

## End-of-Sale and End-of-Life Announcement for the Cisco Full Stack Fault Analysis (Moogsoft resale PIDs)

EOL12926

Cisco announces the end-of-sale and end-of-life dates for the Cisco Full Stack Fault Analysis (Moogsoft resale PIDs). The last day to order the affected product(s) is August 9, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Full Stack Fault Analysis (Moogsoft resale PIDs)

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 8, 2019
<b>End-of-Sale Date License</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 9, 2019
<b>Last Ship Date License</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 7, 2019

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MOOG-AIOPS-K9	Moogsoft AIOps Platform SW, License	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-AIOPS-LAB-K9	Moogsoft AIOps Platform SW Lab, License	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-CAR-MD-1M	Ser. Assur. Fault Analysis - Carrier MD Subscr Lic, 1 Mo	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-CAR-MD-1Y	Ser. Assur. Fault Analysis - Carrier MD Subscr Lic, 1 Yr	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-CAR-MD-3Y	Ser. Assur. Fault Analysis - Carrier MD Subscr Lic, 3 Yrs	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-COX-LIC=	MOOG COX Managed Devices Licenses - Perpetual	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-COX-MNT=	MOOG COX Managed Devices Licenses - Year Maintenance	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MOOG-ENT-MD-1M	Ser. Assur. Fault Analysis - Enterprise MD Subscr Lic, 1 Mo	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-ENT-MD-1Y	Ser. Assur. Fault Analysis - Enterprise MD Subscr Lic, 1 Yr	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-ENT-MD-3Y	Ser. Assur. Fault Analysis - Enterprise MD Subscr Lic, 3 Yrs	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-INC-K9	Service Assurance Fault Analysis Platform SW, License	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-INC-LAB-K9	Service Assurance Fault Analysis Platform SW Lab, License	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-VNFI-MD-1M	Ser. Assur. Fault Analysis - VNFI MD Subscr Lic, 1 Mo	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-VNFI-MD-1Y	Ser. Assur. Fault Analysis - VNFI MD Subscr Lic, 1 Yr	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOG-VNFI-MD-3Y	Ser. Assur. Fault Analysis - VNFI MD Subscr Lic, 3 Yrs	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOGAIOPS-CAR-MD	Moogsoft AIOps - Carrier MD Subscription License	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOGAIOPS-ENT-MD	Moogsoft AIOps - Enterprise MD Subscription License	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
MOOGAIOPS-VNFI-MD	Moogsoft AIOps - VNFI MD Subscription License	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
R-CISCO-MOOG-K9	Cisco - Service Assurance Fault Analysis ATO	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
R-CISCO-MOOGP-K9	Cisco - MOOG.Incident ATO Solution Plus	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-
R-MOOG-AIOPS-K9	Moogsoft AIOps ATO	See Product Migration Options section for details.	Cisco Crosswork Situation Manager	-

## Product Migration Options

Customers are encouraged to migrate to the Cisco Crosswork Situation Manager. Information about this product can be found at: "<https://www.cisco.com/go/crosswork>" or contact your local account representative.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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