

Ukraine cybersecurity learnings

Cyber Resilience lessons

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Agenda

1. Cyber Resilience in Totalförsvär
2. Major attacks retrospective
3. Security trends in Ukraine
4. Case studies of IT shifts under pressure
5. Cisco's role and ongoing engagement

Cyber Resilience

The ability to protect the integrity of every aspect of the business to withstand **unpredictable** cyber threats or changes...

...and then **emerge stronger**

Major cyber attacks against Ukraine

February 2014

Russia has seized the Crimean peninsula and started a proxy war in Donbas region

December 2016

Industroyer attack disrupts power again

Jan 2022

Pre-Invasion
Cyber
Offensives

February 2022

Russia invades Ukraine.
Viasat satellite hack



December 2023

Attack against National telecom operator JSC Kyivstar



March 2025

Ukrainian Railway hack



May 2014

Attack against Central election commission

December 2015

Russia launches cyber attack, Black Energy 2, disrupting power

2017 NotPetya

Supply Chain attack – costliest global attack in history

March 2022

Industroyer2 attempts to disrupt power

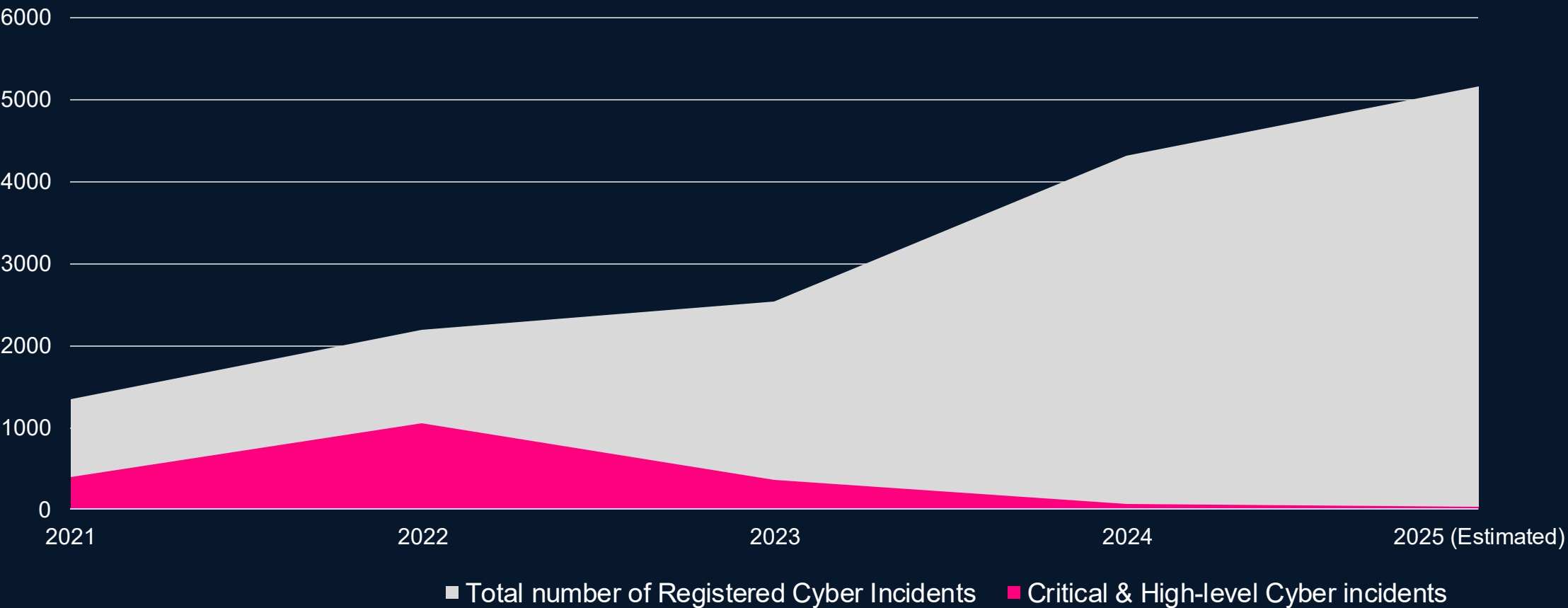
December 2024

Attack on the Ministry of Justice's national registries

Cyber Incidents in 2021-2025

The increase in cyber incidents and the decrease in significant incidents amount

Chart Title



The 5 trends in Security Risks, based on Ukraine experience

- 1 There is shift from *Computer network attack (CNA)* – disrupt, deny, degrade, or destroy to *Computer network exploitation (CNE)* – like espionage
- 2 Cyber attacks use advanced techniques and legitimate tools & services to bypass classical security controls
- 3 Cyber attacks against critical infrastructure often correlate with physical and information attacks, geopolitical targets
- 4 Military attacks and resulting blackouts threatens on-prem infrastructure availability
- 5 People remain primary social-engineering targets for attackers

Cyber/IT shifts

Disaster makes security resilience harder

Before war

Now

People awareness
changed !



Antivirus



EDR/XDR

Macro
Segmentation



Zero-Trust

Passwords



2FA / MFA

On-Prem Security



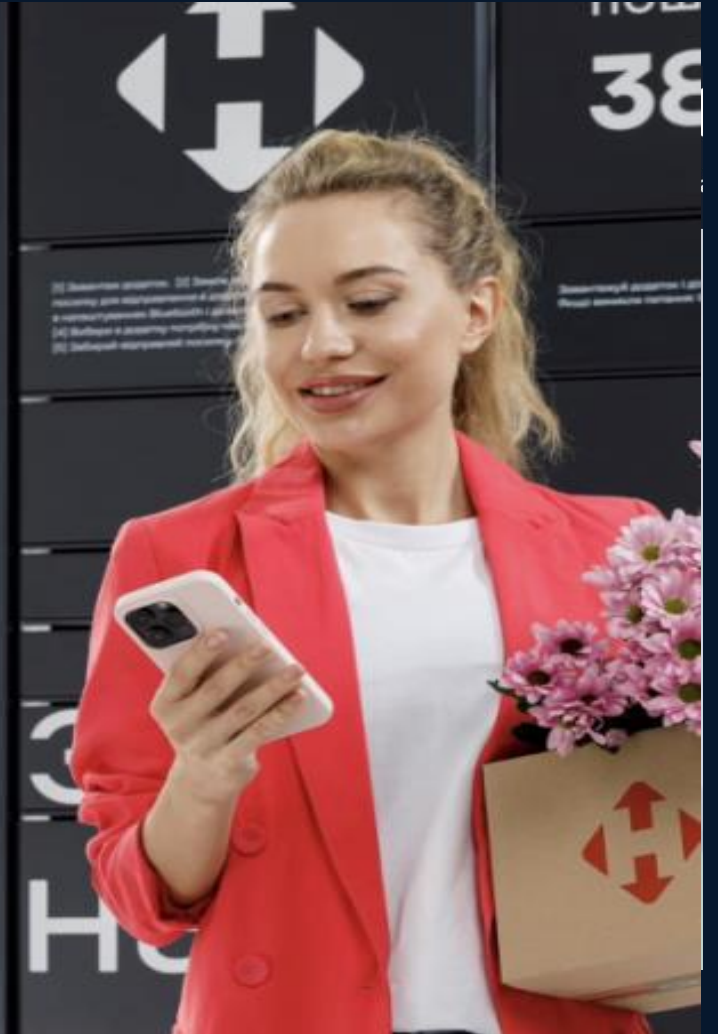
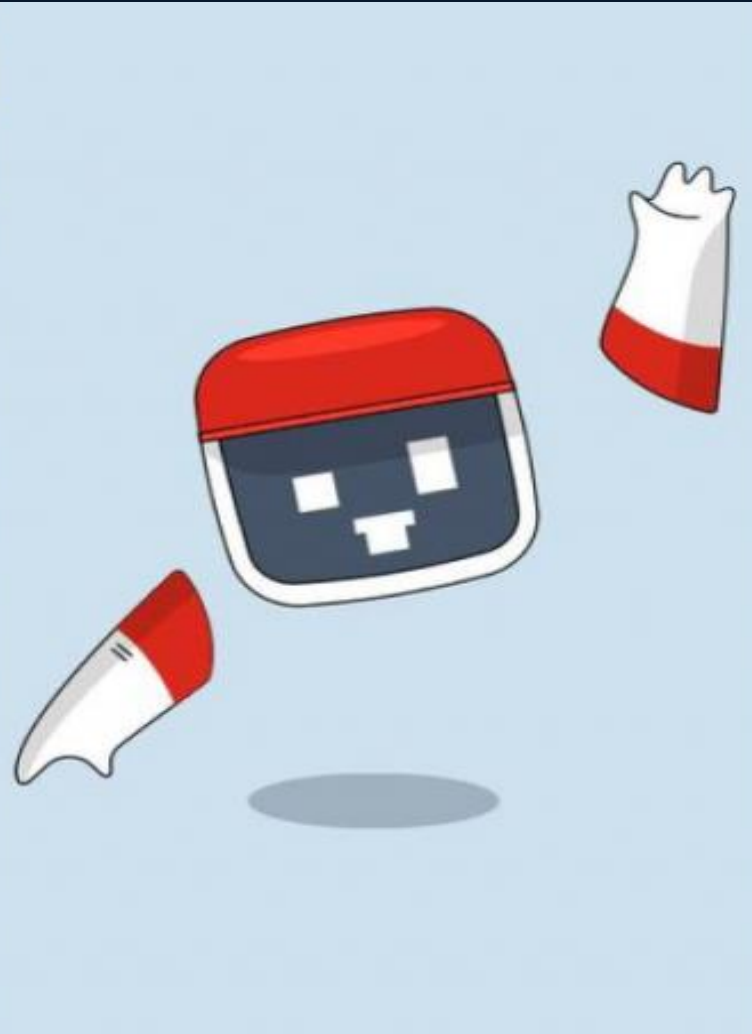
Virtual/Cloud Security

On-Prem Data Centers



Public or Private Cloud / Hybrid

They all use the cloud now !



Nova Poshta is the largest postal operator in Ukraine.



Nova Post Embraces a Universal Approach to Zero Trust with Cisco Secure Access

Customer Highlight [Cisco Public](#)



Nova Post Embraces a Universal Approach to Zero Trust with Cisco Secure Access



Industry:
Logistics and

Location:
Kyiv, Ukraine

Organization:
30,000 employees, 13,837 branches

Solution:
Cisco Secure Access

What is Cisco doing to help with Ukrainian Cyber Defence?



Now Cisco provided Umbrella to 2000+ customers all around Ukraine

We are covering 997 local communities, 1500+ schools, 300+ healthcare facilities

splunk>enterpriseApps

Administrator25 MessagesSettingsActivityHelpFindCDA громади

SearchAnalyticsDatasetsReportsAlertsDashboards

Umbrella security state (last day)

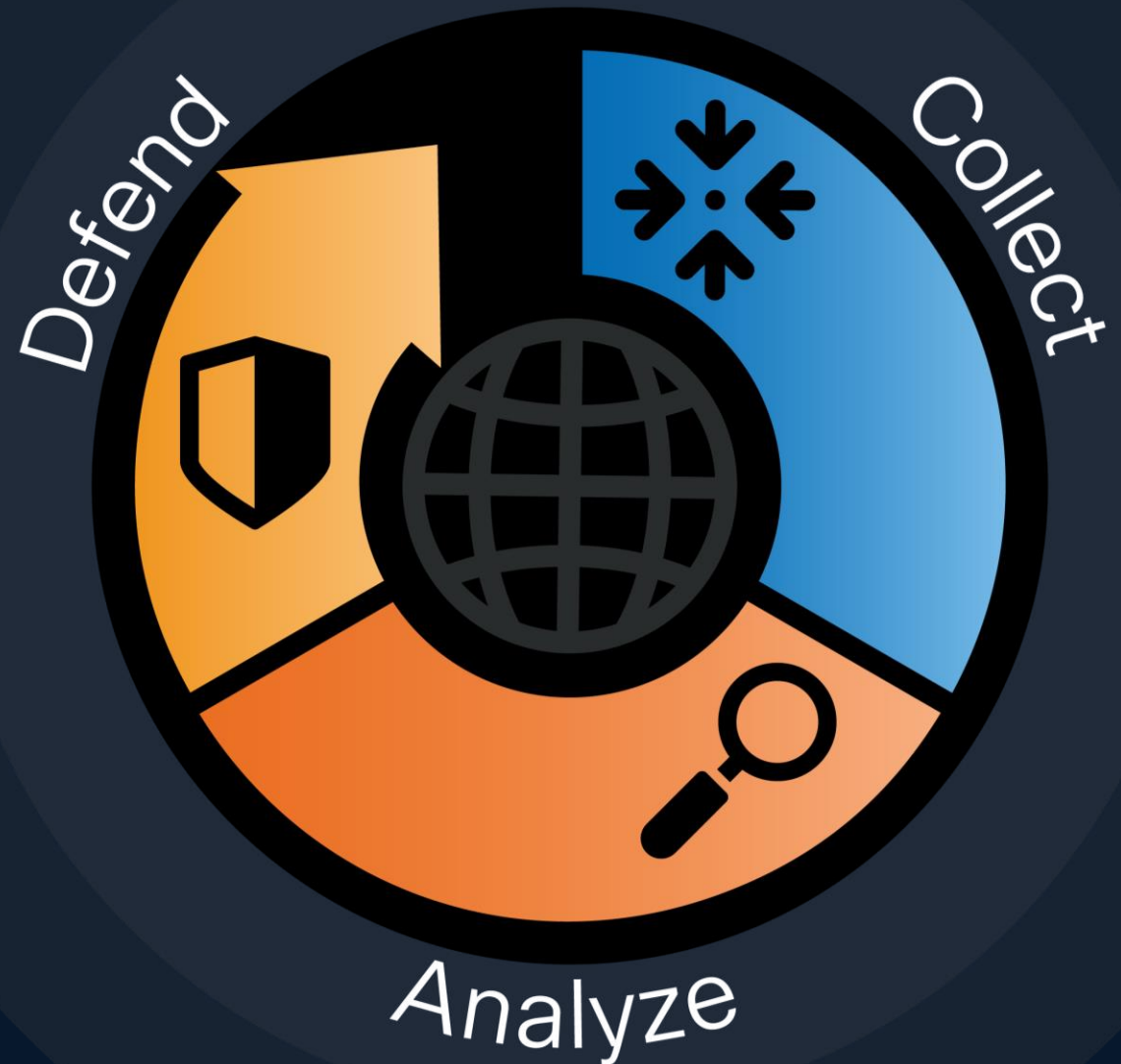
Select regionWhole countryHide Filters

Total connected entities (excluding Meraki) 2,078	Communities only 997	Extent of community coverage across the country 88 %	Extent of school coverage across the country 13 %
Regional and district administrations 191	Total number of healthcare facilities 334	Educational institutions through Meraki 1,576	Educational institutions within the CDA program 806
Total DNS requests per day (communities and healthcare) 158,422,001		Blocked DNS requests per day 14,147,356	
Total DNS requests per day (education) 76,512,741		Blocked DNS requests per day (education) 1,941,262	

Talos powers the Cisco portfolio with comprehensive intelligence

886 billion daily events =
one mission

Every customer environment,
every event, every single day,
all around the world



Current Ukraine Talos Support

30+

Critical infrastructure
& government partners

45K

Endpoints

650+

Cisco employees
monitoring open-source

45

Talos
threat hunters



Cisco Secure
Endpoint



Cisco Umbrella



Cisco Talos
Threat Hunting

Stats for monitored Cisco Secure Endpoints in Ukraine

Cisco MSSP - [redacted] - Ukraine

Filters appliedReset

View Usage Reports+ New Customer

Search by name, GUID, email or DC MAC address

TierAll

Time Period30 days

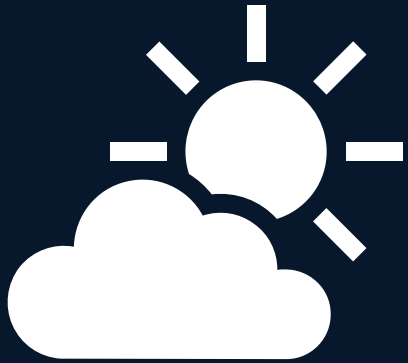
☐ + Generate API Keys

-

+

Name	Provisioning Status	Connectors	Compromised	TG Submissions	Global Threat Alerts Events	Payment State
<input type="checkbox"/> ▶ [redacted]	completed	6562	0.7%	297	0	Not For Resale
<input type="checkbox"/> ▶ [redacted]	completed	1746	14.4%	789	0	Not For Resale
<input type="checkbox"/> ▶ [redacted]	completed	1482	2.8%	292	0	Not For Resale
<input type="checkbox"/> ▶ [redacted]	completed	1274	0.5%	1	0	Not For Resale
<input type="checkbox"/> ▶ [redacted]	completed	814	2.3%	185	0	Not For Resale

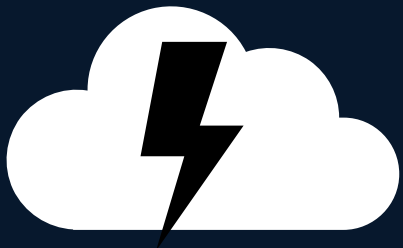
The first rule about the cloud: Everything can change quickly 😊



Compliance risks



Finance reasons



Performance Risks



On-premise, Hybrid or Multi-Cloud



Cisco Approach to On-Prem vs Cloud Deployment

Cisco Security On Prem vs Cloud Deployments

Security Portfolio Overview April 2025



Sep 24, 2025

Cisco Announced Cisco Sovereign Critical Infrastructure for Europe



**Comprehensive,
customizable offering**



**On-premises deployment
Air-gap licensing**



Certifications

Ukraine cybersecurity learnings

There Are No Borders and No Exceptions in Cyber Operations !

1. Adopt a **Zero-Trust** approach for IT and OT, assuming possible compromise by default.
2. Add **Tabletop exercises**, **Capture the Flag (CTF)**, and **cyber hygiene training** to uncover risks, identify resilience gaps, and raise awareness among executives, staff, and users.
3. Establish **Information exchange** and **Proactive threat hunting** to identify and respond to hidden threats.
4. Make your IT and Security architecture **cloud-ready** and flexible to adapt to change*.
5. Approach **resilience holistically** including human, physical and supply-chain risks.

... one more story – “Klitschko” Glass Bridge



(Cyber) Resilience in Kyiv



Look at the bigger picture !



Låt ljusen lysa !



**Thank you and be
Safe and Secure !**

