

# End-of-Sale and End-of-Life Announcement for the Cisco Connected Grid Network Management System

EOL11549

Cisco announces the end-of-sale and end-of-life dates for the Cisco Connected Grid Network Management System. The last day to order the affected product(s) is October 30, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Connected Grid Network Management System

| Milestone   | Definition  | Date             |
|---|---|------------------|
| <b>End-of-Life Announcement Date</b>                | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.   | May 1, 2017      |
| <b>End-of-Sale Date: App SW, License</b>            | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.   | October 30, 2017 |
| <b>Last Ship Date: App SW, License</b>              | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.   | January 28, 2018 |
| <b>End of SW Maintenance Releases Date: App SW</b>  | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.   | October 30, 2018 |
| <b>End of New Service Attachment Date: App SW</b>   | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.                         | October 30, 2018 |
| <b>End of Service Contract Renewal Date: App SW</b> | The last date to extend or renew a service contract for the product.  | January 26, 2020 |
| <b>Last Date of Support: App SW</b>                 | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | October 31, 2020 |

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description  | Replacement Product Part Number                                       | Replacement Product Description                    | Additional Information |
|---------------------------------|--|---|--|------------------------|
| L-CGNMS-ADD-1-GIS               | 3 Year subscription for GIS Map                                | L-IOTFND-GIS-3YRS   | 3 Year subscription of GIS Map                     | -                      |
| L-CGNMS-ADD-1-NBI               | CG-NMS Add 1 User NorthBound-API                               | There is currently no replacement product available for this product. | -  | -                      |
| L-CGNMS-ADD-GIS                 | 3 Year subscription for GIS Map                                | L-IOTFND-GIS-3YRS   | 3 Year subscription of GIS Map                     | -                      |
| L-CGNMS-C800-AS                 | CG-NMS C800 Series Mgmt license Advanced Security upgrade      | L-IOTFND-C800   | IoTfnd device license for managing C800            | -                      |
| L-CGNMS-C800-B                  | CG-NMS C800 Series Mgmt license Base                           | L-IOTFND-C800   | IoTfnd device license for managing C800            | -                      |
| L-CGNMS-C800-PM                 | CG-NMS C800 Series Mgmt license Proactive Monitoring upgrade   | L-IOTFND-C800   | IoTfnd device license for managing C800            | -                      |
| L-CGNMS-CGR1K-AS                | CG-NMS CGR1K Mgmt license - Advanced Security upgrade          | L-IOTFND-CGR1K  | IoTfnd device license for managing CGR1K           | -                      |
| L-CGNMS-CGR1K-B                 | CG-NMS CGR1K Mgmt license - Base                               | L-IOTFND-CGR1K  | IoTfnd device license for managing CGR1K           | -                      |
| L-CGNMS-CGR1K-PM                | CG-NMS CGR1K Mgmt license - Proactive Monitoring upgrade       | L-IOTFND-CGR1K  | IoTfnd device license for managing CGR1K           | -                      |
| L-CGNMS-EP-1K-AS                | CG-NMS EP 1K Ct Mgmt license - Advanced security upgrade       | L-IOTFND-EP-1K  | IoTfnd device license for managing 1000 end-points | -                      |
| L-CGNMS-EP-1K-B                 | CG-NMS EP 1K Ct Mgmt license - Base                            | L-IOTFND-EP-1K  | IoTfnd device license for managing 1000 end-points | -                      |
| L-CGNMS-EP-1K-PM                | CG-NMS EP 1K Ct Mgmt license - Proactive monitoring upgrade    | L-IOTFND-EP-1K  | IoTfnd device license for managing 1000 end-points | -                      |
| L-CGNMS-IR509-AS                | CG-NMS IR509 Series Mgmt license Advanced Security upgrade     | L-IOTFND-IR509  | IoTfnd device license for managing IR509           | -                      |
| L-CGNMS-IR509-B                 | CG-NMS IR509 Series Mgmt license Base                          | L-IOTFND-IR509  | IoTfnd device license for managing IR509           | -                      |
| L-CGNMS-IR509-PM                | CG-NMS IR509 Series Mgmt license Proactive Monitoring upgrade  | L-IOTFND-IR509  | IoTfnd device license for managing IR509           | -                      |
| L-CGNMS-OPTIONSKIT              | CG-NMS Product License Options                                 | L-IOTFND-OPTIONKIT  | CG-NMS Product License Options                     | -                      |
| R-CGNMS-CGRPT-K9                | CG-NMS 1-Year Pilot Kit - 1 Operator, 25 CGR1K Mgmt license    | R-IOK-K9  | Industrial Operations Kit FAN Bundle               | -                      |
| R-CGNMS-EP-PT-K9                | CG-NMS 1Yr Pilot Kit-1 Operator, 25 CGR1K, 20K EP Mgmt license | R-IOK-K9  | Industrial Operations Kit FAN Bundle               | -                      |
| R-CGNMS-PROD-K9                 | CG-NMS Standard Product Kit - 3 NB API, Doc & SW               | R-IOK-K9  | Industrial Operations Kit FAN Bundle               | -                      |
| R-CGNMS-PRODSM-K9               | CG-NMS SM Product Kit - Max 100K EP, 250FAR, 1 NB API, Doc &   | R-IOK-K9  | Industrial Operations Kit FAN Bundle               | -                      |
| R-CGNMS-PRODSMO-K9              | Head End in a box Small Product NMS Oracle                     | R-IOK-K9  | Industrial Operations Kit FAN Bundle               | -                      |

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## Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Connected Grid Network Management System through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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