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# Resilience to Recovery

Capturing the rebound

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# The world has changed

# What can be delivered digitally *must* be delivered digitally

# It is redefining the...

# Future of Work



Future of Modern Enterprise

Session ID

# Future of Work





# The future of work is hybrid

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### Work from home

### Work from the office

### Work from anywhere

# Vietnamese workers want more

Worked from home most of the time before the pandemic

7%

1%

want more control

Want greater ownership and choice in the new world of work

Flexible

Inclusive

Adapts to any work style, role, environment

Managed

### Inclusive

cible

Equal experiences for everyone

Managed

### Supportive

Focused on safety, empathy, and well-being

Managed

Secure Secure by design, private by default

Managed

ortive

Managed

Modern infrastructure, frictionless administration

### Flexible Cisco enables the Supportive future of hybrid work

Secure Managed

clusive

Future of Modern Enterprise





# Key IT Trends

Adoption of a Cloud Experience

Applications are the Lifeline of Every Business

Apps & Workloads Moving Closer to Users & Devices

Security is Moving to the Cloud

Transition to 5G & Wi-Fi 6

### It is all about the experience

72% think customer experience is about delighting the customer

89% say ensuring a consistent application performance is key to great user experience

88% find creating optimized application experiences important



Many teams contribute to the application experience



### But islands of technology and operations can get in the way

### What enterprises need to succeed

AppDynamic Insights Intersight ThousandEyes Hybrid Security Multicloud Multi-App SDWAN Connectivity SASE Nexus Dashboard Operate 

# 

The bridge to possible



# Thank you





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