

Introduction to Splunk Platform for Security & Observability

Robbie Baines, Splunk Observability Specialist



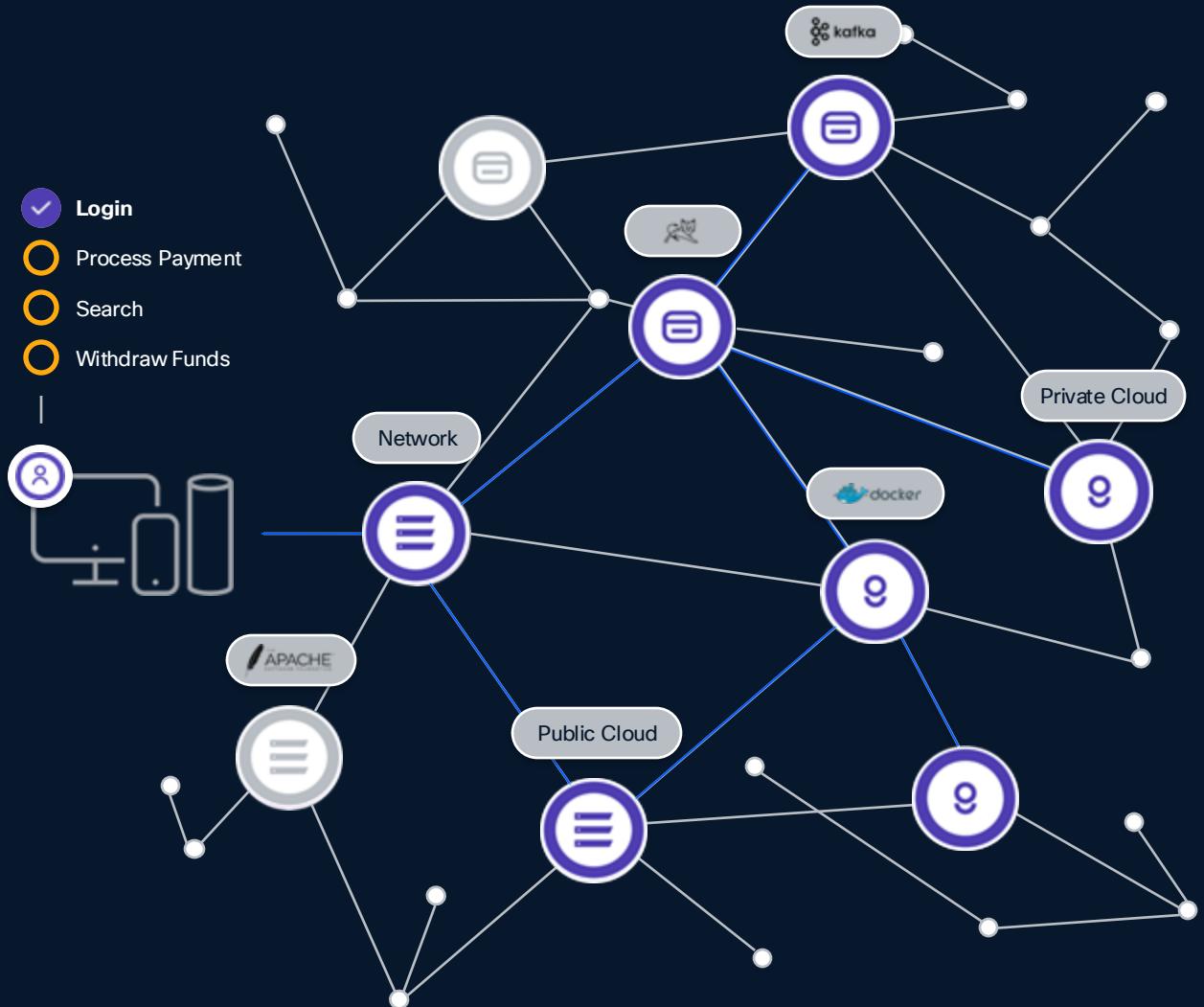
Teams rely on scattered visibility

Disconnected toolchains lead to blind spots for problems that span teams & services



Business context gets lost

It's hard to triage performance problems based on business impact



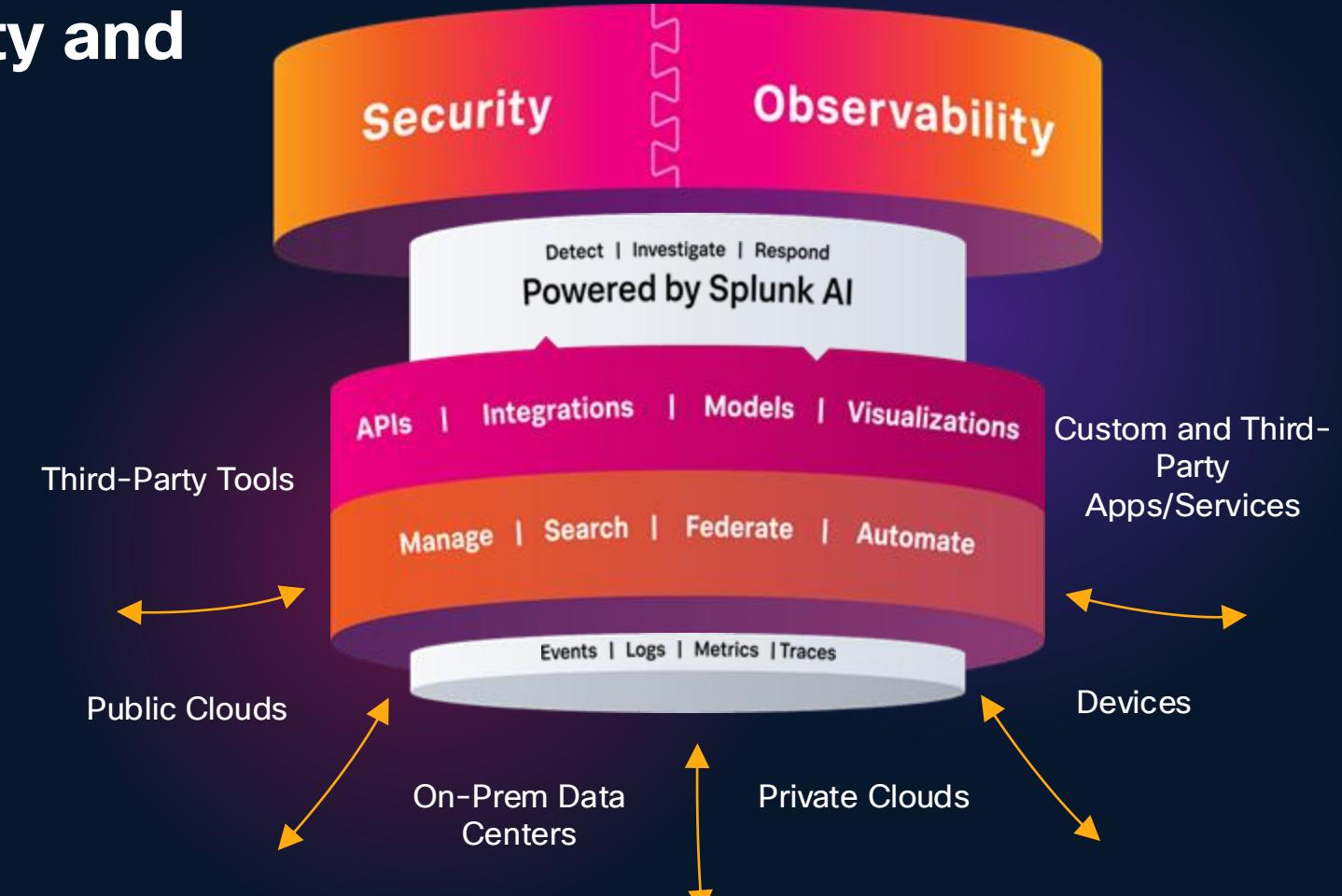
Splunk's approach to Observability

Ensure the **resilience** of digital systems and reduce the **human toil** of operating them by letting **software** do more of the **heavy lifting**, to **identify problems, find root causes, and take corrective action**.



See the **business impact** of every performance problem

Splunk: The Unified Security and Observability Platform



Splunk Platform

Single source of truth, single resilience platform

...all teams working together with shared context

Ask Any Question





New Search

Save As ▾

Create Table View

Close

1 index=*

All time ▾

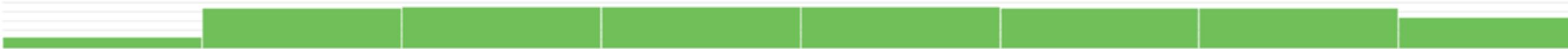
C

✓ 109,864 events (before 10/07/2022 15:09:04.000) No Event Sampling ▾

Job ▾ II ■ → ↗ ↘ ⚡ Smart Mode

Events (109,864) Patterns Statistics Visualization

Format Timeline ▾ — Zoom Out + Zoom to Selection × Deselect 1 day per col



List ▾ ✓ Format 20 Per Page ▾

< Prev 1 2 3 4 5 6 7 8 ... Next

< Hide Fields		All Fields		i Time	Event	
SELECTED FIELDS				> 07/03/2022 18:24:02.000	[07/Mar/2022:18:24:02] VendorID=5036 Code=B AcctID=6024298300471575	
a host	5				host = vendor_sales	source = tutorialdata.zip:\vendor_sales\vendor_sales.log sourcetype = vendor_sales/vendor_sales
a source	8			> 07/03/2022 18:23:46.000	[07/Mar/2022:18:23:46] VendorID=7026 Code=C AcctID=8702194102896748	
a sourcetype	3				host = vendor_sales	source = tutorialdata.zip:\vendor_sales\vendor_sales.log sourcetype = vendor_sales/vendor_sales
INTERESTING FIELDS				> 07/03/2022 18:23:31.000	[07/Mar/2022:18:23:31] VendorID=1043 Code=B AcctID=2063718909897951	
# AcctID	100+				host = vendor_sales	source = tutorialdata.zip:\vendor_sales\vendor_sales.log sourcetype = vendor_sales/vendor_sales
# bytes	100+			> 07/03/2022 18:22:59.000	[07/Mar/2022:18:22:59] VendorID=1243 Code=F AcctID=8768831614147676	
a clientip	100+				host = vendor_sales	source = tutorialdata.zip:\vendor_sales\vendor_sales.log sourcetype = vendor_sales/vendor_sales
a Code	14			> 07/03/2022 18:22:48.000	[07/Mar/2022:18:22:48] VendorID=1239 Code=K AcctID=5822351159954740	
# date_hour	24					
# date_mday	8					

New Search

```
1 index="tutorialdata"  
2 | where AcctID like "87%"
```

✓ 684 events (before 9/12/22 10:56:05.000 PM) No Event Sampling ▾

Events (684) Patterns Statistics Visualization

Format Timeline ▾ - Zoom Out + Zoom to Selection × Deselect



List ▾ ✎ Format 20 Per Page ▾

◀ Hide Fields	☰ All Fields	i	Time	Event	
SELECTED FIELDS		>	6/11/22 6:23:46.000 PM	[11/Jun/2022:18:23:46] VendorID=7026 Code=C AcctID=870?194102896748 host = vendor_sales source = tutorialdata.zip:./vendor_sales/vendor_sales.log	sourcetype
a host 1		>	6/11/22 6:23:46.000 PM	[11/Jun/2022:18:23:46] VendorID=7026 Code=C AcctID=870?194102896748 host = vendor_sales source = tutorialdata.zip:./vendor_sales/vendor_sales.log	sourcetype
a source 1		>	6/11/22 6:23:46.000 PM	[11/Jun/2022:18:23:46] VendorID=7026 Code=C AcctID=870?194102896748 host = vendor_sales source = tutorialdata.zip:./vendor_sales/vendor_sales.log	sourcetype
a sourcetype 1					
INTERESTING FIELDS		>	6/11/22 6:22:59.000 PM	[11/Jun/2022:18:22:59] VendorID=1243 Code=F AcctID=876831614147676 host = vendor_sales source = tutorialdata.zip:./vendor_sales/vendor_sales.log	sourcetype
# AcctID 100+		>	6/11/22 6:22:59.000 PM	[11/Jun/2022:18:22:59] VendorID=1243 Code=F AcctID=876831614147676 host = vendor_sales source = tutorialdata.zip:./vendor_sales/vendor_sales.log	sourcetype
a Code 14					
# date_hour 24					
# date_mday 8					

Machine Data Contains Critical Insights

Sources



Order Processing



Middleware
Error



Care IVR



Twitter

Customer ID	Order ID	Product ID
ORDER,2013-05-21T14:04:12.484,10098213,569281734,67.17.10.12,43CD1A7B8322,SA-2100		
	May 21 14:04:12.996 wl-01.acme.com Order 569281734 failed for customer 10098213. Exception follows: weblogic.jdbc.extensions.ConnectionDeadSQLException: weblogic.common.resourcepool.ResourceDeadException: Could not create pool. The DBMS driver exception was: [BEA][Oracle JDBC Driver]Error establishing socket to host and port: ACMEDB-01:1521. Reason: Connection refused	Customer ID
	05/21 16:33:11.238 [CONNEVENT] Ext 1207130 (0192033): Event 20111, CTI Num:ServID:Type Time Waiting On Hold 98#1, DNIS 5555685981, SerID 40489a07-7f6e-4251-801a-13ae51a6d092, Trunk 1451.16	Order ID
	05/21 16:33:11.242 [SCREENPOPEVENT] SerID 40489a07-7f6e-4251-801a-13ae51a6d092 CUSTID 10098213 Customer ID	Customer ID
	05/21 16:37:49.732 [DISCEVENT] SerID 40489a07-7f6e-4251-801a-13ae51a6d092	
	{actor:{displayName:"Go Boys!!",followersCount:1366,friendsCount:789,link:"http://dallascowboys.com/"},location:{disTwitter ID "Dallas, TX",objectType Customer's Tweet objectType:"person",preferredUsername:"BoysF@n80",statusesCount:6072},body:"Just bought this POS device from @ACME. Doesn't work! Called, gave up on waiting for them to answer! RT if you hate @ACME!!",objectType:"activity",postedTime:"2013-05-21T16:39:40.647-0600"}	Company's Twitter ID

Table of Top 10 Issues

Site: Global

Issue Type	Priority	Count	Severity	Last Occurred	Names	Status	Device Name	IP Address	MAC Address	Family	Role	Site
EIGRP_Peering	P1	5	HIGH	2025-05-12 16:18:25	EIGRP Adjacency Failed on Device "LO-CN" Interface Vlan140 (Interface description: to_PDX_access) with Neighbor 10.93.140.7 EIGRP Adjacency Failed on Device "PDX-MGMT" Interface Vlan32 (Interface description: --) with Neighbor 10.93.141.42 EIGRP Adjacency Failed on Device "PDX-MGMT" Interface Vlan32 (Interface description: --) with Neighbor 10.93.141.41 EIGRP Adjacency Failed on Device "PDX-RO" Interface GigabitEthernet2 (Interface description: TO_CSR2_GI2) with Neighbor 10.93.131.2 EIGRP Adjacency Failed on Device "PDX-CORE" Interface Vlan140 (Interface description: to_PDX_access) with Neighbor 10.93.140.7	active active active active active	LO-CN PDX-MGMT PDX-MGMT PDX-RO PDX-CORE	10.93.141.20 10.93.141.29 10.93.141.29 10.93.141.23 10.93.141.18	30:8b:b2:ba:c2:80 40:14:82:f6:5f:80 40:14:82:f6:5f:80 00:1e:e6:06:0d:00 6c:03:b5:66:60:00	Switches and Hubs Switches and Hubs Switches and Hubs Switches and Hubs Switches and Hubs	ACCESS ACCESS ACCESS BORDER ROUTER	Global/OR/LO/Floor-3 Routers Switches and Hubs CORE
BGP_Down	P1	2	HIGH	2025-05-12 17:08:44	BGP is down on 'PDX-RO' with neighbor '10.93.141.17' BGP is down on 'PDX-MGMT' with neighbor '10.93.141.41'	active active	PDX-RO PDX-MGMT	10.93.141.23 10.93.141.29	00:1e:e6:06:0d:00 40:14:82:f6:5f:80	Routers Switches and Hubs	BORDER ROUTER	Global/OR/PDX/Floor-2
infra_link_down	P1	2	HIGH	2025-05-13 04:01:04	Interface "GigabitEthernet0/0" (Interface description: --) is down on network device "NYC-ACCESS" Interface "GigabitEthernet1/0/18" (Interface description: --) is down on network device "LO-BN"	active active	NYC-ACCESS LO-BN	10.93.141.26 10.93.141.28	30:8b:b2:b5:32:00 90:77:ee:ac:ab:80	Switches and Hubs Switches and Hubs	DISTRIBUTION CORE	Global/NY/NYC/Floor-8
BGP_Flap	P2	2	HIGH	2025-05-12 16:15:17	BGP is Flapping on Device "PDX-RO" with Neighbor 10.93.141.17 BGP is Flapping on Device "PDX-MGMT" with Neighbor 10.93.141.41	active active	PDX-RO PDX-MGMT	10.93.141.23 10.93.141.29	00:1e:e6:06:0d:00 40:14:82:f6:5f:80	Routers Switches and Hubs	BORDER ROUTER	Global/OR/PDX/Floor-2
global_ap_disconnect_trigger	P2	1	HIGH	2025-05-12 15:47:58	AP(s) disconnected from WLC on Switch "LO-BN".	active	LO-BN	10.93.141.28	90:77:ee:ac:ab:80	Switches and Hubs	CORE	Global/OR/LO/Floor-3
default_trap_event_trigger	P3	1	HIGH	2025-05-13 04:00:59	Stack member 1 removed from stack.	active	PDX-MGMT	10.93.141.29	40:14:82:f6:5f:80	Switches and Hubs	ACCESS	Global/OR/PDX/Floor-2

Overview

This dashboard provides an overview of various metrics and statistics in the Cisco Catalyst network.

Edit Export ...

Time Range

Cisco Catalyst Center Host

Site

Last 24 hours

https://10.93.141.45



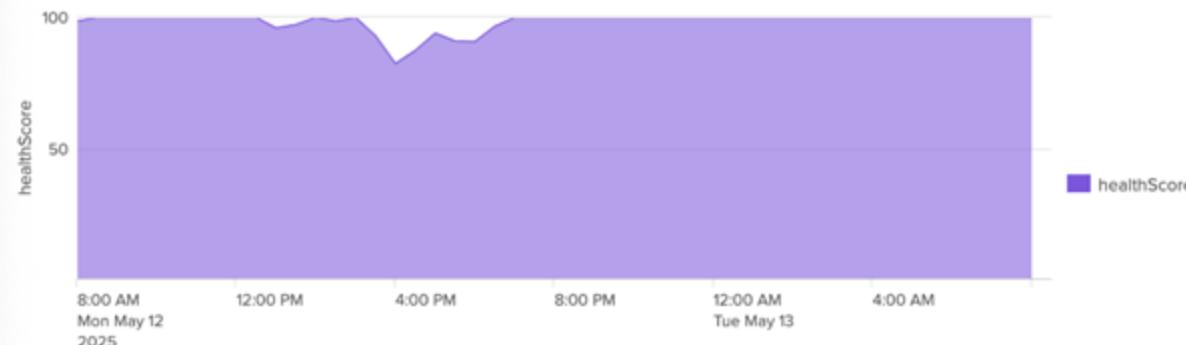
Global

Submit

Hide Filters

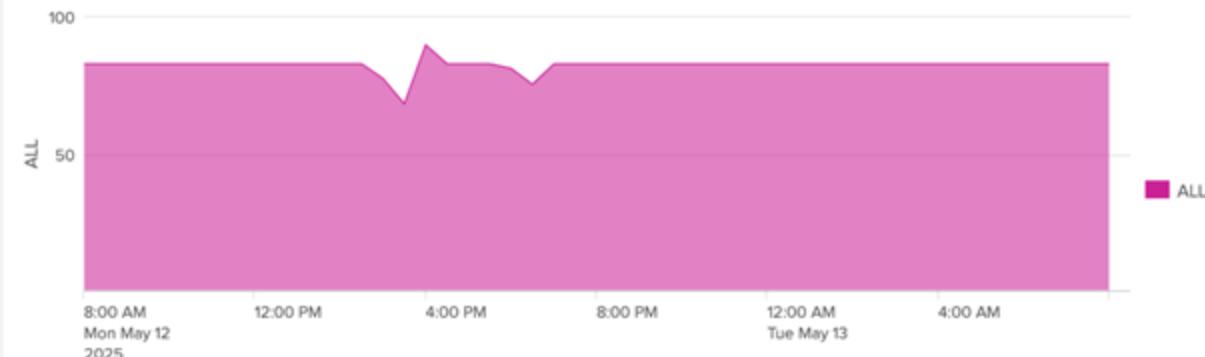
Average Network Health Score

Site: Global



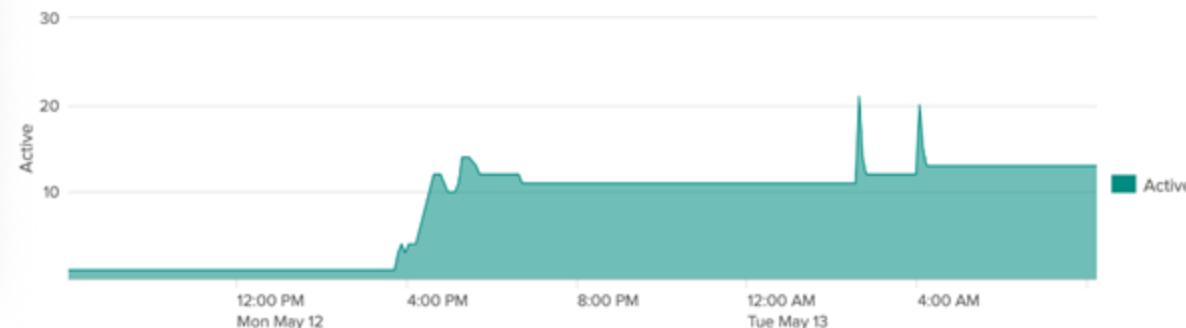
Average Client Health Score

Site: Global



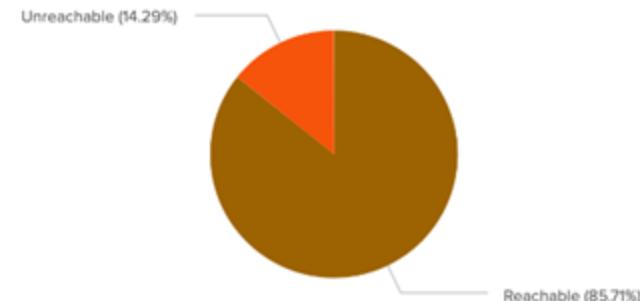
Total Number of Active Issues

Site: Global



Device Reachability Type Percentages

Site: Global



Catalyst Center Overall ▾

Cisco Catalyst Center Overall



Actions ▾

Edit



Global Time Range	Catalyst Center	CatC Category	Device Role	Device Family	Device Type	Devices PID	Collection Status	Reachability Status
All time	*	*	*	*	*	*	*	*

Compliance	Region	State	City	Building	Floor
*	*	*	*	*	*





RWI - Executive Dashboard

Show Filters

Edit

Export ▾

...

Active VPN Sessions

2,451

Description: Current number of connected workers.

Active Zoom Meetings

419

Description: Current number of Zoom meetings.

Most Popular App Today

Salesforce

718 Unique Users Accessed the App Today

Description: Most popular apps accessed today.

Number of VPN Logins



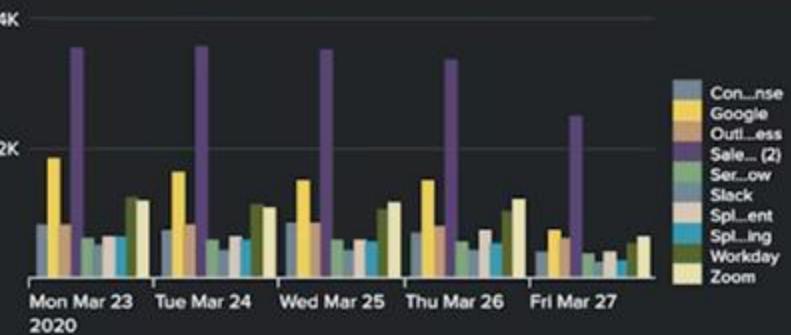
Description: Number of workers connecting to VPN over time on a daily basis.

Number of Zoom Meetings



Description: Number of Zoom Meetings created over time on a daily basis.

Top Apps



Description: Top applications accessed over time.

Connected Workforce by Location



Estimated Billing - Current Month

Edit More Info  

Account ID

Currency

 AllUSD  

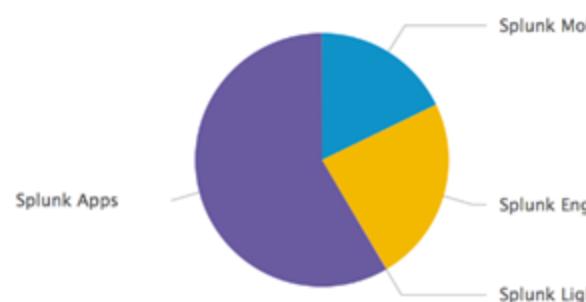
Estimated Cost - Month to Date

\$33,419

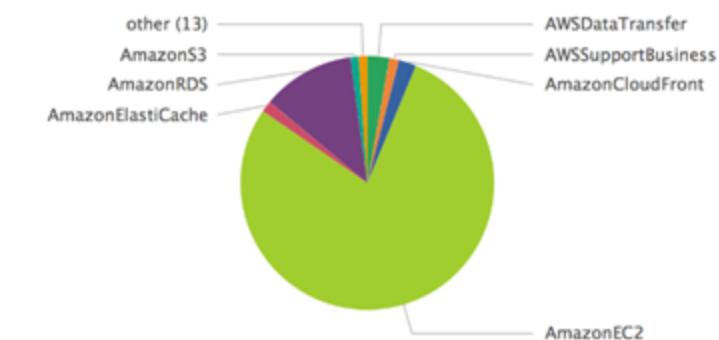
Total Projected Cost - This Month

\$41,373

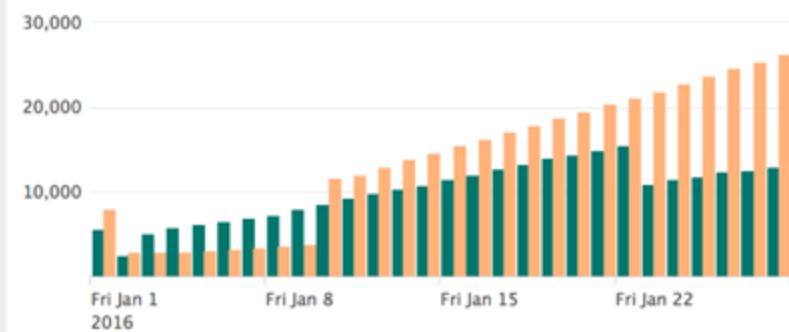
Estimated Cost by Account



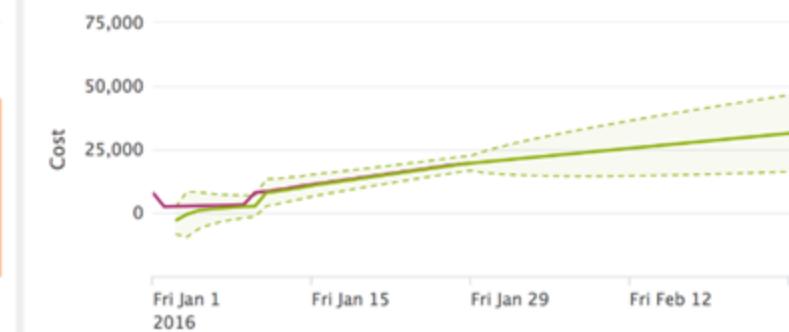
Estimated Cost by Service



Month over Month Comparison - Daily Cost



Cost Projection Over Time

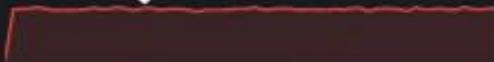


Estimated Cost by Account and Service - Month to Date

Account ID	Account Name	Service	Cost	Percentage
737126726831	Splunk Cloud OPS	AmazonEC2	\$13928	41.68%
063605715280	Splunk Mobile	AmazonEC2	\$5565	16.65%
111353726070			\$3940	11.79%
111353726070		AmazonEC2	\$3571	10.69%
737126726831	Splunk	AmazonRDS	\$3445	10.21%

Power Utilization

4,151 0%



Server Room Heatmap

HVAC - 1



Fan Speed
124



Data Center Sensors

Water Capacity

102% ↓ -5%



Room Temperature

106° ↓ -4



Power Usage



Anomalies Detected

System	Rack	Devices	Value
Power	2	PDU-02	3400
Power	2	PDU-07	2375
Power	2	PDU-12	2245

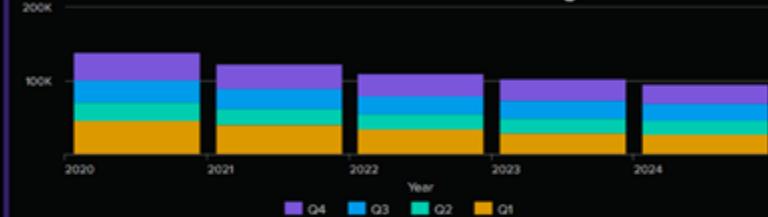
Host	Priority	Rack	Row
mysql-02	High	2	A
storage_web...	Medium	2	A
storage_exc...	High	2	C
db-01	Critical	2	A
websphere-01	Medium	2	A
websphere-01	Medium	2	A

Unified Sustainability Dashboard

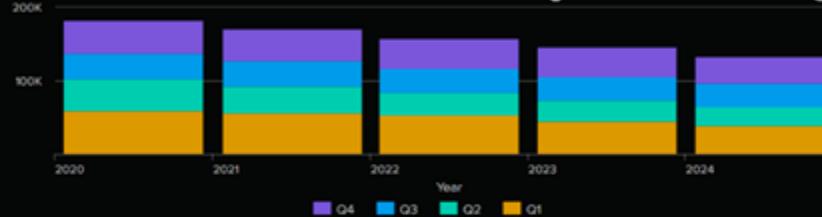
The
Splunk
T_Shirt
Co.

Energy Cost

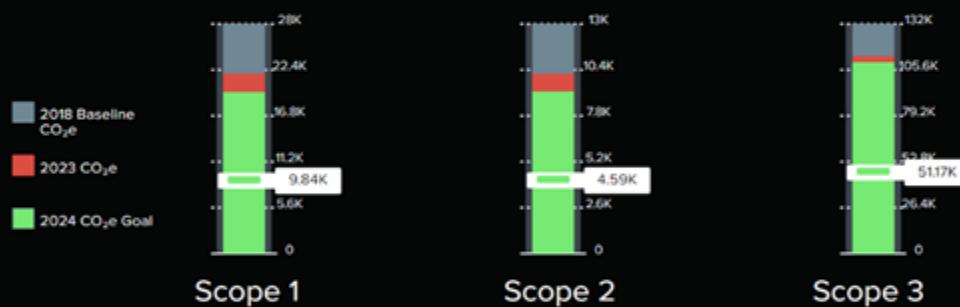
To Date This Year
\$95,729

Total CO₂e

To Date This Year
134,020 kg

CO₂e Emissions

Year To Date



This Year



Last Year

Realtime Performance

Last 4 hours

CO₂e kg

Buildings

3,804

End User Devices

1,465

Data Centers

6,893

Factories

7,306

Energy kWh

2,808**1,213****5,285****5,534**

Energy \$

896**520****1,144****1,009**

Splunk Observability

Meeting customers where they are



Account services



Supporting services



Global Time Range

Last 24 hours



IT Services Dashboard

84 Overall Health Score **77** Predictive Health Score

Users

110

Overall IT Health Scores of all Locations



Location	Emails	Documents	Phone Calls	IT Health Score
Zurich	57	27	63	98
Vienna	617	109	33	85
Luxembourg	1222	190	27	90
Dubai	541	111	28	95
London	912	118	40	95

< Prev **1** 2 Next >

IT Services

92 Service Health Score

Email

73 Health Score

Phishing Mails

5 ..

Total Emails

108



COMS

94 Health Score

Failed Downloads

13 ..

Total Documents

1,405



Phone

94 Health Score

Call Drops

27 ..

Total Calls

11



Applications

93 Application Health Score

Cloud

99 Health Score

Microsoft 365

99 Health Score

Teams

92 Health Score

Salesforce

93 Health Score

Azure AD

93 Health Score

On-premise

54 Health Score

Exchange

54 Health Score

SharePoint

92 Health Score

Kubernetes

93 Health Score

Unify

99 Health Score

Network

92 Health Score

Firewall

92 Health Score

Switch

97 Health Score

Web Server

96 Health Score

Virtualization

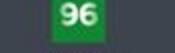
96 Health Score

VMware VM

95 Health Score

Citrix

96 Health Score



On-premise Infrastructure

45 Health Score

Windows Server

22 Health Score

CPU Utilization

98.6%

Memory Utilization

99.2%



*nix Server

92 Health Score

CPU Utilization

20.4%

Memory Utilization

33.1%



Database & Storage

93 Health Score

Database Throughput

295 queries/sec

Storage Utilization

73.7%

Storage Utilization

73.7%

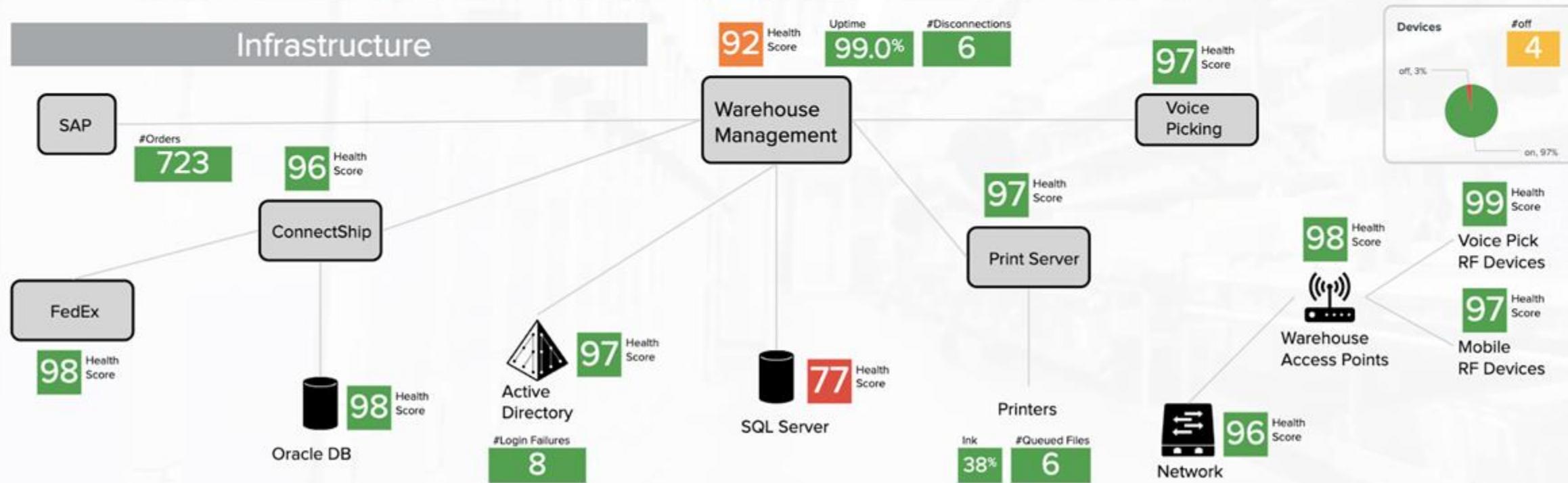




Warehouse Management



Infrastructure



Order to Cash Service

Total Value of Open Orders **11.32m**



Presentation



Application



Infrastructure



SAP Predicted Health Score



New Order Acquisition in last hour

290 0%

Goods Issue in last hour

232 ↓-3%

Invoice Creation in last hour

240 ↓-4%

Sales Orders in last hour

88 ↑9%

Splunk Security

Powering the SOC of the future with the leading TDIR solution

Unified threat detection, investigation & response

Splunk Asset & Risk Intelligence

Continuous asset discovery

Splunk Attack Analyzer

Automated threat analysis

Splunk SOAR

Security automation

Splunk Enterprise Security

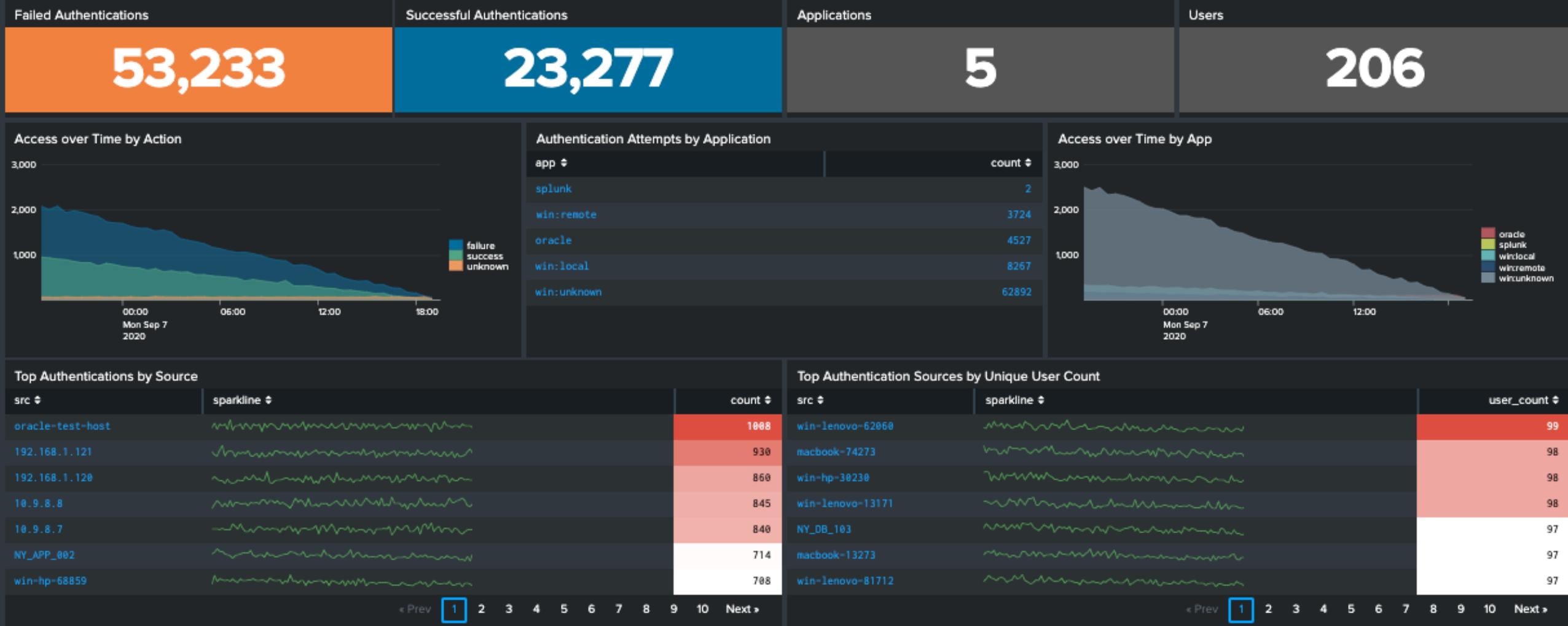
SIEM

Traditional environments

Cloud native environments

Splunk Platform





Security Posture

[Edit](#)[Export](#) ▾

...

High Severity Intrusion Alerts v Previous 24 Hrs

2,776 

Infected Hosts v Previous 24 Hrs

54 

Malware Signatures v Previous 24 Hrs

13 

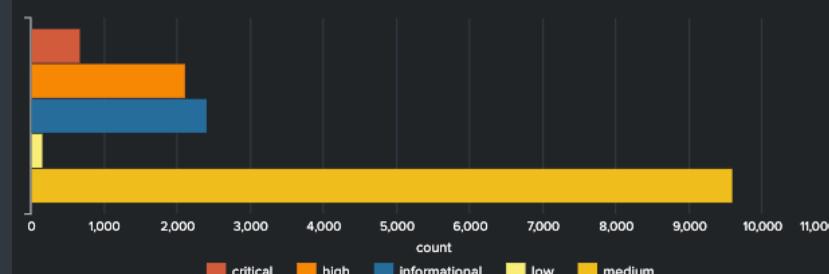
Hosts and Devices Reporting

234 

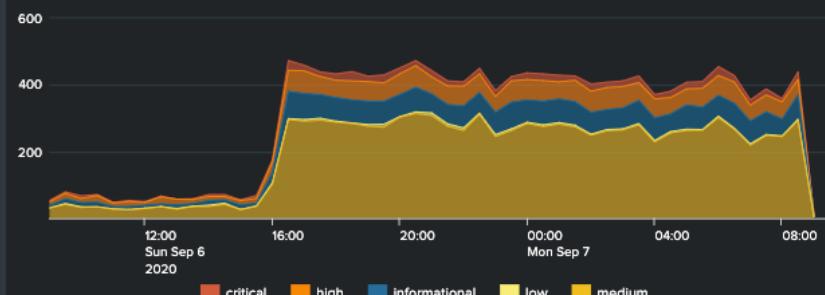
Accounts Monitored

211 

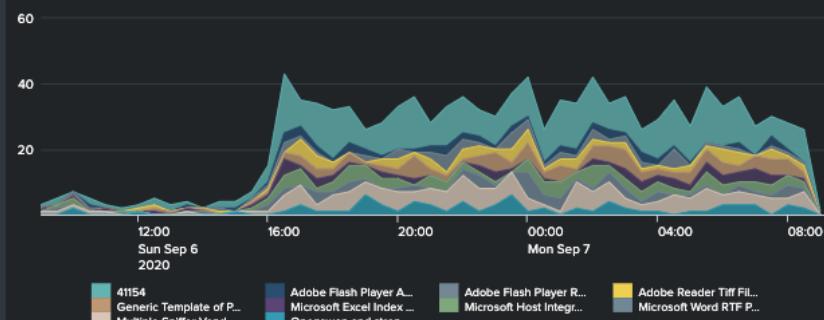
Intrusion Alerts by Severity



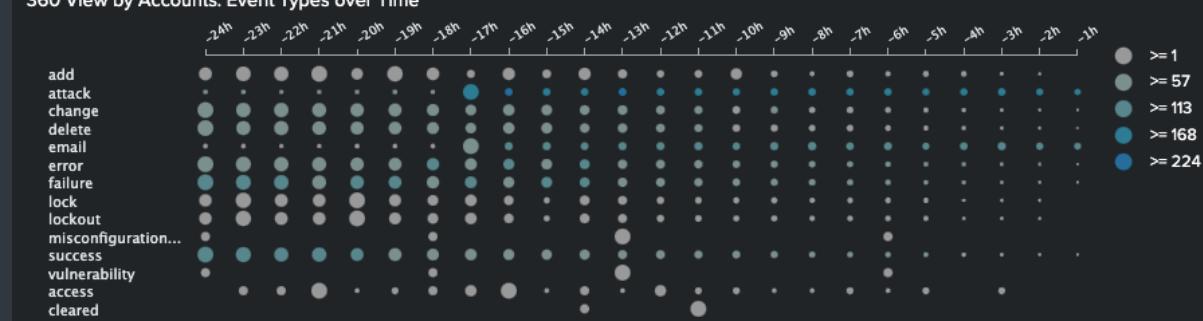
Intrusion Alerts over Time



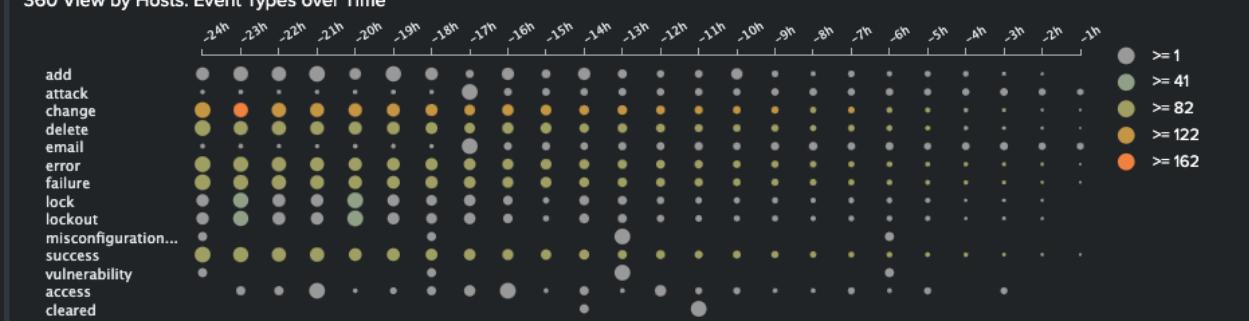
Top 10 Critical/High Severity Intrusion Alerts



360 View by Accounts: Event Types over Time



360 View by Hosts: Event Types over Time



Global Time Range

Single #1 Selection

Timechart Selection

Table Selection

Sep 18, 2022 2:00 P...

Count Of Security Ev...

By Domain

By Rule Name



Security Posture

408 ↑33

Total Case Count

7 ↓-2

Investigations Opened

2 0

UBA Anomalies Detected

10 0

New Infections Detected



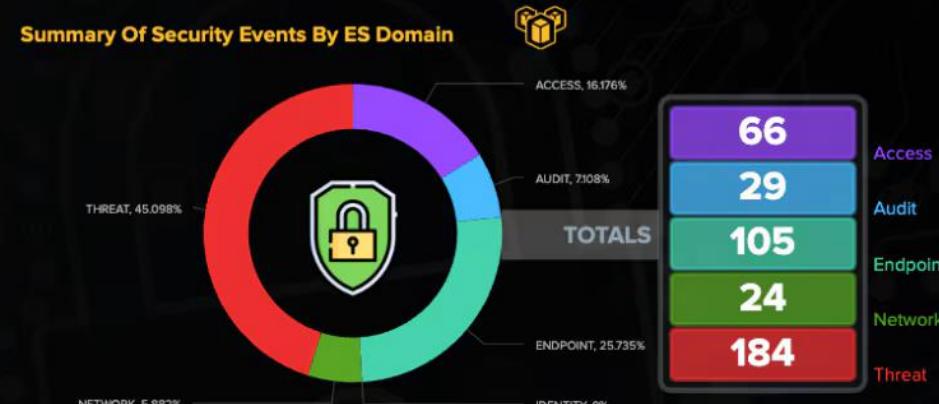
Click For Data Glossary

Overall Security Posture ✓

Summary Of Security Events By Urgency



Summary Of Security Events By ES Domain



Timeline Of Security Events By Security Domain



Summary Of Security Events By Rule Name

This table is a detailed listing of top security events by security domain.

rule_name	security_domain	sparkline	count
Risk Threshold Exceeded For Object Over 24 Hour Period	threat		178
Host With Multiple Infections	endpoint		101
Excessive Failed Logins	access		66
Personally Identifiable Information Detected	audit		29
Abnormally High Number of HTTP Method Events By Src	network		24

We bring your teams together



The Unified Data Platform

Thank you

