

Cisco Meraki India Region FAQ

What is Cisco Meraki India Region?

Cisco Meraki India Region addresses the demand for data localization. It is supported exclusively by MeitY empaneled CSP's data centers that are located within India and addresses the needs of organizations storing their data locally in India.

How does Meraki ensure that customer network data stays in India?

Cisco Meraki India Region's out-of-band architecture ensures only management information, and not network traffic, passes through region data centers. The architecture also enables customers to realize all the advantages cloud management offers, including centralized visibility and control, unified management of wireless and wired networks, and reduced operational expenses.

Are there any differences to the Meraki dashboard in India Region?

The Cisco Meraki India Region dashboard is functionally equivalent to the existing dashboard available in the U.S. today—no changes to licensing or quoting. The Cisco Meraki India Region dashboard provides the same level of user experiences as the existing dashboard in global regions today, and the same Meraki support staff is available across the globe. Please note, the products supported in the India region are different than the global region. See the support product section in [Cisco Meraki India Region documentation](#).

Which products are supported in India Region?

Cisco Meraki India Region is currently released in limited availability. During this period, the products and license tiers supported are:

- Cisco Meraki MR wireless access points with Enterprise or Advanced licenses
- Cisco Meraki MS switches with Enterprise or Advanced licenses
- Cisco Meraki MX security and SD-WAN appliances with Enterprise or Advanced Security licenses
- Cisco Meraki Z-Series teleworker gateways with Enterprise licenses
- Cisco Meraki MG cellular gateways
- Cisco Meraki MT sensor solutions

For a list of Cisco Meraki India Region SKUs, see our [SKU list](#).

Can I migrate my existing org into India Region?

No, orgs and networks will need to be rebuilt in India Region.

How can I order Cisco Meraki India Region products?

The quoting and ordering processes for Cisco Meraki India Region will remain unchanged from how you purchase Meraki today. For additional details, please visit the Cisco Meraki India Region Ordering Guide

How can I claim orders or devices in India Region?

Cisco Meraki products that are intended for network deployments in India must be claimed in the Cisco Meraki India Region. Please make sure you log on to the India Region dashboard at <https://dashboard.meraki.in/> to claim your orders and devices.

Why can't I access the India Region account that I've created?

Please make sure you're logging on to the India Region dashboard at <https://dashboard.meraki.in> and provide the correct credentials. By design, the user account created in global region does not work in the India Region.

Where can I learn more?

Additional information can be found on the Cisco Meraki India Region [documentation page](#).

Who should I contact with questions?

If you are a Cisco customer, contact your Cisco account manager. If you are not currently a Cisco customer, you can request more information [here](#).