

## Frequently Asked Questions

- Q1. I am interested in joining the SD-WAN Black Belt Program. However, I have not received any training. What should I do?  
A1. Please register your interest with us [HERE](#), we will contact you when there is relevant training available. You may also refer to the “Recommended Training and Demo” section above.
- Q2. I am interested in joining SD-WAN Black Belt Program, I have received training before. How to join the program?  
A2. Please register your interest with us [HERE](#), we will contact you for the necessary arrangements.
- Q3. I have been trained before and I want to go directly to Level 2 and skip Level 1. Can I do that?  
A3. Yes. You can opt for any of the levels directly based on your experience in the technology platform. But maximum allowed attempts per participant for clearing the level are 3 & in case of exceeding this attempt count, you will not be approved for next Black belt certification trials till decided cold-off period by the certification authority.
- Q4. If I want to go for Pre-sales Track Level 1, can I do my presentation in local language?  
A4. Yes, you can present in local language to our local team.
- Q5. How do I receive the SD-WAN Black Belt rewards and certificate after I achieve the DC Black Belt Level?  
A5. Our PM will contact you to arrange the delivery of the rewards points and certificate of completion.
- Q6. Can I put the SD-WAN Black Belt Level and logo in my email signature or my CV?  
A6. Yes, please feel free to do so.
- Q7. Do I need to renew the SD-WAN Black Belt every year?  
A7. No, there is no need to renew or re-take the assessment every year.
- Q8. Can I go for both Presales and Deployment/Support Black Belt tracks and obtain the certificates?  
A8. Yes, you can go for both tracks, certificate(s) are granted as long as you pass the assessments.
- Q9. If I have additional questions, who shall I contact?  
A9. Please email us to [apj-en-black-belt@cisco.com](mailto:apj-en-black-belt@cisco.com)