



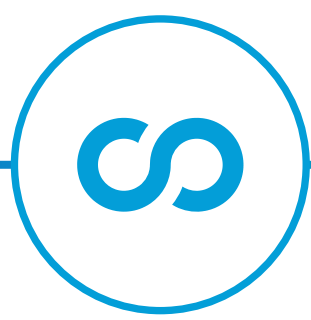
How Cisco Transformed Its Digital Workforce

There's Never Been a Better Time to Reimagine Our Business

Digital business transformation is bringing together physical and digital worlds to help companies:



Create new customer experiences



Develop innovative business models



Empower workforce innovations

At Cisco, we understand that our core strength is our people. We're creating a work environment that empowers them to be **productive, efficient, and satisfied.**

Let's take a closer look at the digital workforce transformation at Cisco:

Increase Employee Productivity

Spark Based Customer Service

Opened support cases include a Spark room:

- Real-time collaboration to resolve support calls
- Resources the customer needs to solve the problem fast



dCloud Based Demonstrations

Instant delivery of customer product demos

- **Over 200** cloud based demos
- Available to Cisco, partners, customers

Cisco Digital Ceiling

Personalize the workspace via the IP network:

- Adjust temperature, color, and intensity of light
- Save energy, make smarter facilities decisions
- Employees are **16% more productive**



Reduce Space and Operating Costs



Work When & Where Life Requires

Work from home or commute off-hours:

- Connect more securely with colleagues and content anywhere
- Optimize real estate expense
- Cisco saves **\$277 million/year**

Cisco Connected Workspace

Align every environment to work styles:

- Easily launch Cisco WebEx and TelePresence meetings
- Collaborate face to face around the globe
- Cisco saves **50% per person**



eStore

Get secure, self-service access for everything needed to work:

- Employee phone, laptop, collaboration
- Developer applications and cloud services
- Developer provisioning time drops from **8 weeks to 8 days**

Be a Great Place to Work

Cisco Employee Child Care Centers

Offer convenient on-campus child care:

- Science, gym, music, enrichment, and more
- Check in with live streaming video



Scoop Employee Rideshare

Set up a ride to work on an automated mobile carpool app:

- Find co-workers and neighbors with similar commutes
- Save time and money—while helping the environment
- Save **25-100% of commute costs**

Electrical Vehicle Charging

Find on-campus charging through mobile app:

- Over 220 charging stations across 5 countries
- 800 cars per day charged
- **360 Tons CO²** Saved Jan-May 2016



What Happens When You Empower a Digital Workforce?



Boost Employee Productivity

- Respond to Customers Faster
- Reimagine Value



Reduce Space and Operating Costs for Efficiency

- Improve Shareholder Return



Improve Employee Satisfaction

- Increase Wellbeing and Employee Engagement
- Reimagine Work

To learn more, visit www.cisco.com/go/digital
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