CISCO SYSTEMS

PRODUCT BULLETIN # 2844

END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO QOS POLICY MANAGER 2.1

Cisco Systems® announces the end-of-sale and end-of-life dates of CiscoWorks QoS Policy Manager 2.1. The last day to order CiscoWorks QoS Policy Manager 2.1 is September 25, 2002. Customers will continue to receive support from the Cisco® Technical Assistance Center (TAC) until September 25, 2005.

Table 1 describes the end-of-life milestones, definitions, and dates for CiscoWorks QoS Policy Manager 2.1. Table 2 lists the product numbers affected by this announcement.

Customers are encouraged to migrate to CiscoWorks QoS Policy Manager 3.0. Information about this product can be found at:
http://www.cisco.com/en/US/products/sw/cscowork/ps2064/ps4622/index.html

Table 1. End-of-Life Milestones and Dates for CiscoWorks QoS Policy Manager 2.1

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 25, 2002
Last Shipment Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 25, 2002
End of Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 25, 2003
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 25, 2003
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	March 25, 2005
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 25, 2005

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CWQPM-2.1-WIN	CiscoWorks QoS Policy Manager 2.1 for Windows
CWQPM-2.1-WIN-UPG	Upgrade to CiscoWorks QoS Policy Manager 2.1 from version 1.1
CWQPM-2.1-WIN-UPE	For service use only: QoS Policy Manager 2.1 updates

PROCUCT MIGRATION OPTIONS

The recommended replacement for the CiscoWorks QoS Policy Manager 2.1 is the CiscoWorks QoS Policy Manager 3.0.

FOR MORE INFORMATION

For more information about the CiscoWorks QoS Policy Manager, visit: http://www.cisco.com/en/US/products/sw/cscowork/ps2064/index.html

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive EOL/EOS information please go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice

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