

End-of-Sale and End-of-Life Announcement for the Cisco Common Services Platform Collector (CSPC) M5 for BCS

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Overview

EOL15007 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Common Services Platform Collector (CSPC) M5 for BCS. The last day to order the affected product(s) is October 30, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Since the UCS M5 collector is going EOS, for new customer engagements, we encourage to use VM solution or OIC and finally to CXC agent collector once parity is achieved.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Common Services Platform Collector (CSPC) M5 for BCS

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 30, 2023
End-of-Sale Date: HW,App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 30, 2023
Last Ship Date: HW,App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 28, 2024
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 29, 2024
End of New Service Attachment Date: HW,App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 29, 2024
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 29, 2025
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 25, 2028
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2025

Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2028

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CASP-AIRGAP-2.1-K9	Air-Gapped Collector Appliance Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CASP-CSPC2.10-K9	CSPC Appliance SW for Type 2 Collectors w/ CentOS7	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-GAP-V3-UPG-K9	Air-Gapped Large V3 Collector Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-GAPPED-V3-K9	Air-Gapped Large V3 Collector	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BCS-AIR-GAP-V3-UPG	BCS Air-Gapped V3 Collector Upgrade Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BCS-AIR-GAPPED-MLB	BCS-Air Gapped Collector Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BCS-CSPC-TYPE-2-BN	BCS-CSPC-Type 2-Large-V3-Collector Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BCS-CSPC-TYPE2-UPG	BCS-CSPC-Type 2-Large-V3-Collector Upgrade Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAAPL-CPU-I6240	Intel 6240 2.6GHz/150W 18C/24.75MB DCP DDR4 2933 MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAAPL-CSPC-L-V3-K9	BCS-CSPC-Type 2-Large-V3-Collector	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAAPL-HD12TB10K12N	1.2 TB 12G SAS 10K RPM SFF HDD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAAPL-MR-X32G2RW	32GB RDIMM DRx4 3200 (8Gb)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAAPL-PSU1-1050W	Cisco UCS 1050W AC Power Supply for Rack Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAAPL-RAID-M5	Cisco 12G Modular RAID controller with 2GB cache	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSPC-UPGRADE-V3-K9	BCS CSPC Type 2 Large V3 Upgrade Collector	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CAAPL-CPU-6140	2.3 GHz 6140/140W 18C/24.75MB Cache/DDR4 2666MHz	There is currently no replacement product available for this product.	-	-
CAAPL-HD1T7K12G	1 TB 12G SAS 7.2K RPM SFF HDD	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAAPL-MR-X32G2RS-H	32GB DDR4-2666-MHz RDIMM/PC4-21300/dual rank/x4/1.2v	There is currently no replacement product available for this product.	-	-
CAAPL-MR-X32G2RT-H	32GB DDR4-2933-MHz RDIMM/2Rx4/1.2v	There is currently no replacement product available for this product.	-	-

Product migration options

Please refer to this page for more details: <https://www.cisco.com/site/us/en/services/business-critical-services/resources.html?dtid=osscdc000283>

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Common Services Platform Collector (CSPC) M5 for BCS through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: <https://www.cisco.com/c/en/us/products/remanufactured.html>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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