

End-of-Sale and End-of-Life Announcement for the Cisco Edge Intelligence under IoT Operations Dashboard



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Overview

EOL15743

Cisco announces the end-of-sale and end-of-life dates for the Cisco Edge Intelligence under IoT Operations Dashboard. The last day to order the affected product(s) is September 29, 2025. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Edge Intelligence under IoT Operations Dashboard

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 29, 2025
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 29, 2025
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 29, 2025
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 29, 2026
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 29, 2026
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	September 29, 2026
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2026

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EI-SUBSCRIPTIONS	Edge Intelligence Software Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	The new model of Edge Intelligence will be entitled through the network advantage license of a network device. There is not a migration PID for EI.

Product migration options

The Edge Intelligence product will be shifting from a model delivered through IoT Operations Dashboard to an agent only model hosted locally on industrial routers and industrial switches. With this, the Edge Intelligence application under IoT Operations Dashboard will be announced end-of-life. The new model of Edge Intelligence will be entitled through the network advantage license of network devices, rather than independent licenses to leverage the EI product.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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