



Cisco Start Best-Sellers (Vietnam)

	Product Description	Best Seller Product PIDs*	Advance Hardware Replacement Smart Net Total Care 8x5xNext Business Day	Onsite Support Smart Net Total Care Onsite 8x5xNext Business day
Access Layer switch	Unmanaged Switch 95 Series Best Seller : FEx8	SF95D-08-AS	CON-SNT-F95D08AS	
Access Layer switch	Unmanaged Switch 95 Series Best Seller : FEx16	SF95D-16-AS	CON-SNT-F95D16AS	
Access Layer switch	Unmanaged Switch 95 Series Best Seller : FEx24	SF95-24-AS	CON-SNT-SF9524AS	
Access Layer switch	Unmanaged Switch 95 Series Best Seller : GEx8	SG95D-08-AS	CON-DCP-G95D08AS	
Access Layer switch	Unmanaged Switch 95 Series Best Seller : GEx16	SG95-16-AS	CON-SNT-SG9516AS	
Access Layer switch	Unmanaged Switch 95 Series Best Seller : GEx24	SG95-24-AS	CON-SNT-SG9524AS	
Access Layer switch	Managed Switches 300 Series Best Seller : FEx24, GEx2, GE/SFP uplinks x2	SRW224G4-K9-EU	CON-SNT-RW249EU1	

Access Layer switch	Managed Switches 300 Series Best Seller : FEx24, GEx2, GE/SFP uplinks x2 with 375W POE	SF300-24PP-K9-EU	CON-SNT-F3029EU2	
Controller-less access point	Wireless Access Points 300 Series Best Seller: 802.11ac 867 Mbps wireless data rate with dual radio, 16 active users per radio	WAP321-E-K9	CON-SNT-WAP21EK9	
Desktop Router	100 Series Best Seller : Wireless 802.11n VPN Firewall, FEx1 WAN Ports, FEx4 LAN Ports with SPI firewall	RV110W-E-G5-K9	CON-SNT-RV10W5K9	
Desktop Router	880 Series Best Seller: affordable desktop, 15Mbps performance with advanced security	C881-K9	CON-SNT-C881K9A1	CON-OS-C881K9A1
Enterprise class switch	Catalyst 2960 Series Best Seller: FEx24, GE/SFP uplinks x 2	WS-C2960+24TC-L	CON-SNT-WSC296TC	CON-OS-WSC296TC
Enterprise class Controller-based access point	Aironet Indoor Access Points 1800 Series Best Seller: 802.11ac Wave 2 867 Mbps wireless data rate, 3x3:2SS support Mobility Express	AIR-AP1832I-S-K9	CON-SNT-AIR183S9	CON-OS-AIR183S9

Advance Hardware replacement Smart Net Total Care 8x5xNext Business day :

We are dedicated to support your on-going business. With this services level, you can be assured of hardware replacement in the Next-business-day delivery, local business hours based on Depot time, 5 days a week

Smart Net Total Care Onsite Support 8x5xNext Business day :

We are committed to provide you professional, customer-focused support services in person at your location. Smart Net Total care includes installation of advance replacement parts based on our depot time

Next business day, 9am to 5pm if the request is received before 3pm, the service (including parts, labor, and materials) and will be provided the next business day.

After 3pm, the service (including parts, labor, and materials) will be provided the following business day