

Japan Developer Supportサポート範囲 (As of Nov/2016)

青文字:チケットベースのサポートなし

黒文字:チケットベースのサポートあり

日本: Japan DSIによるチケットベースのサポートあり

Collaboration

* Tapiはグローバルサポート

Call Control

- Jtapi*
- CURRI
- SIP
- Web Dialer

Management

- Administrative XML API(AXL)
- Serviceability XML(SXML)

Jabber

- Jabber SDK (一部)
- Jabber Guest (日本は、iOS SDKを除く)

Other

- Unity Connection API
- IM & Presence
- HCS
- WebEx
- DX Series

Contact Center

- Cisco Finesse
- CTIOS
- CVP
- Reporting

Networking

Controllers

- APIC-EM
- Cisco Open SDN Controller
- ACI (APIC Data Center)

Automation & Orchestration

- NSO
- WAN Automation Engine (WAE)

Network Management

- Prime Infrastructure

Device Programmability

- Open NX-OS(Nexus9000)
- NX-API(Nexus5000/7000)
- ConfD
- IOS-XR

Application Environments

- Open NX-OS
- Service ready Engine
- Virtualization
- VIRL

Data Center

Nexus

- Open NX-OS(Nexus 9000)
- NX-API (Nexus 5000/7000)

SDN

- ACI (APIC Data Center)

UCS System Management

- UCS Manager

Converged Infrastructure

- Dynamic Fabric Automation(DFA)
- UCS Director

IoT

Mobility

- CMX Mobility Services
- Flare
- StadiumVison Mobile SDK

Internet of Things

- Data in Motion
- Enterprise IoT(EIoT)
- IOx
- Utilities Industry

Security

Security

- Identity Services Engine(ISE)
- Physical Security
- pxGrid

FireSIGHT Management Center

- FireSIGHT

Cloud

Cloud and Systems Management

- Cisco Energy Management
- Prime Home

Intercloud

- Intercloud Fabric
- Project Shipped

Open Source and Cloud

- Cisco Metapod
- OpenStack
- OPNPFV