

End-of-Sale and End-of-Life Announcement for the Legacy Cisco Info Center Products

EOL5505

Cisco Systems® announces the end-of-sale and end-of life dates for the Legacy Cisco Info Center Products. The last day to order the Legacy Cisco Info Center Products is August 2, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Legacy Cisco Info Center Products. Table 2 lists the product part numbers affected by this announcement.

The Select Solution Part Numbers shown in Table 2 are affected. However, the individual Cisco Info Center components that comprise the Select Solution Part Numbers are still available and not part of this announcement. The individual Cisco Info Center components that replace the Select Solution Part Numbers are indicated in the replacement columns of Table 2 below. Customers are encouraged to order the recommended Cisco Info Center replacement product part numbers as listed in Table 2 below. Where no direct replacement part number is indicated the customer is encouraged to contact their local account representative to discuss which Cisco Info Center solution is most appropriate.

Table 1. End-of-Life Milestones and Dates for the Legacy Cisco Info Center Products

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 1, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 2, 2007
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 31, 2007
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 1, 2008
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 1, 2008
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 28, 2009
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 1, 2010

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CIC-IMPACT-MP	Impact 2.2 Server Media Pack	CIC-COM2.0-A	CIC COM 2.0-Bundle Advanced-Incl. Foundation
CIC-IMPACT-MP	Impact 2.2 Server Media Pack	CIC-COM2.0-AF	CIC COM 2.0-Bundle Advanced-Incl. Foundation-Fail
CIC-IMPACT-MP	Impact 2.2 Server Media Pack	CIC-COM2.0-ANP	CIC COM 2.0-Bundle Advanced-Incl. Foundation-NonProd
CIC-IMPACT-SRVR	Impact Server v3.0	CIC-IM-S	CIC Probe Proxy Server
CIC-IMPACT-SRVR	Impact Server v3.0	CIC-IM-SF	CIC Probe Proxy Server-Fail
CIC-IMPACT-SRVR	Impact Server v3.0	CIC-IM-SNP	CIC Probe Proxy Server-NonProd
CIC-IS-3.5	CIC Info Server v3.5	CIC-7.0-F-K9	CIC 7.0-Object Server for UNIX (Failover)
CIC-IS-3.5	CIC Info Server v3.5	CIC-7.0-K9	CIC 7.0-Object Server for UNIX
CIC-IS-3.5	CIC Info Server v3.5	CIC-7.0-NP-K9	CIC 7.0-Object Server for UNIX (NonProduction)
CIC-PRS-SVR	Precision Server Version 2.1	CIC-NMIP3.5-E	CIC NM IP 3.5-Entry Bundle Stdalone-NoFoundation
CIC-PRS-SVR	Precision Server Version 2.1	CIC-NMIP3.5-EF	CIC NM IP 3.5-Entry Bundle Stdalone-NoFoundation-Fail
CIC-PRS-SVR	Precision Server Version 2.1	CIC-NMIP3.5-ENP	CIC NM IP 3.5-Entry Bundle Stdalone-NoFoundation-NonProd
CIC-RPTR-SRVE	Reporter Server V2.0	There is currently no replacement product available for this product.	
CIC-WT-SV	CIC/Webtop Server	CIC-VIZ1.3-S	CIC Visualization Webtop Server 1.3.1
CIC-WT-SV	CIC/Webtop Server	CIC-VIZ1.3-SF	CIC Visualization Webtop Server 1.3.1-Fail
CIC-WT-SV	CIC/Webtop Server	CIC-VIZ1.3-SNP	CIC Visualization Webtop Server 1.3.1-NonProd

Product Migration Options

The Select Solution Part Numbers are subject to end-of-life but the individual Cisco Info Center components that comprise these Select Solution Part Numbers are still available and are not part of this announcement. Therefore existing customers can continue to use the individual Cisco Info Center components listed in the replacement columns in Table 2 above. New customers are encouraged to order the Cisco Info Center recommended replacement product part numbers listed in Table 2 above. Where no direct replacement part number is indicated the customer is encouraged to contact their local account representative to discuss what Cisco Info Center solution is most appropriate. For more information about the Cisco Info Center, visit <http://www.cisco.com/go/cic> or contact your local account representative.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_program_description.html.

For More Information

For more information about the CIC Cisco Info center Replacement Part Numbers for Legacy Part Numbers, visit, contact your local account representative, or send an e-mail to cs-infocenter@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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