



Say hello
to the future.

Cisco Connect 2019



Transforming Teams with Collaboration & AI

Jordan Koh

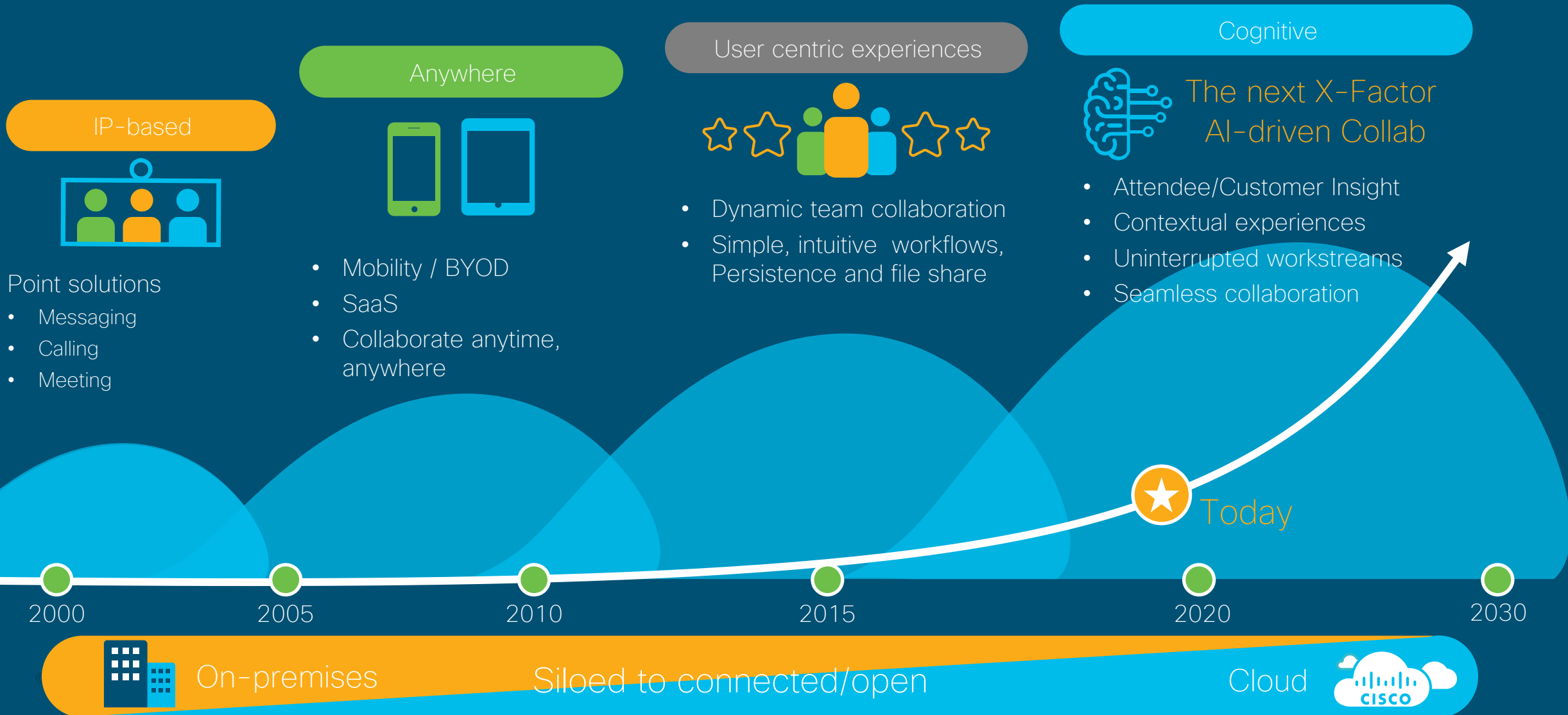
*Regional Director
Collaboration
Cisco ASEAN*

Paul Pettersson

*Head of Telepresence & Video Sales
Collaboration
Cisco APJC*

Capturing the next collaboration market transition

Intelligence economy best served by cognitive approaches



The challenge of today's workplace



Slow
everything



Talent
war



Rising
real-estate costs



Too many
tools



Inefficient
Workplace

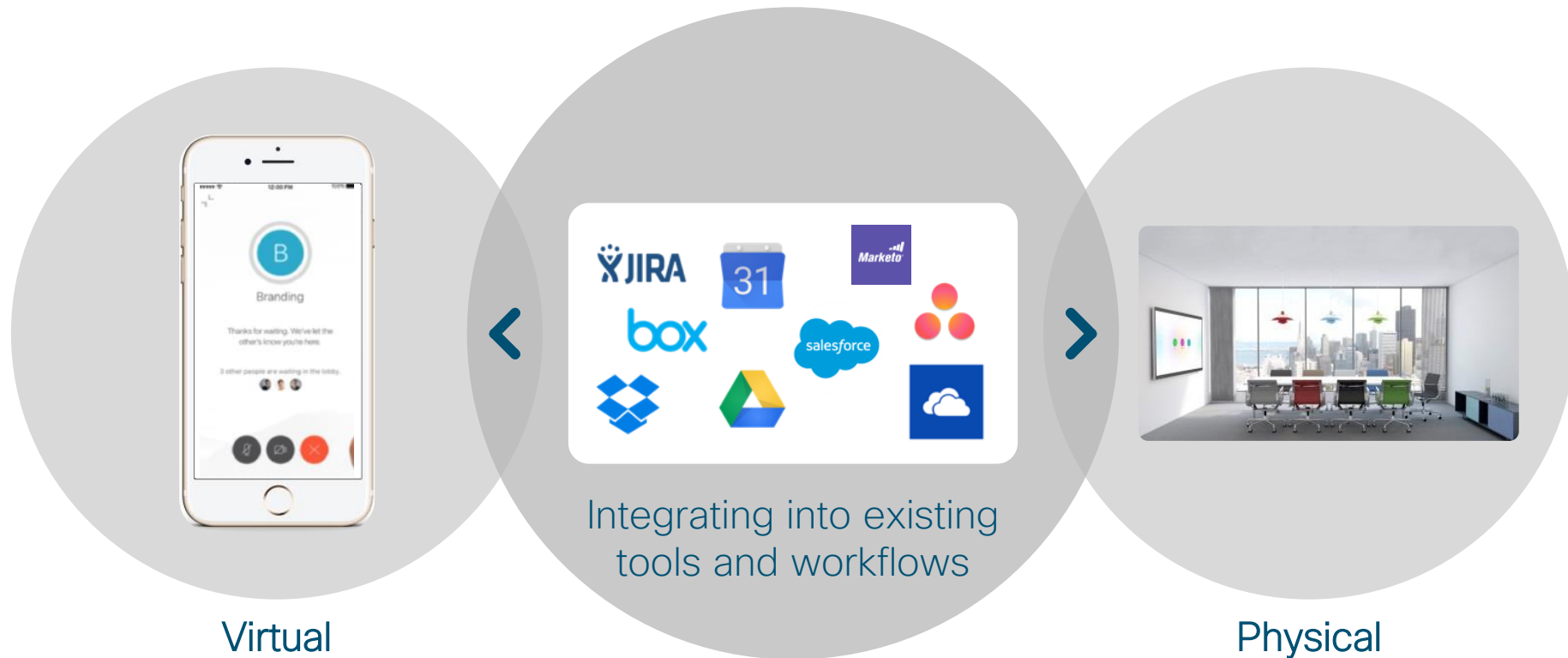


Security
concerns



Rise of "agile"
teams

Teams need workplaces built for innovation and speed



Virtual Workplace

Video First

Humanize how people & teams connect



Works on Any Device

Intuitive experience on any device/OS

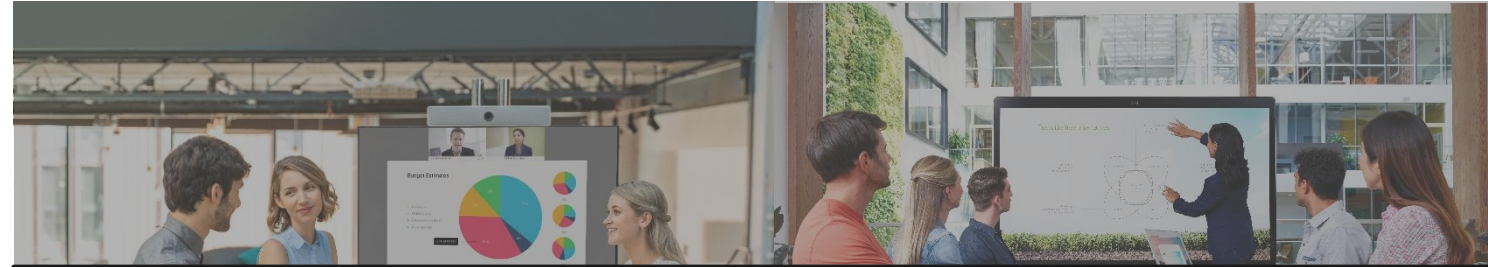


Secure

Compliant with IT's policies

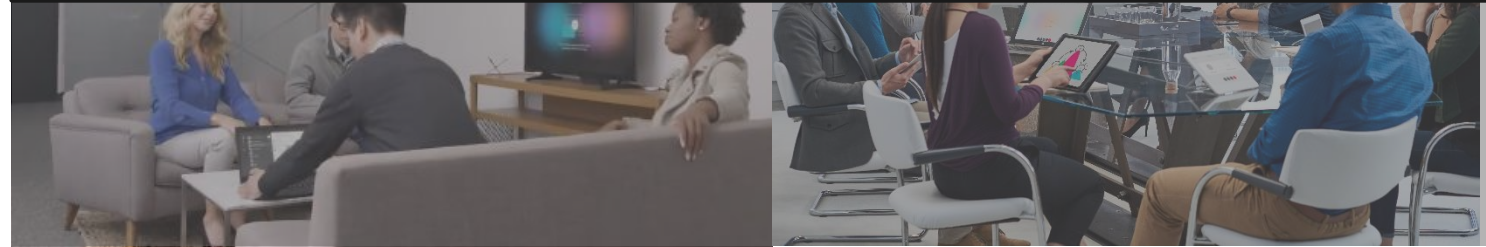


Physical Workplace



The Office as a Collaboration Hub

- ✓ Technology to connect local and virtual teams
- ✓ Pervasive and Available
- ✓ To meet, share content, and co-create,
- ✓ Single, consistent, intuitive experience
- ✓ From Boardrooms to Huddle Spaces
- ✓ Easy to deploy and manage



One simple, frictionless experience through the day

. Always connected, fully productive, anywhere





Webexceptional

130M+

Meeting Attendees
per Month

360M+

Meetings Hosted
per Year

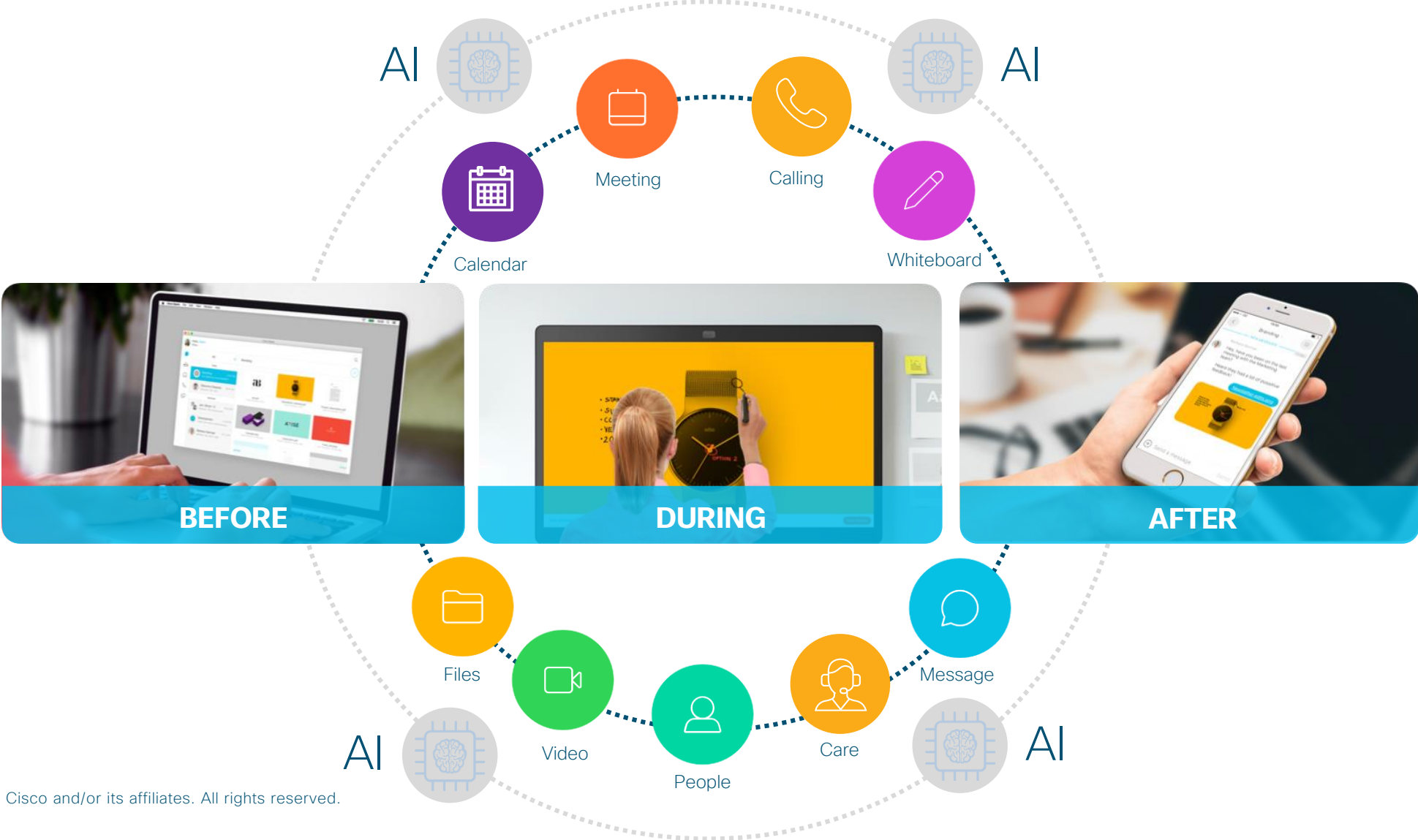
85B+

Meeting Minutes
Annually

95%

Of Fortune 500 use
Webex Meetings

Our vision to enable radically better teamwork



Cisco Webex – Optimized for the way you work

Two ways to participate, designed to suit your workstyle

Video Conferencing

Simple, modern, video-first meetings.

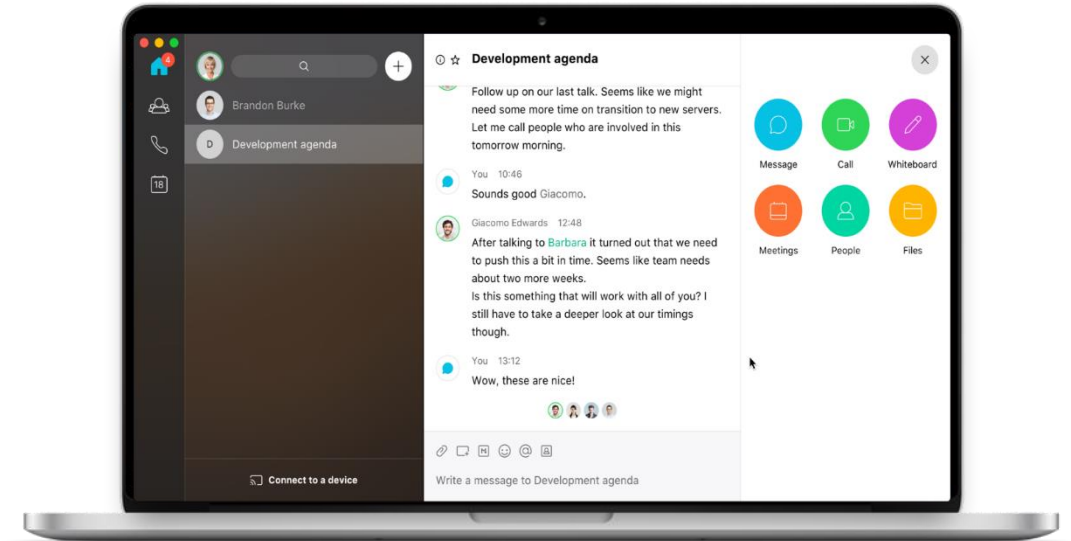
CiscoWebex
Meetings



Team Collaboration

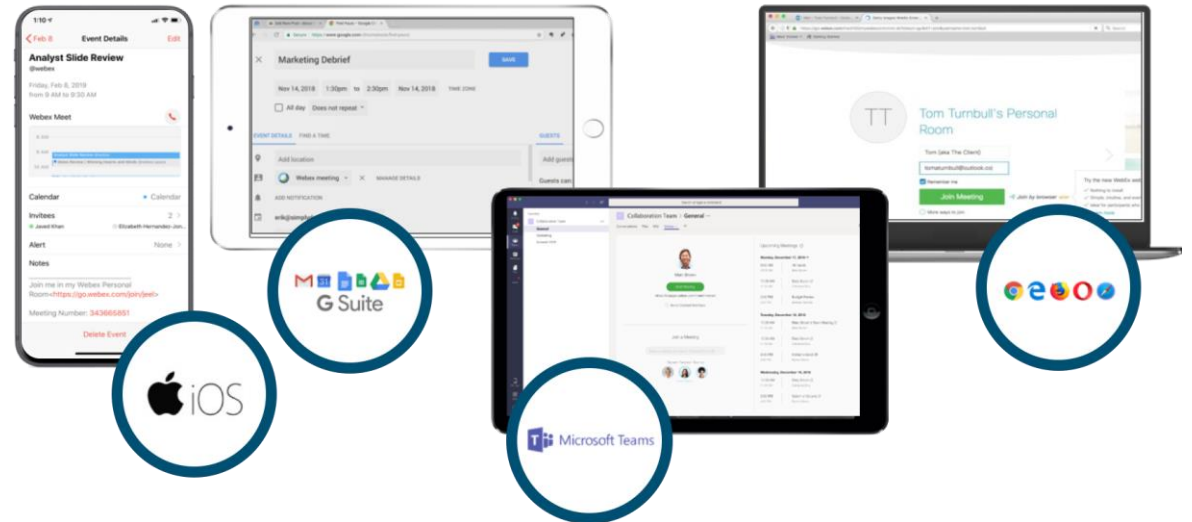
Continuous teamwork beyond the meeting with group messaging, file and screen sharing, white boarding and more

CiscoWebex
Teams



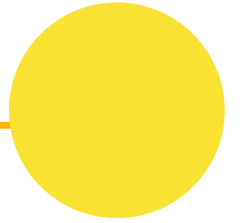


Join Webex **your way**

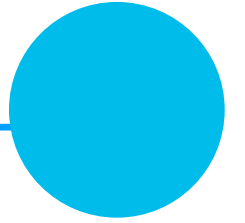




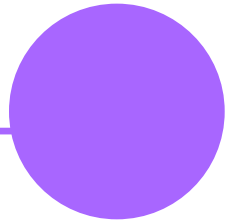
Desktop Phone
and Video



Meeting Rooms



Huddle Spaces



Workplace designed for Inspired teams

Technology enabling Employee Xperience

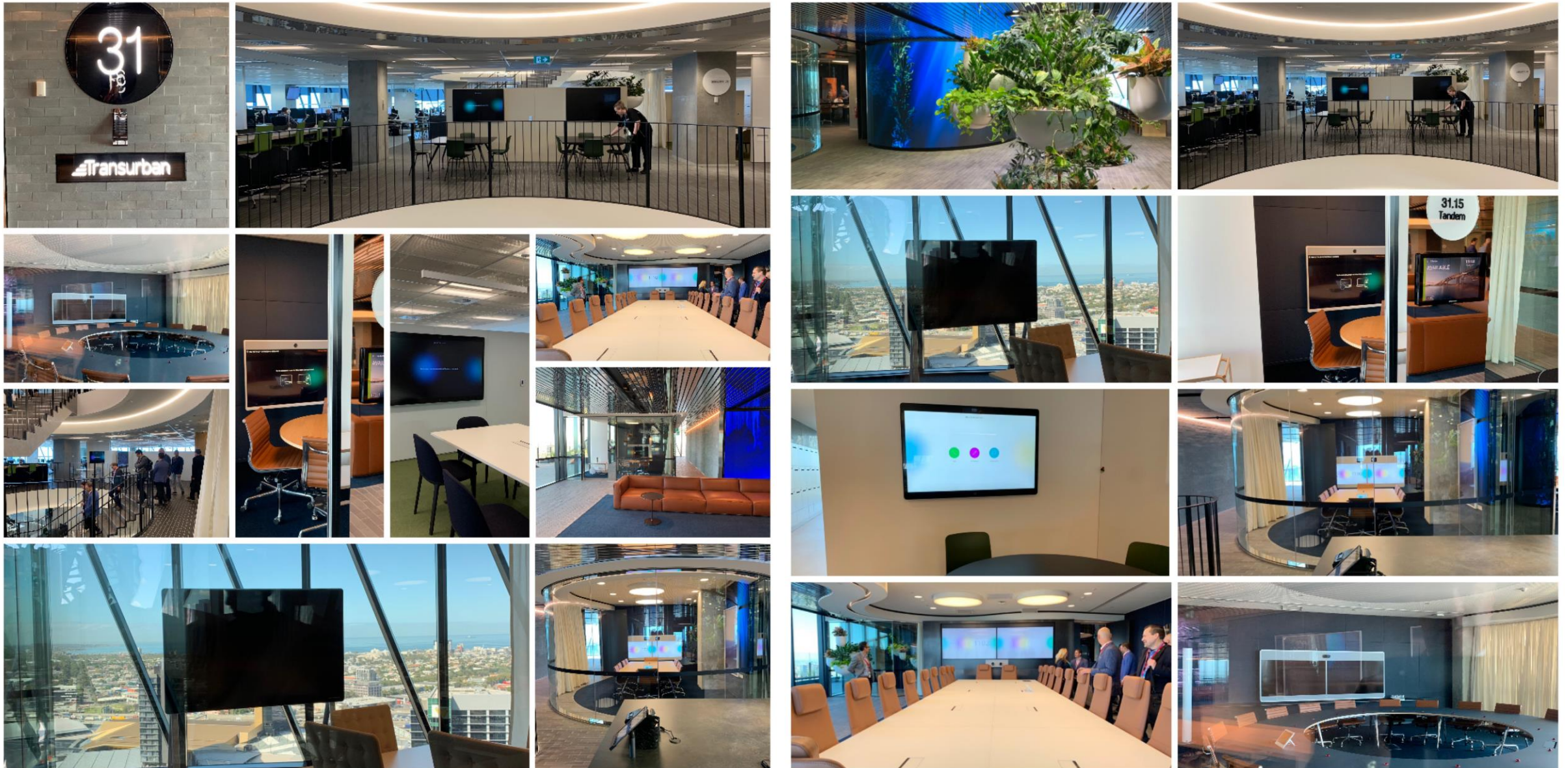
Fewer desks: 655 -> 398

Underutilized meeting rooms: 49 -> 29

Doubled video-enabled rooms

More touchdowns, huddle spaces plus eCafe!

Workplace designed for Inspired teams (Transurban)





DX80



Board 55



Board 70



Board 85

NEW



Room 55



Room 55D

NEW



Room 70S G2

NEW



Room 70D G2

NEW



Room Kit Plus

NEW



Room Kit Pro

NEW



Share

NEW



Room Kit Mini

NEW

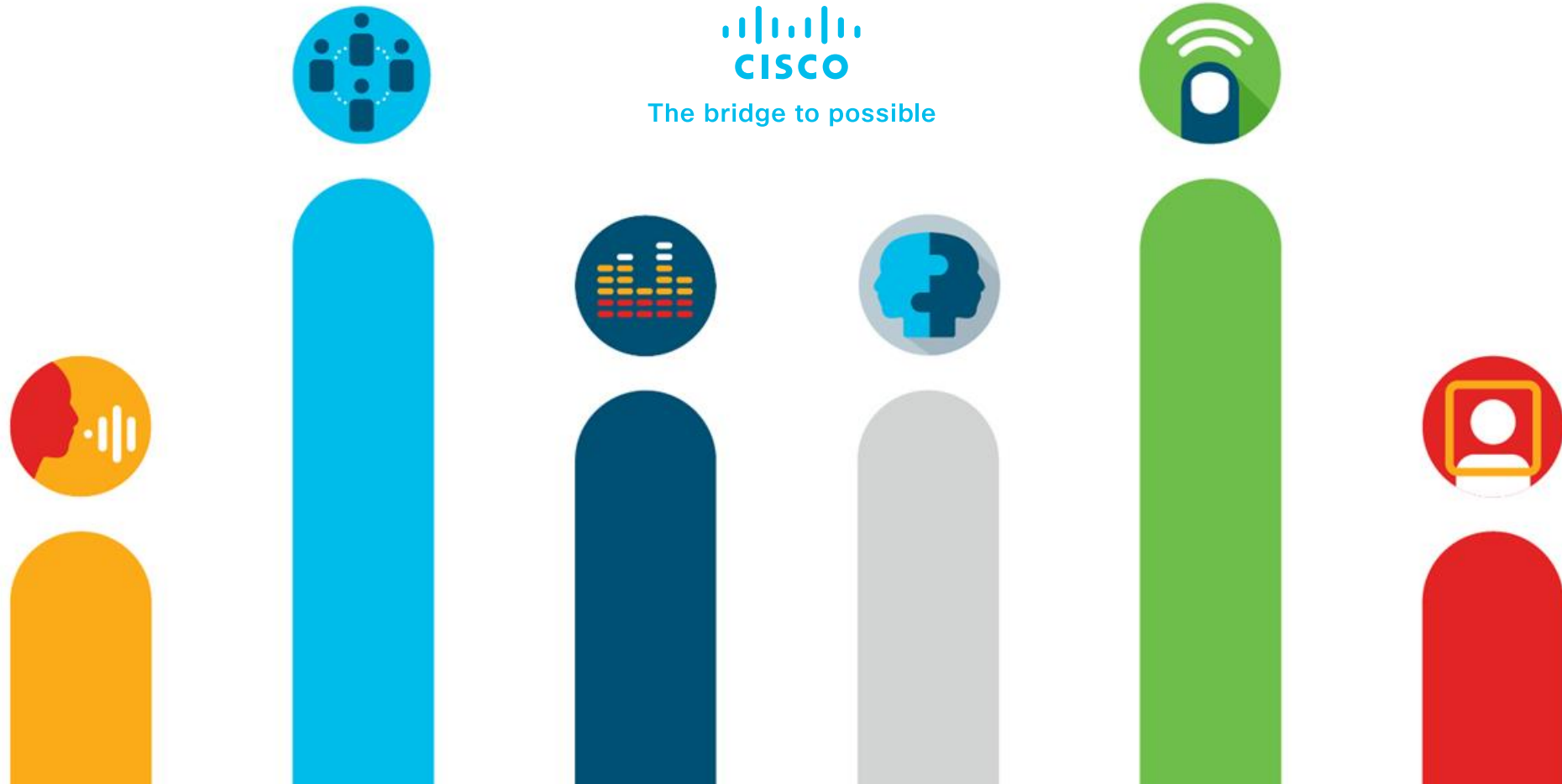


Room Kit



Introducing Cognitive Collaboration.

The X factor in the new Cisco Webex.



Defining cognitive collaboration

AI and machine learning in collaborative environments



Multi-modal Bots & Assistants

Collaboration
Assistants

Care Assistants



Computer Vision

Face, Gesture
and Object
Recognition



Audio & Speech Technologies

Noise Detection

Speech Integration

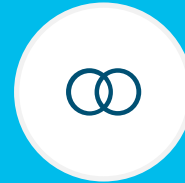


Relationship Intelligence

People Profiles

Company
Information

People Insights



CONTACT

COMPANY



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Webex Intelligence Group, Cisco Systems

Cisco Systems, Inc.

INTERNAL

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REPORTING

- Chuck Robbins**
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- Amy Chang**
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- Sri Srinivasan**
SVP/GM Webex Teams, Meetings and Devices
- Lorrissa Horton**
GM-Webex Teams
- Evonne Johnson**
DIRECTOR.ENGINEERING
- Aaron Ilika**
CUSTOMER SUCCESS MANAGER.GCS

0 Direct reports

BIO (User)

I joined Cisco's Customer Success team after leading support for Accompany, which Cisco acquired in May 2018. I currently manage support for the Webex People product.

CURRENT POSITIONS



Customer Success Manager
Cisco Systems, Inc.
May 2018 - Present

“Ok Webex, join the meeting”

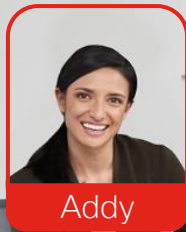




John



Alicia



Addy



Rui

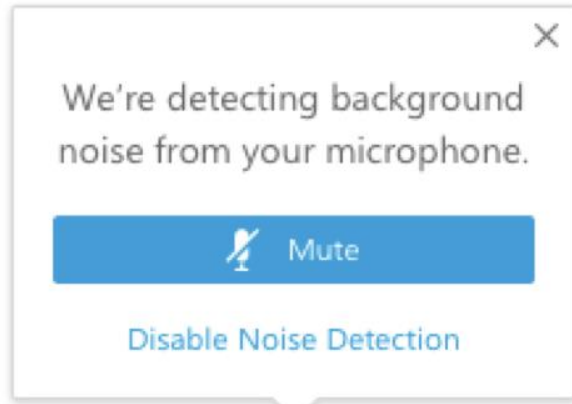


Andre



Dyan

Noise detection / suppression in meetings



Detect and classify non-human noises

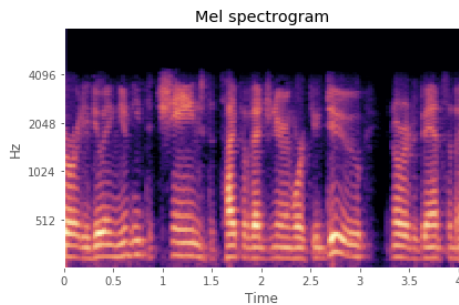
Alert message: "Noise detected"

Alert message with "The noise sounds like keyboard"

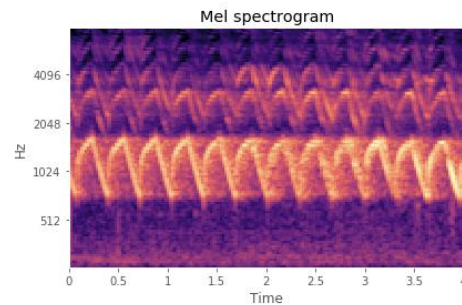
Allow user to ignore certain type of noise

Auto mute when noise is detected

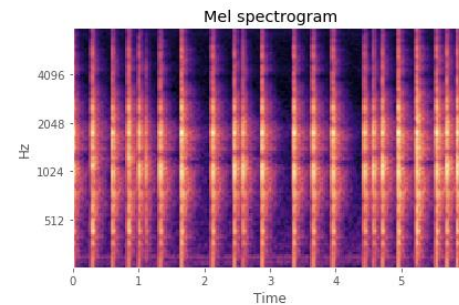
Voice



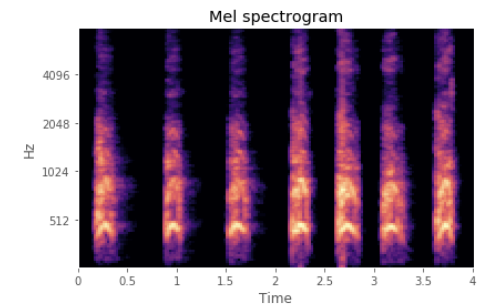
Siren



Tapping



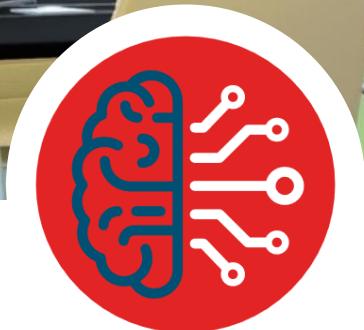
Dog



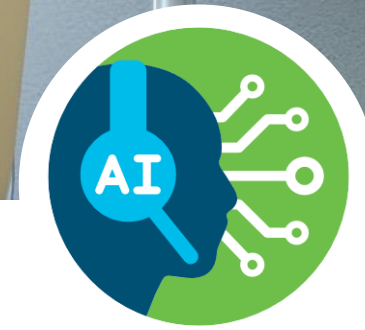
Imagine the possibilities...



Intelligent
Collaboration



Intelligent
Sensors



Enhanced customer
care experiences



Visit the Cisco Collaboration Booth

- Cognitive Collaboration
- Huddle Spaces
- Co-Creation Spaces

Visit all 3 demos to redeem a Starbucks Card!
*whilst stocks last



GET
INSPIRED

Let's make something brilliant together