



Test Results for Cisco Unified Communications System Release 11.0 Phase I for Japan

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Cisco Unified Communications System Test

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Cisco Unified Communications System Test

Cisco Unified Communications System Test, an integral part of the Enterprise Voice Solution Management is a program that validates and tests specified systems-level solution for the various products and platforms in the Cisco Unified Communications System.

Cisco Unified Communications System Test, the systems integration layer, ensures that the Unified Communications components delivered across the various engineering teams when combined, improves the Unified Communications System software quality. This is achieved by testing the various components.

The requirements for Cisco Unified Communications System Test is derived based on the following:

- Popular customer scenarios
- Input from various Business Units, fields and Cisco Services

The test bed architecture is built based on the Solution Reference Network Design (SRND), cross-section of product deployment models etc. The different types of testing carried out as part of Cisco Unified Communications System Test are:

- Interoperability/Compatibility
- Functionality
- Availability/Reliability/Stability
- Performance/Scalability/Capacity
- Usability/Serviceability
- Special focus area - CAP (Customer Assurance Program)/Technical Assistance Center (TAC)
- Security

Cisco Unified Communications System Test for Japan

Cisco Unified Communications System Test for Japan, in turn is an add-on testing at the solution level, where the requirements gathered are specific to Japanese usage and market. The requirements are derived based on the following:

- Customer found defects in selected UC products
- High priority cases that are covered by the Cisco Unified Communications System Test team
- Customer demands for Upgrade/Migration
- Inputs from SE's and TAC team of Cisco Japan

The test execution is carried out on selected UC products, which affects the Japanese segment and that are prioritized by SE's of the Cisco Japan team. Japanese specific equivalents such as Japanese locale, ISDN Switch type being NTT and JPNP for Numbering Plan are implemented.

The objective of Cisco Unified Communications System Test for Japan is to run a sub-set of system testing that is not covered by Cisco Unified Communications System Test and implement equivalents with Japanese environment such as Japanese OS, localized application, selected Cisco Compatible Products and third party equipment.

In this Cisco Unified Communications System Test release for Japan, the following components are tested.

- Cisco Unified Communications Manager
- Cisco IP Phones
- Cisco TelePresence Video Communication Server
- Cisco TelePresence Video Communication Server Expressway
- Cisco Jabber for iPhone and iPad
- Cisco Jabber for Android
- Cisco Jabber for Windows
- Cisco Jabber for Mac
- Cisco Unified Communications Manager IM and Presence
- Cisco Unity Connection
- Cisco TelePresence Management Suite
- Cisco TelePresence Conductor
- Cisco Jabber Guest
- Cisco Prime Collaboration
- Upgrade/Migration

Acronyms

Acronym	Description
AAC-LD	Advanced Audio Coding - Low Delay
AAR	Automated Alternate Routing
ACD	Automatic Call Distribution
ACN	Alternate Contact Number
AD	Active Directory
AGC	Automatic Gain Control
AMWI	Audible Message Waiting Indicator
ANAT	Alternate Network Address Translation
ASA	Adaptive Security Appliance
ASCII	American Standard Code for Information Interchange
ATA	Analog Telephone Adapter
BAT	Bulk Administration Tool
BFCP	Binary Floor Control Protocol
BLF	Busy Lamp Field
CA	Certificate Authority
CAR	CDR Analysis and Reporting
CAS	Channel Associated Signaling
CCD	Call Control Discovery
CDA	Cisco Desktop Administrator
CDP	Cisco Discovery Protocol
CDR	Call Detail Record
CED	Caller Entered Digits
CFA	Call Forward All
CFB	Call Forward Busy
CFD	Customer Found Defect
CFNA	Call Forward No Answer
CFNC	Call Forward No Coverage
CFUR	Call Forward Unregistered
CIPC	Cisco Unified IP Communicator

Acronym	Description
CJA	Cisco Jabber for Android
CJI	Cisco Jabber for iPhone
CJM	Cisco Jabber for Mac
CJIPad	Cisco Jabber for iPad
CJW	Cisco Jabber for Windows
CJWWM	Cisco Jabber for Windows WebEx Meeting
CLI	Command Line Interface
CLID	Calling Line Identification
CMC	Client Matter Code
CoW	Clustering over WAN
CPC	Cisco Prime Collaboration
CSF	Client Services Framework
CSS	Calling Search Space
CTI	Computer Telephony Interface
CTI	Computer Telephony Integration
CTL	Certificate Trust List
CUBE	Cisco Unified Border Element
CUC	Cisco Unity Connection
CUCM	Cisco Unified Communications Manager
CUCM IM and Presence	Cisco Unified Communications Manager IM and Presence
CUP	Cisco Unified Presence
CUPC	Cisco Unified Personal Communicator
CVP	Cisco Unified Customer Voice Portal
CWMS	Cisco WebEx Meetings Server
DCR	Device and Credential Repository
DHCP	Dynamic Host Configuration Protocol
DID	Direct In-Ward Dialing
DN	Directory Number
DND	Do Not Disturb
DNS	Domain Name Server
DO	Delayed Offer

Acronym	Description
DPNSS	Digital Private Network Signaling System
DRS	Disaster Recovery System
DSCP	Differentiated Services Code Point
DWC	Device Work Center
EDID	Extended Display Identification Data
ELIN	Emergency Location Identification Number
ELM	Enterprise License Manager
EM	Extension Mobility
EMCC	Extension Mobility Cross Cluster
EO	Early Offer
E-SRST	Cisco Enhanced Survivable Remote Site Telephony
FAC	Forced Authorization Code
FIPS	Federal Information Processing Standards
FQDN	Fully Qualified Domain Name
FXO	Foreign Exchange Office
FXS	Foreign Exchange Station
GUI	Graphical User Interface
GW	Gateway
HA	High Availability
HD	High Definition
HR	Historical Reporting
HTML	Hyper Text Markup Language
ICT	Inter Cluster Trunk
IdP	Identity Provider
IM	Instant Messaging
IPPM	IP Phone Messenger
IPSLA	IP Service Level Agreements
ISDN	Integrated Services Digital Network
IST	Indian Standard Time
ITL	Initial Trust List
IVR	Interactive Voice Response

Acronym	Description
KEM	Key Expansion Module
LCC	Log Collection Center
LDAP	Lightweight Directory Access Protocol
MCS	Media Convergence Server
MCU	Multipoint Control Unit
MDX	MultiDimensional eXpressions
MFT	Managed File Transfer
MGCP	Media Gateway Control Protocol
MLPP	Multilevel Precedence and Preemption
MOH	Music On Hold
MRA	Mobile and Remote Access
MRGL	Media Resource Group List
MSP	Managed Service Provider
MTU	Maximum Transmission Unit
MWI	Message Waiting Indicator
NICE	Network Interface and Configuration Engine
NLP	Non Linear Processing
NTLMv2	New Technology LAN Manager version 2
NTP	Network Time Protocol
OBTP	One Button To Push
OM	Operations Manager
OSD	On Screen Display
PAK	Product Authorization Key
PCA	Personal Communication Assistant
PCD	Prime Collaboration Deployment
PCoIP	PC over IP
PIN	Personal Identification Number
POTS	Plain Old Telephony System
PRI	Primary Rate Interface
Provisioning - NBI	Provisioning Northbound Interface
PRT	Problem Reporting Tool

Acronym	Description
PSTN	Public Switched Telephone Network
QRT	Quality Report Tool
QSIG	Q-Signaling protocol
RSS	Really Simple Syndication
RTCP	Real Time Control Protocol
RTMT	Real Time Monitoring Tool
RTP	Realtime Transport Protocol
SAML	Security Assertion Markup Language
SCCP	Skinny Client Control Protocol
SD	Standard Definition
SEP	Selsius Ethernet Phone
sFTP	Secure File Transfer Protocol
SIP	Session Initiation Protocol
SMB	Small and Midsize Business
SRST	Cisco Unified Survivable Remote Site Telephony
SSH	Secure Shell
SSL	Secure Socket Layer
SSO	Single Sign On
TAC	Technical Assistant Center
TCP	Transmission Control Protocol
TLS	Transport Layer Security
TMS	TelePresence Management Suite
TMSPE	TelePresence Management Suite Provisioning Extension
TRP	Trust Relay Point
TS	TelePresence Server
TUI	Telephony User Interface
UCCE	Cisco Unified Contact Center Enterprise
UCCX	Cisco Unified Contact Center Express
UCS	Unified Computing System
UDP	User Datagram Protocol
UDS	User Data Service

Acronym	Description
UMG	Unified Messaging Gateway
URI	Uniform Resource Identifier
UTC	Coordinated Universal Time
VCS	Cisco TelePresence Video Communication Server
VGW	Voice Gateway
VMN	Voice Mail Notification
VMO	View Mail for Outlook
VoIP	Voice over IP
VPIM	Voice Profile for Instant Messaging
VPN	Virtual Private Network
VSAA	Video SLA Assessment Agent
VTS	TelePresence Server on VM
WAN	Wide Area Network
Wi-Fi	Wireless Fidelity
xAPI	Extensive Application Programming Interface
XML	Extensible Markup Language

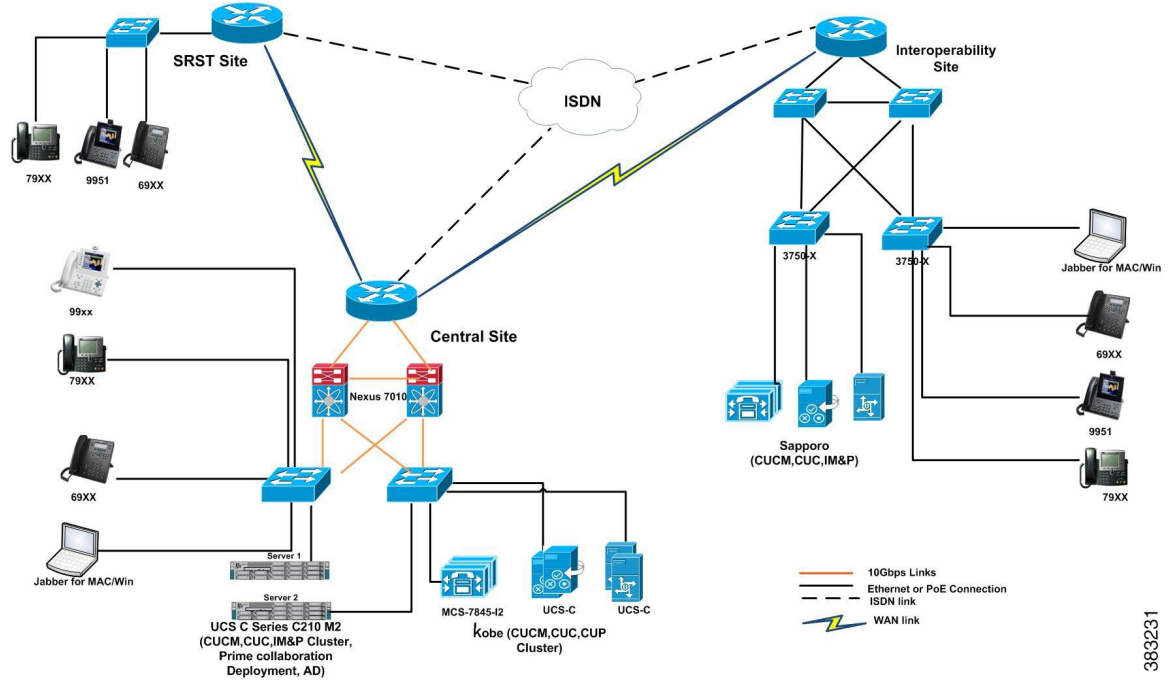


Test Topology and Environment Matrix

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Upgrade

Figure 2: Topology in Use



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Environment Matrix

Applications	Component		Version
Call Control	Cisco Unified Communications Manager	Version	11.0.1.10000-8
		Locale	11.0.2.9903-177
		Dial Plan	3-1-9.JP
	Cisco Unified Survivable Remote Site Telephony (SRST)	Version	10.5
		IOS	15.5.2 T
	Cisco Unified SRST Manager	Version	9.0.6
	Cisco TelePresence Video Communication Server (VCS)	Version	X8.6PreAlpha5
		Locale	X7.2_LanguagePacks_BETA
	Cisco TelePresence Video Communication Server Expressway (VCS Expressway)	Version	X8.6PreAlpha5
Locale		X7.2_LanguagePacks_BETA	
Applications	Cisco Unified Communications Manager IM and Presence Service	Version	11.0.1.10000-6
		Locale	11.0.1.9903-1

Applications	Component		Version
Voice Mail and Unified Messaging	Cisco Unity Connection	Version	11.0.1.10000-8
		Locale	11.0.0.1-1
Network Management	Cisco Prime Collaboration Provisioning	Version	11.0.0.695
	Cisco Prime Collaboration Assurance and Analytics	Version	11.0.59554
Upgrade/Migration Testing	Cisco C-series	UCSC-C240-MBS	2.1(1a)
	Hypervisor	ESXi Host on Blade Server	ESXi 5.1
	Cisco Unified Communications Manager	Hardware	MCS 7845 H2
	Cisco Unity Connection	Hardware	MCS 7845 I2
	Cisco Unified Presence	Hardware	MCS 7835 I2
	Voice Gateway 2951	IOS	15.4(3)T
	Voice Gateway 2921		
	Access Switch	Cisco 3750	15.0.2-SE 5

Applications	Component		Version
End Point	Cisco Unified IP Phone 6921/41/61	SIP	9-4-1-3
		SCCP	9-4-1-3SR1
	Cisco Unified IP Phone 6945		9-4-1-3
	Cisco IP Phone 7821/41/61		10-3-1-12
	Cisco Unified IP Phone 7942/62/75		9-4-2SR1-1
	Cisco Unified Wireless IP Phone 792X		1-4-6-3
	Cisco Unified IP Conference Phone 8831		10-3-1-16
	Cisco IP Phone 8811/41/51/61		10-3-1-20
	Cisco Unified IP Phone 8941/8945		9-4(2)SR1-2
	Cisco Unified IP Phone 9951/9971		9-4(2)SR1-2
	Cisco ATA 190 Analog Telephone Adaptor		1.1.2.005
	EX60 - Cisco TelePresence System EX60		TC 7.3.2
	EX90 - Cisco TelePresence System EX90		TC 7.3.2
	C90 - Cisco TelePresence System Integrator Package C90		TC 7.3.2
	500-32 – Cisco TelePresence System 500 (32)		TX6.1.8.2
	TX9000 - Cisco TelePresence TX9000		TX6.1.8.2
	Cisco Desktop Collaboration Experience DX650		10-2-3-33
	DX70-Cisco DX70		10-2-4JBT0-60
	DX80-Cisco DX80		10-2-4JBT0-60

Applications	Component		Version
Communications Infrastructure	ISR Gateways (3945e, 3925e, 3945, 2921)	IOS	15.5.2 T
	ISR 4451-X	IOS	3.14.0S
	Cisco Unified Border Element for ISR		15.5.2 T
	Cisco 3750 PoE Switch		15.0.2-SE 5
	vCenter Server		ESXi 5.1.0
	MDS Switch	M9500	5.2(2 a)
TelePresence	Cisco TelePresence Management Suite - TMS	Version	14.6.2
	MCU 4510 & 5310 - Cisco TelePresence MCU	Version	4.5 (1.55)
		Locale	MCU_4-3_UI_and_audio_JPN.package
	Cisco TelePresence Server on VM	Version	4.1(2.33)
	Cisco TelePresence Conductor	Version	XC3.0.3
Cisco TelePresence Server 7010	Version	4.1 (2.33)	
Wireless and Mobility	Wireless Access Point 1142	Version	15.3

Applications	Component		Version		
Messaging Applications	Cisco Jabber for Mac		11.0.0 (213109)		
	Cisco Jabber for Windows		11.0.0.64682		
	Cisco Jabber for iPhone and iPad	Version		11.0.0.211774 - 32 bit (iPhone5 and iPad)	
				11.0.0.211774 - 64 bit (iPhone6)	
		iPhone5		Apple iOS 8.3(12F70)	
		iPhone6		Apple iOS 8.3(12F70)	
		iPad		Apple iOS 8.3(12F69)	
		Cisco Jabber for Android	Version		11.0.0.214575
			Galaxy SII		Android OS 4.0.3
	Galaxy S4			Android OS 5.0.1	
	Xperia Z1			Android OS 4.4.4	
	Cisco Jabber Guest	Version for Windows and Mac		10.6.7.19	
		Windows		Windows 7	
		Mac		Mac OS 10.9.4	
		Version for iOS		10.6.1.843	
		iPhone5		Apple iOS 8.3(12F70)	
		iPhone6		Apple iOS 8.3(12F70)	
		iPad		Apple iOS 8.3(12F69)	
		Version for Android		10.6.1.14	
		Galaxy SII		Android OS 4.0.3	
Galaxy S4			Android OS 5.0.1		
Xperia Z1			Android OS 4.4.4		

Applications	Component		Version
UCS	Fabric Interconnect PRIMARY	Cisco UCS 6140	2.1(2a)
	Fabric Interconnect SUBORDINATE	Cisco UCS 6140	2.1(2a)
	Fabric Cluster	Cisco UCS 6140	2.1(2a)
	ESXi Host	Blade Server-1	ESXi 5.1.0
		C-Series Server	ESXi 5.1.0
Client	Operating System	Windows 7-SP1	Windows 7-SP1 (Japanese)
		Windows 8/8.1	Windows 8/8.1 (Japanese)
		Mac	10.9.4
	Browser	IE	IE 10, 11 (Supported Japanese language)
		Mozilla	Firefox 34.0, Firefox ESR 24, 31 (Supported Japanese language)
		Chrome	Chrome 39, 40 (Supported Japanese language)
Server	Microsoft Windows Server		Windows Server 2008 (R2 Enterprise - Japanese)
			Windows Server 2012 (Japanese)
	Microsoft Exchange Server		2010
	Cisco WebEx Meetings Server		2.5.1.28.B
	Cisco Jabber Guest Server		10.6.7.19

Resolved Caveats

Defect ID	Title
Cisco Unified Communications Manager	
CSCuu02181	No option to delete users associated with line in DN config page of UCM
Cisco Jabber for Mac	

Defect ID	Title
CSCuu69830	Voice mail is not connecting
Cisco Prime Collaboration Provisioning	
CSCut99310	User name in Japanese is garbled
CSCuu55475	Maintenance Mode results wrong path in Japanese Environment
CSCuu55484	Existing User ID message indica is not localized under User Provisioning
CSCut99514	Description of Infrastructure Setup is shown garbled in Japanese
CSCut90620	Interim Upgrade resulting Wrong Version Details for CPC Prov in Jap Env
CSCut90637	CPC Provisioning 11.0 resulting wrong naming convention in Jap Env
CSCuu10033	Japanese Translation of OK button seems incorrect at some places
CSCuu37068	Roles are not synchronized for the respective Domain in Japanese Env
CSCuu37076	App is getting stuck while provision the Sers to UserID in Jap Env
Cisco Prime Collaboration Assurance	
CSCuu36751	Unable to edit and save a scheduled report without Email Recipient
CSCut56966	Advanced Filter not appearing in Log Collection Center

What's New?

Test Coverage:

Components	New Features
Cisco Unified Communications Manager	Conference Now
	Opus Codec Support
	Emergency Call Handler
Cisco Unity Connection	Subject Line Customization
	Missed Call Notification
	Summary Notification
	TTS (Text to Speech) Vocalizer Upgrade
Cisco Jabber for Windows	Enterprise Groups for Cisco Unified Communications Manager
	Opus Codec support
	Play Sounds for Chat Messages
	Far End Camera Control

Cisco Jabber for Mac	Enterprise Groups for Cisco Unified Communications Manager
	Opus Codec Support
	Far End Camera Control
Cisco Jabber for iOS	Enterprise Groups (AD Groups)
	Start Group Chat
	Edit Your Personal Profile
	G.722 Codec
	Opus Codec
	Far End Camera Control
	Publish Location Information
Cisco Jabber for Android	Call Merge
	Start Group Chat
	Call Notification
Cisco TelePresence Video Communication Server	Lync Desktop Sharing
	Multiple Presence Domains via MRA
Cisco Jabber Guest	Receive Screen Share
	G.722 Codec Support
Cisco Prime Collaboration Provisioning	Open Space Users
	Keyword Support
	Abort order
	User Services Enhancements
	Managing Endpoints
	Unified Communications Device Support
	Centralized Batch Management
	New User Interface

Cisco Prime Collaboration Assurance	HCS Call Trace
	Video Monitoring and Troubleshooting
	Simplify Workflow
	CDR/CMR improvements
	Customer Experience Review (CER) - Assurance Serviceability Improvements
	Geo Redundancy in Prime Collaboration
	Change Upgrade to Get Advanced
	Certify Prime Collaboration Assurance to manage 75 customers
	Revamp UX based on Prime 3.1 UX framework
	Support upgrade from 10.5.1 and 10.6 to 11.0
	Disallow repeated login with incorrect credentials
	10_6 spill over and feedback user stories
	Certification and compatibility with latest versions of IE, FF and Chrome
	Support for 11.0 license
Increase Standard Adoption	
Cisco Prime Collaboration Analytics	Enhancements
	New User Interface
	License Usage dashboard



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Cisco Unified Communications Manager

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11S.CUCM.G.008	Join Conference from Cisco IP Phones by dialing Conference Now IVR DN	Verify whether the Cisco IP Phones can successfully join into Conference by dialing Conference Now IVR DN	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil

UCJ11S.CUCM.G.009	Call Hold and Resume by the Host when call made to Conference Now IVR DN	Verify whether the Host can perform call hold and resume when call made to Conference Now IVR DN	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.010	Call Hold and Resume by the participant when call made to Conference Now IVR DN	Verify whether the participant can perform call hold and resume when call made to Conference Now IVR DN	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.011	Join Conference from Cisco IP Phones when host is in shared line by dialing Conference Now IVR DN	Verify whether the Cisco IP Phones joins conference by dialing Conference Now IVR DN when host is in shared line	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.018	Join Conference by dialing Conference Now IVR DN and when the participant is in shared line	Verify whether the Conference Now is successful when the participant is in shared line	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.021	Call Transfer by participant when in Conference Now	Verify whether the call transfer by participant is successful when already in Conference	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C IP Phone B -> Unified CM -> IP Phone D	Passed	Nil
UCJ11S.CUCM.G.022	Call Hold and Resume for multiple times by the Host when call made to Conference Now IVR DN	Verify whether the Host can perform call hold and resume multiple times when call made to Conference Now IVR DN	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil

UCJ11S.CUCM.G.026	Call mute by the host when in Conference Now	Verify whether the call mute by the host is successful when in conference now	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.031	Hold and Resume during conference now when host is in shared line	Verify whether the hold and resume during conference now is successful when host is in shared line	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.035	Call Transfer by participant when in shared line during Conference Now	Verify whether the call transfer by participant in shared line is successful when already in Conference	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C IP Phone B -> Unified CM -> IP Phone D	Passed	Nil
UCJ11S.CUCM.G.036	Call mute when host is in shared line during Conference Now	Verify whether the call mute by host is successful when it is in shared line during conference now	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.041	Speed Dial from host to Conference now IVR DN to join the Conference	Verify whether the host speed dials the conference now IVR DN to successfully join the conference	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.042	Speed Dial from participant to Conference now IVR DN to join the Conference	Verify whether the speed dial is successful when attendee speed dials the conference now IVR DN to successfully join the conference	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil

UCJ11S.CUCMG.043	Speed Dial from host to Conference now IVR DN to join the Conference when in Shared Line	Verify whether the host speed dials the conference now IVR DN when in Shared Line to successfully join the conference	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.CUCMG.055	Make an audio call between Cisco Jabber for Windows and Cisco Jabber for iPhone and check the call statistics	Verify whether the call statistics of Cisco Jabber for Windows shows the opus codec information when call made from Cisco Jabber for iPhone	CJI -> Unified CM -> CJW	Passed	Nil
UCJ11S.CUCMG.093	Call statistics in Cisco Jabber for iPhone after call transfer from Cisco Jabber for iPad	Verify whether the call statistics in Cisco Jabber for iPhone shows the opus codec information after call transfer from Cisco Jabber for iPad	CJI1 -> Unified CM -> CJIPad -> Unified CM -> CJI2	Passed	Nil
UCJ11S.CUCMG.102	Outgoing emergency calls from IP Phones to other cluster	Verify whether the outgoing emergency call from IP Phones to other cluster is successful	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	Nil
UCJ11S.CUCMG.103	Speed dial to emergency number from IP Phone	Verify whether the speed dial from IP Phone to emergency number is successful	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	Nil
UCJ11S.CUCMG.104	Monitor Speed dial to Emergency number from IP Phones through Speed Dial BLF	Verify whether the speed dial from IP Phones to emergency number is monitored through BLF	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	Nil

UCJ11S.CUCM.G.105	Outgoing emergency call from line 2 of IP Phones	Verify whether the outgoing emergency call from line 2 of IP Phones is successful	IP Phone A (Line 2) -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	Nil
UCJ11S.CUCM.G.106	Hold the outgoing emergency call from IP Phone	Verify whether the outgoing emergency call from IP Phone is successfully held	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	Nil
UCJ11S.CUCM.G.107	Outgoing emergency call from IP Phones when in shared line	Verify whether the outgoing emergency call from IP Phones when in shared line is successful	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.108	Outgoing emergency call from IP Phone when in remote-in-use state	Verify whether the outgoing emergency call from IP Phone when in remote-in-use state is successful when IP Phone A and IP Phone B shares the same DN	IP Phone D -> Unified CM1 -> IP Phone B IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.109	Outgoing emergency call from IP Phones when line 2 in shared line	Verify whether the outgoing emergency call from IP Phones is successful when line 2 is in shared line	IP Phone A (Line2) -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone C	Passed	Nil
UCJ11S.CUCM.G.110	Outgoing emergency call from IP Phones when line2 is in remote-in-use	Verify whether the outgoing emergency call from IP Phones is successful when line2 is in remote-in-use state	IP Phone D -> Unified CM1 -> IP Phone B (Line2) IP Phone A (Line2) -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone C	Passed	Nil

UCJ11S.CUCM.G.003	Providing the Conference Now Meeting number and access code to a local user via Self-Care Portal	Verify whether the Meeting number and Access code can be assigned to an end user (local user) via Self-Care Portal	NA	Passed	Nil
UCJ11S.CUCM.G.004	Providing the Conference Now Meeting number and access code to an Active LDAP Synchronized user via Self-Care Portal	Verify whether the Meeting number and Access code can be assigned to an end user (Active LDAP Synchronized user) via Self-Care Portal	NA	Passed	Nil
UCJ11S.CUCM.G.049	Opus Codec in Factory Default lossy codec preference list	Verify whether the Opus Codec is available in Factory Default lossy codec preference list	NA	Passed	Nil
UCJ11S.CUCM.G.050	Opus Codec in Factory Default low loss codec preference list	Verify whether the Opus Codec is available in Factory Default low loss codec preference list	NA	Passed	Nil
UCJ11S.CUCM.G.101	ELIN group configuration and assignation to IP Phones	Verify whether the ELIN group configuration and its association to IP Phones is successful	NA	Passed	Nil
UCJ11.CUCM.SR.002	BLF Directed Call Park Japanese Line Label in IP phone	Verify that Japanese label given in BLF Directed call park is shown in IP phone successfully	NA	Passed	Nil

UCJ11.CUCM.SR.004	BLF Speed dial Japanese Label in IP phone	Verify the Japanese label given in BLF line button of IP phone A in Unified CM is replicated in IP phone A successfully	NA	Passed	Nil
UCJ11.CUCM.SR.006	Transfer the call using the BLF Directed call park line key of IP phone A	Verify that call gets transferred by pressing the BLF Directed call park line button and check call gets retrieved in IP phone C	IP Phone B -> Unified CM -> IP Phone A -> Unified CM -> IP Phone C	Passed	Nil
UCJ11.CUCM.SR.007	BLF Speed dial via SIP trunk and validate JP label	Verify that Cisco Unified IP phone A makes call to Cisco Unified IP phone B via SIP trunk using BLF speed dial line button and check JP label displayed in IP phone A	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	Nil
UCJ11.CUCM.SR.011	Make call via SIP trunk and validate BLF Directed call park	Verify that call made between IP phone A to IP phone B via SIP trunk and IP phone B transfers call to IP phone C using BLF Directed call park successfully	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B -> Unified CM2 -> IP Phone C	Passed	Nil

UCJ11.CUCMSR.016	Validate the call connection status	Verify that IP phone B answers the incoming call after 90s and check call is in connected state after 90s of call establishment	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil
UCJ11.CUCMSR.037	Create an End user with 32 characters and login Unified CM Administration page using the created end user	Verify whether the end user created with 32 characters is able to login Unified CM Administration page successfully	NA	Passed	Nil
UCJ11.CWMSR.033	Japanese end user name in CWMS after sync with Unified CM	Verify that Japanese end user name in CWMS after sync with Unified CM is displayed correctly in CWMS	NA	Passed	Nil
UCJ11S.CUCMG.202	Delete user associated with line in DN config page of UCM	Verify whether the users associated with line can be deleted successfully in DN config page of UCM	NA	Failed	CSCu02181

Cisco TelePresence Video Communication Server

Logical ID	Title	Description	Call Component Flow	Status	Defects
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UCJ11S.VCS.G.001	Schedule One Button To Push conference to 500-32 registered with Unified CM	Verify whether the Cisco TelePresence System 500-32 registered with Cisco Unified Communications Manager can successfully join One Button To Push conference which is scheduled with Cisco TelePresence MCU 4510 as conference bridge in Cisco TelePresence Management Suite	Cisco TMS -> OBTP -> MCU 4510 -> 500-32	Passed	Nil
UCJ11S.VCS.G.002	Checking EX90 registration status when Primary Cisco VCS Expressway goes down in Collaboration Edge	Verify whether Cisco TelePresence System EX90 registered in Cisco Unified Communications Manager even Cisco TelePresence Video Communication Server Expressway Primary goes down in Collaboration Edge	NA	Passed	Nil

UCJ11S.VCS.G.003	Checking EX90 registration status when Primary Cisco VCS Control goes down in Collaboration Edge	Verify whether Cisco TelePresence System EX90 is registered in Cisco unified Communications Manager via Collaboration Edge even Cisco TelePresence Video Communication Server Control Primary goes down	NA	Passed	Nil
UCJ11S.VCS.G.004	SIP and H.323 registration of EX90	Verify whether Cisco TelePresence System EX90 can be registered as both SIP and H.323 endpoint in Cisco TelePresence Video Communication Server	NA	Passed	Nil
UCJ11S.VCS.G.005	Making call from EX90 to DX80 registered in Unified CM	Verify whether the call is established between Cisco TelePresence System EX90 to Cisco DX80 both registered in Cisco Unified Communications Manager	EX90 -> Unified CM -> DX80	Passed	Nil

UCJ11S.VCS.G.006	Hold/Resume video call in EX60 which is in shared line with DX80 both registered in Unified CM	Verify whether Hold/Resume in Cisco TelePresence System EX60 which is in shared line with Cisco DX80 both registered in Cisco Unified Communications Manager works successfully	EX90 -> Unified CM -> DX80, EX60(Shared line)-> Hold/Resume	Passed	Nil
UCJ11S.VCS.G.007	Shared Line Barge on EX60 registered in Unified CM	Verify whether Shared Line Barge in Cisco TelePresence System EX60 which is in shared line with Cisco DX70 and registered with Cisco Unified Communications Manager works successfully	EX90 -> Unified CM -> DX70 EX60 -> Barge -> Conference	Passed	Nil
UCJ11S.VCS.G.008	Presentation sharing between EX90 and DX70	Verify whether presentation sharing between Cisco TelePresence System EX90 and Cisco DX70 both registered in Cisco Unified Communications Manager works successfully	DX70 -> Unified CM -> EX90 -> Presentation Sharing	Passed	Nil

UCJ11S.VCS.G.009	Presentation sharing between EX90 registered in Cisco VCS and DX80 registered in Unified CM	Verify whether presentation sharing between Cisco TelePresence System EX90 registered in Cisco TelePresence Video Communication Server and Cisco DX80 registered in Cisco Unified Communications Manager works successfully	DX80 -> Unified CM -> SIP trunk -> Cisco VCS -> EX90 -> Presentation Sharing	Passed	Nil
UCJ11S.VCS.G.010	Touch Panel screenshots for EX60 from web interface when in a video call	Verify whether Touch Panel screenshots are captured for Cisco TelePresence System EX60 when in a video call with Cisco DX80 both registered in Cisco Unified Communications Manager	EX60 -> Unified CM -> DX80	Passed	Nil
UCJ11S.VCS.G.011	Logging in EX90 as EM user	Verify whether Cisco TelePresence System EX90 registered with Cisco Unified Communications Manager can be logged in as Cisco Extension Mobility user	NA	Passed	Nil

UCJ11S.VCS.G.012	Inter-cluster call from EX90 to DX80	Verify whether inter-cluster call from Cisco TelePresence System EX90 registered in Cisco Unified Communications Manager cluster 1 to Cisco DX80 registered in Cisco Unified Communications Manager cluster 2 works successfully	EX90 -> Unified CM cluster 1 -> SIP Trunk -> Unified CM cluster 2 -> DX80	Passed	Nil
UCJ11S.VCS.G.013	Multisite Conference from EX90 with Integrator Package C90 & EX60 registered in Unified CM	Verify whether the multisite conference from Cisco TelePresence System EX90 with Cisco TelePresence System Integrator Package C90 and Cisco TelePresence System EX60 all are registered in Cisco Unified Communications Manager works successfully	EX90 -> Unified CM -> Integrator Package C90 EX90 -> Add -> Unified CM -> EX60	Passed	Nil

UCJ11S.VCS.G.014	Presentation sharing from EX90 logged in as EM user via Collaboration Edge	Verify whether the presentation sharing from Cisco TelePresence System EX90 logged in as Cisco Extension Mobility user , registered with Cisco Unified Communications Manager via Collaboration Edge to Cisco TelePresence System EX60 works successfully	EX90 (EM user) -> Cisco VCS Expressway -> Cisco VCS -> Unified CM -> EX60 -> Presentation sharing (EX90)	Passed	Nil
UCJ11S.VCS.G.015	Consultative transfer from DX70 to EX90 registered in Unified CM	Verify whether consultative transfer from Cisco DX70 to Cisco TelePresence System EX90 both are registered in Cisco Unified Communications Manager works successfully	EX60 -> Unified CM -> DX70 -> Consultative transfer -> Unified CM -> EX90	Passed	Nil
UCJ11S.VCS.G.016	Blind transfer from DX70 to EX90 registered in Unified CM	Verify whether blind transfer from Cisco DX70 to Cisco TelePresence System EX90 both are registered in Cisco Unified Communications Manager works successfully	EX60 -> Unified CM -> DX70 -> Blind transfer -> Unified CM -> EX90	Passed	Nil

UCJ11S.VCS.G.017	Hold/Resume video call from DX70 registered in Unified CM to EX60 registered in Cisco VCS	Verify whether Hold/Resume of video call from Cisco DX70 registered in Cisco Unified Communications Manager to Cisco TelePresence System EX90 registered in Cisco TelePresence Video Communication Server works successfully	DX70 -> Unified CM ->SIP Trunk -> Cisco VCS -> EX60 -> Hold and Resume (DX70)	Passed	Nil
UCJ11S.Video.SRG.001	Add configuration template of EX90 to Cisco TMSPE in IE browser	Verify whether the configuration template of Cisco TelePresence System EX90 can be added to the Cisco TelePresence Management Suite Provisioning Extension in Internet Explorer 10.0 without any warnings and errors	NA	Passed	Nil
UCJ11S.Video.SRG.002	Domain Name in Touch 8 of EX90	Verify whether domain name is visible in the Touch 8 of Cisco TelePresence System EX90	NA	Passed	Nil
UCJ11S.Video.SRG.003	Telnet to Cisco TelePresence System EX90	Verify whether the user can Telnet to Cisco TelePresence System EX90 successfully	NA	Passed	Nil

UCJ11S.Video.SR.G.004	Check DNS look up in Cisco VCS after downgrade	Verify whether the DNS resolution is success in Cisco TelePresence Video Communication Server after successful downgrade from X8.6 to X8.5.1	NA	Passed	Nil
UCJ11S.Video.SR.G.005	Restore backup for Cisco VCS	Verify whether the backup file is restored successfully in Cisco TelePresence Video Communication Server	NA	Passed	Nil
UCJ11S.Video.SR.G.006	Check Cisco TMS for Cisco VCS acknowledged alarm	Verify whether the Cisco TelePresence Management Suite is not raising ticket for the alarm which is acknowledged in Cisco TelePresence Video Communication System	NA	Passed	Nil

UCJ11S.Video.SRG.007	Limit bandwidth on Cisco VCS and verify transmit bandwidth in EX90 for H.323 call	Verify whether the Cisco TelePresence System EX90 registered with Cisco TelePresence Video Communication Server as H.323 endpoint shows correct transmit bandwidth as in Cisco TelePresence Video Communication Server	EX90 (H.323) -> Cisco VCS -> EX60(H.323)	Passed	Nil
UCJ11S.Video.SRG.008	Upgrade EX90 using Cisco TMS	Verify whether the Cisco TelePresence System EX90 is successfully upgraded using Cisco TelePresence Management Suite	NA	Passed	Nil
UCJ11S.Video.SRG.009	Downgrade EX90 using Cisco TMS	Verify whether the Cisco TelePresence System EX90 is successfully downgraded using Cisco TelePresence Management Suite	NA	Passed	Nil
UCJ11S.Video.SRG.010	Downgrade Cisco VCS from X8.6 to X8.5.1	Verify whether the Cisco TelePresence Video Communication Server is successfully downgraded from X8.6 to X8.5.1	NA	Passed	Nil

UCJ11S.Video.SR.G.011	Log out from Cisco TMS web UI	Verify whether the user can log out successfully from Cisco TelePresence Management Suite without any HTTP error	NA	Passed	Nil
UCJ11S.Video.SR.G.012	Providing phonebook access to users in Cisco TMSPE	Verify whether the user can provide Phone Books access for a group using Cisco TelePresence Management Suite Provisioning Extension	NA	Passed	Nil
UCJ11S.Video.SR.G.013	Check time zone for user in Smart Scheduler	Verify whether the time zone for user is correctly displayed under Smart Scheduler in Cisco TelePresence Management Suite Provisioning Extension	NA	Passed	Nil
UCJ11S.Video.SR.G.014	Check time in Touch 12" of TX9000 after changing to Japanese locale	Verify whether the time changes to Japan time zone in Touch 12" of Cisco TelePresence TX9000 after changing to Japanese locale in Cisco Unified Communications Manager	NA	Passed	Nil
UCJ11S.Video.SR.G.015	Taking Log files from Cisco TMS	Verify whether the log files from Cisco TelePresence Management Suite can be downloaded successfully	NA	Passed	Nil

UCJ11S.Video.SRG.016	Checking the functionality of privacy cover of EX90	Verify whether the privacy cover of Cisco TelePresence EX90 System works successfully while in a call with Cisco TelePresence System Integrator Package C90, both registered with Cisco Unified Communications Manager	EX90 -> Unified CM -> Integrator Package C90	Passed	Nil
UCJ11S.Video.SRG.017	Creating a Permanent Conference in MCU4510	Verify whether a Permanent Conference can be created in Cisco TelePresence MCU4510.	NA	Passed	Nil
UCJ11S.Video.SRG.018	Configuring the System Unit Name in EX60 starting with numeric digit	Verify whether the System Unit Name of Cisco TelePresence System EX60 can be configured with the name starts with a numeric digit	NA	Passed	Nil
UCJ11S.Video.SRG.019	View the presentation locally on Integrator Package C90	Verify whether the presentation can be viewed locally in dual monitors connected with Cisco TelePresence System Integrator Package C90	NA	Passed	Nil

Cisco Jabber for iPhone and iPad

Logical ID	Title	Description	Call Component Flow	Status	Defects
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UCJ11S.CJIG.002	Add group name which is created in the Active Directory in Jabber for iPhone	Verify whether Jabber for iPhone can able to add group once after creating the group in Active Directory successfully	NA	Passed	Nil
UCJ11S.CJIG.005	Join the Group chat while the Group chat Invite is coming in Jabber for iPhone	Verify whether Jabber for iPhone can able to join the Group chat while the group chat is initiated from Jabber for Android successfully	NA	Passed	Nil
UCJ11S.CJIG.009	Send smileys from Jabber for iPhone to Jabber for Android and Jabber for Windows during group chat	Verify whether smileys can be sent from Jabber for iPhone to Jabber for Android and Jabber for Windows during group chat successfully	NA	Passed	Nil
UCJ11S.CJIG.006	Decline the Group chat while the Group chat Invite is coming in Jabber for iPhone	Verify whether Jabber for iPhone can able to decline the Group chat while the group chat is initiated from Jabber for Android successfully	NA	Passed	Nil
UCJ11S.CJIG.037	Call Statistics in Jabber for iPhone 6 device during the audio call	Verify whether call statistics is showing properly in Jabber for iPhone 6 device when the incoming call made from Jabber for iPhone 5 device is successful	CJI 1 -> Unified CM -> CJI 2	Passed	Nil

UCJ11S.CJI.G.043	User Name already exists notification has to be shown when username added twice in the contacts list of Jabber for iPhone 6 device	Verify whether User Name already exists notification has shown when adding the already added username in the contacts list of Jabber for iPhone 6 device successfully	NA	Passed	Nil
UCJ11S.CJI.G.038	Hold and Resume the incoming call which is made from Jabber for iPhone 5 device in Jabber for iPhone 6 device	Verify whether Hold and Resume the incoming call which is made from Jabber for iPhone 5 device in Jabber for iPhone 6 device successfully	CJI 1 -> Unified CM -> CJI 2	Passed	Nil
UCJ11S.CJI.G.021	Audio codec G.722 in Jabber for iPhone during audio call	Verify whether audio codec G.722 is showing in Jabber for iPhone in the call statistics during audio call made from IP Phone successfully	IP Phone A -> Unified CM -> CJI	Passed	Nil
UCJ11SCJIPadG.002	Add group name which is created in the Active Directory in Jabber for iPad	Verify whether Jabber for iPad can able to add group once after creating the group in Active Directory successfully	NA	Passed	Nil
UCJ11SCJIPadG.005	Join the Group chat while the Group chat Invite is coming in Jabber for iPad	Verify whether Jabber for iPad can able to join the Group chat while the group chat is initiated from Jabber for Android successfully	NA	Passed	Nil
UCJ11SCJIPadG.009	Send smileys from Jabber for iPad to Jabber for Android and Jabber for Windows during group chat	Verify whether smileys can be sent from Jabber for iPad to Jabber for Android and Jabber for Windows during group chat successfully	NA	Passed	Nil

UCJ11SCJIPadG006	Decline the Group chat while the Group chat Invite is coming in Jabber for iPad	Verify whether Jabber for iPad can able to decline the Group chat while the group chat is initiated from Jabber for Android successfully	NA	Passed	Nil
UCJ11SCJIPadG037	Jabber for iPad status should be "on a call" when it is in an active call	Verify whether Jabber for iPad status is showing "on a call" when Jabber for iPad made an active call with Jabber for iPhone 6 successfully	CJIPad -> Unified CM -> CJI	Passed	Nil
UCJ11SCJIPadG038	Add contact in the contacts list of Jabber for iPhone 6 device	Verify whether Jabber for iPhone 6 has to display the message "you added a contact to your contacts list" after the contacts (iPad user names) has been added to the contacts list successfully	NA	Passed	Nil
UCJ11SCJIPadG022	Audio codec G.722 is in Jabber for iPad after transfer has been made	Verify whether audio codec G.722 is showing in Jabber for iPad call statistics after transfer the incoming call from IP Phone 1 to IP Phone 2 successfully	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> CJIPad		Nil
UCJ11SCJIPadG021	Audio codec G.722 is in Jabber for iPad during audio call	Verify whether audio codec G.722 is showing in Jabber for iPad in the call statistics during audio call made from IP Phone successfully	IP Phone -> Unified CM -> CJIPad	Passed	Nil

UCJ11S.CJLSR.001	Call duration in Jabber for iPhone while Blind transfer the call from CJI to CJIPad	Verify whether call duration is showing properly in Jabber for iPhone while make a call from Jabber for iPhone 1 to Jabber for iPhone 2 and then blind transfer the call to Jabber for iPad successfully	CJI 1 -> Unified CM -> CJI 2 -> Unified CM -> CJIPad	Passed	Nil
UCJ11S.CJLSR.007	Video frame has to hide in Jabber for iPhone when the call is put on hold in EX90	Verify whether video frame has hidden when video call made from Jabber for iPhone to EX90 and when call is put on hold in EX90 successfully	CJI -> Unified CM -> EX90	Passed	Nil
UCJ11S.CJLSR.013	Answer the call while receiving the call notification when iPhone is locked	Verify whether ringtone has to be stopped after answer the call while receiving the notification when device is locked in Jabber for iPhone successfully	CJI 1 -> Unified CM -> CJI 2	Passed	Nil
UCJ11S.CJLSR.006	Call duration in Jabber for iPhone during Hold and Resume the call	Verify whether call duration is showing properly in Jabber for iPhone 1 while hold and resume the call in Jabber for iPhone 2 successfully	CJI 1 -> Unified CM -> CJI 2	Passed	Nil
UCJ11S.CJLSR.014	Decline the call while receiving the call notification when iPhone is locked	Verify whether ringtone has to be stopped after decline the call while receiving the call notification when device is locked in Jabber for iPhone successfully	CJI 1 -> Unified CM -> CJI 2	Passed	Nil

UCJ11S.CJLSR.016	Make a call to Jabber for iPhone while playing any games when Jabber is working in background	Verify whether call notification has shown while playing any games in iPhone when Jabber is working in background successfully	CJI 1 -> Unified CM -> CJI 2	Passed	Nil
UCJ11S.CJIPadSR006	Call duration in Jabber for iPad during Hold and Resume the call	Verify whether call duration is showing properly in Jabber for iPad 1 while hold and resume the call in Jabber for iPad 2 successfully	CJIPad 1 -> Unified CM -> CJIPad 2	Passed	Nil
UCJ11S.CJIPadSR007	Video frame has to hide in Jabber for iPad when the call is put on hold in EX90	Verify whether video frame has to hide when the video call made from Jabber for iPad to EX90 and when call is put on hold in EX90 successfully	CJIPad -> Unified CM -> EX90	Passed	Nil

Cisco Jabber for Android

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11S.CJA.G.020	Group chat invite is sent from Jabber for Android and received by Jabber for Android and Windows	Verify whether the CJA 2 and CJW is able to receive the group chat invite from CJA 1 successfully	NA	Passed	Nil
UCJ11S.CJA.G.021	Delete group from the contact list in Jabber for Android	Verify whether the CJA 1 is able to remove the group from the contact in Cisco Jabber for Android successfully	NA	Passed	Nil

UCJ11S.CJA.G.028	Japanese text sent / received in the chat window in Jabber for Android	Verify whether CJA 1 is able to send the Japanese text and CJA 2 and CJW receives the Japanese text in the group chat successfully	NA	Passed	Nil
UCJ11S.CJA.G.032	HTML file is sent/received in the group chat in Jabber for Android	Verify whether CJA 1 is able to send the HTML file to CJW and CJA 2 receives the HTML file in the group chat successfully	NA	Passed	Nil
UCJ11S.CJA.G.033	Adding the offline user in the group chat in Jabber for Android	Verify whether CJA 1 is able to add CJA 2 and CJW when it is in offline in the group chat in Cisco Jabber for Android successfully	NA	Passed	Nil
UCJ11S.CJA.G.041	Call decline when Jabber for Android is in group chat	Verify whether CJA 1 is able to decline the incoming call from CJW when it is already in the group chat in Cisco Jabber for Android successfully	NA	Passed	Nil
UCJ11S.CJA.G.029	User declining the document while sending in the group chat in Jabber for Android	Verify whether CJA 1 is able to decline the file which is sent in the group chat in Cisco Jabber for Android successfully	NA	Passed	Nil
UCJ11S.CJA.G.030	Adding user in the Existing chat in Jabber for Android	Verify whether the CJA 1 is able to add CJA 3 to an existing group chat in Cisco Jabber for Android successfully	NA	Passed	Nil

UCJ11S.CJA.G.034	Doing group chat and private chat at same time in Jabber for Android	Verify whether the CJA 1 can be able to chat in group and also p2p chat with CJA 2 at same time in Cisco Jabber for Android successfully	NA	Passed	Nil
UCJ11S.CJA.G.037	Displaying Incoming Call Notifications in Cisco Jabber for Android	Verify whether the call notification is received from CJW and CJI in Cisco Jabber for Android successfully	CJW -> Unified CM -> CJA CJI -> Unified CM -> CJA	Passed	Nil
UCJ11S.CJA.G.044	Adding a contact to an existing group in Jabber for Android	Verify whether CJA is able to add a CJW contact to existing group by its name in add contact option in Cisco Jabber for Android successfully	NA	Passed	Nil
UCJ11S.CJA.G.045	Adding a contact to new group in Jabber for Android	Verify whether CJA is able to add a contact to new group successfully	NA	Passed	Nil
UCJ11S.CJA.G.051	Editing custom status in Jabber for Android	Verify whether CJA is able to edit the custom status in my profile of Cisco Jabber for Android successfully	NA	Passed	Nil
UCJ11S.CJA.G.055	Deleting the custom status in Jabber for Android	Verify whether the CJA 1 can able to delete its custom status which is already created in Cisco Jabber for Android successfully	NA	Passed	Nil

UCJ11S.CJA.G.064	Show icon when mobile option is displayed in Jabber for Android	Verify whether the profile displays the show icon when mobile option in Cisco Jabber for Android successfully	NA	Passed	Nil
UCJ11S.CJA.G.065	Receiving IM Notification from group chat during P2P chat with windows in Jabber for Android	Verify whether CJA 1 receives IM Notification from CJA 3 when it is in P2P chat with CJW and CJA 2 successfully	NA	Passed	Nil
UCJ11S.CJA.G.067	IM notification display in foreground in Jabber for Android	Verify whether CJA 1 receives IM notification in foreground when it is in P2P chat with CJA 2 successfully	NA	Passed	Nil
UCJ11S.CJA.G.068	Receiving IM Notification during a Call in Jabber for Android	Verify whether CJA 1 receives IM notification from CJA 3 when it is in call with CJA 2 successfully	CJA1 -> Unified CM -> CJA2	Passed	Nil
UCJ11S.CJA.G.069	Receiving IM notification without opening the chat window in Jabber for Android	Verify whether CJA 1 receives IM notification from CJA 2 when the chat window is closed in Cisco Jabber for Android	NA	Passed	Nil

Cisco Jabber for Windows

Logical ID	Title	Description	Call Component Flow	Status	Defects
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UCJ11S.CJWG.014	Add directory groups in Cisco Jabber for Windows contacts list	Verify members are added successfully in the contact list of CJW while adding new directory group in Cisco Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWG.016	Add directory group with double byte characters (Kanji) in the Cisco Jabber for Windows contacts list	Verify directory group is added successfully in the contact list of Cisco Jabber for Windows while adding AD group names with double byte characters (Kanji)	NA	Passed	Nil
UCJ11S.CJWG.017	Add directory group with Japanese characters (Hiragana / Katakana) in the Cisco Jabber for Windows contacts list	Verify directory group is added successfully in the contact list of Cisco Jabber for Windows while adding AD group names with Japanese characters (Hiragana / Katakana)	NA	Passed	Nil
UCJ11S.CJWG.018	Error notification display while adding invalid directory group in the Cisco Jabber for Windows contacts list	Verify error notifications are displayed while adding invalid directory group in the contact list of Cisco Jabber for Windows	NA	Passed	Nil

UCJ11S.CJWG.023	Directory group updates when adding new members into the directory group	Verify groups are dynamically updated while adding new members for directory group in Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWG.025	Directory group updates while adding new members into the directory group	Verify presence status is displayed for the added members in directory group	NA	Passed	Nil
UCJ11S.CJWG.040	Edit the call number using "Call with Edit" in Cisco Jabber for Windows	Verify call number or directory number is edited successfully by using the option "Call with Edit" in Cisco Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWG.042	Edit the call number from Recents tab using "Call with Edit" option in Cisco Jabber for Windows	Verify call number or directory number is edited by using the option "Call with Edit" from Recents tab of Cisco Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWG.043	Edit the call number in docked Windows using "Call with Edit" option in Cisco Jabber for Windows	Verify call number or directory number is edited by using the option "Call with Edit" from the docked window of Cisco Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWG.050	Opus codec on Cisco Jabber for Windows	Verify bandwidth for opus codec is displayed when call is established between CJW1 and CJW2	CJW1 -> Unified CM -> CJW2	Passed	Nil

UCJ11S.CJWG.051	Call duration display for incoming calls in Cisco Jabber for Windows	Verify call duration is displayed for incoming calls in the recent tab of Cisco Jabber for Windows	CJW1 -> Unified CM -> CJW2	Passed	Nil
UCJ11S.CJWG.053	Play sound for first chat message in Jabber for Windows	Verify chat alert sound is played for first instant messaging in Cisco Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWG.015	Add directory group with symbols in the Cisco Jabber for Windows contacts list	Verify directory group is added successfully in the contact list of Cisco Jabber for Windows while adding AD group names with different characters, numbers and symbols	NA	Passed	Nil
UCJ11S.CJWG.019	Directory group size display on Cisco Jabber for Windows contacts list	Verify newly added AD group in the contact list of Cisco Jabber for Windows is displayed its group size correctly	NA	Passed	Nil
UCJ11S.CJWG.020	Search for AD group members in the Cisco Jabber for Windows search box	Verify members are displayed while searching AD group members in the search box of Cisco Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWG.021	Remove AD group from the Cisco Jabber for Windows contact list	Verify AD groups are removed from the contact list of Cisco Jabber for Windows	NA	Passed	Nil

UCJ11S.CJWG.024	Directory group updates while removing new members from directory group	Verify groups are dynamically updated while removing members from groups in Cisco Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWG.031	Make group chat with the members of directory group	Verify whether the group chat is successful while inviting directory group members for group chat from Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWG.044	Edit the call number in conversation window using "Call with Edit" option in Cisco Jabber for Windows	Verify call number or directory number is edited by using the option "Call with Edit" from the conversation window search box of Cisco Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWG.052	Call duration display for outgoing calls in Cisco Jabber for Windows	Verify call duration is displayed for outgoing calls in the recent tab of Cisco Jabber for Windows	CJW1 -> Unified CM -> CJW2	Passed	Nil
UCJ11S.CJWG.056	Far end camera control icon display on Cisco Jabber for Windows	Verify far end camera control icon is displayed on the top of the call window when call is established between Jabber for Windows and EX90	CJW -> Unified CM -> EX90	Passed	Nil

UCJ11S.CJWSR.001	Japanese input characters on chat input field of Jabber for Windows	Verify Japanese characters are entered successfully on the chat input field in Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWSR.002	Send files with Japanese characters file name from Jabber for Windows	Verify files with Japanese character file names are sent successfully from chat window of Jabber for Windows using attachment option	NA	Passed	Nil
UCJ11S.CJWSR.005	Send Japanese characters while initiating group chat	Verify Japanese characters are sent successfully during group chat conversation in Cisco Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWSR.007	Create custom status with Japanese characters in Jabber for Windows	Verify new custom status are created successfully by using Japanese characters in Jabber for Windows	NA	Passed	Nil
UCJ11S.CJWSR.013	JabberLocalConfig.xml in Appdata for Jabber for Windows	Verify JabberLocalConfig.xml is existed in Appdata when signing in to Jabber for Windows once power on the system after shut down	NA	Passed	Nil

UCJ11S.CJWSR.016	Double byte character alert name on incoming call notification of Jabber for Windows	Verify double byte characters are displayed on incoming call notification on Cisco Jabber for Windows	CJW1 -> Unified CM -> CJW2	Passed	Nil
UCJ11S.CJWSR.026	Call transfer in Cisco Jabber for Windows	Verify call is successfully transferred from CJW2 to CJW3 while making call from CJW1 to CJW2	CJW1 -> Unified CM -> CJW2 -> Unified CM -> CJW3	Passed	Nil
UCJ11S.CJWSR.030	Call conference in Cisco Jabber for Windows	Verify conference call is activated successfully between CJW1 , CJW2 and CJM	CJW1 -> Unified CM -> CJW2 -> Unified CM -> CJM	Passed	Nil

Cisco Jabber for Mac

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11S.CJM.G.001	Add Active Directory group on the contacts list of Cisco Jabber for Mac	Verify members are added successfully in the contact list of CJM while adding new Active Directory group in Cisco Jabber for Mac	NA	Passed	Nil
UCJ11S.CJM.G.003	Add Active Directory group with double byte characters (Kanji) in the Cisco Jabber for Mac contacts list	Verify Active Directory group is added successfully in the contact list of Cisco Jabber for Mac while adding AD group names with double byte (Kanji) characters	NA	Passed	Nil

UCJ11S.CJM.G.004	Add Active Directory group with Japanese characters (Hiragana and Katakana) in the Cisco Jabber for Mac contacts list	Verify Active Directory group is added successfully in the contact list of Cisco Jabber for Mac while adding AD group names with Japanese (Hiragana and Katakana) characters	NA	Passed	Nil
UCJ11S.CJM.G.005	Error notifications when adding invalid directory groups in the Cisco Jabber for Mac contacts list	Verify error notifications are displayed while adding invalid directory groups in the contact list of Cisco Jabber for Mac	NA	Passed	Nil
UCJ11S.CJM.G.006	Directory group size display on Cisco Jabber for Mac contacts list	Verify newly added AD group in the contact list of Cisco Jabber for Mac is displayed its group size correctly	NA	Passed	Nil
UCJ11S.CJM.G.011	Directory group update on CJM while removing new members from directory group	Verify groups are dynamically updated while removing members from directory group in Cisco Jabber for Mac	NA	Passed	Nil
UCJ11S.CJM.G.012	Presence status display for Active Directory group members in Jabber for Mac	Verify presence status is displayed for the added members in Active Directory group	NA	Passed	Nil
UCJ11S.CJM.G.013	Chat with AD group members from Jabber for Mac user	Verify chat messages are sent by an user from Jabber for Mac to member of directory group	NA	Passed	Nil

UCJ11S.CJM.G.027	Test far end camera control in Cisco Jabber for Mac	Verify far end camera control icon is displayed on the top of the call window when call is established between Jabber for Mac and EX90	CJM -> Unified CM -> EX90	Passed	Nil
UCJ11S.CJM.G.002	Connect voice mail from Jabber for Mac	Verify voice mail is connected successfully for the signed user in Jabber for Mac	NA	Failed	CSCu6830

Cisco Unity Connection

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11S.CUC.G.008	Play voicemail in mini web inbox by clicking play link in customized message notification	Verify whether the user is able to play a voicemail by clicking play link HTML Message Notification mail which has subject line in default format	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.011	Customize Subject of HTML Message Notification when voicemail sent from Web Inbox	Verify whether the user is able to receive the message notification with customized subject line format in HTML Message Notification	User A -> Web Inbox -> User B -> Unity Connection -> Exchange Server	Passed	Nil

UCJ11S.CUC.G.020	Customized Subject Line in HTML Notification mail with attachment for voicemail	Verify whether the user is able to receive the subject line in customized format in HTML Message Notification with voicemail as attachment in wav format	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.026	Missed Call HTML Notification when user do not leave voicemail	Verify whether the user is able to receive the HTML Missed Call Message Notification whenever user missed the call from another user	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.027	Missed Call HTML Notification with default subject line	Verify whether the user is able to receive the HTML Missed Call Message Notification with default subject line	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.028	Missed Call Summary HTML Notification with default subject line	Verify whether the user is able to receive the HTML Missed Call Summary Notification with default subject line	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.036	Summary of voice message in HTML Message Notification for a single message	Verify whether the user is able to receive the Summary of voicemail in HTML Message Notification for a new voice message	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil

UCJ11S.CUC.G.039	Check the New Message Count in Summary of voice message in HTML Message Notification	Verify whether the user is able to receive new message count in HTML Summary Notification which contains subject line with Caller ID	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.012	Customize Subject of HTML Message Notification when voicemail sent from Visual Voicemail	Verify whether the user is able to receive the subject line in customized format in HTML Message Notification when voicemail sent from Visual Voicemail	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.015	Set Notification Device as HTML Notification in Cisco PCA and check for Customized Subject Line in HTML Notification mail	Verify whether the user is able to select notification device from Cisco PCA and receive the subject line in customized format in HTML Message Notification	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.019	Customized Subject Line in SMTP Notification only for urgent voice messages	Verify whether the user is able to receive the subject line in default format in SMTP Message Notification for urgent messages	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil

UCJ11S.CUC.G.021	Set Voicemail as attachments in HTML Notification page when missed call template is selected	Verify whether the user is able to receive the HTML Message Notification which contains subject line with Caller ID and timestamp. HTML Message Notification received by the user whenever they received voicemail from the other users	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.030	Specify timestamp in Subject Line of Missed Call Notification Template	Verify whether the user is able to receive the HTML Missed Call Message Notification which contains subject line as Notification Template	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.035	Verify the mailbox count after getting the Missed Call Notification	Verify the mailbox count under users details and after receiving the HTML Missed Call Message Notification which contains subject line with Caller ID and timestamp	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil

UCJ11S.CUC.G.037	Play voicemail by clicking play button in Summary of HTML Message Notification	Verify whether the user is able to play received voicemail by clicking play button in Summary of voicemail of HTML Message Notification for a new voice message	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil
UCJ11S.CUC.G.040	Summary of multiple voice message in HTML Message Notification	Verify whether the user is able to receive the Summary of HTML Message Notification for multiple new voice messages and Summary of HTML Message Notification is received by the user whenever they receive any voicemail from other users	Phone A -> Unified CM -> Phone B -> Unity Connection -> Exchange Server	Passed	Nil

Cisco TelePresence Management Suite

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11S.TMS.G.001	Add Japanese title to the Conference Template	Verify whether a Japanese title can be added to the Conference Template of Cisco TelePresence Management Suite	NA	Passed	Nil

UCJ11S.TMS.G.002	Change System Name to Japanese for Cisco VCS	Verify whether a Japanese name can be given to Cisco TelePresence Video Communication Server in Cisco TelePresence Management Suite	NA	Passed	Nil
UCJ11S.TMS.G.003	Add Japanese user to Cisco TMSPE	Verify whether a Japanese user can be added to Cisco TelePresence Management Suite Provisioning Extension	NA	Passed	Nil

Cisco TelePresence Conductor

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11S.TC.G.001	Joining a Full HD Meeting conference from EX90 managed by Cisco TelePresence Server on VM	Verify whether Cisco TelePresence System EX90 registered in Cisco Unified Communications Manager can join a Full HD Meeting conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor	EX90 -> Unified CM -> Conductor -> TelePresence Server on VM -> Full HD Meeting Conference	Passed	Nil

UCJ11S.TC.G.002	Joining a HD Meeting conference from EX60 managed by Cisco TelePresence Server on VM	Verify whether Cisco TelePresence System EX60 registered in Cisco Unified Communications Manager can join a HD Meeting conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor	EX60 -> Unified CM -> Conductor -> TelePresence Server on VM -> HD Meeting Conference	Passed	Nil
UCJ11S.TC.G.003	Joining a SD Meeting conference from DX70 managed by Cisco TelePresence Server on VM	Verify whether Cisco DX70 registered in Cisco Unified Communications Manager can join a SD Meeting conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor	DX70 -> Unified CM -> Conductor -> TelePresence Server on VM -> SD Meeting Conference	Passed	Nil
UCJ11S.TC.G.004	Joining a Full HD Meeting conference from DX80 managed by Cisco TS 7010	Verify whether Cisco DX80 registered in Cisco Unified Communications Manager can join a Full HD Meeting conference managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor	DX80 -> Unified CM -> Conductor -> Cisco TS 7010 -> Full HD Meeting Conference	Passed	Nil

UCJ11S.TC.G.005	Joining a SD Meeting conference from EX90 managed by Cisco TS 7010	Verify whether Cisco TelePresence System EX90 registered in Cisco Unified Communications Manager can join a SD Meeting conference managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor	EX90 -> Unified CM -> Conductor -> Cisco TS 7010 -> SD Meeting Conference	Passed	Nil
UCJ11S.TC.G.006	Joining a Meeting conference from EX60 managed by MCU 4510	Verify whether Cisco TelePresence System EX60 registered in Cisco Unified Communications Manager can join a Meeting conference managed by Cisco TelePresence MCU 4510 in Cisco TelePresence Conductor	EX60 -> Unified CM -> Conductor -> MCU 4510 -> Meeting Conference	Passed	Nil
UCJ11S.TC.G.007	Joining a Meeting conference from DX80 managed by MCU 5310	Verify whether Cisco DX80 registered in Cisco Unified Communications Manager can join a Meeting conference managed by Cisco TelePresence MCU 5310 in Cisco TelePresence Conductor	DX80 -> Unified CM -> Conductor -> MCU 5310 -> Meeting Conference	Passed	Nil

UCJ11S.TC.G.008	Joining a Full HD Lecture conference from EX90 managed by Cisco TelePresence Server on VM	Verify whether Cisco TelePresence System EX90 registered in Cisco Unified Communications Manager can join a Full HD Lecture conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor	EX90 -> Unified CM -> Conductor -> TelePresence Server on VM -> Full HD Lecture Conference	Passed	Nil
UCJ11S.TC.G.009	Joining a SD Lecture conference from DX80 managed by Cisco TelePresence Server on VM	Verify whether Cisco DX80 registered in Cisco Unified Communications Manager can join a SD Lecture conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor	DX80 -> Unified CM -> Conductor -> TelePresence Server on VM -> SD Lecture Conference	Passed	Nil
UCJ11S.TC.G.010	Joining a HD Lecture conference from EX60 managed by Cisco TS 7010	Verify whether Cisco TelePresence System EX60 registered in Cisco Unified Communications Manager can join a HD Lecture conference managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor	EX60 -> Unified CM -> Conductor -> Cisco TS 7010 -> HD Lecture Conference	Passed	Nil

UCJ11S.TC.G.011	Joining a SD Lecture conference from EX60 managed by Cisco TS 7010	Verify whether Cisco TelePresence System EX60 registered in Cisco Unified Communications Manager can join a SD Lecture conference managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor	EX60 -> Unified CM -> Conductor -> Cisco TS 7010 -> SD Lecture Conference	Passed	Nil
UCJ11S.TC.G.012	Joining a Lecture conference from EX90 managed by MCU 4510	Verify whether Cisco TelePresence System EX90 registered in Cisco Unified Communications Manager can join a Lecture conference managed by Cisco TelePresence MCU 4510 in Cisco TelePresence Conductor	EX90 -> Unified CM -> Conductor -> MCU 4510 -> Lecture Conference	Passed	Nil

Cisco Jabber Guest

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11S.JG.G.001	Presentation Sharing in a video call between Cisco Jabber Guest client on windows and DX80 via Cisco Expressway-E	Verify whether Presentation Sharing in a video call between Cisco Jabber Guest client on windows and Cisco DX80 via Cisco Expressway-E works successfully	Cisco Jabber Guest client(windows) -> Cisco Expressway-E -> Cisco Expressway-C -> SIP Trunk -> Unified CM -> DX80 -> Presentation Sharing	Passed	Nil

UCJ11S.JG.G.002	Presentation Sharing in a video call between Cisco Jabber Guest client on windows and DX70 via Cisco Expressway-E	Verify whether Presentation Sharing in a video call between Cisco Jabber Guest client on windows and Cisco DX70 via Cisco Expressway-E works successfully	Cisco Jabber Guest client(windows)->Cisco Expressway-E->Cisco Expressway-C->SIP Trunk->Unified CM->DX70->Presentation Sharing	Passed	Nil
UCJ11S.JG.G.003	Presentation Sharing in a video call between Cisco Jabber Guest client on iOS and DX70 via Cisco Expressway-E	Verify whether Presentation Sharing in video call between Cisco Jabber Guest client on iOS and Cisco DX70 via Cisco Expressway-E works successfully	Cisco Jabber Guest client(iOS)->Cisco Expressway-E->Cisco Expressway-C->SIP Trunk->Unified CM->DX70->Presentation Sharing	Passed	Nil
UCJ11S.JG.G.004	Make an audio call from Cisco Jabber Guest client on windows to 88xx Series	To verify that user is able to make an audio call from Cisco Jabber Guest client on windows to Cisco Unified IP Phone 88xx series via Expressway-E	Cisco Jabber Guest client(windows)->Cisco Expressway-E->Cisco Expressway-C->SIP Trunk->Unified CM->88xx	Passed	Nil
UCJ11S.JG.G.005	Make an audio call from Cisco Jabber Guest client on windows to 78xx Series	To verify that user is able to make an audio call from Cisco Jabber Guest client on windows to Cisco Unified IP Phone 78xx series via Expressway-E	Cisco Jabber Guest client(windows)->Cisco Expressway-E->Cisco Expressway-C->SIP Trunk->Unified CM->78xx	Passed	Nil

UCJ11S.JG.G.006	Make an audio call from Cisco Jabber Guest client on MAC to 88xx Series	To verify that user is able to make an audio call from Cisco Jabber Guest client on MAC to Cisco Unified IP Phone 88xx series via Expressway-E	Cisco Jabber Guest client(MAC)->Cisco Expressway-E->Cisco Expressway-C->SIP Trunk->Unified CM->88xx	Passed	Nil
UCJ11S.JG.G.007	Make an audio call from Cisco Jabber Guest client on MAC to 78xx Series	To verify that user is able to make an audio call from Cisco Jabber Guest client on MAC to Cisco Unified IP Phone 78xx series via Expressway-E	Cisco Jabber Guest client(MAC)->Cisco Expressway-E->Cisco Expressway-C->SIP Trunk->Unified CM->78xx	Passed	Nil
UCJ11S.JG.G.008	Hide Self view during video call between Cisco Jabber Guest client on windows and DX series endpoints	To verify that user is able to hide self-view during video call between Cisco Jabber Guest client on windows and Cisco DX series endpoints via Expressway-E	Cisco Jabber Guest client(windows) -> Cisco Expressway-E -> Cisco Expressway-C -> SIP Trunk -> Unified CM -> DX70/DX80/DX650	Passed	Nil
UCJ11S.JG.G.009	Re-position Self view during video call between Cisco Jabber Guest client on windows and DX series endpoints	To verify that user is able to Re-position Self view during video call between Cisco Jabber Guest client on windows and Cisco DX series endpoints via Expressway-E	Cisco Jabber Guest client(windows) -> Cisco Expressway-E-> Cisco Expressway-C-> SIP Trunk-> Unified CM -> DX70/DX80/DX650	Passed	Nil

Cisco IP Phone Validation

Cisco IP Phones

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11S.IPPhone.G.083	Single Button cBarge from an IP Phone (88xx) to a call originated by the shared line	Verify that user is allowed to add to a remotely active call on a shared line, using the built-in bridge at the target device	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil
UCJ11S.IPPhone.G.087	IP phones (88xx) calls using Forced Authorization Code	To verify that 88xx phone handles the call correctly by using FAC before calling	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil
UCJ11S.IPPhone.G.060	Place call from 88XX series IP Phone using Speed Dial button	Verify that user can able to make call from 88XX series IP Phone to any other IP Phone using speed dial button	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil
UCJ11S.IPPhone.G.064	Place call from 88XX series IP Phone using Speed Dial button to 78xx IP Phone through CUBE	Verify that user can able to make call from 88XX series IP Phone to 78xx IP Phone through CUBE using speed dial button	IP Phone A -> Unified CM1 -> H.323 -> CUBE -> H.323 -> Unified CM2 -> IP Phone B	Passed	Nil

UCJ11S.IPPhone.G.105	Hold and Resume call using IP Phone (88xx)	Verify that the IP Phone (88xx) handles the hold and resume successfully	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil
UCJ11S.IPPhone.G.107	Hold and Resume - Inter cluster call from IP Phone A (88xx) to IP Phone B	Verify that the IP Phone (88xx) handles the hold and resume via inter cluster calls successfully	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	Nil
UCJ11S.IPPhone.G.108	Hold and Resume using IP Phone A (88xx) and swap calls	Verify that the IP Phone (88xx) handles the hold and resume and swap call successfully	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.IPPhone.G.109	Put the call on Hold & Resume simultaneously on both ends	Verify that the IP Phone (88xx) handles the hold and resume of calls successfully at both the ends	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil
UCJ11S.IPPhone.G.110	Put a call on hold when in shared line and resume the call	Verify that the IP Phone (88xx) handles the hold and resume successfully when in shared line	IP Phone C -> Unified CM -> IP Phone A -> Unified CM -> IP Phone B	Passed	Nil

UCJ11S.IPPhone.G.002	Answer the call on 88XX series IP Phone using Auto Answer with speaker phone	Verify that call on 88XX series IP Phone gets attended automatically using Auto Answer with speaker phone option when speaker phone is ON in 88XX series IP Phone	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil
UCJ11S.IPPhone.G.011	Visual notification to the calling party (88xx) by using call back when called party becomes available	Verify that user can able to see the visual notification on calling party screen (88xx) by using call back feature when called party becomes available from busy or unavailable state	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil
UCJ11S.IPPhone.G.012	Forward the incoming calls for 88XX series IP Phone using Call Forward All Feature	Verify that calls coming to 88XX series IP Phone is forwarded successfully to destination while using Call Forward All Feature	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil

UCJ11S.IPPhone.G.013	Forward the incoming calls for 88XX series IP Phone using Conditional Call Forwarding	Verify that calls coming to 88XX series IP Phone is forwarded successfully to destination while using Conditional Call Forwarding	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.IPPhone.G.022	Park an active call on 88XX series IP Phone	Verify that user can able to park an active call on 88XX series IP Phone and retrieve the parked call on another IP Phone successfully	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.IPPhone.G.027	Park an active call on 88XX series IP Phone using Directed Call Park	Verify that user can able to park an active call on 88XX series IP Phone and retrieve the parked call using feature button successfully	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.IPPhone.G.032	Park an active call on 88XX series IP Phone using Directed Call Park and retrieve call on Reversion number	Verify that user can able to park an active call on 88XX series IP Phone and retrieve the parked call on Reversion number after call park reversion timer expires when using Directed call park successfully	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil

UCJ11S.IPPhone.SR.101	Call Park in 78XX of Location B and Retrieval of Call in 78XX of Location C	Verify whether Call Park in 78XX of Location B and Retrieval of Call in 78XX of Location C is successful	IP Phone A (Location A) -> Unified CM -> IP Phone B (Location B) -> Unified CM -> IP Phone C (Location C)	Passed	Nil
UCJ11S.IPPhone.SR.102	Call Park in DX650 of Location B and Retrieval of Call in DX650 of Location C	Verify whether Call Park in DX650 of Location B and Retrieval of Call in DX650 of Location C is successful	IP Phone A (Location A) -> Unified CM -> IP Phone B (Location B) -> Unified CM -> IP Phone C (Location C)	Passed	Nil
UCJ11S.IPPhone.SR.103	Call Park in 99XX of Location B and Retrieval of Call in 99XX of Location C	Verify whether Call Park in 99XX of Location B and Retrieval of Call in 99XX of Location C is successful	IP Phone A (Location A) -> Unified CM -> IP Phone B (Location B) -> Unified CM -> IP Phone C (Location C)	Passed	Nil
UCJ11S.IPPhone.SR.107	Call Park in 78XX of Location A and Retrieval of Call in 78XX of Location B where Retrieval Phone Location is different	Verify whether Call Park in 78XX of Location A and Retrieval of Call in 78XX of Location B where Retrieval Phone Location is different	IP Phone A (Location A) -> Unified CM -> IP Phone B (Location A) -> Unified CM -> IP Phone C (Location B)	Passed	Nil
UCJ11S.IPPhone.SR.109	Change the Ringtone for 69XX IP Phones to Chirp1 or Chirp2	Verify whether Change of Ringtone for 69XX IP Phones to Chirp1 or Chirp2 is successful	NA	Passed	Nil

UCJ11S.IPPhone.SR.112	Check the quality of Call in IP Phone 6921 and there should be no delay using Loudspeaker	Verify the quality of Call in IP Phone 6921 and there should be no delay using Loudspeaker	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil
UCJ11S.IPPhone.SR.114	Check the user is Accessing the Corporate Directory in IP Phone 8945	Verify whether the user is Accessing the Corporate Directory in IP Phone 8945	NA	Passed	Nil
UCJ11S.IPPhone.SR.117	Check there is no call drop during the Conference Call progress in IP Phones 78XX	Verify whether there is no call drop during the Conference Call progress in IP Phones 78XX	NA	Passed	Nil
UCJ11S.IPPhone.SR.119	Check the IP Phone is registering to Unified CM after few days from Network suspension	Verify whether the IP Phone is registering to Unified CM after few days from Network suspension	NA	Passed	Nil
UCJ11S.IPPhone.SR.120	Check the Restore Wizard is successful for CUC	Verify the Restore is successful for CUC	NA	Passed	Nil
UCJ11S.IPPhone.SR.001	Corporate directory accessibility in Cisco IP Phone 78XX	Verify whether the Corporate directory is accessible without getting the XML error in Cisco IP Phone 78XX	NA	Passed	Nil

UCJ11S.IPPhone.SR.002	Extension mobility accessibility in Cisco IP Phone 78XX	Verify whether the Extension mobility is accessible without getting the XML error in Cisco IP Phone 78XX	NA	Passed	Nil
UCJ11S.IPPhone.SR.003	Corporate Directory accessibility by the Extension mobility user in Cisco IP Phone 78XX	Verify the Corporate directory by logging on to Extension mobility user in Cisco IP Phone 78XX	NA	Passed	Nil
UCJ11S.IPPhone.SR.006	Add a contact in the Personal Address Book of an IP Phone registered to the Publisher Unified CM	Verify adding a contact in Personal Address Book of the Personal directory of the IP phone registered with the Publisher Unified CM	NA	Passed	Nil
UCJ11S.IPPhone.SR.007	Add a contact via self-care portal for an IP Phone registered to Publisher Unified CM	Verify adding a contact in self-care portal of the Publisher Unified CM is successful	NA	Passed	Nil
UCJ11S.IPPhone.SR.009	Display of corporate directory softkey of an IP Phone when registered with Publisher Unified CM	Verify the softkey of corporate directory appears in Japanese when the IP phone registered to Publisher Unified CM	NA	Passed	Nil

UCJ11S.IPPhone.SR.014	Answer the call in Cisco Unified IP Phone 8941 using Call Pickup	Verify that user is able to pick up the call in Cisco Unified IP Phone 8941 when the call is ringing on another phone within same call pickup group	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.IPPhone.SR.015	Answer the call in line 2 of Cisco Unified IP Phone 8941 using Call Pickup	Verify that user is able to pick up the call in line 2 of Cisco Unified IP Phone 8941 when in same call pickup group	IP Phone A -> Unified CM -> IP Phone B (Line 1) -> Unified CM -> IP Phone B (Line 2)	Passed	Nil
UCJ11S.IPPhone.SR.035	Hold and Resume a call in Cisco IP Phone 78XX and validate MOH	Verify whether the Cisco IP phone 78XX is able to hear MOH when the call is put on Hold and again the user is connected to the called IP phone when it is put back to resume	IP Phone A -> Unified CM -> IP phone B	Passed	Nil
UCJ11S.IPPhone.SR.043	Hold and Resume and also swap call and validate MOH in Cisco IP Phone 78XX	Verify whether the Cisco IP phone 78XX is able to put the call on Hold and resume back and also swap calls successfully and the calling IP phone is able to hear MOH	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil

UCJ11S.IPPhone.SR.012	Network profile name in IP Phone 7921 / 7925 when exceeds 36 bytes	Verify providing string exceeds 36 bytes as the profile name under Network profile of IP phone 7921 / 7925	NA	Passed	Nil
UCJ11S.IPPhone.SR.073	Speed Dial BLF using KEM in IP Phone 9971	Verify assigning speed dial BLF to the 8th line button of KEM attached to an IP Phone 9971 and also make a call from the speed dial BLF assigned to the line button of KEM	IP Phone A -> Unified CM -> IP Phone B	Passed	Nil
UCJ11S.IPPhone.SR.063	Placed call history when the call forward all is set to another IP Phone 9971 during the call made within the same site	Verify the Placed call history of the IP phone 9971 does not show unknown, when the call forward set to another IP Phone and also the called party has a valid alerting name	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	Nil
UCJ11S.IPPhone.SR.110	Missed Call notifications are showing properly in 69XX IP Phones in Off hook	Verify whether Missed Call Notifications are showing properly in 69XX IP Phones when in Off hook	Phone A -> Unified CM -> Phone B -> Unified CM -> Phone C	Passed	Nil

UCJ11S.IPPhone.SR.118	Check the Caller ID for IP Phone A in IP Phone B while IP Phone A is calling from Remote Destination	Verify Whether the Caller ID for IP Phone A in IP Phone B is successful while IP Phone A is calling from Remote Destination	Phone A (RD) -> Unified CM -> Phone B	Passed	Nil
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Cisco Prime Collaboration

Cisco Prime Collaboration Provisioning

Logical ID	Title	Description	Status	Defects
UCJ11.0S.CPC-PR.G.001	Aborting an order in CPC Provisioning	Go to Activities -> All Activities and verify whether user is able to Abort an Order in All Activities Dashlet	Passed	Nil
UCJ11.0S.CPC-PR.G.002	Exporting the Batch Project	Go to Advanced Provisioning -> Batch Provisioning and verify whether user is able to Export the batch project successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.003	Filtering the Batch projects through Quick Filter based on Status	Go to Advanced Provisioning -> Batch Provisioning and verify whether user is able to filter the Batch projects through Quick Filter based on Status	Passed	Nil
UCJ11.0S.CPC-PR.G.004	Downloading Sample Batch Action Files	Go to Advanced Provisioning -> Batch Provisioning and verify whether user is able to download Sample Batch Action Files	Passed	Nil
UCJ11.0S.CPC-PR.G.005	Clear the expired Directory Numbers in Advanced Provisioning	Go to Advanced Provisioning -> Manage Directory Numbers and verify whether user is able to clear the expired Directory Numbers successfully	Passed	Nil

UCJ11.0S.CPC-PR.G.006	Add a License in License Management	Go to Administration -> License Management and verify whether user is able to Add a License successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.007	Filtering the orders through Quick Filter based on Assignee	Go to Activities -> All Activities and verify whether user is able to Filter the orders through Quick Filter based on Assignee	Passed	Nil
UCJ11.0S.CPC-PR.G.008	Listing System Activity orders	Go to Activities -> All Activities and verify whether user is able to list System Activity orders successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.009	Filtering the orders through Quick Filter based on Process Title	Go to Activities -> All Activities and verify whether user is able to Filter the orders through Quick Filter based on Process Title	Passed	Nil
UCJ11.0S.CPC-PR.G.010	Stopping the In-Progress orders after 15 minutes	Go to Administration -> Settings and verify whether user is able to stop the in-progress orders after 15 minutes	Passed	Nil
UCJ11.0S.CPC-PR.G.011	Stopping the In-Progress orders after 1 hour	Go to Administration -> Settings and verify whether user is able to stop the in-progress orders after 1 hour	Passed	Nil
UCJ11.0S.CPC-PR.G.012	Delete an existing License in License Management	Go to Administration -> License Management and verify whether user is able to Delete the existing License	Passed	Nil
UCJ11.0S.CPC-PR.G.013	Adding a User ID through open space option	Go to User Provisioning and verify whether user is able to add a User ID through open space option successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.014	Adding Japanese characters in First Name in Conference Room	Go to User Provisioning and verify whether user is able to add Japanese characters in First Name in conference room successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.015	Move a single User from one domain to other domain in User Provisioning	Go to User Provisioning and verify whether user is able to move a single User from one domain to other domain successfully	Passed	Nil

UCJ11.0S.CPC-PR.G.016	Add TelePresence Management Suite(TMS) in Device Setup	Go to Device Setup and verify whether user is able to add TelePresence Management Suite(TMS) successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.017	Edit an existing Directory Server (LDAP) in Device Setup	Go to Device Setup and verify whether user is able to edit an existing Directory Server (LDAP) successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.018	Delete an existing Directory Server (LDAP) in Device Setup	Go to Device Setup and verify whether user is able to delete an existing Directory Server (LDAP) successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.019	Filtering data through Quick Filter in Device Setup	Go to Device Setup and verify whether user is able to filter the data through quick Filter successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.020	Add a Domain with Japanese characters in Provisioning Setup	Go to Provisioning Setup and verify whether user is able to add a Domain with Japanese characters successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.021	Edit and Save existing Domain in Provisioning Setup	Go to Provisioning Setup and verify whether user is able to edit and save an existing Domain successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.022	Delete an existing Domain in Provisioning Setup	Go to Provisioning Setup and verify whether user is able to delete an existing Domain successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.023	Add a Service Area in Provisioning Setup	Go to Provisioning Setup -> All Domains -> Select an existing Domain -> Service Area and verify whether user is able to Add a Service Area successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.024	Edit and Save an existing Service Area in Provisioning Setup	Go to Provisioning Setup -> All Domains -> Select an existing Domain -> Service Area then click on an existing Service Area and verify whether user is able to edit and save an existing Service Area	Passed	Nil

UCJ11.0S.CPC-PR.G.025	Copy an existing Service Area in Provisioning Setup	Go to Provisioning Setup -> All Domains -> Select an existing Domain -> Service Area then click on an existing Service Area and verify whether user is able to Copy an existing Service Area	Passed	Nil
UCJ11.0S.CPC-PR.G.026	Delete an existing Service Area in Provisioning Setup	Go to Provisioning Setup -> All Domains -> Select an existing Domain -> Service Area then click on an existing Service Area and verify whether user is able to Delete an existing Service Area	Passed	Nil
UCJ11.0S.CPC-PR.G.027	Add a User Role in Provisioning Setup	Go to Provisioning Setup -> All Domains -> Select an existing Domain -> User Roles and verify whether user is able to Add User Role successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.028	Edit and Save an existing User Role in Provisioning Setup	Go to Provisioning Setup -> All Domains -> Select an existing Domain -> User Roles then click on an existing User Role and verify whether user is able to edit and save the existing User Role	Passed	Nil
UCJ11.0S.CPC-PR.G.029	Delete an existing User Role in Provisioning Setup	Go to Provisioning Setup -> All Domains -> Select an existing Domain -> User Roles then click on an existing User Role and verify whether user is able to Delete an existing User Role	Passed	Nil
UCJ11.0S.CPC-PR.G.030	Add a Service Template in Provisioning Setup	Go to Provisioning Setup -> All Domains -> Select an existing Domain -> Service Template and verify whether user is able to Add a Service Template successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.031	Edit and Save an existing Service Template in Provisioning Setup	Go to Provisioning Setup -> All Domains -> Select an existing Domain -> Service Template then click on an existing Service Template and verify whether user is able to edit and save an existing Service Template	Passed	Nil

UCJ11.0S.CPC-PR.G.032	Delete an existing Service Template in Provisioning Setup	Go to Provisioning Setup -> All Domains -> Select an existing Domain -> Service Template then click on an existing Service Template and verify whether user is able to Delete an existing Service Template	Passed	Nil
UCJ11.0S.CPC-PR.G.033	Create a New Batch Project	Go to Advanced Provisioning -> Batch Provisioning and verify whether user is able to Create a New Batch Project successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.034	Update an Endpoint in Advanced Provisioning	Go to Advanced Provisioning -> Manage Endpoints and verify whether user is able to update an Endpoint successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.035	Remove an Endpoint in Advanced Provisioning	Go to Advanced Provisioning -> Manage Endpoints and verify whether user is able to remove an Endpoint successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.036	Update the Current Directory Number in Advanced Provisioning	Go to Advanced Provisioning -> Manage Directory Numbers and verify whether user is able to Update the current Directory Number successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.037	Clear the order in Provisioning History	Go to Activities -> Provisioning History and Enter an Order number then click on Clear and verify whether user is able to Clear the order	Passed	Nil
UCJ11.0S.CPC-PR.G.038	Add Domain with LDAP Sync as "Do not make changes in Provisioning using LDAP users deleted action"	Go to Provisioning Setup and verify whether user is able to add Domain with LDAP Sync as "Do not make changes in Provisioning using LDAP users deleted action"	Passed	Nil
UCJ11.0S.CPC-PR.G.039	Create Infrastructure Configuration Permission Profile with Jabber Service	Go to Infrastructure Setup -> Infrastructure Configuration Permissions and verify whether user is able create Infrastructure Configuration Permission Profile with Jabber Service under System Setup successfully	Passed	Nil

UCJ11.0S.CPC-PR.G.040	Search IP Phone details by using MAC Address in search box available at CPC Provisioning home page	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether end user is able to search and get the IP Phone details by using MAC Address in search box available at right corner of the Cisco Prime Collaboration Provisioning home page	Passed	Nil
UCJ11.0S.CPC-PR.G.041	Search IP Phone details by using Directory Number in search box available at CPC Provisioning home page	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether end user is able to search and get the IP Phone details by using Directory Number in search box available at right corner of the Cisco Prime Collaboration Provisioning home page	Passed	Nil
UCJ11.0S.CPC-PR.G.042	Search Japanese User ID by using search box available at CPC Provisioning home page	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether end user is able to search and view the Japanese User ID details by using search box available at right corner of the Cisco Prime Collaboration Provisioning home page	Passed	Nil
UCJ11.0S.CPC-PR.G.043	Search User ID by using Japanese Last Name in search box available at CPC Provisioning home page	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether end user is able to search and view the User ID details by using Japanese Last Name in search box available at right corner of the Cisco Prime Collaboration Provisioning home page	Passed	Nil
UCJ11.0S.CPC-PR.G.044	Change the Password for globaladmin User ID	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether user is able to change the password for globaladmin User ID successfully	Passed	Nil

UCJ11.0S.CPC-PR.G.045	CPC Provisioning User Guide by using Help icon	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether user is able to download and view the Cisco Prime Collaboration Provisioning user Guide by using Help icon placed under globaladmin tab available at top right corner of the Cisco Prime Collaboration Provisioning home page	Passed	Nil
UCJ11.0S.CPC-PR.G.046	CPC Provisioning video links related to Admin Guide by using E-Learning icon	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether user is able to view the Cisco Prime Collaboration Provisioning video links for current and previous releases by using E-Learning icon placed under globaladmin tab available at top right corner of the Cisco Prime Collaboration Provisioning home page	Passed	Nil
UCJ11.0S.CPC-PR.G.047	CPC Provisioning System Information by using About icon	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether user is able to view the Cisco Prime Collaboration Provisioning System Information which includes Build Number, License Type, Expiration Date, IP Address, MAC Address and Deployment Mode by using About icon placed under globaladmin tab available at top right corner of the Cisco Prime Collaboration Provisioning home page	Passed	Nil
UCJ11.0S.CPC-PR.G.048	Prime Collaboration Provisioning Capacity details under Dashboard Menu	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether user is able to view the Prime Collaboration Provisioning Capacity details like Processor details and Endpoint details under Dashboard Menu	Passed	Nil

UCJ11.0S.CPC-PR.G.049	Pending Order Status details under Dashboard Menu	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether user is able to view all the Pending Order Status details under Dashboard Menu	Passed	Nil
UCJ11.0S.CPC-PR.G.050	Device Sync Status details under Dashboard Menu	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether user is able to view all the Device Sync Status details under Dashboard Menu	Passed	Nil
UCJ11.0S.CPC-PR.G.051	Deployment details under Dashboard Menu	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether user is able to view Deployment details like Domain and Service Area information under Dashboard Menu	Passed	Nil
UCJ11.0S.CPC-PR.G.052	Logged In Users details under Dashboard Menu	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether user is able to view all the Logged In users details under Dashboard Menu	Passed	Nil
UCJ11.0S.CPC-PR.G.053	Locked Users details under Dashboard Menu	Go to Cisco Prime Collaboration Provisioning Web GUI and verify whether user is able to view all the Locked users details under Dashboard Menu	Passed	Nil
UCJ11.0S.CPC-PR.G.054	Add a new endpoint IX5000 (Kepler) in Available status in CPC Provisioning	Go to Advanced Provisioning -> Manage Endpoints -> Add an Endpoint and verify whether user is able to add a new endpoint IX5000 (Kepler) in Available Status	Passed	Nil
UCJ11.0S.CPC-PR.G.055	Add a new endpoint IX5000 (Kepler) in Reserved status in CPC Provisioning	Go to Advanced Provisioning -> Manage Endpoints -> Add an Endpoint and verify whether user is able to add a new endpoint IX5000 (Kepler) in Reserved Status	Passed	Nil

UCJ11.0S.CPC-PR.G.056	Touchless Install of CPC Provisioning 11.0	Verify that user is able to install Cisco Prime Collaboration Provisioning 11.0 with initial command line "Setup" wizard to be provided using a predefined configuration file	Passed	Nil
UCJ11.0S.CPC-PR.G.057	Checking CPC Provisioning compatibility with Chrome 39 and 40 browser	Verify whether user is not getting Unsupported Browser message indication on the Cisco Prime Collaboration Provisioning login page in Chrome 39 and 40 browser	Passed	Nil
UCJ11.0S.CPC-PR.G.058	Add and Synchronize Unified CM 11.0 with CPC Provisioning	Go to Device Setup and verify whether user is able to add and synchronize Cisco Unified Communications Manager 11.0 with Cisco Prime Collaboration Provisioning successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.059	Add and Synchronize Unity Connection 11.0 with CPC Provisioning	Go to Device Setup and verify whether user is able to add and synchronize Cisco Unity Connection 11.0 with Cisco Prime Collaboration Provisioning successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.060	Add and Synchronize Unified CM IM and Presence 11.0 with CPC Provisioning	Go to Device Setup and verify whether user is able to add and synchronize Cisco Unified Communications Manager IM and Presence 11.0 with Cisco Prime Collaboration Provisioning successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.061	Add Domain with LDAP Sync using LDAP users deleted action as "Delete user if there are no services in Provisioning"	Go to Provisioning Setup and verify whether user is able to add Domain with LDAP Sync using LDAP users deleted action as "Delete user if there are no services in Provisioning" successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.062	Add Expressway Edge with CPC Provisioning 11.0	Go to Device Setup and verify whether user is able to add Expressway Edge Application with Cisco Prime Collaboration Provisioning 11.0 successfully	Passed	Nil

UCJ11.0S.CPC-PR.G.063	Add Expressway Core with CPC Provisioning 11.0	Go to Device Setup and verify whether user is able to add Expressway Core Application with Cisco Prime Collaboration Provisioning 11.0 successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.064	Add Domain with LDAP Sync using LDAP users deleted action as "Delete user in Provisioning"	Go to Provisioning Setup and verify whether user is able to add Domain with LDAP Sync using LDAP users deleted action as "Delete user in Provisioning" successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.065	Message indication while deleting Unity Connection placed under Device Setup in Japanese Environment	Go to Device Setup and verify whether user is able to view the message indication like "System must be in Maintenance Mode" while trying to delete Cisco unity Connection in Japanese Environment	Passed	Nil
UCJ11.0S.CPC-PR.G.066	Add Domain to CPC Provisioning to Sync all the Users from Unified CM	Go to Provisioning Setup and verify whether user is able to add Domain to Cisco Prime Collaboration Provisioning to sync all the Users which includes LDAP Users, Local Users and Users associated with Cisco Unity Connection and Cisco Unified Communications Manager IM and Presence from Cisco Unified Communications Manager	Passed	Nil
UCJ11.0S.CPC-PR.G.067	Add Domain to CPC Provisioning to Sync only existing Users from Unified CM	Go to Provisioning Setup and verify whether user is able to add Domain to Cisco Prime Collaboration Provisioning to sync only existing Users from Cisco Unified Communications Manager	Passed	Nil
UCJ11.0S.CPC-PR.G.068	Add Domain to CPC Provisioning to Sync Users with attribute as Department from Unified CM	Go to Provisioning Setup and verify whether user is able to add Domain to Cisco Prime Collaboration Provisioning to sync Users with attribute as Department from Cisco Unified Communications Manager	Passed	Nil

UCJ11.0S.CPC-PR.G.069	Add Domain to CPC Provisioning to Sync Users with attribute as Location from Unified CM	Go to Provisioning Setup and verify whether user is able to add Domain to Cisco Prime Collaboration Provisioning to sync Users with attribute as Location from Cisco Unified Communications Manager	Passed	Nil
UCJ11.0S.CPC-PR.G.070	Add Domain with LDAP Sync using LDAP users deleted action as "Delete user, but keep services in Provisioning and CUCM"	Go to Provisioning Setup and verify whether user is able to add Domain with LDAP Sync using LDAP users deleted action as "Delete user, but keep services in Provisioning and Cisco Unified Communications Manager" successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.071	Add and Begin provisioning the Services for Japanese User ID through User Provisioning page	Go to User Provisioning and verify whether user is able to add and Begin Provisioning the Services for Japanese User ID successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.072	Adding Japanese User IDs simultaneously through User Provisioning page	Go to User Provisioning and verify whether user is able to add Japanese User IDs simultaneously by using "Save and Add Another" option	Passed	Nil
UCJ11.0S.CPC-PR.G.073	Provision Mobility Support Service to User ID through User Provisioning page	Go to User Provisioning and verify whether user is able to provision Mobility Support Service to User ID which is associated with IP Phone	Passed	Nil
UCJ11.0S.CPC-PR.G.074	Provision SoftPhone Support Service to User ID through User Provisioning page	Go to User Provisioning and verify whether user is able to provision SoftPhone Support Service to User ID successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.075	Provision Cisco Jabber for Tablet Service and line to User ID through User Provisioning page	Go to User Provisioning and verify whether user is able to provision Cisco Jabber for Tablet Service and line to User ID successfully	Passed	Nil

UCJ11.0S.CPC-PR.G.076	Provision Cisco Jabber for iPhone Service and line to User ID through User Provisioning page	Go to User Provisioning and verify whether user is able to provision Cisco Jabber for iPhone Service and line to User ID successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.077	Provision Cisco Jabber for Desktop Service and line to User ID through User Provisioning page	Go to User Provisioning and verify whether user is able to provision Cisco Jabber for Desktop Service and line to User ID successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.078	Provision Cisco Jabber for BlackBerry Service and line to User ID through User Provisioning page	Go to User Provisioning and verify whether user is able to provision Cisco Jabber for BlackBerry Service and line to User ID successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.079	Provision Cisco Jabber for Android Service and line to User ID through User Provisioning page	Go to User Provisioning and verify whether user is able to provision Cisco Jabber for Android Service and line to User ID successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.080	Search "Endpoints without Associated User" using Model through Advanced Provisioning	Go to Advanced Provisioning -> Manage Endpoints and verify whether user is able to Search all the "Endpoints without Associated User" using the filter type as Model	Passed	Nil
UCJ11.0S.CPC-PR.G.081	Search "Endpoints without Associated User" using MAC Address through Advanced Provisioning	Go to Advanced Provisioning -> Manage Endpoints and verify whether user is able to Search all the "Endpoints without Associated User" using filter type as MAC Address	Passed	Nil
UCJ11.0S.CPC-PR.G.082	Add an Endpoint to CPC Provisioning through Manage Endpoints tab	Go to Advanced Provisioning -> Manage Endpoints and verify whether user is able to add an Endpoint to Cisco Prime Collaboration Provisioning successfully	Passed	Nil

UCJ11.0S.CPC-PR.G.083	Message indication at the root level after upgrading CPC Provisioning from 10.6 to 11.0	Go to Cisco Prime Collaboration Provisioning root login through SSH and verify whether user is able to view the success message indication at the root level after upgrading Cisco Prime Collaboration Provisioning from 10.6 to 11.0	Passed	Nil
UCJ11.0S.CPC-PR.G.084	Add New Directory Number to CPC Provisioning through Advanced Provisioning	Go to Advanced Provisioning -> Manage Directory Numbers and verify whether user is able to add new Directory Number to Cisco Prime Collaboration Provisioning successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.085	Generate and view the Report for All Virtual Voice Terminals through Advanced Provisioning	Go to Advanced Provisioning -> Inventory Search and verify whether user is able to generate and view the Report for All Virtual Voice Terminals successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.086	Generate and view the Report for All Voice Terminals through Advanced Provisioning	Go to Advanced Provisioning -> Inventory Search and verify whether user is able to create and view the Report for All Voice Terminals successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.087	Create Infrastructure Configuration Permission Profile with Call Park and Call Pickup Group Services	Go to Infrastructure Setup -> Infrastructure Configuration Permissions and verify whether user is able create Infrastructure Configuration Permission Profile with Call Park and Call Pickup Group Services successfully	Passed	Nil
UCJ11.0S.CPC-PR.G.088	Viewing the User name in Japanese	Verify whether user is able to view the User name in Japanese	Failed	CSCut99310
UCJ11.0S.CPC-PR.G.089	Maintenance Mode path in Japanese Environment	Verify that user is able to view Maintenance Mode path correctly in Japanese Environment	Failed	CSCuu55475
UCJ11.0S.CPC-PR.G.090	Existing User ID message indication under User Provisioning in Japanese Environment	Verify that user is able to view existing User ID message indication under User Provisioning in Japanese Environment	Failed	CSCuu55484

UCJ11.0S.CPC-PR.G.091	Viewing the Description of Infrastructure Setup in Japanese	Verify whether user is able to view the Description of Infrastructure Setup in Japanese	Failed	CSCut99514
UCJ11.0S.CPC-PR.G.092	Version Details for CPC Provisioning in Japanese Environment after interim upgrade	Verify that user is able to view correct version details CPC Provisioning in Japanese Environment after interim upgrade	Failed	CSCut90620
UCJ11.0S.CPC-PR.G.093	Product name for CPC Provisioning in Japanese Environment after interim upgrade	Verify that user is able to view correct product name for CPC Provisioning in Japanese Environment after interim upgrade	Failed	CSCut90637
UCJ11.0S.CPC-PR.G.094	Verifying the Japanese Translation of OK button	Verify whether user is able to verify the Japanese Translation of OK button	Failed	CSCuu10033
UCJ11.0S.CPC-PR.G.095	Roles synchronization for the respective Domain in Japanese Environment	Verify that user is able to view roles synchronized for the respective Domain in Japanese Environment	Failed	CSCuu37068
UCJ11.0S.CPC-PR.G.096	Application Status and error message indication while provision the Services to User ID without selecting Roles in Japanese Environment	Verify that user is able to view error message indication while provision the Services to User ID without selecting Roles in Japanese Environment	Failed	CSCuu37076

Cisco Prime Collaboration Assurance

Logical ID	Title	Description	Status	Defects
UCJ11.0S.CPC-AS.G.001	Availability of Log Collection Center in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to see the Log Collection Center in Cisco Prime Collaboration MSP mode	Passed	Nil

UCJ11.0S.CPC-AS.G.002	Collect on demand logs for Unified CM using Select Time Range as Past 30 Minutes/Hours in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to collect the on demand logs for Cisco Unified Communications Manager using Select Time Range as Past 30 Minutes/Hours in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.003	Collect on demand logs for Unified CM using Select Time Range as Start Time - End Time in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to collect the on demand logs for Cisco Unified Communications Manager using Select Time Range as Start Time - End Time in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.004	Collect the on demand logs for Unified CM for different Time Zones in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to collect the on demand logs for Cisco Unified Communications Manager for different Time Zones in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.005	Collect the on demand logs for IOS Gateway using Select Time Range as Past 30 Minutes/Hours in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to collect the on demand logs for IOS Gateway using Select Time Range as Past 30 Minutes/Hours in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.006	Collect the on demand logs for IOS Gateway using Select Time Range as Start Time - End Time in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to collect the on demand logs for IOS Gateway using Select Time Range as Start Time - End Time in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil

UCJ11.0S.CPC-AS.G.007	Collect the on demand logs for IOS Gateway for different Time Zones in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to collect the on demand logs for IOS Gateway for different Time Zones in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.008	Creating a group of two, under Log Collection Center in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to create a group of two in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.009	Creating a group of ten, under Log Collection Center in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to create a group of ten in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.010	Edit and change a user defined group name under Log Collection Center in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to edit and change a user defined group name in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.011	Delete a user defined group under the Log Collection Center in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to delete a user defined group created earlier in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.012	Add a Host to a user defined group under Log Collection Center in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to add a Host to a user defined group in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.013	Remove a Host from a user defined group under Log Collection Center in CPC Assurance MSP mode	Go to Diagnose -> Log Collection Center and verify whether user is able to remove a Host from a user defined group in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.014	Checking Call Signaling Analyzer availability in CPC Assurance MSP mode	Go to Diagnose and verify whether user is able to see the Call Signaling Analyzer in the Cisco Prime Collaboration MSP mode	Passed	Nil

UCJ11.0S.CPC-AS.G.015	New column for customer on the Log Collection Center page	Go to Diagnose -> Log Collection Center and verify whether user is able to see the new column for customer in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.016	Verifying the customers on the Log Collection Center as per the inventory	Go to Diagnose -> Log Collection Center and verify whether user is able to see all the customers assigned with Hosts which are available in the inventory in Cisco Prime Collaboration MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.017	Creating 75 customers in CPC Assurance MSP mode	Go to Assurance Administration -> Customer Management and verify whether user is able to create 75 customers in Cisco Prime Collaboration Assurance MSP mode	Passed	Nil
UCJ11.0S.CPC-AS.G.018	Deleting 75 customers at one time	Go to Assurance Administration -> Customer Management and verify whether user is able to delete all the 75 customers at one time in Cisco Prime Collaboration Assurance	Passed	Nil
UCJ11.0S.CPC-AS.G.019	Newly added Conductor Bridge Pool tab	Go to Monitor -> Utilization Monitor and verify whether user is able to see Conductor Bridge Pool tab which is newly added	Passed	Nil
UCJ11.0S.CPC-AS.G.020	Detaching Conductor Bridge Pool tab	Go to Monitor -> Utilization Monitor and verify whether user is able to detach Conductor Bridge Pool tab	Passed	Nil
UCJ11.0S.CPC-AS.G.021	Removing Status column under Conductor Bridge Pool tab	Go to Monitor -> Utilization Monitor and verify whether user is able to remove Status column under Conductor Bridge Pool tab	Passed	Nil
UCJ11.0S.CPC-AS.G.022	Removing Pool Name column under Conductor Bridge Pool tab	Go to Monitor -> Utilization Monitor and verify whether user is able to remove Pool Name column	Passed	Nil
UCJ11.0S.CPC-AS.G.023	Removing Video Ports/Screen License Utilization column under Conductor Bridge Pool tab	Go to Monitor -> Utilization Monitor and verify whether user is able to remove Video Ports/Screen License Utilization column	Passed	Nil

UCJ11.0S.CPC-AS.G.024	Removing Conference Bridge Type column under Conductor Bridge Pool tab	Go to Monitor -> Utilization Monitor and verify whether user is able to remove Conference Bridge Type column	Passed	Nil
UCJ11.0S.CPC-AS.G.025	Removing Conductor Name column under Conductor Bridge Pool tab	Go to Monitor -> Utilization Monitor and verify whether user is able to remove Conductor Name column	Passed	Nil
UCJ11.0S.CPC-AS.G.026	Checking Provisioning Server attachment option is removed from the Cisco Prime 360 Integration page	Go to System Administration -> 360 Integration and verify whether Provisioning Server attachment option is removed from 360 Integration page	Passed	Nil
UCJ11.0S.CPC-AS.G.027	Orange color indication for OpsView Endpoints box	On the Homepage verify whether box color turns orange for <10% unregistered hard endpoints	Passed	Nil
UCJ11.0S.CPC-AS.G.028	Red color indication for OpsView Endpoints box	On the Homepage verify whether box color turns red for at least >= 10% unregistered hard endpoints	Passed	Nil
UCJ11.0S.CPC-AS.G.029	Green color indication for OpsView Endpoints box	On the Homepage verify whether box color turns green for 0% unregistered hard endpoints	Passed	Nil
UCJ11.0S.CPC-AS.G.030	Discovering UCCX in CPC Assurance	On the Discover Devices page verify whether user is able to discover Contact Center Express	Passed	Nil
UCJ11.0S.CPC-AS.G.031	Rediscovering UCCX in CPC Assurance	Go to Device Inventory -> Inventory Management and verify whether user is able to rediscover Cisco Unified Contact Center Express	Passed	Nil
UCJ11.0S.CPC-AS.G.032	Suspending UCCX in CPC Assurance	Go to Device Inventory -> Inventory Management and verify whether user is able to suspend Cisco Unified Contact Center Express	Passed	Nil
UCJ11.0S.CPC-AS.G.033	Deleting UCCX in CPC Assurance	Go to Device Inventory -> Inventory Management and verify whether user is able to delete Cisco Unified Contact Center Express	Passed	Nil

UCJ11.0S.CPC-AS.G.034	Discovering UCCX after deleting it once in CPC Assurance	On the Discover Devices page verify whether user is able to discover Cisco Unified Contact Center Express after deleting it once	Passed	Nil
UCJ11.0S.CPC-AS.G.035	Modifying UCCX credentials in CPC Assurance	Go to Device Inventory -> Inventory Management -> Manage Credentials and verify whether user is able to modify the credentials of Cisco Unified Contact Center Express	Passed	Nil
UCJ11.0S.CPC-AS.G.036	Launching 360 view of UCCX in CPC Assurance	Go to Device Inventory -> Inventory Management and verify whether user is able to Launch 360 view of Cisco Unified Contact Center Express	Passed	Nil
UCJ11.0S.CPC-AS.G.037	Launching detailed 360 view of UCCX in CPC Assurance	Go to Device Inventory -> Inventory Management and verify whether user is able to Launch detailed 360 view of Cisco Unified Contact Center Express	Passed	Nil
UCJ11.0S.CPC-AS.G.038	Verifying Get Advanced option in CPC Assurance	On the Homepage verify whether Upgrade option is renamed as Get Advanced in Cisco Prime Collaboration Assurance	Passed	Nil
UCJ11.0S.CPC-AS.G.039	Upgrading CPC Assurance(Enterprise) from 10.5.1 to 11.0	Verify whether user is able to upgrade Cisco Prime Collaboration Assurance (Enterprise) from 10.5.1 to 11.0	Passed	Nil
UCJ11.0S.CPC-AS.G.040	Upgrading CPC Assurance (MSP) from 10.5.1 to 11.0	Verify whether user is able to upgrade Cisco Prime Collaboration Assurance (MSP) from 10.5.1 to 11.0	Passed	Nil
UCJ11.0S.CPC-AS.G.041	Upgrading CPC Assurance(Enterprise) from 10.6 to 11.0	Verify whether user is able to upgrade Cisco Prime Collaboration Assurance (Enterprise) from 10.6 to 11.0	Passed	Nil
UCJ11.0S.CPC-AS.G.042	Upgrading CPC Assurance (MSP) from 10.6 to 11.0	Verify whether user is able to upgrade Cisco Prime Collaboration Assurance (MSP) from 10.6 to 11.0	Passed	Nil
UCJ11.0S.CPC-AS.G.043	Checking CPC Assurance compatibility with IE11.0	Verify whether user is not getting Unsupported Browser message indication on the login page in Internet Explorer 11.0 browser	Passed	Nil

UCJ11.0S.CPC-AS.G.044	Edit and save a scheduled report without Email Recipient	Verify whether the Edit and Save of a scheduled report without Email Recipient is successful	Failed	CSCuu36751
UCJ11.0S.CPC-AS.G.045	Advanced filter in the log collection center page for "Starts with" keyword	Verify whether the Advanced filter in the log collection center page for "Starts with" keyword is successful	Failed	CSCut56966

Cisco Prime Collaboration Analytics

Logical ID	Title	Description	Status	Defects
UCJ11S.CPC-AN.G.001	Validate Metrics for Audio Endpoints Deployed for 1 Month after upgrading from 10.5.1 to 11.0 build	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to validate Metrics for Audio Endpoints Deployed for 1 Month after upgrading Cisco Prime Collaboration Analytics from 10.5.1 to 11.0 build	Passed	Nil
UCJ11S.CPC-AN.G.002	Validate Metrics for Audio Only Call Minutes for 2 Weeks after upgrading from 10.5.1 to 11.0 build	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to validate Metrics for Audio Only Call Minutes for 2 Weeks after upgrading Cisco Prime Collaboration Analytics from 10.5.1 to 11.0 build	Passed	Nil
UCJ11S.CPC-AN.G.003	Validate Metrics for Video Endpoints Deployed for 1 Month after upgrading from 10.6 to 11.0 build	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to validate Metrics for Video Endpoints Deployed for 1 Month after upgrading Cisco Prime Collaboration Analytics from 10.6 to 11.0 build	Passed	Nil
UCJ11S.CPC-AN.G.004	Validate Metrics for Video Call Minutes for 2 Weeks after upgrading from 10.6 to 11.0 build	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to validate Metrics for Video Call Minutes for 2 Weeks after upgrading Cisco Prime Collaboration Analytics from 10.6 to 11.0 build	Passed	Nil

UCJ11S.CPC-ANG.005	Validate Metrics for Audio Endpoints Deployed for 1 Month after upgrading from 10.6 to 11.0 build	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to validate Metrics for Audio Endpoints Deployed for 1 Month after upgrading Cisco Prime Collaboration Analytics from 10.6 to 11.0 build	Passed	Nil
UCJ11S.CPC-ANG.006	Validate Metrics for Audio Only Call Minutes for 2 Weeks after upgrading from 10.6 to 11.0 build	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to validate Metrics for Audio Only Call Minutes for 2 Weeks after upgrading Cisco Prime Collaboration Analytics from 10.6 to 11.0 build	Passed	Nil
UCJ11S.CPC-ANG.007	Enabling Auto Refresh Rate as 7 minutes in Technology Adoption dashboard	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user can able to set Auto Refresh Rate as 7 minutes and page is getting refreshed after mentioned time in Technology Adoption dashboard	Passed	Nil
UCJ11S.CPC-ANG.008	Add Busy-Hour Trunk Capacity dashlet for newly added dashboard in Analytics	Go to Analytics -> Dashboards and verify whether the user is able to add Busy-Hour Trunk Capacity dashlet for newly added dashboard in Settings successfully	Passed	Nil
UCJ11S.CPC-ANG.009	Set Layout templates in Capacity Analysis dashboard	Go to Analytics -> Dashboards -> Capacity Analysis and verify whether the user is able to set Layout Templates in newly added dashboard and view the added dashlet in Analytics dashboard successfully	Passed	Nil
UCJ11S.CPC-ANG.010	Add Video Endpoints Deployed Metrics in newly added dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add Video Endpoints Deployed Metrics in newly added dashboards successfully	Passed	Nil
UCJ11S.CPC-ANG.011	Check for Test Connection of sFTP settings	Go to Analytics Administration-> sFTP Settings and verify whether the user is able to check Test Connection for SFTP settings successfully	Passed	Nil

UCJ11S.CPC-AN.G.012	Check for "i" icon instruction message for sFTP settings details	Go to Analytics Administration -> sFTP Settings and verify whether the user is able to view "i" icon instruction message for IP Address, sFTP port number, Path, User Name and Password	Passed	Nil
UCJ11S.CPC-AN.G.013	Rename Technology Adoption dashboard	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to rename Technology Adoption dashboard and view the name after saving in Settings Button	Passed	Nil
UCJ11S.CPC-AN.G.014	Rename Capacity Analysis dashboard	Go to Analytics -> Dashboards -> Capacity Analysis and verify whether the user is able to rename Capacity Analysis dashboard and view the name after saving in Settings Button	Passed	Nil
UCJ11S.CPC-AN.G.015	Add new dashboard in Analytics under dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add and view new dashboard	Passed	Nil
UCJ11S.CPC-AN.G.016	Add Deployment Distribution by Endpoint Model dashlet for newly added dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add and view Deployment Distribution by Endpoint Model Dashlet for newly added dashboard	Passed	Nil
UCJ11S.CPC-AN.G.017	Add Least Used Endpoints Types dashlet for newly added dashboard in Analytics under dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add Least Used Endpoints Types dashlet for newly added dashboard in Settings and view the added dashlet	Passed	Nil
UCJ11S.CPC-AN.G.018	Add Trunk Utilization dashlet for newly added dashboard in Analytics under dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add Trunk Utilization dashlet for newly added dashboard in Settings and view the added dashlet	Passed	Nil
UCJ11S.CPC-AN.G.019	Add CPU Utilization for newly added dashboard in Analytics under dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add CPU Utilization dashlet for newly added dashboard in Settings and view the added dashlet	Passed	Nil

UCJ11S.CPC-ANG.020	Add Memory Utilization for newly added dashboard in Analytics under dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add Memory Utilization dashlet for newly added dashboard in Settings and view the added dashlet	Passed	Nil
UCJ11S.CPC-ANG.021	Add Video Endpoints Deployed Metrics for newly added dashboard in Analytics under dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add Video Endpoints Deployed Metrics for newly added dashboard in Settings and view the added dashlet	Passed	Nil
UCJ11S.CPC-ANG.022	Validate the Favorites tab of Analytics Dashboards	Verify whether the user is able to view the menus which are added as favorites are listed by clicking the favorite icon in Toggle Navigation	Passed	Nil
UCJ11S.CPC-ANG.023	Validate the Favorites tab for Custom Report Generator	Verify whether the user is able to view the Custom Report Generator under favorite list once added it as favorite by clicking the favorite icon in Toggle Navigation	Passed	Nil
UCJ11S.CPC-ANG.024	Set Layout templates in Technology Adoption dashboard	Go to Analytics -> Dashboards and verify whether the user is able to set Layout Templates in Technology Adoption dashboard	Passed	Nil
UCJ11S.CPC-ANG.025	Set Layout templates in newly added dashboard	Go to Analytics -> Dashboards and verify whether the user is able to set Layout Templates in newly added dashboard and view the added dashlet	Passed	Nil
UCJ11S.CPC-ANG.026	Add Video Call Minutes Metrics in newly added dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add Video Call Minutes Metrics in newly added dashboard successfully	Passed	Nil
UCJ11S.CPC-ANG.027	Add Audio Endpoints Deployed Metrics in newly added dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add Audio Endpoints Deployed Metrics in newly added dashboard successfully	Passed	Nil
UCJ11S.CPC-ANG.028	Add Audio Only Call Minutes Metrics in newly added dashboard	Go to Analytics -> Dashboards and verify whether the user is able to add Audio Only Call Minutes Metrics in newly added dashboard	Passed	Nil

UCJ11S.CPC-AN.G.029	Validate Filter Setting in newly added dashboard	Go to Analytics -> Dashboards and verify whether the user is able to validate Filter Settings includes Cluster and Duration in newly added dashboard	Passed	Nil
UCJ11S.CPC-AN.G.030	Export Deployment Distribution by Endpoint Model in CSV format	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to Export Deployment Distribution by Endpoint Model in CSV format successfully	Passed	Nil
UCJ11S.CPC-AN.G.031	Cross launch SIP Trunk Max Capacity Settings from Trunk Utilization dashlet	Go to Analytics -> Dashboards -> Capacity Analysis and verify whether the user is able to cross launch SIP Trunk Max Capacity Settings from Trunk Utilization dashlet successfully	Passed	Nil
UCJ11S.CPC-AN.G.032	Cross launch Route Group Aggregation Settings from Route Group/Trunk Utilization dashlet	Go to Analytics -> Dashboards -> Capacity Analysis and verify whether the user is able to cross launch Route Group Aggregation Settings from Route Group/Trunk Utilization dashlet	Passed	Nil
UCJ11S.CPC-AN.G.033	Cross launch Custom Trunk Group Management from Route Group/Trunk Utilization dashlet	Go to Analytics -> Dashboards -> Capacity Analysis and verify whether the user is able to cross launch Custom Trunk Group Management from Route Group/Trunk Utilization dashlet	Passed	Nil
UCJ11S.CPC-AN.G.034	Export Deployment Distribution by Endpoint Model in PDF format	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to Export Deployment Distribution by Endpoint Model in PDF format successfully	Passed	Nil
UCJ11S.CPC-AN.G.035	Export CPU Utilization in CSV format at newly added dashboard	Go to Analytics -> Dashboards and verify whether the user is able to export CPU Utilization in CSV format at newly added dashboard successfully	Passed	Nil
UCJ11S.CPC-AN.G.036	Grid Mode option in Deployment Distribution by Endpoint Model dashlet	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to view Grid Mode option in Deployment Distribution by Endpoint Model dashlet	Passed	Nil

UCJ11S.CPC-ANG.037	Grid Mode option in Least Used Endpoint Types dashlet	Go to Analytics -> Dashboards -> Asset Usage and verify whether the user is able to view Grid Mode option in Least Used Endpoint Types dashlet	Passed	Nil
UCJ11S.CPC-ANG.038	Checking data for Last 7 days in Contact Center Enterprise dashlet	Go to Analytics -> Dashboards -> License Usage and verify whether the user is able to view correct data for Last 7 Days by using Contact Center Enterprise dashlet	Passed	Nil
UCJ11S.CPC-ANG.039	Search the Instance Name strings in the Instance Name box by clicking Filter option in Contact Center Enterprise dashlet	Go to Analytics -> Dashboards -> License Usage and verify whether the user is able to search the Instance Name strings in the Instance Name box by using the Contact Center Enterprise dashlet	Passed	Nil
UCJ11S.CPC-ANG.040	Search the Device strings in the Device box using Customer Voice Portal dashlet	Go to Analytics -> Dashboards -> License Usage and verify whether the user is able to search the Device strings in the Device box by using Customer Voice Portal dashlet	Passed	Nil
UCJ11S.CPC-ANG.041	Checking data for Last 2 weeks in Customer Voice Portal dashlet	Go to Analytics -> Dashboards -> License Usage and verify whether the user is able to view correct data for Last 2 weeks by using Customer Voice Portal dashlet	Passed	Nil
UCJ11S.CPC-ANG.042	Jabber for Android and Cisco DX Series Endpoints in Technology Adoption dashboard	Go to Analytics -> Dashboards -> Technology Adoption and verify whether the user is able to check Jabber for Android and Cisco DX series endpoints successfully	Passed	Nil
UCJ11S.CPC-ANG.043	Added devices in UC System performance dashboard	Go to Analytics -> Dashboards -> UC System Performance and verify whether the added devices such as Cisco Unified Communications Manager and Cisco Unity Connection in Inventory Management are able to be displayed in CPU & Memory Utilization dashlet's capability successfully	Passed	Nil

Cisco Unified Communication System Upgrade / Migration Test

Upgrade Paths

8.5(1)	CUCM(PCD)	CUC(Upgrade)	CUP(Upgrade)
Base Release	8.5(1) (MCS)	8.5(1) UCS - L2	8.6(1) UCS - L2
Interim Release	-	8.6(2) - PCD	8.6(3) - PCD
Migration	8.5(1) (MCS)	9.X - L2	-
Target Release	11.0 (UCS)	11.0	11.0

8.6(2)	CUCM(PCD)	CUC(Upgrade)	CUP(Upgrade)
Base Release	8.6(2) (UCS)	8.6(1) (UCS) - PCD	8.6(3) UCS - PCD
Interim Release	-	9.x - L2	-
Target Release	11.0 (UCS)	11.0	11.0

9.1(2)	CUCM(PCD)	CUC(Upgrade)	CUP(Upgrade)
Base Release	9.1(2) (UCS)	9.1(2) (UCS)-L2	9.1(1) UCS - PCD
Target Release	11.0 (UCS)	11.0 (UCS)	11.0

10.5(2)	CUCM(PCD)	CUC(Upgrade)	CUP(Upgrade)
Base Release	10.5(2) (UCS)	10.5(2) (UCS) - PCD	10.5(2) UCS - PCD
Target Release	11.0 (UCS)	11.0 (UCS)	11.0

Note: Before Upgrading CUCM/CUC below 10.x to 11.0, we need to install the cop file(ciscocm.version3-keys.cop.sgn).

Before upgrading CUC from 8.5.1 to 8.6.2, We need to install the COP file (ciscocm.refresh_upgrade_v1.3.cop.sgn)

COP-File download link:

<http://software.cisco.com/download/release.html?mdfid=283782839&reltype=all&releind=AVAILABLE&release=COP-Files&softwareid=282204704&sortparam=2>

COP-File installation Procedure:

The COP-File installation steps as follows.

- Put the COP file on an FTP or SFTP server that the server that you are upgrading can access.
- Log in to Cisco Unified Communications Operating System Administration.
- Navigate to Software Upgrades > Install/Upgrade. The Software Installation/Upgrade window displays.
- From the Source list, choose Remote File system.
- In the Directory field, enter the path to the directory that contains the patch file on the remote system. If the upgrade file is located on a Linux or Unix server, you must enter a forward slash (/) at the beginning of the directory path. For example, if the upgrade file is in the patches directory, you must enter /patches. If the upgrade file is located on a Windows server, remember that you are connecting to an FTP or SFTP server, so use the appropriate syntax. Begin the path with a forward slash and use forward slashes throughout the path. The path must start from the FTP or SFTP root directory on the server, so you cannot enter a Windows absolute path, which starts with a drive letter (for example, C:).
- In the Server field, enter the server name or IP address.
- In the User Name field, enter the user name on the remote server.
- In the User Password field, enter the password on the remote server.
- Select the transfer protocol from the Transfer Protocol field.
- To use the Email Notification feature, enter your Email Destination and SMTP Server in the fields provided.
- To continue the upgrade process, click Next.
- Choose the upgrade version that you want to install and click Next.
- In the next window, monitor the progress of the download.
- If you want to install the upgrade and automatically reboot to the upgraded software, choose Switch to new version after upgrade. The system restarts and runs the upgraded software.
- If you want to install the upgrade and then manually switch to the upgraded software at a later time, choose Do not switch to new version after upgrade. Click Next.
- When the installation completes, click Finish (not applicable for Refresh Upgrades).
- To restart the system and activate the upgrade, choose Settings > Version then click Switch Version. The system restarts running the upgraded software (not applicable for Refresh Upgrades).

Upgrade 8.5.1 to 11.0

Upgrade 8.5.1 to 11.0				
Product / Component	Base Release	Intermediate Release Set1	Migration Release Set	Target Release Set
CUCM	8.5.1.10000-26	NIL	NIL	11.0.0.98000-385
CUCM Locale	8.5.1.2100-1(JP)	NIL	NIL	11.0.2.9902-159(JP)
CUC	8.5.1.10000-26	8.6.2.10000-30	9.1.2.10000-28	11.0.0.98000-353
CUC Locale	8.5.1.1-92(JP)	8.6.2.1-69(JP)	9.1.2.1-10(JP)	11.0.0.1-347(JP)

Upgrade 8.5.1 to 11.0				
Product / Component	Base Release	Intermediate Release Set1	Migration Release Set	Target Release Set
CUP	8.6.1.10000-34	8.6.3.10000-20	NIL	11.0.0.98400-6
CUP locale	8.6.1.1000-1(JP)	8.6.3.1000-1(JP)		11.0.1.9903-1(JP)
SRST	8	8.5	8.5	10.0
Voice Gateway IOS	15.0(1)M	15.1(3)T	15.1(3)T	NIL
IP Communicator	7.0.6	7.0.6	7.0.6	NIL
Unified Personal Communicator	7.1(2)	8.5(6)	8.5(6)	NIL
Jabber for Mac	NIL	NIL	NIL	11.0
Jabber for iPhone	NIL	NIL	NIL	11.0
Jabber iPad	NIL	NIL	NIL	11.0
Jabber for Android	NIL	NIL	NIL	11.0
Jabber for Windows	NIL	NIL	NIL	11.0

Logical ID	Title	Description	Status	Defects
UC10PCDUFGRADEU001	Installation of Unified CM 8.5(1) Publisher on MCS	Verify whether Installation of Unified CM 8.5(1) completed on MCS successfully	Passed	
UC10PCDUFGRADEU003	Installation of Cisco Unity connection 8.5(1) publisher on UCS	Verify whether Installation of Cisco Unity connection 8.5(1) completed on UCS successfully	Passed	
UC10PCDUFGRADEU005	Installation of Cisco Unified presence 8.6(1) Publisher on UCS	Verify whether Installation of Cisco Unified presence 8.6(1) completed Publisher on UCS successfully	Passed	
UC10PCDUFGRADEU007	Install Japanese locale into Unified CM 8.5(1) Publisher	Verify the Japanese locale installed successfully into Unified CM Publisher successfully.	Passed	
UC10PCDUFGRADEU003	Apply license on the Unified CM 8.5(1)	Verify whether license is applied on the Unified CM 8.5(1) successfully	Passed	

UC110PCDUFGRADEU016	Integrate the Cisco Unity Connection 8.5(1) with Unified CM 8.5(1)	Verify whether Cisco Unity Connection 8.5(1) Integration with Unified CM 8.5(1) successfully.	Passed	
UC110PCDUFGRADEU017	Integrate the Cisco Unified Presence 8.6(1) with Unified CM 8.5(1)	Verify whether Cisco Unified Presence 8.6(1) Integration with Unified CM 8.5(1) successfully.	Passed	
UC110PCDUFGRADEU018	Integrate the Unified CM with Active Directory	Verify whether the Unified CM integrating with Active Directory successfully.	Passed	
UC110PCDUFGRADEU020	IP Phones should be registered with Unified CM 8.5(1)	Verify whether SCCP/SIP IP Phones can be registered with Unified CM 8.5(1)	Passed	
UC110PCDUFGRADEU021	Create SIP Trunk to Interop site in the Unified CM 8.5(1) Publisher	Verify whether SIP Trunk can be created in the Unified CM 8.5(1) successfully	Passed	
UC110PCDUFGRADEU022	Create ICT Trunk to Interop site in the Unified CM 8.5(1) Publisher	Verify whether ICT Trunk can be created in the Unified CM 8.5(1) successfully	Passed	
UC110PCDUFGRADEU029	Personal Directory Service in the Unified CM 8.5(1)	Verify whether Personal Directory Service in the Unified CM from 8.5(1) successfully	Passed	
UC110PCDUFGRADEU031	Voicemail should work properly in the Cisco Unity connection 8.5(1)	Verify whether voicemail should work properly in the Cisco Unity connection 8.5(1) successfully	Passed	
UC110PCDUFGRADEU034	Check the Call park is working properly	Verify whether Call park on Cisco Unified IP Phone working fine successfully	Passed	
UC110PCDUFGRADEU036	Check the Call Forward ALL is working properly	Verify whether Call Forward ALL on Cisco Unified IP Phone working fine successfully	Passed	
UC110PCDUFGRADEU037	Check the Call Conference is working properly	Verify whether Call Conference on Cisco Unified IP Phone working fine successfully	Passed	
UC110PCDUFGRADEU038	Check the Shared line is working properly	Verify whether Shared line on Cisco Unified IP Phones working fine successfully	Passed	

UC110PCDUFGRADEU09	Check the Redial is working properly	Verify whether Redial on Cisco Unified IP Phones working fine successfully	Passed	
UC110PCDUFGRADEU041	Check the Speed dial is working properly	Verify whether Speed dial on Cisco Unified IP Phones working fine successfully	Passed	
UC110PCDUFGRADEU042	Check the Directory Search is working properly	Verify whether Directory Search on Cisco Unified IP Phones working fine successfully	Passed	
UC110PCDUFGRADEU043	Check the Alerting Name is working properly	Verify whether Alerting Name on Cisco Unified IP Phones working fine successfully	Passed	
UC110PCDUFGRADEU081	Voice mail should work after upgrade the Cisco Unity connection from 9.1(2) to 11.0	Verify whether Voice mail should work after upgrade the Cisco Unity connection from 9.1(2) to 11.0 successfully	Passed	
UC110PCDUFGRADEU084	Personal Directory Service after migrate the Unified CM from 8.5(1) to 11.0	Verify whether Personal Directory Service after migrate the Unified CM from 8.5(1) to 11.0 successfully.	Passed	
UC110PCDUFGRADEU086	Check the Call park is working properly after migration	Verify whether Call park on Cisco Unified IP Phone working fine after migration successfully	Passed	
UC110PCDUFGRADEU088	Check the Call Forward ALL is working properly after migration to 11.0	Verify whether Call Forward ALL on Cisco Unified IP Phone working fine after migration successfully	Passed	
UC110PCDUFGRADEU089	Check the Call Conference is working properly after migration to 11.0	Verify whether Call Conference on Cisco Unified IP Phone working fine after migration to 11.0 successfully	Passed	
UC110PCDUFGRADEU090	Check the Shared line is working properly after Migration	Verify whether Shared line on Cisco Unified IP Phones working fine after migration successfully	Passed	
UC110PCDUFGRADEU091	Check the Redial is working properly after Migration	Verify whether Redial on Cisco Unified IP Phones working fine after Migration successfully	Passed	

UC110CDUFGRADEU03	Check the Speed dial is working properly after Migration	Verify whether Speed dial on Cisco Unified IP Phones working fine after Migration successfully	Passed	
UC110CDUFGRADEU04	Check the Directory Search is working properly after Migration	Verify whether Directory Search on Cisco Unified IP Phones working fine after Migration successfully	Passed	
UC110CDUFGRADEU05	Check the Alerting Name is working properly after Migration	Verify whether Alerting Name on Cisco Unified IP Phones working fine after Migration successfully	Passed	

Upgrade 8.6.2 to 11.0

Upgrade 8.6.2 to 11.0			
Product / Component	Base Release	Intermediate Release Set1	Target Release Set
CUCM	8.6.2.10000-30	NIL	11.0.0.99833-4
CUCM Locale	8.6.2.1000-1(JP)		11.0.2.9902-159(JP)
CUC	8.6.1.10000-43	9.1.2.10000-28	11.0.0.98000-353
CUC Locale	8.6.1.1-2(JP)	9.1.2.1-10(JP)	11.0.0.1-347(JP)
CUP	8.6.3.10000-20	NIL	11.0.0.98400-74
CUP Locale	8.6.3.1000-1(JP)		11.0.1.9903-1(JP)
SRST	8.6		10.0
Voice Gateway IOS	15.1(4)M1		15.4(1) T
IP Communicator	8.6(1)		
Unified Personal Communicator	8.5(1)/Windows, 7.1(2)/Mac		
Jabber for Mac	8.1.5		11.0

Logical ID	Title	Description	Status	Defects
UC110CDUFGRADEU10	Check the Speed dial is working properly	Verify whether Speed dial on Cisco Unified IP Phones working fine successfully	Passed	

UC110PCDUFGRADEU161	Check the Directory Search is working properly	Verify whether Directory Search on Cisco Unified IP Phones working fine successfully	Passed	
UC110PCDUFGRADEU162	Check the Alerting Name is working properly	Verify whether Alerting Name on Cisco Unified IP Phones working fine successfully	Passed	
UC110PCDUFGRADEU148	Personal Directory Service in the Unified CM 8.6(2)	Verify whether Personal Directory Service in the Unified CM 8.6(2) successfully.	Passed	
UC110PCDUFGRADEU149	Fast Dials Service in the Unified CM 8.6(2)	Verify whether Fast Dials Service working in the Unified 8.6(2) successfully.	Passed	
UC110PCDUFGRADEU150	Voicemail should work properly in the Cisco Unity connection 8.6(1)	Verify whether voicemail should work properly in the Cisco Unity connection 8.6(1) successfully.	Passed	
UC110PCDUFGRADEU151	Voice mail messages should receive on the Cisco IP Communicator	Verify whether Voice mail messages should receive on the Cisco IP Communicator successfully	Passed	
UC110PCDUFGRADEU152	Check the Instant Messaging on Cisco Unified personal Communicator	Verify whether Instant Messaging on Cisco Unified personal Communicator working fine successfully	Passed	
UC110PCDUFGRADEU153	Check the Call park is working properly	Verify whether Call park on Cisco Unified IP Phone working fine successfully	Passed	

UC110PCDUGRADEU154	Check the Call Transfer is working properly	Verify whether Call Transfer on Cisco Unified IP Phone working fine successfully	Passed	
UC110PCDUGRADEU155	Check the Call Forward ALL is working properly	Verify whether Call Forward ALL on Cisco Unified IP Phone working fine successfully	Passed	
UC110PCDUGRADEU156	Check the Call Conference is working properly	Verify whether Call Conference on Cisco Unified IP Phone working fine successfully	Passed	
UC110PCDUGRADEU157	Check the Shared line is working properly	Verify whether Shared line on Cisco Unified IP Phones working fine successfully	Passed	
UC110PCDUGRADEU158	Check the Redial is working properly	Verify whether Redial on Cisco Unified IP Phones working fine successfully	Passed	
UC110PCDUGRADEU159	Check the Hold and Resume is working properly	Verify whether Hold and Resume on Cisco Unified IP Phones working fine successfully	Passed	
UC110PCDUGRADEU168	Check the Speed dial is working properly after Upgrade	Verify whether Speed dial on Cisco Unified IP Phones working fine after Upgrade successfully	Passed	
UC110PCDUGRADEU169	Check the Directory Search is working properly after Upgrade	Verify whether Directory Search on Cisco Unified IP Phones working fine after Upgrade successfully	Passed	

UC110PCDUFGRADEU210	Check the Alerting Name is working properly after Upgrade	Verify whether Alerting Name on Cisco Unified IP Phones working fine after Upgrade successfully	Passed	
UC110PCDUFGRADEU196	Personal Directory Service after Upgrade the Unified CM from 8.6(2) to 11.0	Verify whether Personal Directory Service after Upgrade the Unified CM from 8.6(2) to 11.0 successfully.	Passed	
UC110PCDUFGRADEU197	Fast Dials Service after Upgrade the Unified CM from 8.6(2) to 11.0	Verify whether Fast Dials Service after Upgrade the Unified CM from 8.6(2) to 11.0 successfully.	Passed	
UC110PCDUFGRADEU198	Voice mail should work after upgrade the Cisco Unity connection from 9.1(2) to 11.0	Verify whether Voice mail should work after upgrade the Cisco Unity connection from 9.1(2) to 11.0 successfully	Passed	
UC110PCDUFGRADEU199	Check the Instant Messaging on Jabber for Windows after upgrade from 8.6(3) to 11.0	Verify whether Instant Messaging on Jabber for Windows working fine after upgrade from 8.6(3) to 11.0 successfully	Passed	
UC110PCDUFGRADEU200	Make a basic call on Jabber for Windows after upgrade from 8.6(3) to 11.0	Verify whether basic call on Jabber for Windows working fine after upgrade from 8.6(3) to 11.0 successfully	Passed	
UC110PCDUFGRADEU201	Check the Call park is working properly after Upgrade	Verify whether Call park on Cisco Unified IP Phone working fine after Upgrade successfully	Passed	

UC110CDUURGRADEU02	Check the Call Transfer is working properly after Upgrade to 11.0	Verify whether Call Transfer on Cisco Unified IP Phone working fine successfully	Passed	
UC110CDUURGRADEU03	Check the Call Forward ALL is working properly after Upgrade to 11.0	Verify whether Call Forward ALL on Cisco Unified IP Phone working fine after Upgrade successfully	Passed	
UC110CDUURGRADEU04	Check the Call Conference is working properly after Upgrade to 11.0	Verify whether Call Conference on Cisco Unified IP Phone working fine after Upgrade to 11.0 successfully	Passed	
UC110CDUURGRADEU05	Check the Shared line is working properly after Upgrade	Verify whether Shared line on Cisco Unified IP Phones working fine after Upgrade successfully	Passed	
UC110CDUURGRADEU06	Check the Redial is working properly after Upgrade	Verify whether Redial on Cisco Unified IP Phones working fine after Upgrade successfully	Passed	
UC110CDUURGRADEU07	Check the Hold and Resume is working properly after Upgrade	Verify whether Hold and Resume on Cisco Unified IP Phones working fine after Upgrade successfull	Passed	

Upgrade 9.1.2 to 11.0

Upgrade 9.1.2 to 11.0			
Product / Component	Base Release	Intermediate Release Set1	Target Release Set
CUCM	9.1.2.10000-28	NIL	11.0.0.99833-4
CUCM Locale	9.1.2.1000-1(JP)		11.0.2.9902-159(JP)

Upgrade 9.1.2 to 11.0			
Product / Component	Base Release	Intermediate Release Set1	Target Release Set
CUC	9.1.2.10000-28	NIL	11.0.0.98000-353
CUC Locale	9.1.2.1-10(JP)		11.0.0.1-347(JP)
CUP	9.1.1.10000-8	NIL	11.0.0.98400-74
CUP Locale	9.1.1.1000-1(JP)		11.0.1.9903-1(JP)
SRST	9.0.1		10.0
Voice Gateway IOS	15.2(4)M		15.4(1) T
Jabber for Mac	9.0.1		11.0
Jabber for iPhone	9		11.0
Jabber for iPad	1.1		11.0
Jabber for Android	9.0.1		11.0
Jabber for Windows	9.0.1		11.0

Logical ID	Title	Description	Status	Defects
UC110PCDUFGRADEU20	Installation of Unified CM Publisher 9.1(2) on UCS	Verify whether Installation of Unified CM Publisher 9.1(2) on UCS successfully	Passed	
UC110PCDUFGRADEU21	Installation of Unified CM Subscriber 9.1(2) on UCS	Verify whether Installation of Unified CM Subscriber 9.1(2) on UCS successfully	Passed	
UC110PCDUFGRADEU22	Installation of Cisco Unity connection Publisher 9.1(2) on UCS	Verify whether Installation of Cisco Unity connection Publisher 9.1(2) on UCS successfully	Passed	
UC110PCDUFGRADEU23	Installation of Cisco Unity connection Subscriber 9.1(2) on UCS	Verify whether Installation of Cisco Unity connection Subscriber 9.1(2) on UCS successfully	Passed	
UC110PCDUFGRADEU24	Installation of Cisco Unified Presence Publisher 9.1(1) on UCS	Verify whether Installation of Cisco Unified Presence Publisher 9.1(1) on UCS successfully	Passed	

UC110PCDUFGRADEU25	Installation of Cisco Unified Presence Subscriber 9.1(1) on UCS	Verify whether Installation of Cisco Unified Presence Subscriber 9.1(1) on UCS successfully	Passed	
UC110PCDUFGRADEU25	Basic call can be made in the unified CM 9.1(2)	Verify whether basic call can be made between the IP Phones in the unified CM 9.1(2)	Passed	
UC110PCDUFGRADEU26	Make a basic call from Cisco Jabber to IP Phone	Verify whether basic call can be made from Cisco Jabber to IP Phone successfully	Passed	
UC110PCDUFGRADEU27	Make an interoperability call in the Unified CM 9.1(2)	Verify whether interoperability call can be made in the Unified CM successfully.	Passed	
UC110PCDUFGRADEU28	Personal Directory Service in the Unified CM 9.1(2)	Verify whether Personal Directory Service working in the Unified CM 9.1(2) successfully	Passed	
UC110PCDUFGRADEU29	Fast Dials Service in the Unified CM 9.1(2)	Verify whether Fast Dials Service working in the Unified CM 9.1(2) successfully.	Passed	
UC110PCDUFGRADEU30	Voicemail should work properly in the Cisco Unity connection 9.1(2)	Verify whether voicemail should work properly in the Cisco Unity connection 9.1(2) successfully	Passed	
UC110PCDUFGRADEU31	Voice mail messages should receive on the Cisco Jabber	Verify whether Voice mail messages should receive on the Cisco Jabber successfully	Passed	
UC110PCDUFGRADEU32	Check the Instant Messaging on Cisco Jabber	Verify whether Instant Messaging on Cisco Jabber working fine successfully	Passed	
UC110PCDUFGRADEU33	Check the Call park is working properly	Verify whether Call park on Cisco Unified IP Phone working fine successfully	Passed	
UC110PCDUFGRADEU34	Check the Call Transfer is working properly	Verify whether Call Transfer on Cisco Unified IP Phone working fine successfully	Passed	
UC110PCDUFGRADEU30	Basic call can be made once the unified CM migration has been done	Verify whether basic call can be made between the IP Phones once the unified CM migration has been done successfully	Passed	

UC10PCDUFGRADEUB21	Personal Directory Service after migrate the Unified CM from 9.1(2) to 11.0	Verify whether Personal Directory Service after migrate the Unified CM from 9.1(2) to 11.0 successfully	Passed	
UC10PCDUFGRADEUB22	Fast Dials Service after migrate the Unified CM from 9.1(2) to 11.0	Verify whether Fast Dials Service after migrate the Unified CM from 9.1(2) to 11.0 successfully	Passed	
UC10PCDUFGRADEUB23	Voice mail should work after upgrade the Cisco Unity connection from 9.1(2) to 11.0	Verify whether Voice mail should work after upgrade the Cisco Unity connection from 9.1(2) to 11.0 successfully	Passed	
UC10PCDUFGRADEUB24	Check the Instant Messaging on Jabber for Windows after upgrade from 9.1(1) to 11.0	Verify whether Instant Messaging on Jabber for Windows working fine after upgrade from 9.1(1) to 11.0 successfully	Passed	
UC10PCDUFGRADEUB25	Make a basic call on Jabber for Windows after upgrade from 9.1(1) to 11.0	Verify whether basic call on Jabber for Windows working fine after upgrade from 9.1(1) to 11.0 successfully	Passed	
UC10PCDUFGRADEUB26	Check the Call park is working properly after migration	Verify whether Call park on Cisco Unified IP Phone working fine after migration successfully	Passed	
UC10PCDUFGRADEUB27	Check the Call Transfer is working properly after migration to 11.0	Verify whether Call Transfer on Cisco Unified IP Phone working fine successfully	Passed	

Upgrade 10.5.2 to 11.0

Upgrade 10.5.2 to 11.0			
Product / Component	Base Release	Intermediate Release Set1	Target Release Set
CUCM	10.5.2.10000-5	NIL	11.0.0.98000-385
CUCM Locale	10.5.2.2000-1		11.0.2.9902-159(JP)
CUC	10.5.2.10000-5	NIL	11.0.0.98000-353
CUC Locale	10.5.2.1-1		11.0.0.1-347(JP)
CUP	10.5.2.10000-9	NIL	11.0.0.98400-6

Upgrade 10.5.2 to 11.0			
Product / Component	Base Release	Intermediate Release Set1	Target Release Set
CUP Locale	10.5.2.1000-1		11.0.1.9903-1(JP)
SRST	9.0.1		10.0
Voice Gateway IOS	15.2(4)M		15.4(1) T
Jabber for Mac	10.5		11.0
Jabber for iPhone	10.5		11.0
Jabber for iPad	1.1		11.0
Jabber for Android	10.5		11.0
Jabber for Windows	10.5		11.0

Logical ID	Title	Description	Status	Defects
UC110PCDUFGRADEU365	Integrate the Cisco Unity Connection 10.5(2) with Unified CM 10.5(2)	Verify whether Cisco Unity Connection 10.5(2) Integration with Unified CM 10.5(2) successfully.	Passed	
UC110PCDUFGRADEU366	Integrate the Cisco Unified Presence 10.5(2) with Unified CM 10.5(2)	Verify whether Cisco Unified Presence 10.5(2) Integration with Unified CM 10.5(2) successfully.	Passed	
UC110PCDUFGRADEU367	Integrate the Unified CM with Active Directory	Verify whether the Unified CM integrating with Active Directory successfully.	Passed	
UC110PCDUFGRADEU368	Create end user in the Unified CM 10.5(2)	Verify whether end user can be created in the unified CM successfully	Passed	
UC110PCDUFGRADEU369	IP Phones should be registered with Unified CM 10.5(2)	Verify whether SCCP/SIP IP Phones can be registered with Unified CM 10.5(2) successfully.	Passed	
UC110PCDUFGRADEU370	Create SIP Trunk to Interop site in the Unified CM 10.5(2) Publisher	Verify whether SIP Trunk can be created in the Unified CM 10.5(2) successfully.	Passed	
UC110PCDUFGRADEU371	Create ICT Trunk to Interop site in the Unified 10.5(2) Publisher	Verify whether ICT Trunk can be created in the Unified CM 10.5(2) successfully.	Passed	

UC110PCDUFGRADEU410	Check the Cisco Unity Connection Integration with Unified CM after the Upgrade has been done.	Verify whether Cisco Unity Connection Integration with Unified CM after the Upgrade has been done successfully	Passed	
UC110PCDUFGRADEU411	Check the Cisco Unified Presence Integration with Unified CM after the Upgrade has been done.	Verify whether Cisco Unified Presence Integration with Unified CM after the Upgrade has been done successfully	Passed	
UC110PCDUFGRADEU412	LDAP synchronized user should be in the Unified CM after the Upgrade has been done.	Verify whether LDAP synchronized user should be in the Unified CM after the Upgrade has been done successfully	Passed	
UC110PCDUFGRADEU413	IP Phones should be registered with Unified CM after Upgrade has been done.	Verify whether SCCP/SIP IP Phones can be registered with Unified CM after Upgrade has been done successfully	Passed	
UC110PCDUFGRADEU420	Personal Directory Service after migrate the Unified CM from 10.5(2) to 11.0	Verify whether Personal Directory Service after migrate the Unified CM from 10.5(2) to 11.0 successfully.	Passed	
UC110PCDUFGRADEU421	Fast Dials Service after migrate the Unified CM from 10.5(2) to 11.0	Verify whether Fast Dials Service after migrate the Unified CM from 10.5(2) to 11.0 successfully.	Passed	
UC110PCDUFGRADEU422	Voice mail should work after upgrade the Cisco Unity connection from 10.5(2) to 11.0	Verify whether Voice mail should work after upgrade the Cisco Unity connection from 10.5(2) to 11.0 successfully	Passed	
UC110PCDUFGRADEU423	Check the Instant Messaging on Jabber for Windows after upgrade from 10.5(2) to 11.0	Verify whether Instant Messaging on Jabber for Windows working fine after upgrade from 10.5(2) to 11.0 successfully	Passed	
UC110PCDUFGRADEU424	Make a basic call on Jabber for Windows after upgrade from 10.5(2) to 11.0	Verify whether basic call on Jabber for Windows working fine after upgrade from 10.5(2) to 11.0 successfully	Passed	
UC110PCDUFGRADEU425	Check the Call park is working properly after Upgrade	Verify whether Call park on Cisco Unified IP Phone working fine after Upgrade successfully	Passed	
UC110PCDUFGRADEU426	Check the Call Transfer is working properly after Upgrade to 11.0	Verify whether Call Transfer on Cisco Unified IP Phone working fine successfully	Passed	

UC110PCDUGRADEU427	Check the Call Forward ALL is working properly after Upgrade to 11.0	Verify whether Call Forward ALL on Cisco Unified IP Phone working fine after Upgrade successfully	Passed	
UC110PCDUGRADEU428	Check the Call Conference is working properly after Upgrade to 11.0	Verify whether Call Conference on Cisco Unified IP Phone working fine after Upgrade to 11.0 successfully	Passed	
UC110PCDUGRADEU429	Check the Shared line is working properly after Upgrade	Verify whether Shared line on Cisco Unified IP Phones Working fine after Upgrade successfully	Passed	
UC110PCDUGRADEU430	Check the Redial is working properly after Upgrade	Verify whether Redial on Cisco Unified IP Phones working fine after Upgrade successfully	Passed	
UC110PCDUGRADEU431	Check the Hold and Resume is working properly after Upgrade	Verify whether Hold and Resume on Cisco Unified IP Phones working fine after Upgrade successfully	Passed	
UC110PCDUGRADEU432	Check the Speed dial is working properly after Upgrade	Verify whether Speed dial on Cisco Unified IP Phones working fine after Upgrade successfully	Passed	
UC110PCDUGRADEU433	Check the Directory Search is working properly after Upgrade	Verify whether Directory Search on Cisco Unified IP Phones working fine after Upgrade successfully	Passed	
UC110PCDUGRADEU433	Check the Alerting Name is working properly after Upgrade	Verify whether Alerting Name on Cisco Unified IP Phones working fine after Upgrade successfully	Passed	

Related Documentation

Cisco Unified Communications Manager

Installation Guide:

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/install/11_0_1/CUCM_BK_IDF93684_00_installing-cucm_1101.html

Upgrade Guide:

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/upgrade/11_0_1/CUCM_BK_U97537E5_00_upgrade-guide-cucm_1101.html

Self-Care Portal User Guide:

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/useroptions/11_0_1/CUCM_BK_C1EE3BC1_00_uc-self-care-user-guide_1101.html

Cisco Unity Connection

Administration Guide:

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/11x/administration/guide/11xcucsagx.html

Release Notes:

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/11x/release/notes/11_0_1cucrn.html

Cisco IP Phone 7821/41/61

Release Notes:

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cuipp/7800-series/10-3-1/english/releasenotes/PA2D_BK_70AD4CFB_00_7811_7821_7841_7861-rn-1031/PA2D_BK_70AD4CFB_00_7811_7821_7841_7861-rn-1031_chapter_00.html

Cisco IP Phone 8811/41/51/61

Release Notes:

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cuipp/8811_8841_8851_8861/firmware/10-3-1/releasenotes/P881_BK_CA4C768A_00_cisco-ip-phone-8800-series.html

Cisco TelePresence Management Suite

Administration Guide:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/admin_guide/Cisco-TMS-Admin-Guide-14-6.pdf

Installation Guide:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/install_guide/Cisco-TMS-install-guide-14-6.pdf

Release Notes:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/release_note/Cisco-TMS-release-notes-14-6-2.pdf

Cisco TelePresence Video Communication Control

Administration Guide:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/admin_guide/Cisco-VCS-Administrator-Guide-X8-5-2.pdf

Mobile and Remote Access Guide:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config_guide/X8-5/Mobile-Remote-Access-via-VCS-Deployment-Guide-X8-5-2.pdf

Deployment Guide:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config_guide/X8-5/Cisco-VCS-Basic-Configuration-Single-VCS-Control-Deployment-Guide-X8-5-2.pdf

Installation Guide:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/install_guide/Cisco-VCS-Virtual-Machine-Install-Guide-X8-5.pdf

Cisco TelePresence MCU**Getting Started Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/MCU_4500_Series_Getting_Started.pdf

Deployment Guide:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/mcu_deployment_guide_4-5.pdf

Cisco TelePresence TX9000 Series**Release Notes:**

http://www.cisco.com/c/en/us/td/docs/telepresence/tx_sw/6_0/release/notes/tx_sw_6_0_release_notes.html

Administration Guide:

http://www.cisco.com/c/en/us/td/docs/telepresence/tx_sw/6_0/admin/guide/tx_6_0_admin_guide.html

Installation Guide:

http://www.cisco.com/c/en/us/td/docs/telepresence/tx9000/assembly_guide/tx9000_9200_assembly_guide.html

Cisco TelePresence System EX series**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/tc7/release_notes/tc-software-release-notes-tc7.pdf

User Guide:

<https://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ex-series/tc7/user-guide/ex60-ex90-user-guide-tc73.pdf>

Administration Guide:

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ex-series/tc7/administration-guide/ex-series-administrator-guide-tc73.pdf>

Cisco TelePresence Conductor**Administration Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/admin_guide/TelePresence-Conductor-Admin-Guide-XC3-0.pdf

Conductor with Unified CM Deployment Guide:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/config_guide/xc3-0_docs/TelePresence-Conductor-Unified-CM-Deployment-Guide-XC3-0.pdf

Conductor with VCS Deployment Guide:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/config_guide/xc3-0_docs/TelePresence-Conductor-Cisco-VCS-B2BUA-Deployment-Guide-XC3-0.pdf

Release Notes:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/release_note/TelePresence-Conductor-Release-Notes-XC3-0-3.pdf

Cisco TelePresence System Integrator Package C90**Administration Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/codec-c-series/tc7/administration-guide/profile-c90-and-codec-c90-administrator-guide-tc73.pdf>

Installation Guide:

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/codec-c-series/installation_guide/78-19811-01_Codec_C90_Installation_Sheet_for_web.pdf

Cisco DX70 and DX80**End User Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/dx/dx70/user/1022/en/dx70-dx80-user-guide-1022.pdf

DX80 - Quick Reference Guide:

http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/dx/dx80/quick-ref/1022/en/dx80qr1022en.pdf

DX70 - Quick Reference Guide:

http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/dx/dx70/quick-ref/1022/en/dx70qr1022en.pdf

Cisco Prime Collaboration Provisioning**User Guide:**

http://www-author.cisco.com/c/en/us/td/docs/net_mgmt/prime/collaboration/11-0/Provisioning/Guide/Cisco_Prime_Collaboration_Provisioning_Guide_11.pdf

Cisco Prime Collaboration Assurance**User Guide:**

http://www-author.cisco.com/c/en/us/td/docs/XmartUnitTest/Anu/Test/INC000032915751/Cisco_Prime_Collaboration_Assurance_Guide_Standard_11_0.pdf

Cisco Prime Collaboration Analytics**User Guide:**

http://www-author.cisco.com/c/en/us/td/docs/net_mgmt/prime/collaboration/11-0/analytics/guide/Cisco_Prime_Collaboration_Analytics_Guide_11.pdf

