

# Cisco 2025 Sustainability Accounting Standards Board (SASB) Response

SASB Standards encompass a broad range of sustainability-related risks and opportunities, including environmental and social information as well as operational governance such as Supply Chain Management, Systemic Risk Management, and Business Ethics, among others.

Cisco is classified by SASB in the Hardware industry category under the Technology & Communications sector. On the SASB Materiality Map, five issue categories are identified as material for the Hardware industry.

As our existing Software and Services offerings continue to expand, we continue to evaluate disclosures aligned to the SASB Software & IT Services industry metrics that are relevant and applicable to our business in the future.

The following table provides Cisco's SASB disclosure for the Hardware industry. Disclosure guidance was taken from the SASB Hardware Sustainability Accounting Standard (October 2023) Under Stewardship of the International Sustainability Standards Board.

Topic	SASB Code	SASB Accounting Metric	Disclosure
Product Security	TC-HW-230a.1	Description of approach to identifying and addressing data security risks in products	We hold ourselves accountable for resolution of security and privacy incidents. When issues arise with Cisco's solutions, our global Product Security Incident Response Team (PSIRT) responds swiftly, using a playbook with documented resolution procedures. When security or privacy incidents occur, our Computer Security Incident Response Team (CSIRT) and/or our Data Privacy and Incident Response (DPIR) team kick into gear. These teams perform comprehensive incident investigation, remediation, and prevention through threat assessment and detection, mitigation planning, incident trend analysis, and security architecture review.
Employee Diversity & Inclusion	TC-HW-330a.1	Percentage of (1) gender and (2) diversity group representation for (a) executive management, (b) non-executive management, (c) technical employees and (d) all other employees <sup>1</sup>	Please see <a href="#">Purpose Reporting Hub / Data and Assurances / Our People / Workforce Demographics</a> for representation data for executive management, non-executive management, technical employees, all other employees, and other employee groups.

<sup>1</sup> The entity shall discuss its policies and programmes for fostering equitable employee representation across its operations.

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Product Lifecycle Management	TC-HW-410a.1	Percentage of products by revenue that contain IEC 62474 declarable substances <sup>2</sup>	<p>Cisco has policies and procedures in place regarding materials regulated by global product-related environmental laws and regulations and/or our customers. In accordance with Cisco Policies, IEC 62474 declarable substances are restricted by Cisco in accordance with applicable requirements and timeframes, and/or substances which Cisco expects suppliers to reduce and phase out, as technically and environmentally sound alternatives become available.</p> <p>Certain electronic products may contain small amounts of IEC 62474 declarable substances such as lead. Lead is restricted in delivered products in accordance with applicable requirements and timeframes. It may be contained in permitted applications/uses under Restriction of Hazardous Substances (RoHS) legislation.</p> <p>Read about Cisco's position regarding relevant product-related <a href="#">Materials</a>, <a href="#">Battery &amp; Packaging</a> legislation under Materials (e.g., RoHS; Registration, Evaluation, Authorization, and Restriction of Chemicals (REACH)) and <a href="#">Waste Electrical and Electronic Equipment (WEEE)</a>, <a href="#">Battery &amp; Packaging Compliance</a>.</p> <p>Additionally, Cisco recognizes the power of collective action. We collaborate with peer companies and other stakeholders, and participate in coalitions and initiatives, to promote common regulatory and industry approaches. Cisco participates in IEC 62474 Americas region Validation Team.</p>
	TC-HW-410a.2	Percentage of eligible products, by revenue, meeting the requirements for EPEAT registration or equivalent <sup>3</sup>	<p>0.27%</p> <p>Note: We followed the same methodology as used in FY24 to calculate our FY25 metrics. We expect these numbers to continue to fluctuate as we improve our methodology to accurately estimate all values going forward.</p>
	TC-HW-410a.3	Percentage of eligible products, by revenue, certified to an energy efficiency certification	<p>19.15%</p> <p>Note: We followed the same methodology as used in FY24 to calculate our FY25 metrics. We expect these numbers to continue to fluctuate as we improve our methodology to accurately estimate all values going forward. And over the past few years, we have significantly expanded the number of products certified to Energy Star under the Large Network Equipment category, resulting in an increase to our percentage of eligible products meeting ENERGY STAR criteria.</p>
	TC-HW-410a.4	Weight of end-of-life products and e-waste recovered; percentage recycled	<p>FY25: 11,483 metric tonne Total materials, metric tonne (Total weight of reused, recycled, and landfilled material.)</p> <p>FY25: 95.0% Returned material sent to recycle, percent (All remaining electronic waste materials, including plastics, precious, and nonprecious metals, are shredded and recycled by our contracted e-scrap recyclers.)</p>

<sup>2</sup> Disclosure shall include a discussion of the approach to managing the use of IEC 62474 declarable substances.

<sup>3</sup> Disclosure shall include a discussion of efforts to incorporate environmentally focused principles into product design.

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Topic	SASB Code	SASB Accounting Metric	Disclosure
Supply Chain Management	TC-HW-430a.1	Percentage of Tier 1 supplier facilities audited in the RBA Validated Audit Process (VAP) or equivalent, by (a) all facilities and (b) high-risk facilities	<p>We require regular audits of manufacturing partners every two years, and during fiscal 2025, 94% of manufacturing partner sites maintained a valid audit.</p> <p>In fiscal 2025, we audited more than 50% of component supplier facilities that were deemed high risk according to our annual risk assessment process.</p>
	TC-HW-430a.2	Tier 1 suppliers' (1) non-conformance rate with the RBA Validated Audit Process (VAP) or equivalent, and (2) associated corrective action rate for (a) priority nonconformances and (b) other nonconformances	<p>To see a full list of RBA Audit Nonconformances by category for fiscal 2025, please see <a href="#">Purpose Reporting Hub / Data and Assurances / Responsible Innovation / RBA Audit Nonconformances by Category</a>.</p> <p>Read more about our associated corrective action closure rates and audit program on the <a href="#">Due Diligence and Supplier Code of Conduct</a> page of our Purpose Reporting Hub.</p>
Materials Sourcing	TC-HW-440a.1	Description of the management of risks associated with the use of critical materials	<p>Cisco has a long-standing commitment to uphold and respect human rights for all people, including those who work in our supply chain. Our goal is to work collaboratively through the supply chain to source minerals consistent with our values around human rights, business ethics, labor, health and safety practices, and environmental responsibility. To support our ethical procurement practices, we require our in-scope suppliers to source 3TG and cobalt only from smelters and refiners validated as conformant to the Responsible Minerals Assurance Process (RMAP) third-party assessment program or other cross-recognized standards and have not otherwise been designated as high-risk by Cisco. If these requirements are not met, Cisco will proactively work with the supplier to further develop their capabilities in responsible mineral due diligence to ensure alignment with Cisco's supplier requirements.</p> <p>Cisco is aware that mining involves risks on many fronts, including mine worker health and safety, forced labor and child labor, environmental degradation, and influence on regional conflicts. Cisco has put a robust due diligence process in place to responsibly source minerals in our products, including tantalum, tin, tungsten, gold (3TG), and other critical minerals. Cisco does not directly procure minerals from mines or the smelters or refiners that process them. We rely on a third-party standard such as the Responsible Minerals Assurance Process (RMAP) and cross-recognized standards to determine whether minerals sources are low-risk.</p> <p>More information on how Cisco addresses and mitigates risks within our minerals supply chain can be found in our <a href="#">Responsible Minerals Policy</a> and our <a href="#">Purpose Report</a>.</p>

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Activity Metrics	SASB Code	Disclosure
Number of units produced by product category <sup>4</sup>	TC-HW-000.A	Cisco does not report on number of units produced by product category. Revenue by product category can be found on page 4 (“Fiscal 2025 highlights”) of our <a href="#">FY25 Annual Report</a> . Product categories include a mix of hardware and software revenue.
Area of manufacturing facilities	TC-HW-000.B	This metric is not applicable because Cisco does not own or operate manufacturing facilities.
Percentage of production from owned facilities	TC-HW-000.C	This metric is not applicable because Cisco does not produce any products in its own facilities.

<sup>4</sup> The entity shall indicate the number of units produced during the reporting period, whether the entity manufactured them in its own facilities, or contract manufacturers or suppliers produced them. The disclosure shall use the following product categories: communications equipment, components, computer hardware, computer peripherals, computer storage, consumer electronics, other hardware, printing & imaging and transaction management systems.