

End-of-Sale and End-of-Life Announcement for the Cisco ACE Global Site Selector DNS License

EOL6712

Cisco® announces the end-of-sale and end-of life dates for the Cisco ACE Global Site Selector DNS License. The last day to order the affected product(s) is March 6, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco ACE Global Site Selector DNS License

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 6, 2009
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 30, 2009
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 30, 2010
End of New Service Attachment Date: OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 30, 2010
End of Service Contract Renewal Date: OS SW	The last date to extend or renew a service contract for the product.	November 25, 2013
Last Date of Support:	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 29, 2014

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
SF-GSS-DNSLIC	GSS DNS License (Requires Additional CNR SW \$5K)
SF-GSS-DNSLIC=	GSS DNS License

Product Migration Options

There is no replacement available for the Cisco ACE Global Site Selector DNS License at this time.

The Cisco ACE Global Site Selector Domain Name System license enables customers to load the Cisco Network Registrar software onto the Cisco ACE Global Site Selector. Customers are encouraged to migrate to the Cisco Network Registrar software to run on a separate, customer-

supplied server. Information about the Cisco ACE Global Site Selector can be found at: <http://www.cisco.com/en/US/products/hw/contnetw/ps4162/>. Information about Cisco Network Registrar can be found at: <http://www.cisco.com/en/US/products/sw/netmgtsw/ps1982/>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco ACE Global Site Selector, visit <http://www.cisco.com/en/US/products/hw/contnetw/ps4162/>, or contact your local account representative.

To request information about the Cisco ACE Global Site Selector, send an e-mail to ask-gss@cisco.com.

For more information about the Cisco End-of-Life Policy, go to http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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