

Bridge the IT gap to get ahead.

Growing pains? We've got you covered.

The IT "talent gap" is hitting businesses of every size – midsize organisations perhaps most of all.

You may have a clear digital vision and the organisational agility to pursue it. But you may not have the specialist IT skills, experience or headcount you need to bring your ambitions to life.

Cisco Services can help. Here's how.

More than 75% of businesses face a digital skills shortage, warns British Chambers of Commerce.

[Read more >](#)

Embrace new tech effectively

Software-defined networking. Hybrid cloud. IoT. Next-generation collaboration. Are you ready for it? What should you prioritise? And how can you make it happen? Big questions. We can help you get some answers today:

- The network is the foundation for your business's entire use of IT. Check out our [DNA Advisor self-assessment tool](#), created in partnership with IDC.
- Was your business born cloud-native? Assess how effectively you're using cloud with our Business Cloud Advisor programme, in conjunction with IDC. You can start with a [free self-assessment](#).

Help make your staff more agile

People are the heart and soul of your business. Are you helping them work as effectively as they can?

Today's collaboration solutions are incredibly powerful, but technology isn't enough: you can put new screens in your meeting rooms, but that investment will be wasted unless your staff start using them.

- Take advantage of our technology adoption services, such as our Spark Board "All Aboard" Service. We can not only train your teams, but actually change staff behaviours to be more effective.
- Use our optimisation services to keep your environment current, maximise value, and to nip any problems in the bud.

We've trained more than 3 million IT professionals

Bridge the talent gap

Working in a smaller team has many advantages. But you may not have the specialist technical skills in-house to tackle short-term or complex projects, or enough headcount at crunch times.

- Call on our experts to [plan](#), [design](#), [validate](#), [migrate](#), [implement](#) and [integrate](#) your new technology investments. We'll do it right, and we'll do it fast.
- Keep your core team up to speed with the latest innovations through our [training services](#).

Support your core infrastructure

Outages can ruin your week. If you have the right technical support, many of them can be fixed more quickly, or even prevented entirely.

- Start by making sure your core infrastructure is properly covered. Many businesses don't know what's on their network – often end-of-life hardware and unpatched systems are lurking, causing problems. Take action with our [Smart Assist](#) service.
- For a holistic view of problems and possible solutions, look beyond traditional hardware support. Our [software and solution support services](#) give you coverage of your entire network, even including third-party products.

Fix complex issues 43% faster with Solution Support

Stay secure and sleep easier

Ransomware, denial of service, data theft... security threats affect midsize businesses just as much as the biggest enterprises. You might not have a CISO, but that doesn't mean your business has to be left exposed.

- Take out an [incident response retainer](#). It not only gives you the cybersecurity equivalent of calling 999 when a breach happens, but also helps you get your systems and processes in shape.
- Get your team [trained](#). With security, tackling the basics can be incredible effective. Even just following our [security blogs](#) is a great first step!

SC Magazine named us the Best Security Company in the world

Get the best in your corner

When you work with Cisco Services you get access to a huge pool of knowledge and skills, gathered by 12,000 of the best minds in the business during 50 million network installations. Add to that our unique automation tools and data sets, and you can see why the world's largest enterprises choose us to transform their IT.

We can do the same for you.

Find out more at cisco.com/go/services