



End-of-Sale and End-of-Life Announcement for the Select Cisco Info Center Licenses, Solutions, and Bundles

EOL8220

Cisco announces the end-of-sale and end-of-life dates for the Select Cisco Info Center Licenses, Solutions, and Bundles. The last day to order the affected product(s) is August 29, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

See the Product Migration Options section below for detailed information on replacing this product.

Table 1. End-of-Life Milestones and Dates for the Select Cisco Info Center Licenses, Solutions, and Bundles

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 29, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 29, 2012
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 27, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 29, 2013
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 29, 2013
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	November 25, 2014
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

The following CIC products do not have replacement products.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CIC-CJ-100PV-LIC	Composite App Monitoring for J2EE per 100 PVU
CIC-CJ-100PV-RTU	Composite App Monitoring for J2EE per 100 PVU - RTU
CIC-CJ-100PVNP-LIC	Composite App Monitoring for J2EE per 100 PVU, Non-Prod
CIC-CJ-100PVNP-RTU	Composite App Monitoring for J2EE per 100 PVU, Non-Prod, RTU
CIC-CNM-MP	CNM View 3.0.1 Media Pack - Required
CIC-COVM2.0-A-K9	CIC COM 2.0-Bundle Advanced-Incl. Foundation
CIC-CS-100PV-LIC	Composite Application Monitoring for SOA per 100 PVU
CIC-CS-100PV-RTU	Composite Application Monitoring for SOA per 100 PVU, RTU
CIC-CS-PVNP-LIC	Composite App Monitoring for SOA per 100 PVU, Non-Prod
CIC-CS-PVNP-RTU	Composite App Monitoring for SOA per 100 PVU, Non-Prod, RTU
CIC-CTRX-5CL-LIC	CAM for Transactions, Client Response, per 5 Clients
CIC-CTRX-5CL-RTU	CAM for Transactions, Client Response, per 5 Clients, RTU
CIC-CTRX-5CLNP-LIC	CAM for Transactions, Client Response, per Non-Prod Client
CIC-CTRX-5CLNP-RTU	CAM for Transactions, Client Resp, per Non-Prod Client, RTU
CIC-FAM-100PVU	CIC Foundations Application Mgr per 100 PVU
CIC-FAM-100PVU-NP	CIC Foundations Application Manager per 100 PVU, Non-Prod
CIC-FM-100PV-LIC	CIC Foundations Application Mgr per 100 PVU
CIC-FM-100PV-RTU	CIC Foundations Application Mgr per 100 PVU, RTU
CIC-FM-100PVNP-LIC	CIC Foundations Application Manager per 100 PVU, Non-Prod
CIC-FM-100PVNP-RTU	CIC Foundations Application Manager per 100 PVU, NP, RTU
CIC-FW-MP-K9	Cisco Info Center Firewall Media Pack
CIC-IM-CNS	CNS Info Mediator for Cisco Info Center
CIC-IMP5.1-S-K9	CIC Impact Server 5.1
CIC-ITMT1ADULTRAT1	CIC ASM - Tier 1 UltraSPARC T1
CIC-ITMT1ADULTRAT2	CIC ASM - Tier 1 UltraSPARC T2
CIC-NM-IP-AST-NP-K	CIC NM IP 3.5-Asset collection Option Pack-NonProd
CIC-NMIPI-UPT	CIC Net Mgr IP Media Update Kit
CIC-NMTM-UPT	CIC Net Mgr TN Media Update Kit
CIC-NOTE-BUND	CIC Info Server, MTRAPD, And Notification Engine
CIC-OMNI-UPT	CIC Omnibus Media Update Kit
CIC-PM-TP1-LIC	CIC Performance Manager Tech Pack Tier 1 License
CIC-PM-TP1-NP-LIC	CIC Performance Manager Tech Pack Tier 1 - NP License
CIC-SM-NAS-WAP	CIC/WSM Nokia Activ Server Monitor for WAP
CIC-SM-WAP	CIC/WSM Single CIC/WAP Service Monitor (WSM)
CIC-SM-WAP-MP-K9	CIC/WSM Service Monitor Media Pack
CIC-SSM4.0-DK	SSM 4.0 - Sys. Svc. Mon Dsk RTU
CIC-SSM4.0-DK-F	SSM 4.0 - Sys. Svc. Mon Dsk-Failover
CIC-SSM4.0-DK-NP	SSM 4.0 - Sys. Svc. Mon Dsk-NonProd
CIC-TBSM4.1T2MX100	CIC Business Service Mgr Tier 2/1-100 Lic
CIC-TBSM4.1T2MX250	CIC Business Service Mgr Tier 2/101-250 Lic
CIC-TBSM4.1T2MX30K	CIC Business Service Mgr Tier 2/501-30K Lic
CIC-TBSM4.1T2MX500	CIC Business Service Mgr Tier 2/251-500 Lic

End-of-Sale Product Part Number	Product Description
CIC-TFDT1-10RV-RTU	CIC Trans Flt, Disc, Asset Tier 1- Pack of 10 RVUs, RTU
CIC-TFDT1-10RVU	CIC Trans Flt, Disc, Asset Tier 1, Add Lic. Pack of 10 RVUs
CIC-TFDT1-RVNP-RTU	CIC Trans Flt, Disc, Asset Tier 1-RVU-NonProd, RTU
CIC-TFDT1-RVU-NP	CIC Trans Flt, Disc, Asset Tier 1, Add Lic. RVU-NonProd
CIC-TFDT2-10RV-RTU	CIC Trans Flt, Disc, Asset Tier 2- pack of 10 RVUs, RTU
CIC-TFDT2-10RVU	CIC Trans Flt, Disc, Asset Tier 2, Add Lic. Pack of 10 RVUs
CIC-TFDT2-RVNP-RTU	CIC Trans Flt, Disc, Asset Tier 2-RVU-NonProd, RTU
CIC-TFDT2-RVU-NP	CIC Trans Flt, Disc, Asset Tier 2, Add Lic. RVU-NonProd
L-VAMS3CIC73-K9=	e-Delivery VAMS 3.0 Extensions to CIC 7.3
L-VAMS3CIC73-LIC	VAMS 3.0 Extensions to CIC 7.3 e-Delivery LIC
L-VAMS3CIC73NP-K9=	e-Delivery VAMS 3.0 Extensions to CIC 7.3 - Non Prod
L-VAMS3CIC73NP-LIC	VAMS 3.0 Extensions to CIC 7.3 - Non Prod e-Delivery LIC
VAMS3-CIC-SW	VAMS 3.0, Extensions to CIC (Top level part number)
VAMS3-CIC73-SW-K9	VAMS 3.0, Extensions to CIC (Top level part number)
VAMS3CIC73-K9	VAMS 3.0 Extensions to CIC 7.3
VAMS3CIC73-K9=	VAMS 3.0 Extensions to CIC 7.3
VAMS3CIC73-LIC	VAMS 3.0 Extensions to CIC 7.3 - Production
VAMS3CIC73-LIC=	VAMS 3.0 Extensions to CIC 7.3 - Production
VAMS3CIC73NP-K9	VAMS 3.0 Extensions to CIC 7.3 - Non Prod
VAMS3CIC73NP-K9=	VAMS 3.0 Extensions to CIC 7.3 - Non Prod
VAMS3CIC73NP-LIC	VAMS 3.0 Extensions to CIC 7.3 - Non Prod
VAMS3CIC73NP-LIC=	VAMS 3.0 Extensions to CIC 7.3 - Non Prod
VO-SVR-NP	CIC Virtual Operator Server 1.1.1-NonProd

Product Migration Options

There is no replacement available for the Select Cisco Info Center Licenses, Solutions, and Bundles at this time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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