Cisco IQ

TechClub 8.9.2026

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Services portfolio consolidation

Cisco Support

Beyond reactive support with AI-powered insights

Basic

- Bez slev
- “ex-SmartNet”

Standard

- Preferované
- Cenově nejvýhodnější
- “ex-SolSup & ex-L1”

Signature

- Vybraní zákazníci
- Objemová kritéria
- Vyzrálost zákazníka
- Kompetence zákazníka
- “ex-L2”+”ex-ExpertCare”

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More consolidation

Cisco Services portals & collectors

Portály

- SNTC portal
- My Cisco Entitlements
- CX Cloud

Standard

- CSPC
- CX Agent

Cisco IQ

IQ Link

IQ Virtual appliance

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Cisco IQ - Expert Insights Series

Cisco IQ Fundamentals - Features and Capabilities

Tuesday, September 8, 2026
11:00 AM - 11:45 AM CET

With your environment connected, it's time to explore what Cisco IQ can do for you. Join Cisco Customer Success Specialists for an introduction to the platform's core features and capabilities. We'll demonstrate how to navigate dashboards, interpret key insights, and leverage Cisco IQ to improve visibility, streamline operations, and make more informed lifecycle and support decisions.

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Děkujeme za Vaši pozornost

Následující Tech Club webinář:

22.9.2026 **AI pro síťaře**

Přednášející: Jaroslav Martan

Následující webinář

Tech Club portál

Tech Club Webex Space

Tech Club Spotify

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