It pays to go all out for IP.

An all-IP environment:

- 34 percent lower costs for equipment maintenance
- 67 percent faster moves, adds, and changes—down from 45 minutes to just 15 minutes
- 78 percent reduction in mean time to repair (MTTR)—down from 20.8 hours to just 4.65 hours
- 31 percent reduction in the cost of MACs

Cisco: The right partner for today and tomorrow

Industry-leading UC and collaboration technology

- Robust, reliable, and highly secure communications infrastructure
- Integrated call control and session management, conferencing, gateways, and unified management
- Quality user experience across any device—from mobile phones to tablets, laptops, video-enabled telephony devices, and video endpoints
- Flexible deployment models (on-premises, cloud, and hybrid)

Cisco was ranked highest by Gartner across all critical capabilities for UC.

9 years straight
Cisco has been recognized as the leader for corporate telephony.

Drive business value with Cisco UC solutions.

The Local Government Federal Credit Union

The Local Government Federal Credit Union (LGFCU) created an open, flexible work environment intended to stimulate productivity and attract the brightest talent. With fast, effective collaboration driven by Cisco Jabber, Cisco Spark, and Webex, LGFCU is now seeing a 25-percent increase in productivity and employee collaboration.

Talbots

Women’s global retailer, Talbots, depends on collaboration to deliver consistent cross-channel experiences and service customers more efficiently. Cisco Hosted Collaboration Solution for Contact Center helped Talbots increase call-handling by 30 percent during a sales event, increase agent efficiency, and achieve industry-best customer satisfaction scores.

Percentage of on-premises-based UC deployments that will move to the cloud or hybrid environments in the next provisioning cycle

- 35 percent

Sources:
- “Cisco is Leader in Gartner Magic Quadrant for Unified Communications,” Cisco blog, Nov. 12, 2008.
- Superior Service and Experiences, Cisco, 2015.

Turn communication into collaboration.

The all-IP advantage

Is aging communications technology holding your organization back? A unified, all-IP environment provides the foundation for enabling today’s must-have collaboration apps and services.

Collaboration: A business essential

- 84% of enterprise say collaboration technologies have improved the productivity of individual employees
- 42% of organizations plan to expand their unified communications (UC) capabilities in the next few years

42% of companies globally plan to expand their unified communications (UC) capabilities in the next year.

Collaboration: A business essential

- 84% of enterprises say collaboration technologies have improved the productivity of individual employees
- 42% of organizations plan to expand their unified communications (UC) capabilities in the next few years

84% of enterprises say collaboration technologies have improved the productivity of individual employees.

42% of organizations plan to expand their unified communications (UC) capabilities in the next few years.

Cisco provides a complete approach to UC that increases productivity, controls costs, and boosts innovation through:

- Robust, reliable, and highly secure communications infrastructure
- Integrated call control and session management, conferencing, gateways, and unified management
- Quality user experience across any device—from mobile phones to tablets, laptops, video-enabled telephony devices, and video endpoints
- Flexible deployment models (on-premises, cloud, and hybrid)

Cisco was named a leader in the Gartner Magic Quadrant for UC.

9 years straight
Cisco has been a leader in the Gartner Magic Quadrant for UC.

13 years straight
Cisco has been recognized as the leader for corporate telephony.