

Cisco Professional Services

Turn IT strategy into business value



Unrivaled global
expertise



Hyperscaler-grade
operational excellence



Measurable
business impact



Comprehensive coverage
and flexibility



Industry-defining
innovator

Outcomes

- De-risk complex transformations
- Accelerate your journey from purchase to value
- Demonstrate measurable business outcomes

Your vision, our expertise

You're navigating a dynamic landscape, where AI offers both unprecedented opportunities and complex challenges. This is a critical juncture where 'Pacesetters' are already achieving real competitive and financial impact, with 92 percent reporting increased revenue compared to just 63 percent of other companies.¹

With Cisco® Professional Services, you can revolutionize how technology is deployed, adopted, and operated in the AI era. We integrate deep cross-architecture expertise – spanning networking, data centers, security, collaboration, observability, and mass-scale infrastructure – with AI-powered digital insights and advanced automation.

From strategically planning and designing future-ready AI architectures to ensuring seamless implementation, migration, and continuous optimization, we're with you every step of the way.

Our proven methodologies and innovative tools are designed to streamline your technology lifecycle and minimize risks, fostering greater resiliency, simplicity, and time to value.

We don't just deploy technology; we empower you to turn IT strategy into impactful business value, ensuring you maintain and operate your AI infrastructure effectively for lasting success.

With Cisco Professional Services, you gain a trusted partner, empowering you to confidently achieve your strategic business outcomes.

Why is Cisco Professional Services your strategic advantage?

With four decades of global trust serving 99 percent of Fortune 500 companies and vital government missions, Cisco delivers unmatched experience across all critical AI-era infrastructure.

We ensure your technology strategy translates into real-world business success, powered by our unique differentiators.

- **Unrivaled global expertise:** Access a global team of 9,500+ highly certified engineers with over 8,000 certifications, focused on your goals.
- **Hyperscaler-grade operational excellence:** Leverage AI-powered insights and advanced automation for your enhanced efficiency and resilience.
- **Measurable business impact:** Confidently demonstrate value with transparent, data-driven reporting.
- **Comprehensive coverage and flexibility:** Benefit from end-to-end services, global scale, and partner-friendly engagement.
- **Industry-defining innovator:** Stay ahead with Cisco IQ, our AI engine for next-gen services.

Flexible expertise for every need

Cisco Services is your trusted partner, setting a new standard for professional services delivery. We go beyond simply completing tasks – we are dedicated to ensuring our work translates into real business value for you.

By partnering with us, you'll accelerate remarkable business outcomes across your entire technology lifecycle:

- **Plan and Design:** Partner with us to assess your current infrastructure and design personalized, future-ready AI architectures, perfectly aligned with your unique business goals and environment.
- **Implement:** Experience streamlined implementations, reduced risks, and minimized human error as we deploy and fine-tune your solutions. By treating infrastructure as software through Services as Code, we accelerate your path to value, achieving 98%+ change success, 5x faster configuration changes, and 2x faster new technology implementations.
- **Migrate:** Achieve seamless migrations with minimized effort and risk as our experts plan and oversee the process utilizing advanced tools and AI-driven automation templates.
- **Optimize:** Continuously enhance your infrastructure performance through validation and fine-tuning, guided by operations run books and tools that provide adaptive strategies tailored to your workloads.
- **Knowledge transfer:** Empower your teams with the essential knowledge and tools for effective, long-term AI infrastructure operation and self-sufficiency, building robust internal capabilities.
- **Flexible consumption:** Choose the engagement model that best fits your needs, with options for flexible subscription-based or targeted project-based services, including Enterprise Agreement options for added flexibility and savings.

Building on these foundational phases, we offer outcomes-driven, specialized models that cover your entire technology lifecycle while ensuring every stage aligns with your business goals.

Ready to transform your IT?

Take the next step towards resilient, simplified, and high-value IT. Our experts are ready to help you plan, implement, and optimize for lasting success. Contact us today or visit www.cisco.com/go/profservices.