



End-of-Sale and End-of-Life Announcement for the Cisco ACE 4710 Application Control Engine Appliance A-la-Carte Feature Licenses

EOL7628—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco ACE 4710 Application Control Engine Appliance A-la-Carte Feature Licenses. The last day to order the affected product(s) is November 29, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco ACE 4710 Application Control Engine Appliance A-la-Carte Feature Licenses

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 31, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 29, 2011
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 27, 2012
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 28, 2012
End of New Service Attachment Date: OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 28, 2012
End of Service Contract Renewal Date: OS SW	The last date to extend or renew a service contract for the product.	February 24, 2016
Last Date of Support:	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ACE-AP-04-UP1	1Gbps to 4 Gbps Upgrade Performance License	ACE-4710-BUN-UPG2=	ACE 4710 1G to 2G Bundle Upgrade License	--
ACE-AP-04-UP1	1Gbps to 4 Gbps Upgrade Performance License	ACE-4710-BUN-UPG3=	ACE 4710 2G to 4G Bundle Upgrade License	--
ACE-AP-04-UP1	1Gbps to 4 Gbps Upgrade Performance License	ACE-4710-BUN-UPG2=	ACE 4710 1G to 2G Bundle Upgrade License	--
ACE-AP-04-UP1	1Gbps to 4 Gbps Upgrade Performance License	ACE-4710-BUN-UPG3=	ACE 4710 2G to 4G Bundle Upgrade License	--
ACE-AP-C-1000-LIC	ACE 1 Gbps Compression License	There is currently no replacement product available for this product.		
ACE-AP-C-1000-LIC=	Compression 1 Gbps Spare	There is currently no replacement product available for this product.		
ACE-AP-C-2000-LIC	ACE 2 Gbps Compression License	ACE-4710-0.5-K9	ACE 4710 Hardware-0.5Gbps-7500SSL-0.5GComp-20VC	--
ACE-AP-C-2000-LIC	ACE 2 Gbps Compression License	ACE-4710-01-K9	ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-C-2000-LIC	ACE 2 Gbps Compression License	ACE-4710-02-K9	ACE 4710 Hardware-2Gbps-7500SSL-2GComp-20VC	--
ACE-AP-C-2000-LIC	ACE 2 Gbps Compression License	ACE-4710-04-K9	ACE 4710 Hardware-4Gbps-7500SSL-2GComp-20VC	--
ACE-AP-C-2000-LIC	ACE 2 Gbps Compression License	ACE-4710-2PAK	2 units of ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-C-2000-LIC=	ACE 2 Gbps Compression License	ACE-4710-0.5-K9	ACE 4710 Hardware-0.5Gbps-7500SSL-0.5GComp-20VC	--
ACE-AP-C-2000-LIC=	ACE 2 Gbps Compression License	ACE-4710-01-K9	ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-C-2000-LIC=	ACE 2 Gbps Compression License	ACE-4710-02-K9	ACE 4710 Hardware-2Gbps-7500SSL-2GComp-20VC	--
ACE-AP-C-2000-LIC=	ACE 2 Gbps Compression License	ACE-4710-04-K9	ACE 4710 Hardware-4Gbps-7500SSL-2GComp-20VC	--
ACE-AP-C-2000-LIC=	ACE 2 Gbps Compression License	ACE-4710-2PAK	2 units of ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-C-500-LIC	500 Mbps Compression License	There is currently no replacement product available for this product.		
ACE-AP-C-500-LIC=	Compression 500 Mbps Spare	There is currently no replacement product available for this product.		
ACE-AP-C-UP1	Upgrade Compression 500 Mbps to 1000 Gbps	There is currently no replacement product available for this product.		
ACE-AP-C-UP1=	Compression Upgrade Spare from 500 Mbps to 1000 Gbps	There is currently no replacement product available for this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ACE-AP-C-UP3=	1 Gbps to 2 Gbps Compression Upgrade License	ACE-4710-BUN-UPG1=	ACE 4710 0.5G to 1G Bundle Upgrade License	--
ACE-AP-C-UP3=	1 Gbps to 2 Gbps Compression Upgrade License	ACE-4710-BUN-UPG2=	ACE 4710 1G to 2G Bundle Upgrade License	--
ACE-AP-C-UP3=	1 Gbps to 2 Gbps Compression Upgrade License	ACE-4710-BUN-UPG3=	ACE 4710 2G to 4G Bundle Upgrade License	--
ACE-AP-OPT-LIC-K9	Application Acceleration License	ACE-4710-0.5-K9	ACE 4710 Hardware-0.5Gbps-7500SSL-0.5GComp-20VC	--
ACE-AP-OPT-LIC-K9	Application Acceleration License	ACE-4710-01-K9	ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-OPT-LIC-K9	Application Acceleration License	ACE-4710-02-K9	ACE 4710 Hardware-2Gbps-7500SSL-2GComp-20VC	--
ACE-AP-OPT-LIC-K9	Application Acceleration License	ACE-4710-04-K9	ACE 4710 Hardware-4Gbps-7500SSL-2GComp-20VC	--
ACE-AP-OPT-LIC-K9	Application Acceleration License	ACE-4710-2PAK	2 units of ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-OPT-LIC-K9=	Application Acceleration Spare License	ACE-4710-0.5-K9	ACE 4710 Hardware-0.5Gbps-7500SSL-0.5GComp-20VC	--
ACE-AP-OPT-LIC-K9=	Application Acceleration Spare License	ACE-4710-01-K9	ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-OPT-LIC-K9=	Application Acceleration Spare License	ACE-4710-02-K9	ACE 4710 Hardware-2Gbps-7500SSL-2GComp-20VC	--
ACE-AP-OPT-LIC-K9=	Application Acceleration Spare License	ACE-4710-04-K9	ACE 4710 Hardware-4Gbps-7500SSL-2GComp-20VC	--
ACE-AP-OPT-LIC-K9=	Application Acceleration Spare License	ACE-4710-2PAK	2 units of ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-SSL-05K-K9	SSL 5000 TPS License	There is currently no replacement product available for this product.		
ACE-AP-SSL-05K-K9=	SSL 5000 TPS License Spare	There is currently no replacement product available for this product.		
ACE-AP-SSL-7K-K9	7500 SSL TPS License	ACE-4710-0.5-K9	ACE 4710 Hardware-0.5Gbps-7500SSL-0.5GComp-20VC	--
ACE-AP-SSL-7K-K9	7500 SSL TPS License	ACE-4710-01-K9	ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-SSL-7K-K9	7500 SSL TPS License	ACE-4710-02-K9	ACE 4710 Hardware-2Gbps-7500SSL-2GComp-20VC	--
ACE-AP-SSL-7K-K9	7500 SSL TPS License	ACE-4710-04-K9	ACE 4710 Hardware-4Gbps-7500SSL-2GComp-20VC	--
ACE-AP-SSL-7K-K9	7500 SSL TPS License	ACE-4710-2PAK	2 units of ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ACE-AP-SSL-7K-K9=	ACE APPLIANCE 7500 SSL TPS LICENSE	ACE-4710-0.5-K9	ACE 4710 Hardware-0.5Gbps-7500SSL-0.5GComp-20VC	--
ACE-AP-SSL-7K-K9=	ACE APPLIANCE 7500 SSL TPS LICENSE	ACE-4710-01-K9	ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-SSL-7K-K9=	ACE APPLIANCE 7500 SSL TPS LICENSE	ACE-4710-02-K9	ACE 4710 Hardware-2Gbps-7500SSL-2GComp-20VC	--
ACE-AP-SSL-7K-K9=	ACE APPLIANCE 7500 SSL TPS LICENSE	ACE-4710-04-K9	ACE 4710 Hardware-4Gbps-7500SSL-2GComp-20VC	--
ACE-AP-SSL-7K-K9=	ACE APPLIANCE 7500 SSL TPS LICENSE	ACE-4710-2PAK	2 units of ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-VIRT-020	20 Virtual Context License	ACE-4710-0.5-K9	ACE 4710 Hardware-0.5Gbps-7500SSL-0.5GComp-20VC	--
ACE-AP-VIRT-020	20 Virtual Context License	ACE-4710-01-K9	ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-VIRT-020	20 Virtual Context License	ACE-4710-02-K9	ACE 4710 Hardware-2Gbps-7500SSL-2GComp-20VC	--
ACE-AP-VIRT-020	20 Virtual Context License	ACE-4710-04-K9	ACE 4710 Hardware-4Gbps-7500SSL-2GComp-20VC	--
ACE-AP-VIRT-020	20 Virtual Context License	ACE-4710-2PAK	2 units of ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-VIRT-020=	Virtual Context 20 Spare	ACE-4710-0.5-K9	ACE 4710 Hardware-0.5Gbps-7500SSL-0.5GComp-20VC	--
ACE-AP-VIRT-020=	Virtual Context 20 Spare	ACE-4710-01-K9	ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--
ACE-AP-VIRT-020=	Virtual Context 20 Spare	ACE-4710-02-K9	ACE 4710 Hardware-2Gbps-7500SSL-2GComp-20VC	--
ACE-AP-VIRT-020=	Virtual Context 20 Spare	ACE-4710-04-K9	ACE 4710 Hardware-4Gbps-7500SSL-2GComp-20VC	--
ACE-AP-VIRT-020=	Virtual Context 20 Spare	ACE-4710-2PAK	2 units of ACE 4710 Hardware-1Gbps-7500SSL-1GComp-20VC	--

Product Migration Options

Customers are encouraged to migrate to the Cisco ACE 4710 Appliance bundle licenses. Information about this product can be found at:

http://www.cisco.com/en/US/prod/collateral/contnetw/ps5719/ps7027/Data_Sheet_Cisco_ACE_4710.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco ACE 4710 Application Control Engine Appliance A-la-Carte Feature Licenses through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco ACE 4710 Application Control Engine Appliance Bundle Licenses, visit http://www.cisco.com/en/US/prod/collateral/contnetw/ps5719/ps7027/Data_Sheet_Cisco_ACE_4710.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

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