# Breakout Track 4 Connect Beyond

Winning on transformation through innovation and skills

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## Agenda

- Digital Impact Office
- Home Health Project
- Lister Alliance Program
- The Learning Continuum at Cisco
- Summary





We work to achieve real world impact by fostering digital inclusion and accelerating transformation to power an inclusive future for all



empower through technology, elevate through education





#### Home Health

- 1. Potential to save lives
- 2. Virtual Access to clinical specialists
- 3. Healthcare Cost Reduction and better outcomes with lower admission to Clinical Facilities
- Enhanced Healthcare Provision to allow people to stay on island
- 5. Home Health on more Islands
- 6. Virtual Hospital on Mainland
  - 400k COPD patients in Ireland
  - If they all benefitted from a Virtual Hospital:
  - 3.6m bed days saved
  - €3.6Bn saved

## A Broad Industry Alliance





































































































Care professional focussed | Agile Innovation | Integrated Eco-system | Integrated care

### Digital transformation in the New Hospitals Programme







Workforce Up-skilling & Re-skilling



# The Learning Continuum



## Taking stock of the challenge: a look at the UK



Essential skills for work



21 million

workers in the UK cannot complete the 20 essential digital tasks essential to today's workplace

2

In only two regions of the UK can more than 50% of the workforce complete all 20 essential digital tasks for work

Lloyds Bank UK Consumer Digital Index Report



#### The formula to a holistic and inclusive transformation











Basic skills accessible to all

Modern, adaptive curricula that accelerates talent generation

Accessible reskilling open to all, irrespective of age or background



Secret ingredient:



Skills-based hiring



## From root to fruit: The learning continuum at Cisco



#### **Cisco Networking Academy**



Free, agnostic content



World class, fully accessible platform



Entry level certifications

#### **Learning and Certifications**

No-cost technical skill building

Entry-to-expert industry certifications

In-depth technical skill training



#### Supporting audiences across Cisco, Customers, & Partners

## Empower the Individual



Career growth

Keeping up with technology trends

Al, Security, hybrid cloud & SDN

New and expanded job roles



## **Empower** Organizations



Hiring and retention

Workforce upskilling & reskilling

Al, Security, hybrid cloud & SDN

Operational efficiency

Unlocking skills and human potential everywhere





#### **Summary**

A report providing an in-depth analysis of the impact of AI on ICT jobs and the industry

#### 7 job categories

Business + Management, Cybersecurity, Data Science, Design + User Experience, Infrastructure + Operations, Software Development, Testing + Quality Assurance

#### 47 specific job roles

From entry level roles to expert level positions 80% of the most in demand roles\*

accenture cisco eightfold. Google intel H Microsoft





in the US and five EU Countries (Feb. 2023 – Feb. 2024) \*Indeed Hiring Lab



## Cisco Networking Academy in EMEA



Over 1.8 million students a year, with over 8.8 million students since inception



Over 6.000 partner institutions



Over 15.000 educators from all backgrounds



#### The secret to our success



Flexibility

Enabling real skill acquisition, anytime, anywhere.



#### Focus on outcomes

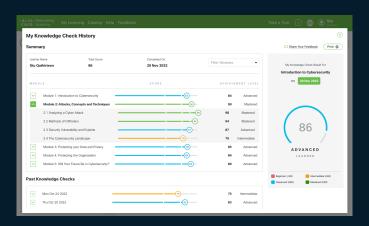
Help learners get the skills they need, and help them prove it

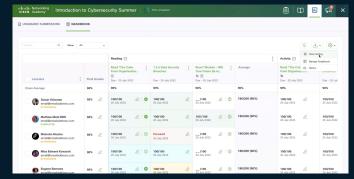
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# What sets the program apart: best in class learning solution

Al-powered self-assessments before every module

Observability over learner progression for classes with unlimited size





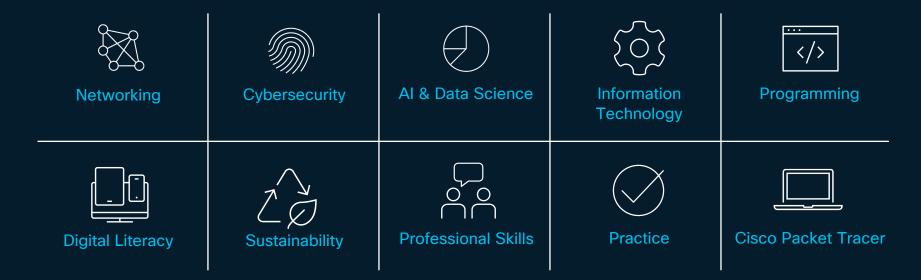


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## A Skills-to-Jobs Program



#### Comprehensive learning offerings to develop career-ready learners





## A deep dive on how it works



Networking Basics

Cybersecurity Essentials Version 3.0, Instructor-Led only (70 hours)

Or

Networking Basics

Endpoint Security Instructor-Led only (70 hours)

Network Defense Instructor-led or Self-paced (27 hours)

Cyber Threat Management Instructor-led or Self-paced (27 hours)

Or

#### Junior Cybersecurity Analyst Career Path

Self-paced only (120 hours

Apply for entry-level jobs, internships, and apprenticeships

- Junior Cybersecurity Analyst
- Cybersecurity Technician
- Cybersecurity Specialist
- Tier 1 Help Desk Support



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#### Supporting learners for life

**Bubakov.net** 

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ISP Co-founder 2003 Student 2009 Network Engineer 2011 Data Center
Designer & Engineer
2013



Senior Network Consultant 2014



Principal Architect 2017 Technology

Director
2022

2003

2009

2012

2018

201

201

020 - Present

Co-founded community driven ISP for rural areas in UK





Finished CCNP



Completed CCDP

Organized London Network Automation Meetup



Hosting Cisco Partner Events

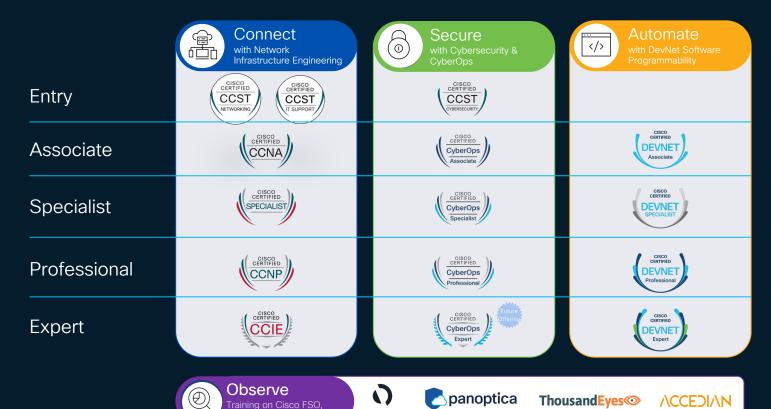


Presented at Cisco Live on open source software & automation





### Cisco Certification & Training Portfolio validates critical skills



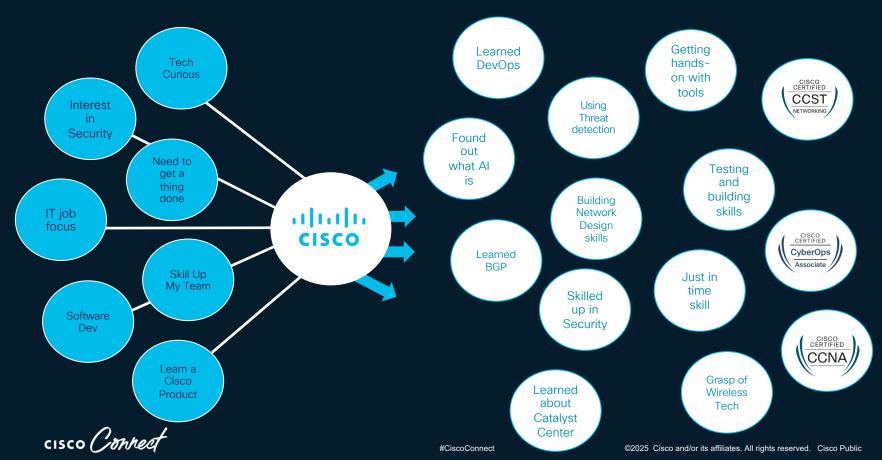


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APPDYNAMICS

Assurance, and Monitoring

## Multiple possible entry points, multiple exits...



### Cisco Learning Enabling Al Skill Mastery | Entry to Expert

Entry

Advanced

Expert







Certification Updates for Al Skills

- Updated CCNA Q1 FY25 with new Al Infra and Gen Al **Topics**
- Cloud, Security & Al Certification: Designing & Implementing Secure Cloud Access for Users and **Endpoints**
- AI/ML related Certification: Enterprise Network Assurance
- Updating CCNP DC training to incorporate Al Infrastructure where appropriate (O2/O3)
- CCIE Data Center updated with Al. O1 FY25
- · CCDE Al Infra -- launching Feb 2025; exam sign-ups underway

#### Certification Al Infra Training aligned with Cisco CVDs

Al Basics

Introduction to Al

Al Workloads

Al Infrastructure Requirements & Compliance

Al Infrastructure

Workload Placements and Interoperability

AI-ML Clusters

Compliance, Policies and Governance

Sustainability

Al Network Architectures

Key Network Challenges and Requirements for Al

Workloads

Al Transport

Connectivity Models

Al Network

Considerations

Application-Level Protocols

High Throughput Converged Fabrics

**Building Lossless Fabrics** 

Congestion Visibility

Storage Resources

Resources

Al-enabling

Hardware

Compute Resources

Virtual Resources

AI/ML infrastructure Fabric Automation hosting implications

Compute and Storage Automation

Infrastructure protection

> Protection against malicious uses

Resource Security Considerations

**Data Preparation** 

Al Solutions on Cisco Infrastructure - Basics Available Now

Al Solutions on Cisco Infrastructure - Essentials Available Jan. 30, 2025

Al Solutions on Cisco Infrastructure - Advanced Available March 2025

Al Operations and

Monitoring

Al Troubleshooting

## Your key takeaway



Thank you



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# GO BEYOND

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