - Tier 7-3RDPTYB-Fail RTU	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7-3PTYB-LC	CIC Probe - Tier 7-3RDPTYB RTU	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7-3PTYB-NP	CIC Probe - Tier 7-3RDPTYB-NonProd	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7-FLC	CIC Probe - Tier 7-Fail RTU	CIC-TIER5-LC	CIC Probe - Tier 5 RTU
CIC-IMT7-LC	CIC Probe - Tier 7 RTU	CIC-TIER5-LC	CIC Probe - Tier 5 RTU
CIC-IMT7-MAX10LC	CIC Probe - Tier 7/ 1-10 Lic	CIC-TIER5-LC	CIC Probe - Tier 5 RTU

CIC-IMT7-MAX1KLC	CIC Probe - Tier 7/ 501-1K Lic	CIC-TIER5-LC	CIC Probe - Tier 5 RTU
CIC-IMT7-MX100LC	CIC Probe - Tier 7/ 11-100 Lic	CIC-TIER5-LC	CIC Probe - Tier 5 RTU
CIC-IMT7-MX500LC	CIC Probe - Tier 7/ 101-500 Lic	CIC-TIER5-LC	CIC Probe - Tier 5 RTU
CIC-IMT7-NPLC	CIC Probe - Tier 7-NonProd	CIC-TIER5-LC	CIC Probe - Tier 5 RTU
CIC-IMT7F-3PTYB-10	CIC Probe - Tier 7-3RDPTYB-Fail/ 1-10 Lic	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7F-3PTYB100	CIC Probe - Tier 7-3RDPTYB-Fail/ 11-100 Lic	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7F-3PTYB1K	CIC Probe - Tier 7-3RDPTYB-Fail/ 501-1K Lic	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7F-3PTYB500	CIC Probe - Tier 7-3RDPTYB-Fail/ 101-500 Lic	CIC-IMT5-3PTYB-LC	CIC Probe - Tier 5-3RDPTYB RTU
CIC-IMT7F-MAX10LC	CIC Probe - Tier 7-Fail/ 1-10 Lic	CIC-TIER5-LC	CIC Probe - Tier 5 RTU
CIC-IMT7F-MAX1KLC	CIC Probe - Tier 7-Fail/ 501-1K Lic	CIC-TIER5-LC	CIC Probe - Tier 5 RTU
CIC-IMT7F-MX100LC	CIC Probe - Tier 7-Fail/ 11-100 Lic	CIC-TIER5-LC	CIC Probe - Tier 5 RTU
CIC-IMT7F-MX500LC	CIC Probe - Tier 7-Fail/ 101-500 Lic	CIC-TIER5-LC	CIC Probe - Tier 5 RTU

Product Migration Options

Customers are encouraged to order the recommended Cisco Info Center replacement product part number as listed in Table 2. Where no direct replacement part number is indicated, the customer is encouraged to contact the local account representative to discuss which Cisco Info Center solution is most appropriate.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

For more information about the replacement software for the Legacy Cisco Info Center Products,

visit <http://www.cisco.com/go/cic>.



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