



The way we work is changing.
**Collaboration Tech Demo for
Singapore Public Sector 2021H1**



Agenda

Time	Agenda	Presenter
1000 - 1005	Welcome and Introduction	Chris Toh
1005 - 1040	Webex Meetings Latest Features and Demo	Adrian Wang
1040 - 1100	Cisco Video Endpoints (USB mode)	Kar Enn/Chris
1100 - 1125	Cisco Webex Desk Camera and Headset	Henry Un
1125 - 1130	Q&A	All
	End	

Presenters



- Senior Technical Marketing Engineer
- Webex Meeting Expertise



- Collaboration Sales Specialist
- Singapore Public Sector



- Technical Solutions Specialist
- Enterprise/Select



- Technical Solutions Architect
- Singapore Public Sector

As we approach 1 year anniversary pivot to remote work for non-essential workforce

Remote work is
possible &
productive

What we learned...

Work from home
solutions were never
meant to be 100%

Video fatigue is
real without
investment

What's next...

A return to
the office

The rise of the
flexible worker

Hybrid work is here to stay

For this new hybrid model to succeed
Inclusivity must be a business imperative

Everyone is
included

Everyone feels and
appears
professional

Everyone
has a voice

Webex: empowering inclusive collaboration experiences



Seamless collaboration



Smart hybrid work experiences



Intelligent customer experiences



Built in security

Empower remote workers

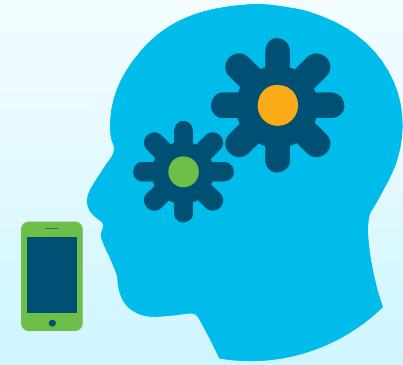
Enable safe returns

Delight Customers

Make IT hum



Collaboration TechDemo for Public Sector Webex Meetings



Adrian Wang, TME Cloud Meetings



Mar 2nd, 2021

Releases and Channels for Meetings: Timelines



Important Notes:

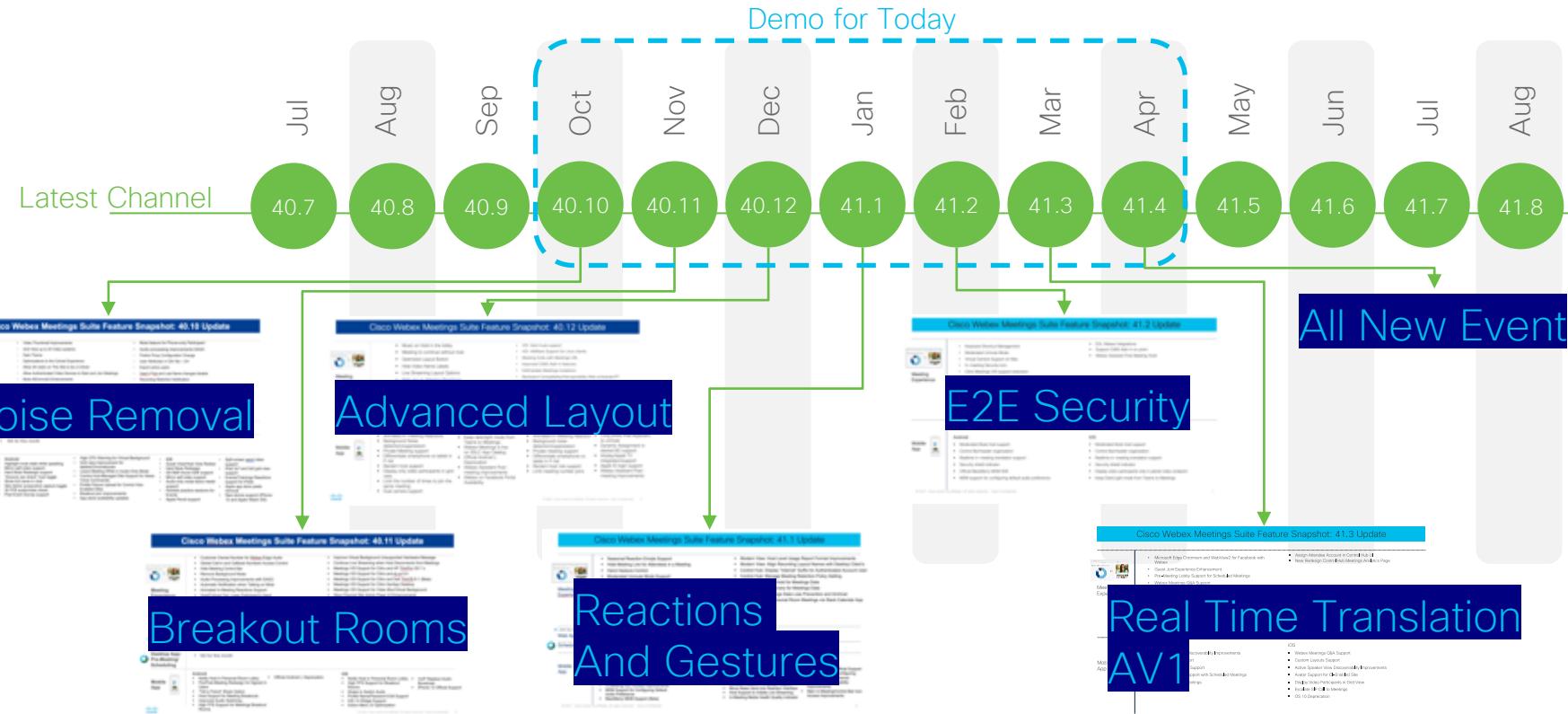
- All dates subject to change.
- When a version is EOS no new patches or bug fixes are delivered.
- Only the desktop application updates are controlled within the Slow Channel UI
- While most patches and bug fixes will be controlled by the Site Admin, there may at times be mandatory security patches, communicated 30 days in advance.

○ Slow Channel Upgrade available

● Slow Channel Upgrade, automatic

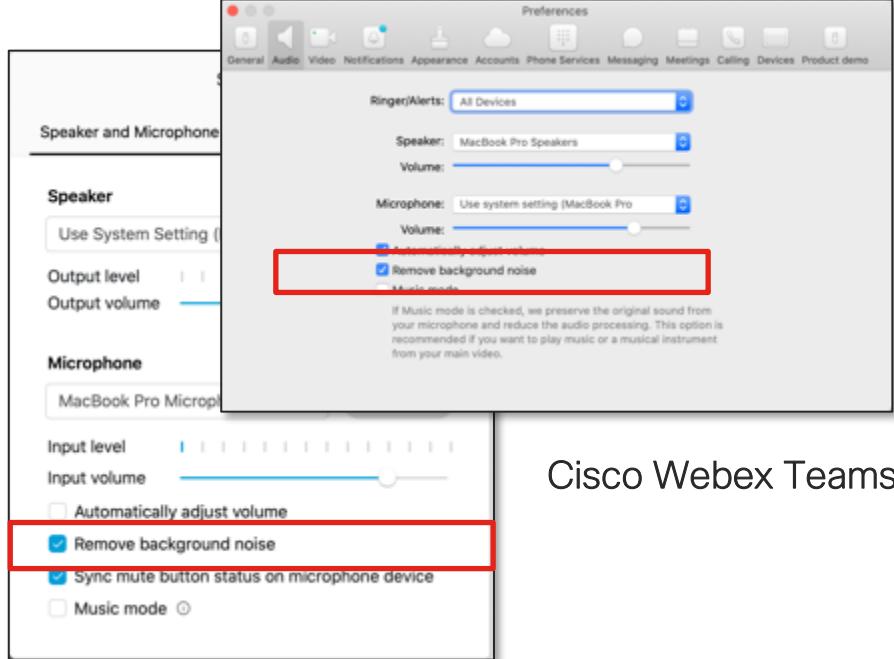
● Latest Channel Upgrade, automatic

Releases and Channels for Meetings: Timelines



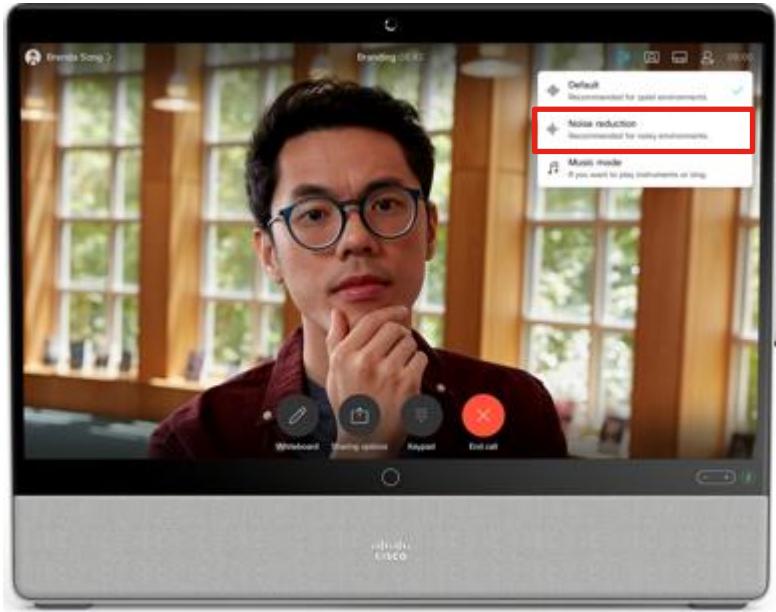
M	E	T	S
✓	✓		

Removing Background Noise



Cisco Webex Teams

Webex Meetings and
Events & share the [VOD](#)



Cisco Webex Rooms devices &
read the [blog](#)

M	E	T	S
✓	✓		

25 Video participants in Gridview

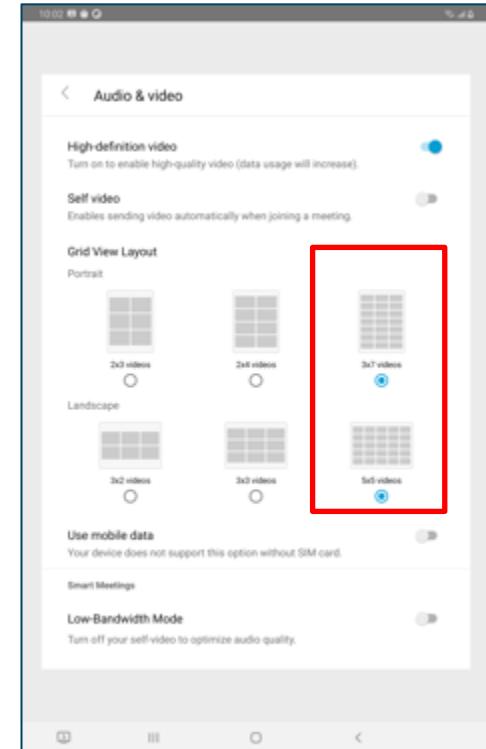
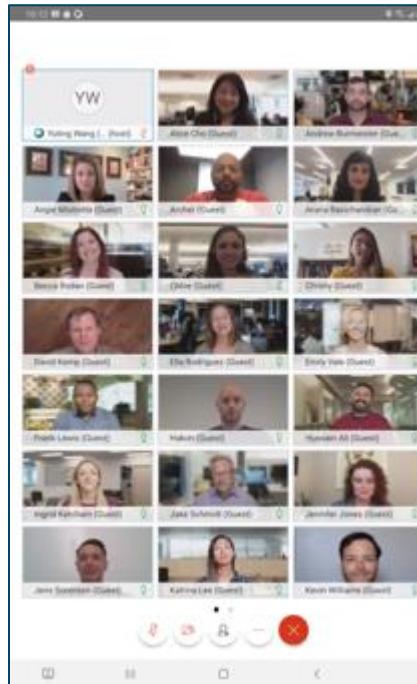
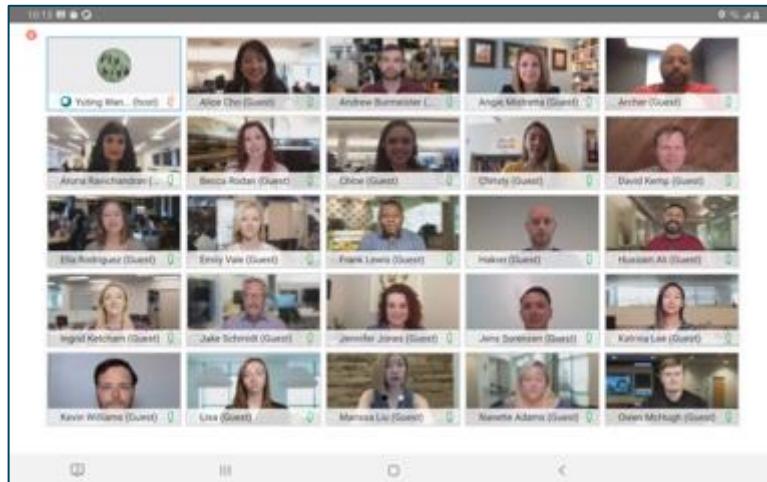
For SIP and H323 Video Systems

- On-prem registered video systems can see up 25 people in Grid View in a 5x5 layout.
- For all video devices cisco and non-cisco
- Previously:
 - 4x4 layout where users can see 16 participant videos.
- More info on:
 - https://help.webex.com/en-us/zp1dhab/Webex-Rooms-Video-Stream-Layouts#id_110498



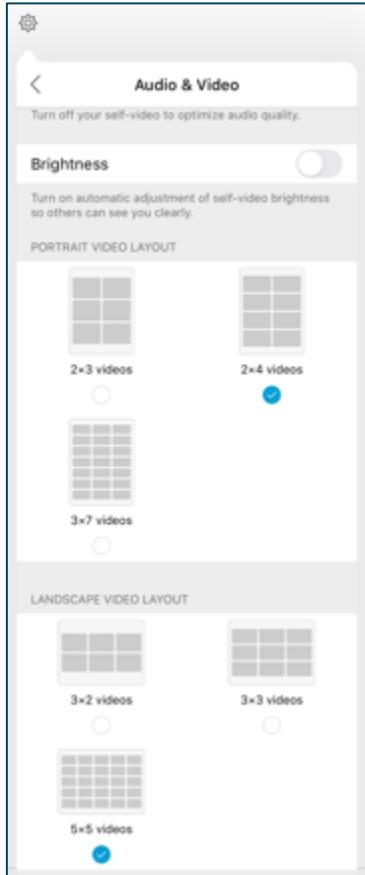
Grid view improvement for tablets/Chromebooks

- Android users will now be able to experience 5x5 grid view (landscape mode) and 3x7 grid view (portrait mode) on their tablets, Chromebooks.



iPad 3x7 and 5x5 grid view support

- Support 3x7 grid view on iPad portrait mode.
- Support 5x5 grid view on iPad landscape mode.
- Manage portrait video layout and landscape video layout by configuring it in app-setting.
- Default view setting
 - Portrait is 3x7
 - Landscape is 5x5
- Whether it support the 3x7 and 5x5 grid view depends on the device and site admin.

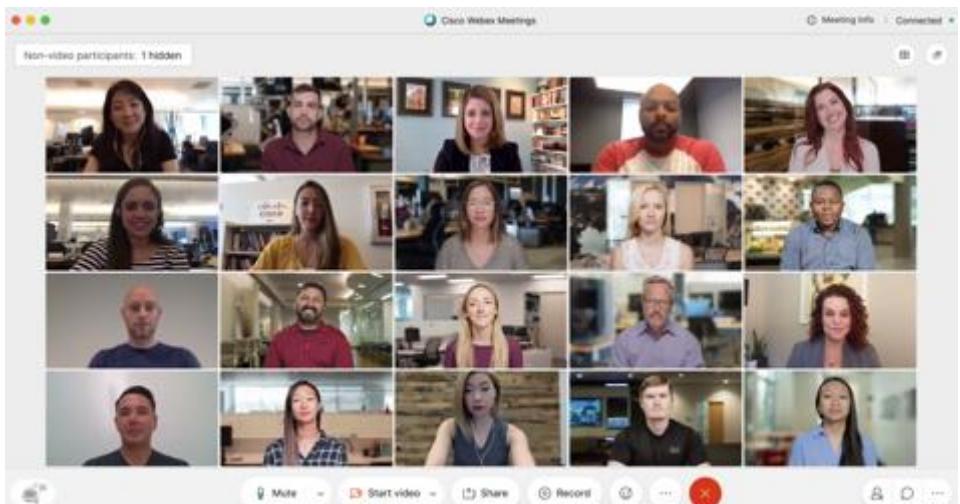


M	E	T	S
✓			

Improve Video Quality on Grid View

For Meetings Desktop

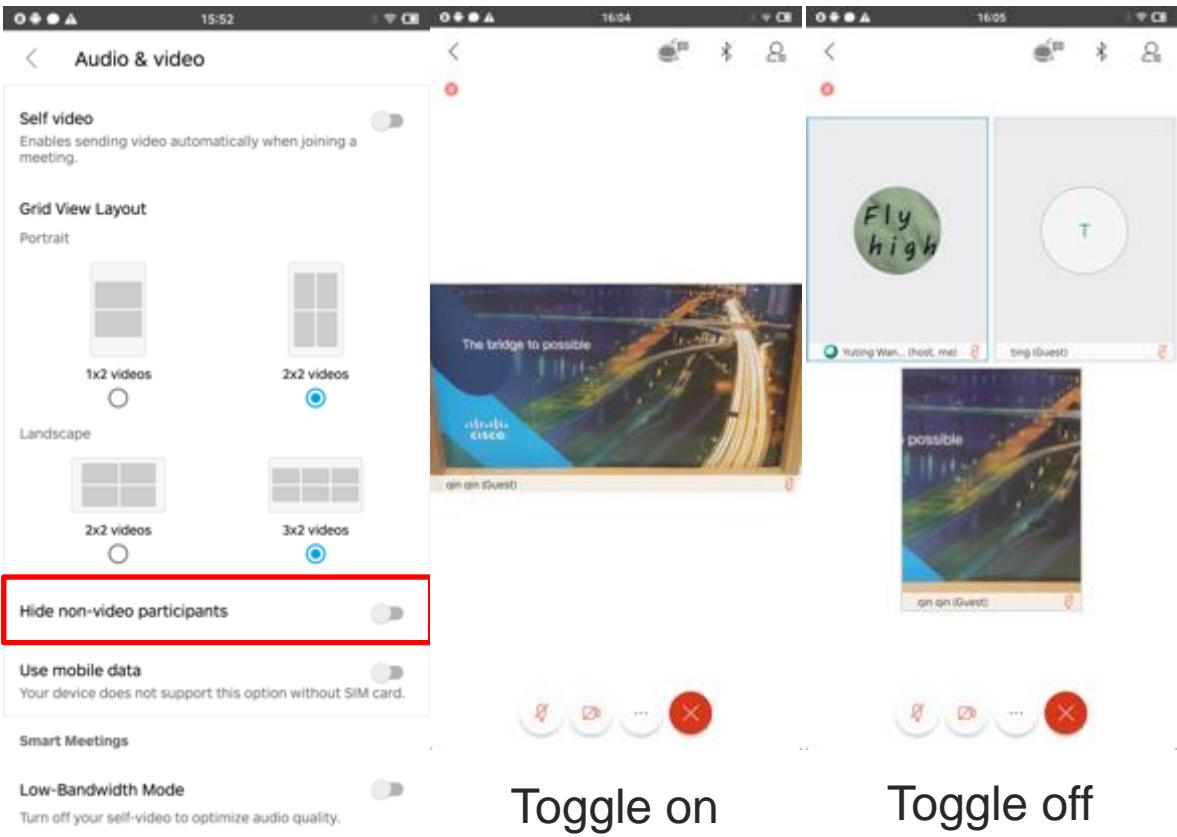
- Before: Use 180p video resolution for every participant
- Now: Dynamically balance the bitrate and frame rate to improve the 180p video quality even better



M	E	FedRamp	VDI
✓	✓	✓	

Display only video participants in grid view

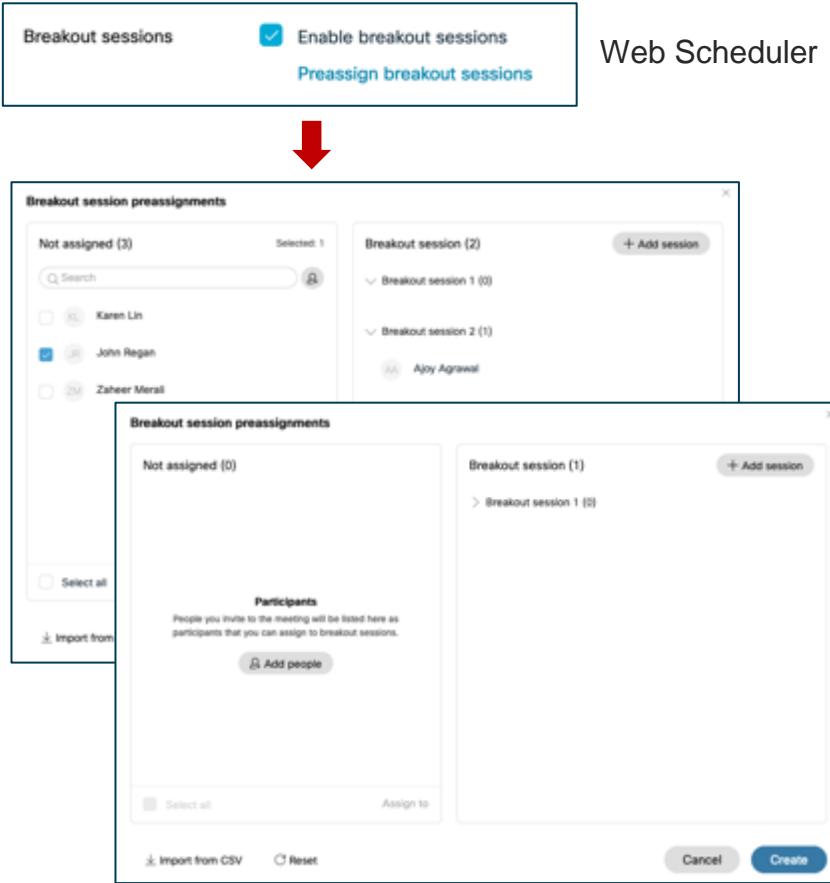
- Android attendees will now have the option to only see participants sending video while in grid view. Non-video participants will still show up in the participant list.
- Android users can turn on/off “Hide non-video participant” in app settings. It’s defaulted off.
- “Hide non-video participant” works on the active speaker/host/cohost/presenter.



M	E	T	S
✓			

Pre-assign Breakout Session in Web Scheduler

Web Scheduler



The screenshot shows the 'Web Scheduler' interface. At the top, there is a section for 'Breakout sessions' with a checkbox for 'Enable breakout sessions' and a link to 'Preassign breakout sessions'. Below this, a red arrow points down to a 'Breakout session preassignments' dialog. This dialog has two main sections: 'Not assigned (3)' and 'Breakout session (2)'. Under 'Not assigned (3)', there is a search bar and a list of attendees: Karen Lin, John Regan, and Zaheer Merall. Under 'Breakout session (2)', there are two sub-sections: 'Breakout session 1 (0)' and 'Breakout session 2 (1)', which contains Ajay Agrawal. At the bottom of the dialog, there are buttons for 'Import from', 'Select all', 'Import from CSV', 'Reset', 'Cancel', and 'Create'.

- Host can pre-assign attendees to breakout while scheduling the meeting
- Automatic and Manual pre-assignment options are available
- People to be assigned can be
 - Pulled directly from the attendees list in the scheduler
 - Added in the pre-assignment dialog (also added as attendees to the scheduler)
- Assignment can be imported from a CSV file
- Feature is available on delayed schedule and you can check [here](#) for up to date info

M	E	T	S
✓			

High Frame Rate Content Share in Breakout

Cisco Webex Meetings

Meeting Info | Breakout Session 1 | Connected

Participants (1)

You're currently connected to the **Breakout Session 1** session

Session Time: 02:14

Search

Ken Wong (Cisco)
Host, me

Share Content

Optimize for motion and video

X Share your computer audio

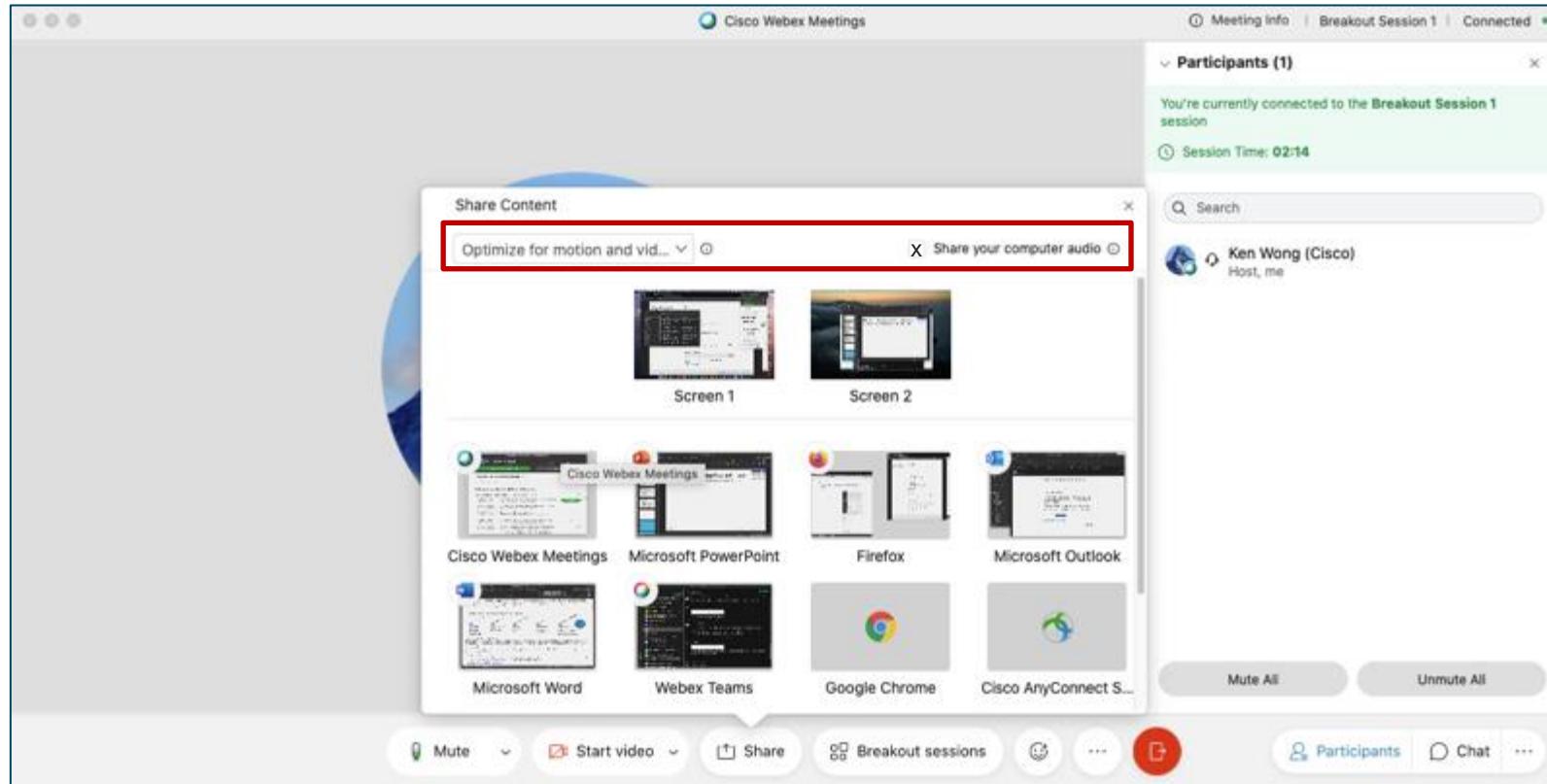
Screen 1 Screen 2

Cisco Webex Meetings Microsoft PowerPoint Firefox Microsoft Outlook

Microsoft Word Webex Teams Google Chrome Cisco AnyConnect S...

Mute All Unmute All

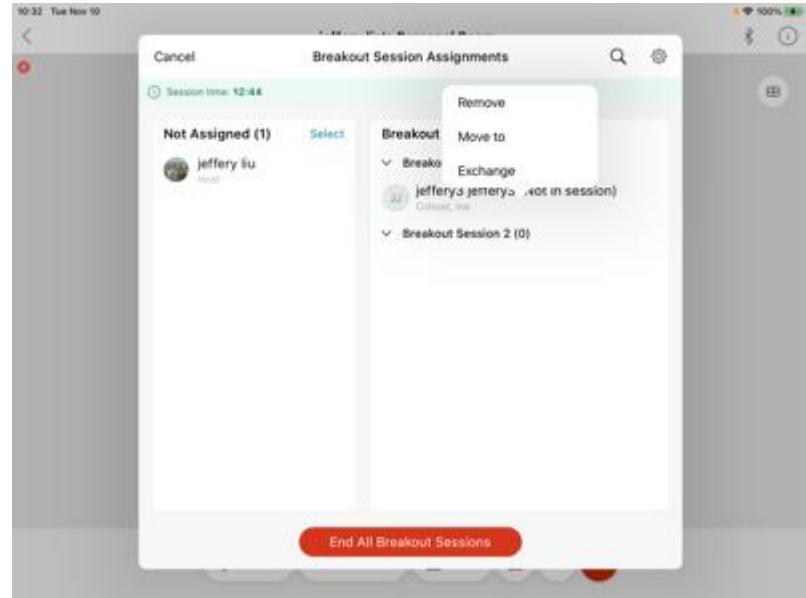
Mute Start video Share Breakout sessions ... Participants Chat ...



Dynamic Assignment in started meeting breakouts

M	E	FedRamp	VDI
✓		✓	

- iOS hosts/cohosts can now remove or move their attendees between meeting breakout sessions
- iOS attendees can be now be removed or moved between meeting breakout sessions after they start.

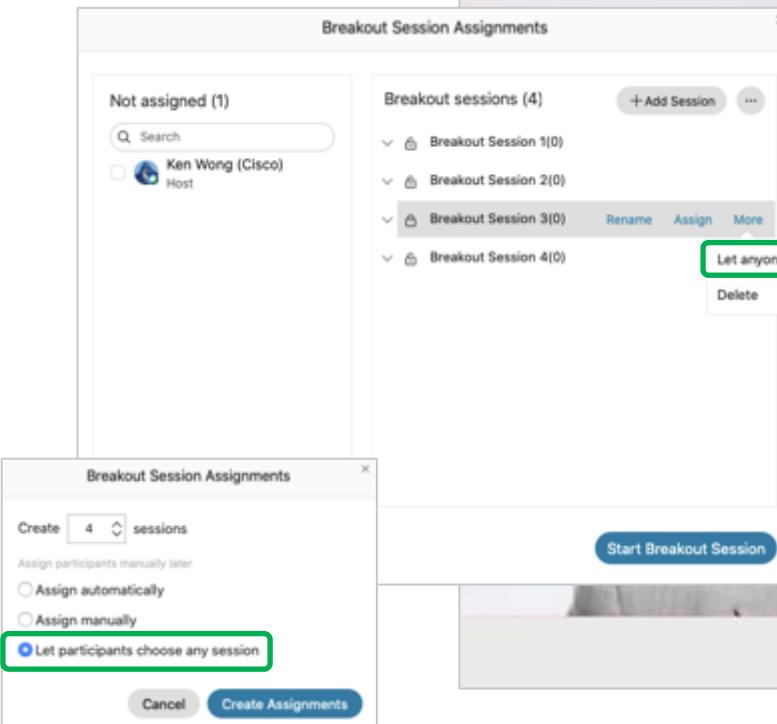


M	E	FedRAMP	VDI
✓	✗	✓	✗

Allow Users to Join Any Breakout Sessions

Host Specify

Breakouts (all or specific one)
That are open to anyone



Host has started sessions, choose one to join.

Show All Sessions

Q Search

Breakout Session List Participant

Choose Breakout To join

Join

Join

Join

Join

Host has started sessions, choose one to join.

Breakout Session 1

Breakout Session 2

Breakout Session 3

Breakout Session 4

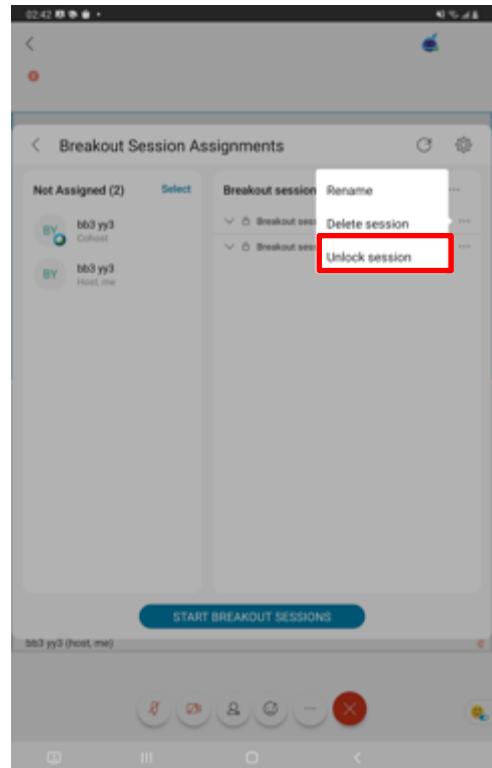
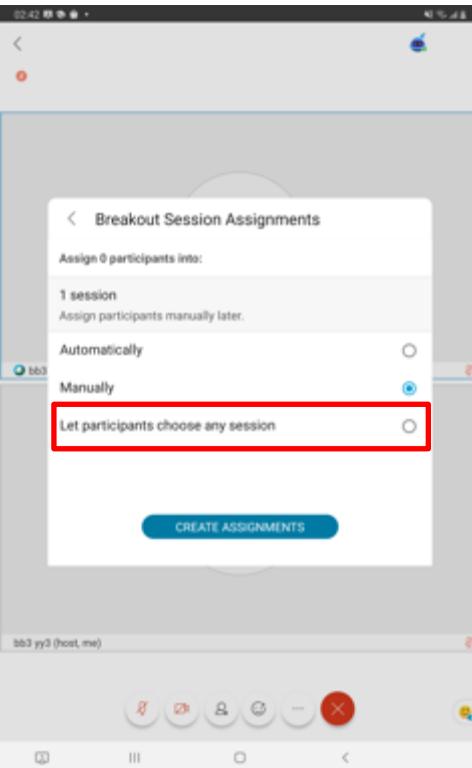
Join

Chat

M	E	FedRamp	VDI
✓		✓	

Let anyone join breakout session

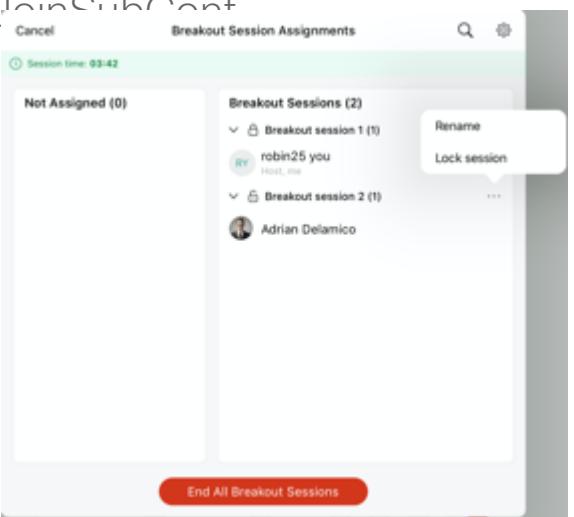
- Android users can now join any breakout session that they choose, if the host allows it, without having to be assigned to a breakout session first.
- Android users can turn on this feature by choose “Let participants choose any session”.
- Android host users can unlock some sessions to let participants can join any breakout session that they choose.



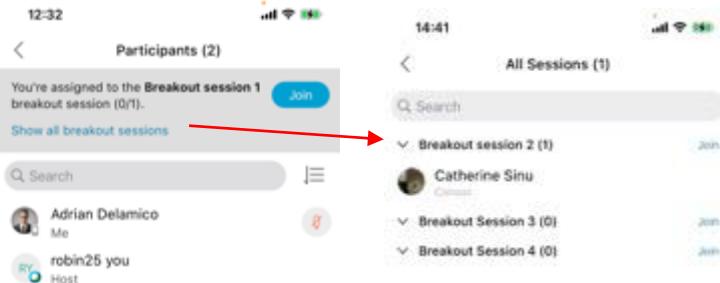
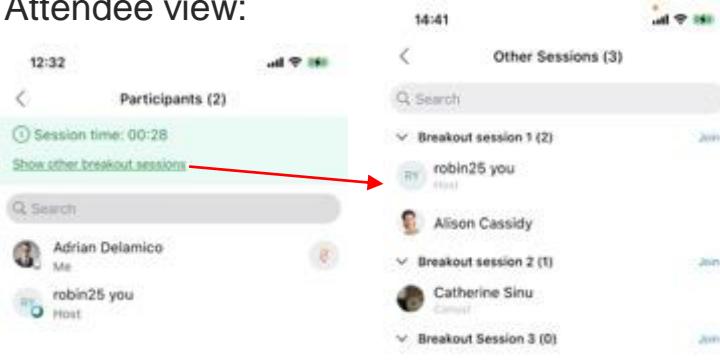
M	E	FedRamp	VDI
✓		✓	

Let anyone join this breakout session

- iPad host can now lock/unlock breakout sessions.
- iOS attendees can join any other unlock breakout sessions without being assigned by the host/cohost.
- Add a site level feature toggle:
EnableAnyoneCanJoinSubConf



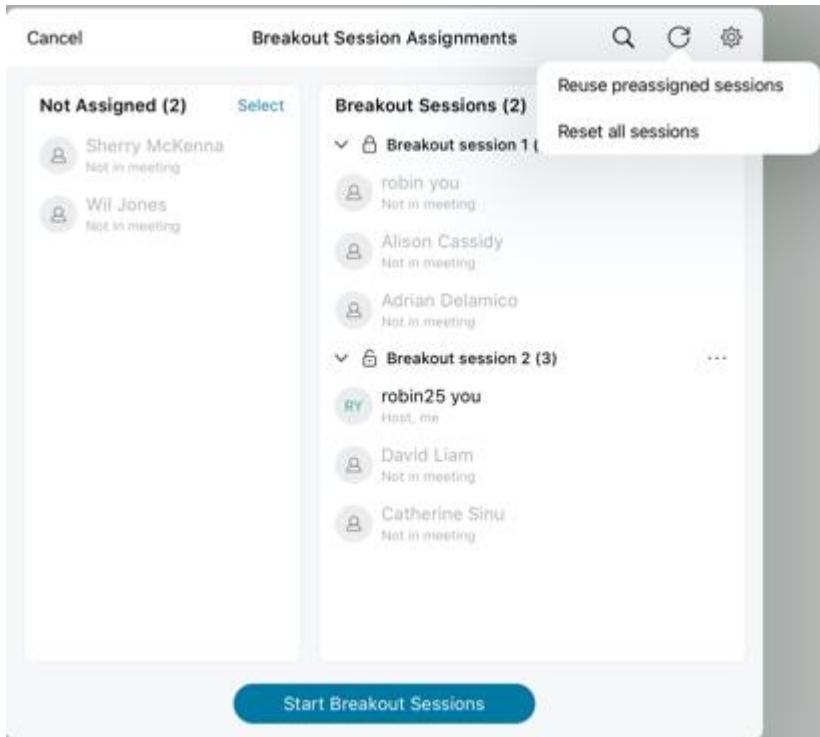
Attendee view:



M	E	FedRamp	VDI
✓		✓	

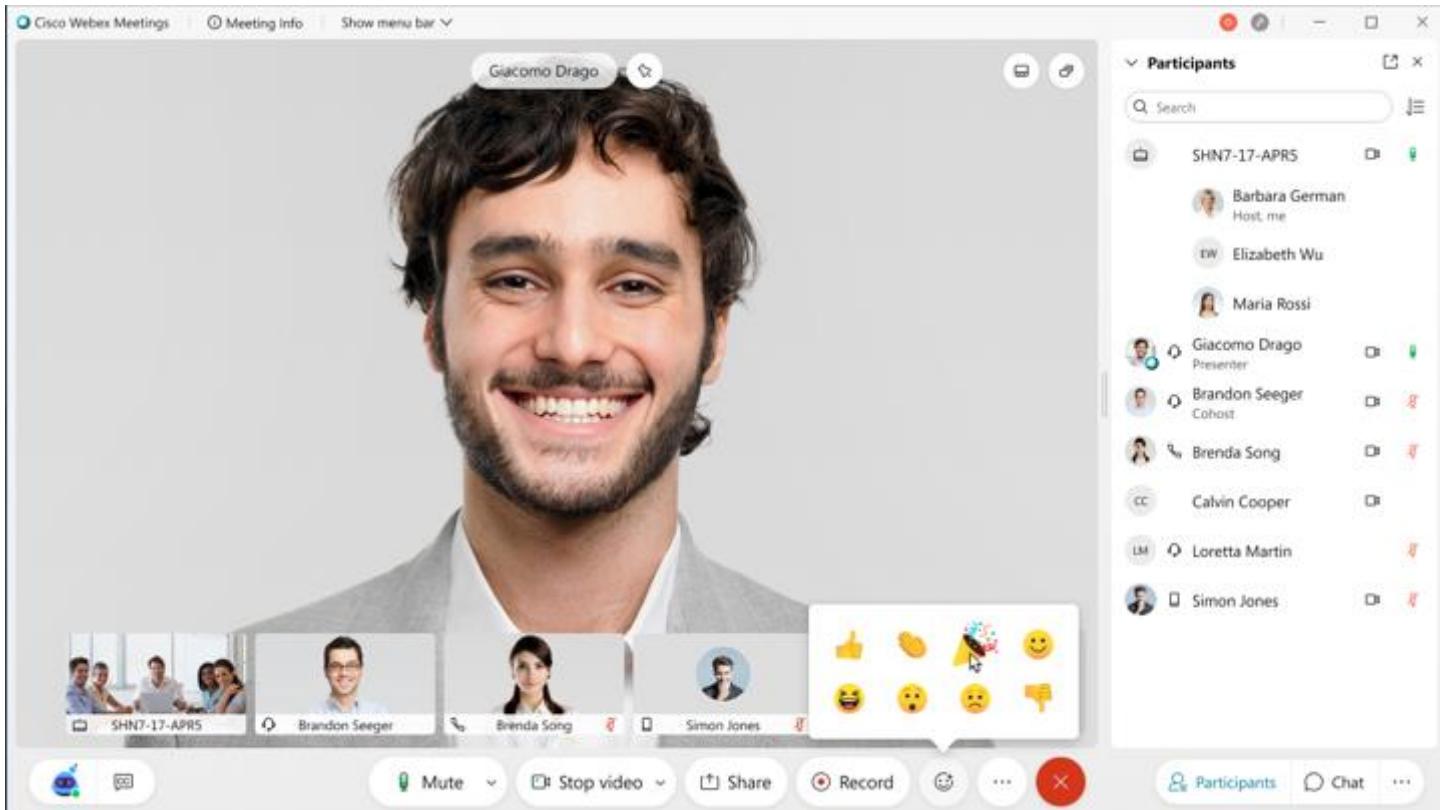
Breakout session pre-assign support

- iPad host/cohosts can now leverage pre-assignment breakout sessions that were created by the scheduler while in the meeting.
- iPad host/cohost can recreate and edit their breakout sessions based off of this pre-assignment. They can optionally also reset to the default after use.
- If the BO is started, pre-assigned invitees will join the BO automatically after they join the meeting. (includes reconnected and rejoin cases)



M	E	T	S
✓			

Animated In-Meeting Reactions Support



- Allow users to express themselves non-verbally
- All participants will see the user's reaction in real time
- Available in breakout session
- Host can remove the reactions from his current meeting

In-Meeting Reactions

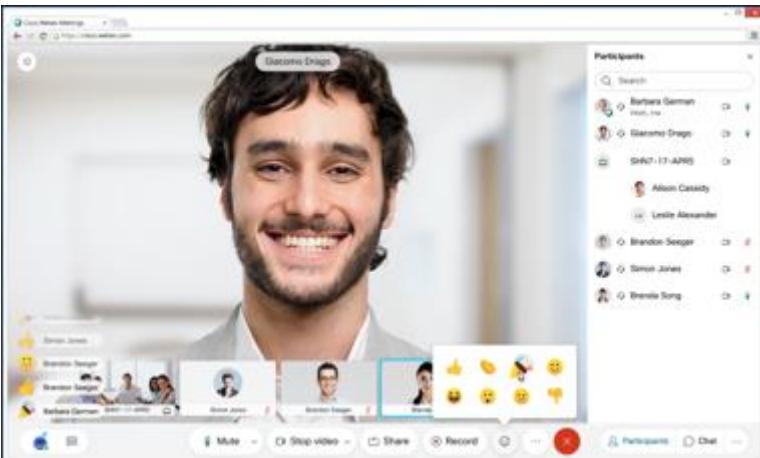
For Web App

What?

- Allow users to express themselves non-verbally
- All participants will see the user's reaction in real time
- Available in breakout session
- Host can remove the reactions from his current meeting

Why?

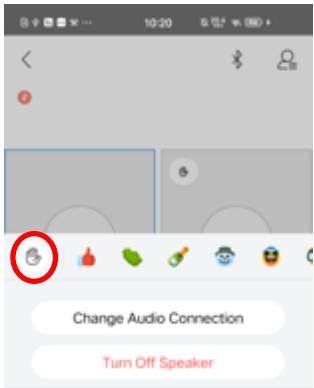
- easy way for participants to express themselves non-verbally in a meeting
- Alignment with the Webex desktop App



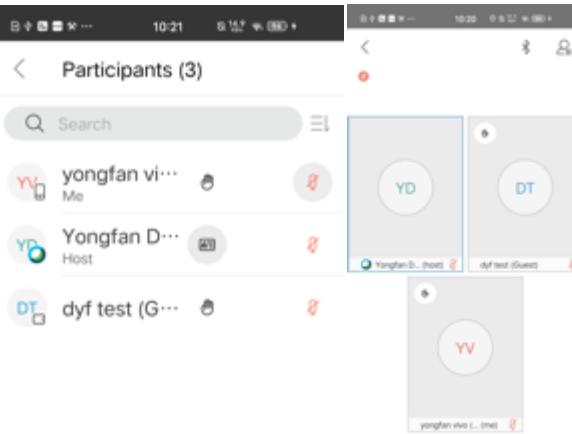
M	E	FedRamp	VDI
✓	✓	✓	

Move raise hand into reactions interface

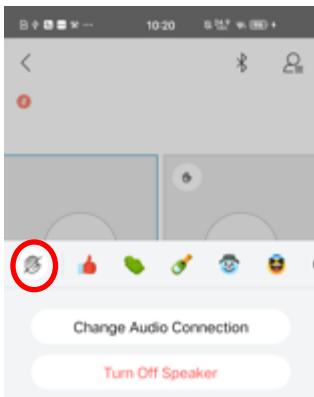
- Android users will now see their raise hand function moved from their participant list to the top of their overflow menu, for easier access and discoverability.
- In addition, the raise hand status will also be displayed in the self-video windows of video participants.
- Android users can raise hand from
 - the top of their overflow menu
- Android users can lower hand from
 - the top of their overflow menu
 - self-video windows
- The raise hand status will be displayed in
 - self-video windows
 - participant list



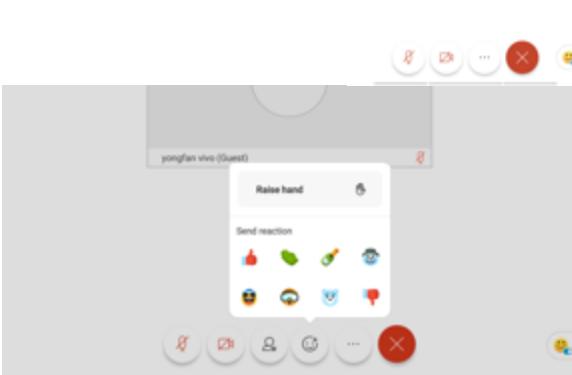
Raise hand



Lower hand



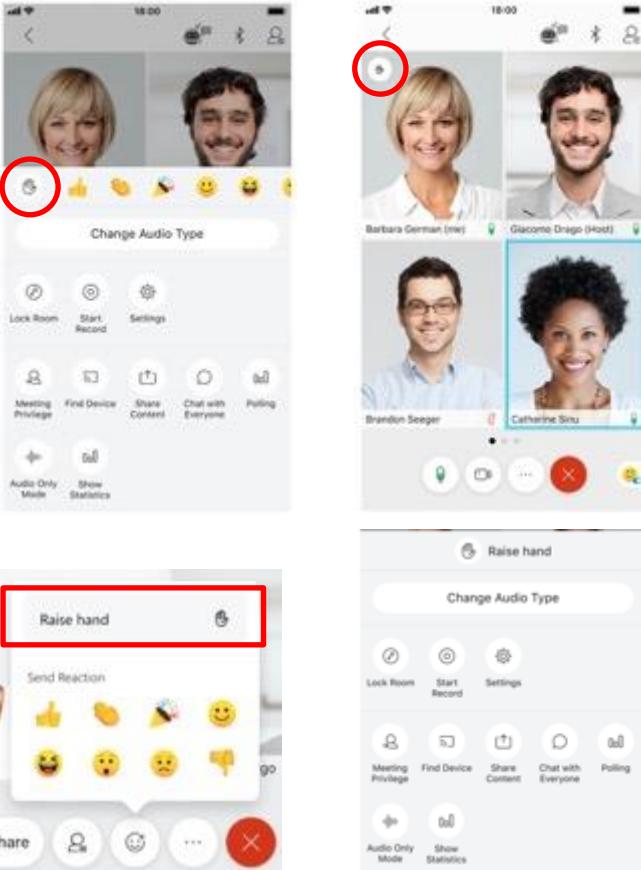
Tablet



M	E	FedRamp	VDI
✓		✓	

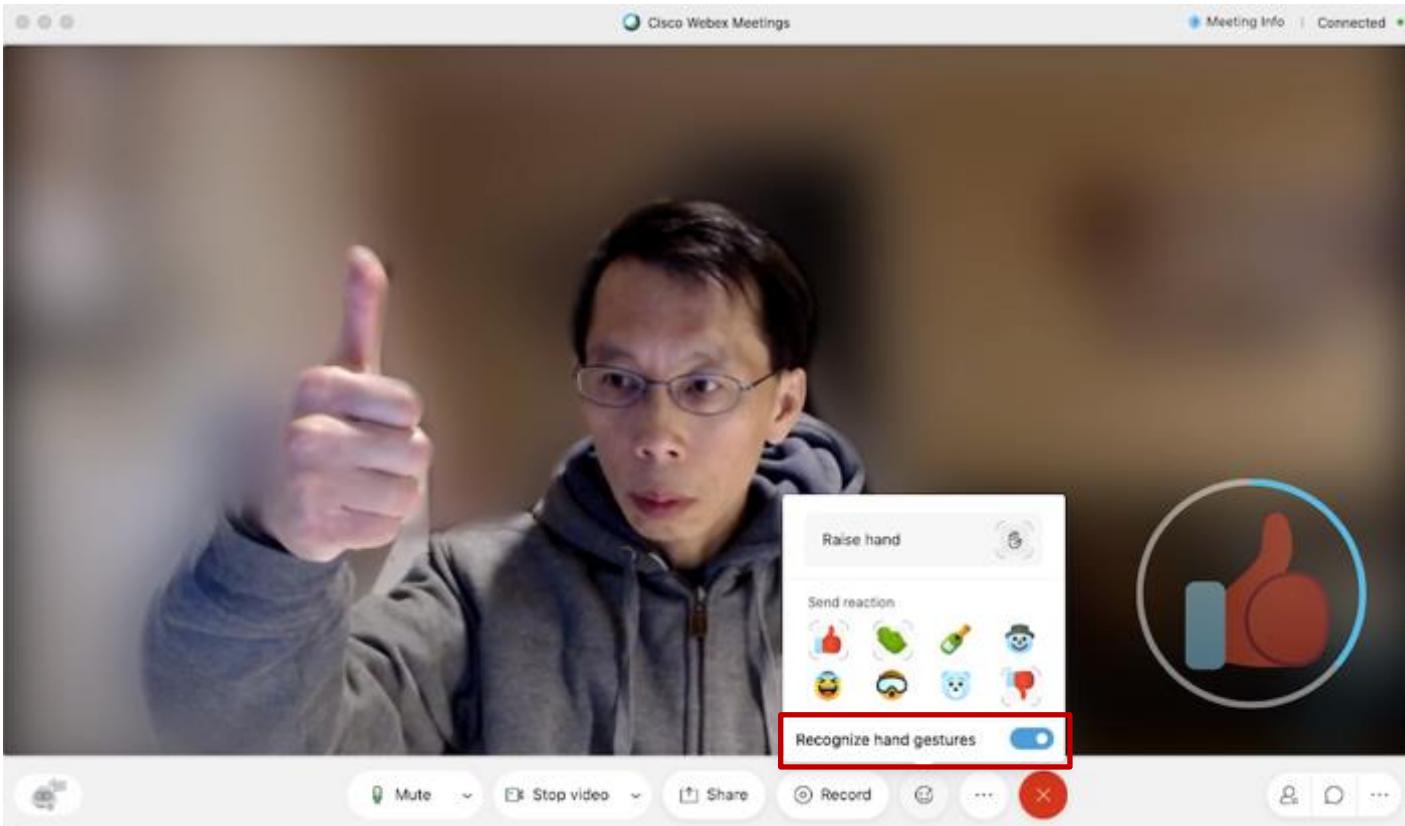
Moving Raise Hand into Reactions interface

- IOS client move raise hand function from p-list bottom tab to reactions interface in the overflow menu in MC.
- Host/cohost can now lower participant's hand on the corner of participant's video in MC.
- When reactions function is disabled, user can only see raise hand function in the menu.



M	E	FedRAMP	VDI
✓	✗	✓	✗

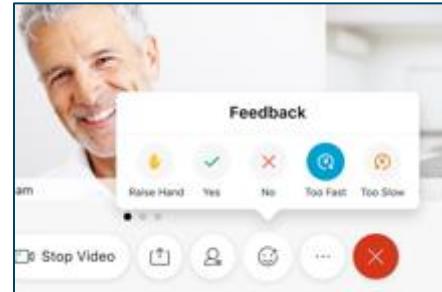
Hand Gesture Control



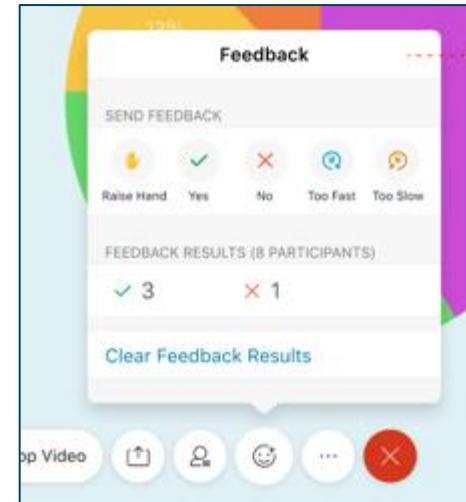
- 4 Hand Gestures: Raise hand, Thumbs Up/Down, Applaud
- System Requirements:
 - MS Windows version 10.17763 or later
CPU: Quad core or higher
Memory: 4G or more
 - MacOS High Sierra (version 10.13) or later and following CPUs
Intel i5 6000 or higher dual core
Intel i5 3000 or higher quad core
Intel i7 5000 or higher dual core
Intel i7 4000 or lower quad core
Intel i9 dual core
Intel Xeon dual core
Intel m3 7000 or higher dual core
Other Intel CPUs: 6 cores or up
Non-Intel CPUs: 8 cores or up

Events/Trainings Reactions support for iPads

- iOS attendees are now able to send general feedback (Raise hand, Yes, No, Too Fast, Too Slow) in EC and TC.
- Host can check/tap to clear feedback result.



Attendee View



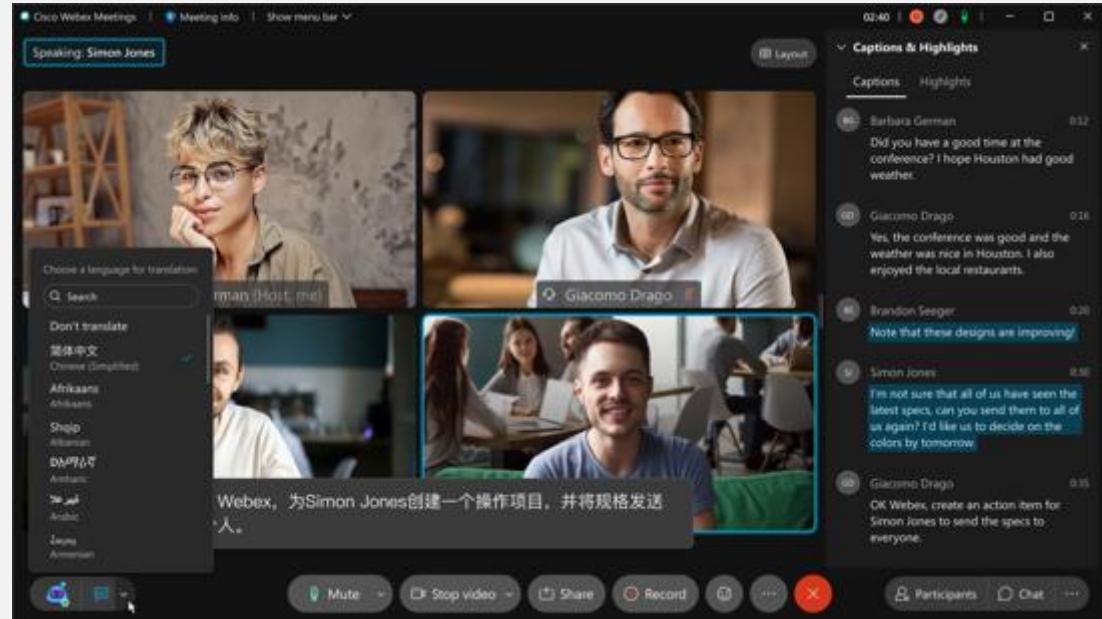
Host View



Real-time translations

Inclusive meeting experiences for users worldwide

Preview
March



Cisco
Advantage

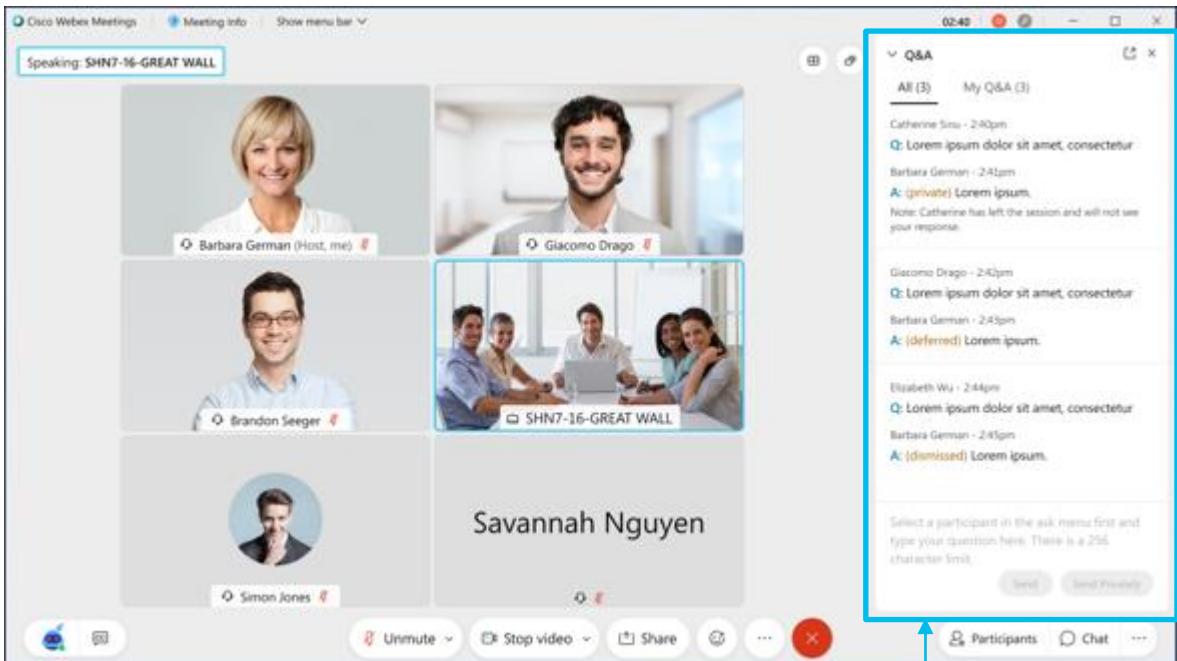
- 100+ language supported from Afrikaans to Zulu*
- Each attendee can select their preferred or native language for captioning
- Host will be able select meeting language (phase 2)



In-Meeting: Q&A

Support larger meeting experiences anywhere

- Q&A functionality is now a standard feature in *Meetings*.
- Meeting *attendees* can ask questions in the Q&A panel, which can be answered by the meeting *hosts* and *cohosts*.



Q&A panel



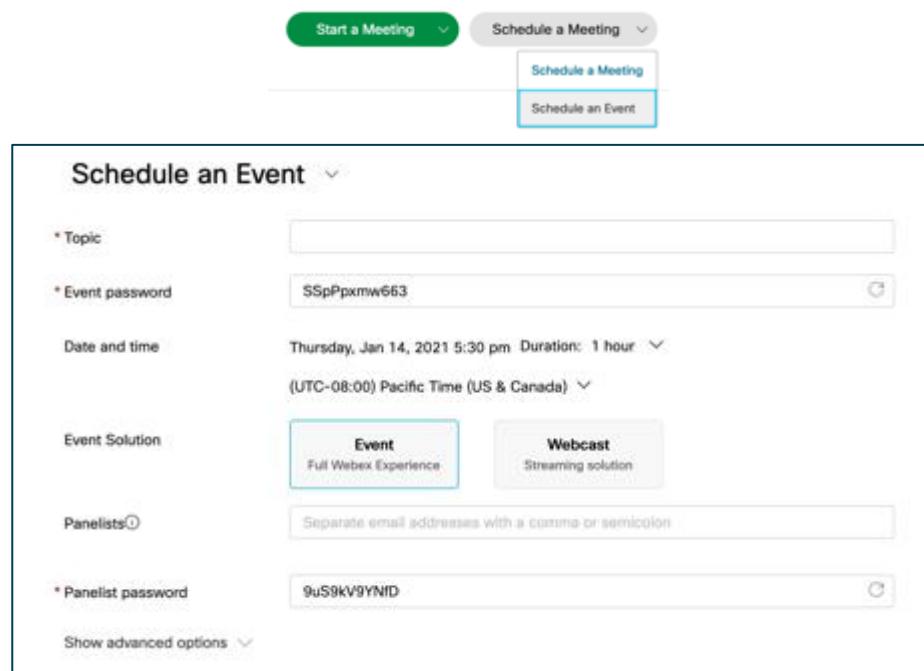


Next Gen Events on the Webex Platform

- | Webex Events on the same platform as Webex Meetings
- | Video centric
 - All attendees receive panelist videos
- | Intelligent Experiences
- | Large capacity
- | Simpler scheduling

All New Webex Events

What is this?



Start a Meeting

Schedule a Meeting

Schedule a Meeting

Schedule an Event

Schedule an Event

Schedule an Event

* Topic

SSpPpxmw663

Date and time

Thursday, Jan 14, 2021 5:30 pm Duration: 1 hour

(UTC-08:00) Pacific Time (US & Canada)

Event Solution

Event Full Webex Experience

Webcast Streaming solution

Panelists

Separate email addresses with a comma or semicolon

* Panelist password

9u59kv9YNID

Show advanced options

- Modern web scheduler for Event and Webcast
- Video centric
 - All attendees receive speaker videos
- Advanced functions and intelligent experiences, for example,
 - Optimized for Motion and Video share
 - Webex Assistant for Meetings
- Higher capacity
 - Webex Events (initially 3K; gradually to 25K)
 - Webcast (up to 100K)

Features Plan

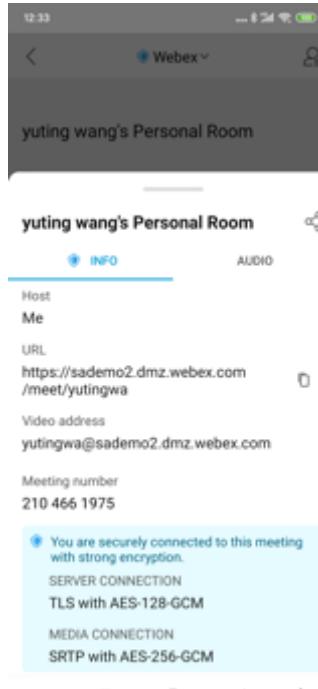
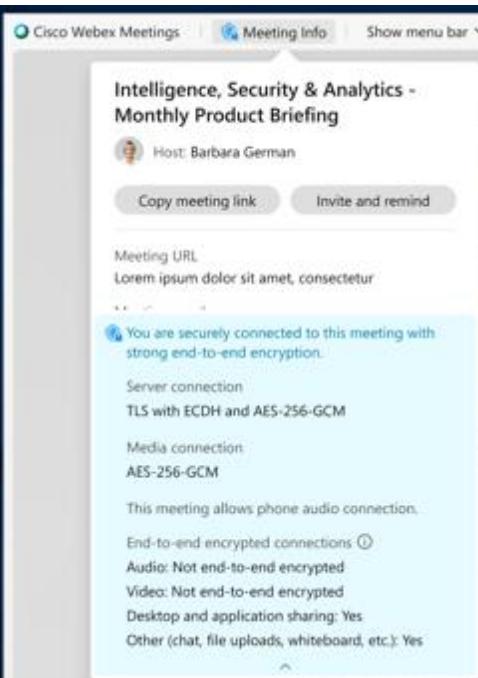
For Initial Release (April GA Target)

- Modern web scheduler
- Event cohosts
- Optimized for Motion and Video content share with audio
- Reaction
- Closed Caption, Highlight, Realtime translation
- Lock Event
- People Insight
- New layout (stage view)
- Customized/Branded Landing page

In-meeting Security Icon

End-to-End encryption

- Security icon lets all users know at a glance, that their meeting is played in a secure environment.
- Icon tells you when end-to-end encryption is enabled for your session and give details on the protocols and cipher used
- Available with all Webex apps used to connect



M	E	FedRAMP	VDI
✓	✓	✓	✓

41.2

Available at GA





USB Mode on Webex Devices

Kar Enn Ho
TSS GCSO
March 2021

Endpoints with Inbuilt USB Mode Capabilities



USB Mode for Larger Endpoints

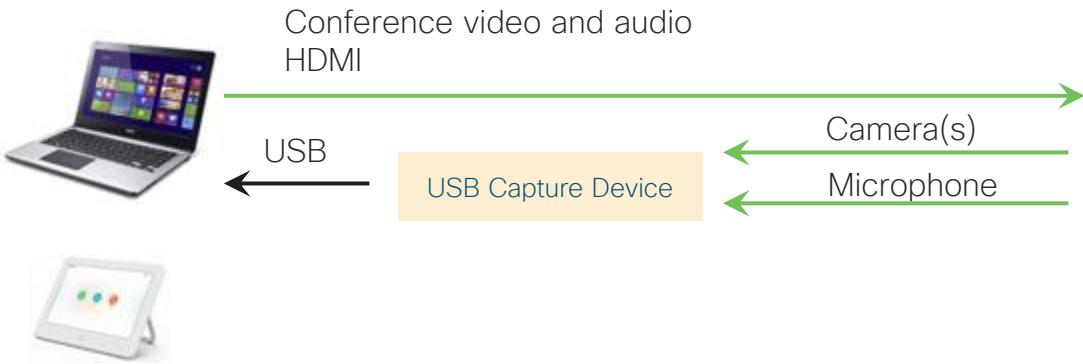
- Enables Room Series endpoints to have USB functionality
- This is a dual-mode solution. You can use SIP, H.323, or cloud to dial from the endpoint for one meeting, and then immediately use your laptop for the next.
- You get the advantage of using all the cameras, all the microphones and sound system being used by the endpoint.

What You Would Need

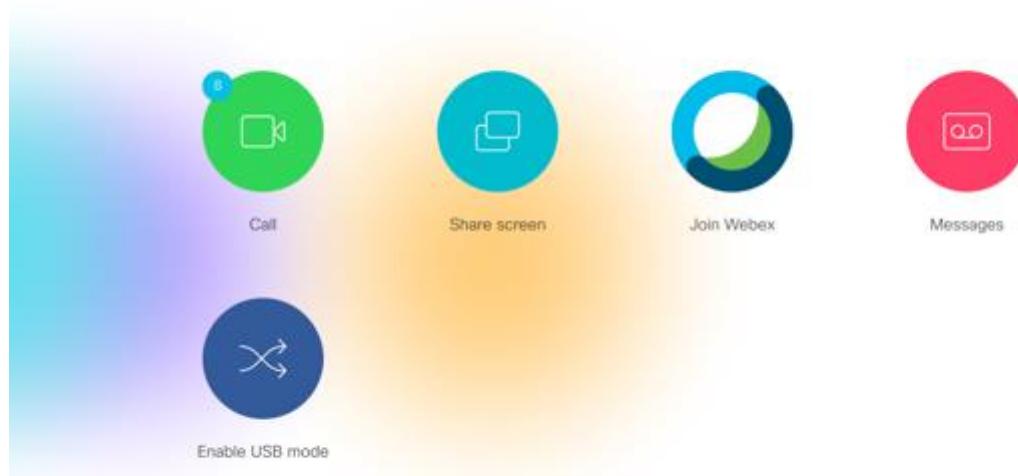
- USB Capture Device
- Macro script
- An AV professional
- Some cables

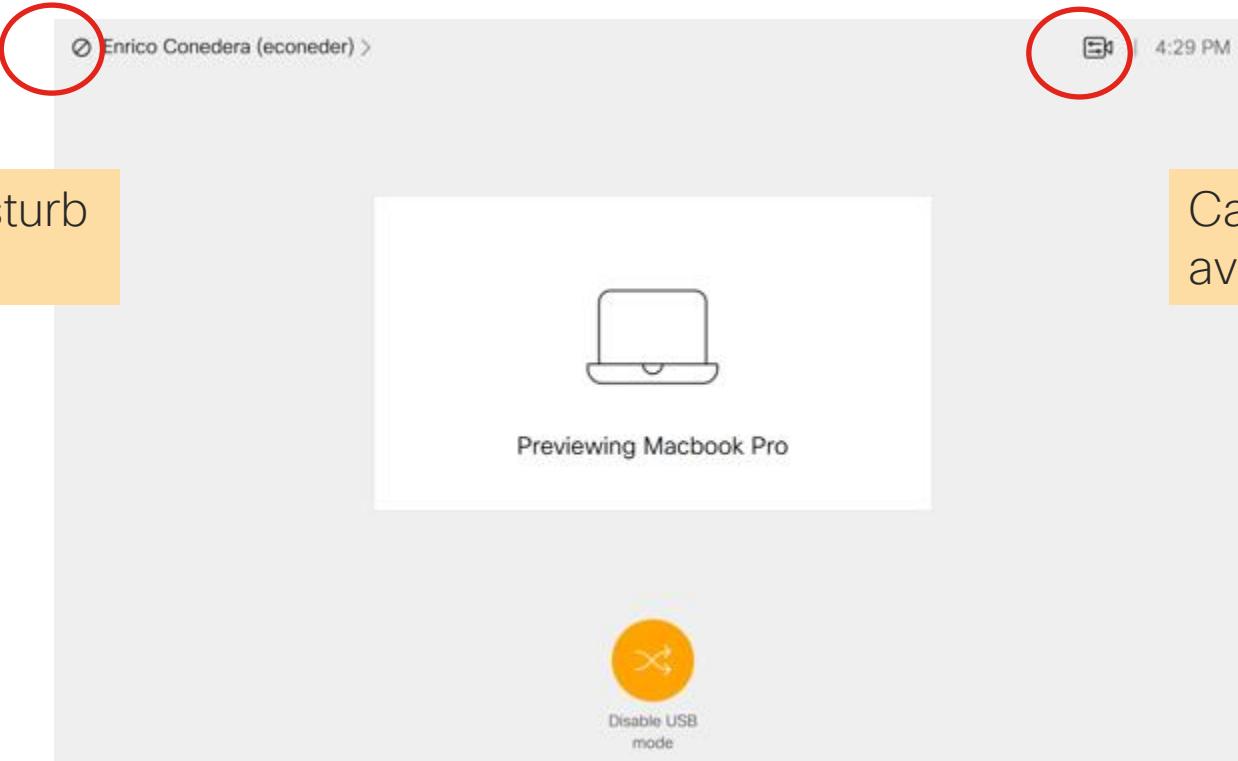
High Level Solution

Room 55 (or Room Kit, Kit Plus, Room 70, SX80)



- The Room Kit provides its camera feed and its microphone feed. All cameras and microphones work normally.
- The USB cable connects the audio and video signals from the device
- Macro on Touch 10 to enable USB mode





USB Capture Devices



Vaddio AV Bridge Mini



Magewell USB
Capture HDMI Plus



Extron Media Port

Summary

- All installed cameras can be used normally
 - SpeakerTrack and PresenterTrack
- All installed microphones can be used normally
 - Including wireless or third-party microphone systems
 - Mute from the Touch 10 or the Cisco Table Microphone
- Endpoint settings are saved, and restored automatically after exiting USB mode

What can you do with USB Mode?

- Join any other conferencing solutions
- Use any software that requires the use of cameras or microphones

Works with the Following Endpoints

- Room Kit
- Room Kit Plus
- Room Kit Pro
- Room 55 (single)
- Room 55 Dual
- Room 70 (gen 1)
- Room 70 G2
- SX80
- MX700/800

FAQs

- Can I buy the solution from Cisco?
 - No. These are third-party devices
 - The Cisco TAC cannot assist
- Can I install it myself?
 - An AV professional needs to do the installation
- Where can I get the system drawings for installation and the macro scripts?
 - Get from your Cisco Representative or your Preferred Partner





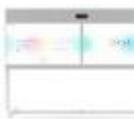
Cisco Webex Desk Camera and Headset

Make your best impression. Every time.

Henry Un
Collaboration Solutions Architect
March, 2021



Agenda of today

Collaboration room						Integrator solutions			
									
Webex Board 55, 70 and 85	Webex Room 55	Webex Room 55D	Webex Room 70S G2	Webex Room 70D G2	Webex Room Panorama	Webex Room Kit Mini/USB	Webex Room Kit	Webex Room Kit Plus	Webex Room Kit Pro
In-room sharing			Collaboration desktop video			Desktop and mobile apps			
									
Webex Share	Cisco IP Phone 8845 and 8865	Webex Desk	Webex Desk Pro	Webex Apps	Webex Contact Center	Cisco Jabber			
Personal device: Headset, Camera & Desk Hub				Desktop voice wire and wireless			Conference audio		
									
Cisco Headset 500 Series	Cisco Headset 700 Series	Cisco WebEX Camera	Webex Desk Hub	Cisco IP Phone 6800, 7800, and 8800 Series	Cisco IP Phone 6800, 7800, and 8800 Series	Cisco IP Phone 6800, 7800, and 8800 Series	Cisco IP Conference Phones 7832, 8832	Cisco IP Conference Phones 7832, 8832	

Cisco Webex Desk Camera and Headset



Cisco Headset
500 Series



Cisco Headset
700 Series



Cisco WebEX
Camera



Webex Desk Camera

- Up to 4K ultra-HD video with vibrant colors and low-light performance
- AI-powered, intelligent camera
- Centralized management via Webex Control Hub
- Cisco privacy and security

Stunning in every detail

- Carbon black aluminum housing
- High quality 4K image sensor
- High accuracy IR sensor
- 2 Omni-directional microphones
- Built-in video privacy shutter
- USB-C 3.0 port, includes USB-C & USB-A cables
- Flexible mounting and placement options
- Narrow clip edge adapts to latest generation monitors/displays
- Compact size



Superior 4K ultra-HD video

Premium video and features

- Outstanding video clarity, color, smoothness with superb resolution and frame rate
- Excellent low-light performance with iHDR
- Adjustable best FoV for desk conferencing
- Fast auto-focus brings peace of mind
- Face detection enhanced exposure provides the perfect image
- 10x digital zoom for every detail

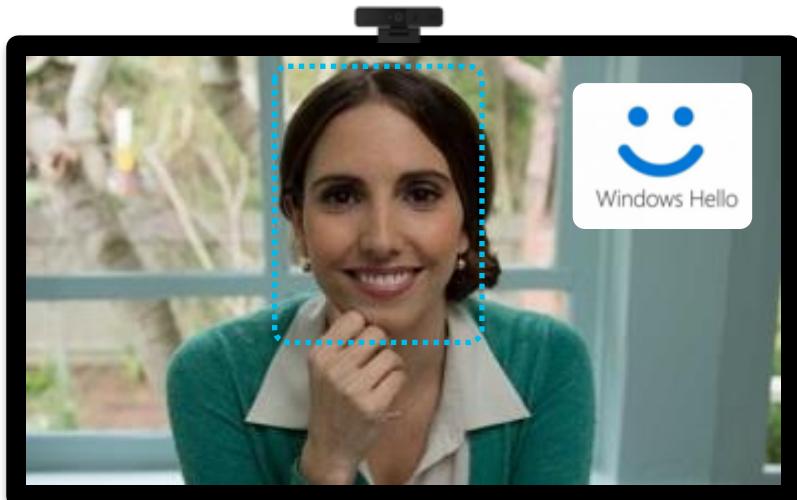


Intelligent camera

AI-Powered

Face Recognition

Infra red sensor enables secure login via Microsoft Windows Hello™.

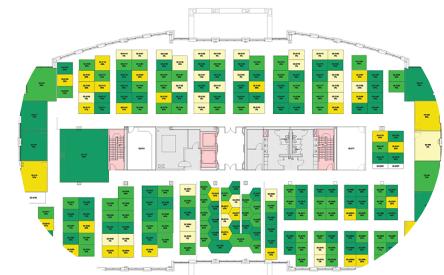


Occupancy Detection

Infra red camera system can detect occupancy. View this information in Webex Control Hub*.



Workspace Utilization
Dashboards



Real-time desk
availability information

Intelligent features are powered by the built-in AI chipset with neural network engine
*Webex Control Hub display of occupancy metrics will be available at a later phase

Optimized for Webex, flexible to join any meeting



- Connect with USB-C or USB-A to use the Webex Desk Camera for enhanced video and audio quality

Webex Desk Camera application

Companion application
for Windows & MAC PC

- For video recording, camera control, basic and advanced camera settings, firmware upgrade, and troubleshooting

Cisco Accessory Hub

- Or go to Cisco Accessory Hub website to upgrade the camera firmware via Google Chrome browser
<https://upgrade.cisco.com/accessories>



Centralized management, analytics & diagnostics

Webex Desk Camera as IT asset in Webex Control Hub

-

Single pane of glass to manage all devices

Inventory management

Firmware management*

Device analytics*

Feature usage monitoring*

Call quality diagnostics*



*Firmware management, device analytics, and diagnostics features in Webex Control Hub will be available at a later phase

Privacy and Security

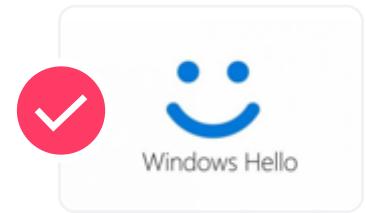
Multi-layer approach to security and compliance

- Secure facial recognition login via Windows Hello, certified with Microsoft for compliance

- Physical video shutter to ensure privacy when required

- Image authentication for software load that meets corporate policy

- Trustworthy enterprise-grade security and end to end encryption on Webex platform



The complete, secure solution for local and remote workers

Choose the Webex Desk Camera

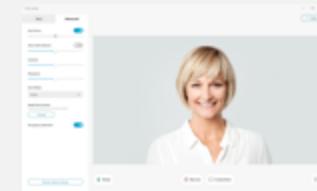
Superior video &
meetings integration



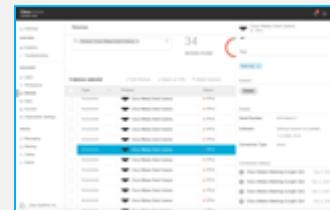
AI enhanced
innovation



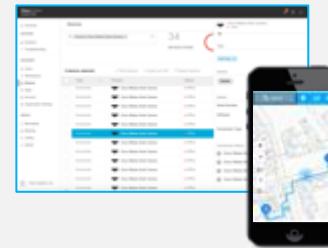
Application for
camera settings



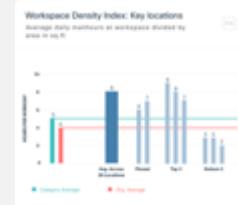
Inventory & device
management



Notifications &
troubleshooting



Workspace
analytics



Webex Desk Camera Central Management- cloud and on-premise platform



Key Features	Webex Control Hub	CUCM Management	Other vendors Webcam Management
Application Platform	Webex Control Hub	Coming Soon	Do not have Webcam Management
Webex Camera Management	Yes	Coming Soon	No
Firmware Upgrades	Yes – Via Camera App or Cisco Client	Coming Soon	No
Inventory management	Yes – Coming Soon	Coming Soon	No
Bulk Deployment/Templates	Yes – Coming Soon	Coming Soon	No
Live Device Status	Yes – Coming Soon	Coming Soon	No
User/Desktop Analytics	Yes – Coming Soon	Coming Soon	No

Headset Series



Cisco Headsets model comparison



	730	560 Series MultiBase	560 Series Standard Base	530 Series	520 Series
Models	730	561/562	561/562	531/532	521/522
Designed for	Office/Mobile	Office/Contact Center	Office/Contact Center	Office/Contact Center	Office/Mobile
Type	Bluetooth 5.0	Wireless (DECT 6.0)	Wireless (DECT 6.0)	Wired with Quick Disconnect	Wired
Simultaneous connections	2 Bluetooth + 1 USB A	3*	1	1	1
Availability	Shipping Now	Shipping Now	Shipping Now	Shipping Now	Shipping Now
Connectors (included)	3.5mm and USB-A	USB and RJ9/RJ11 (Y cable)	USB and RJ9/RJ11 (Y cable)	QD to RJ9 (for phones) or QD to USB	3.5mm and USB

*1 Bluetooth Device + 2 Wired Devices (2 USB or 1 USB + 1 RJ9/RJ11)

Headset Deployment Guidelines



*Please reference the [DECT white paper](#) for deployment of the 560 in high-density workspaces

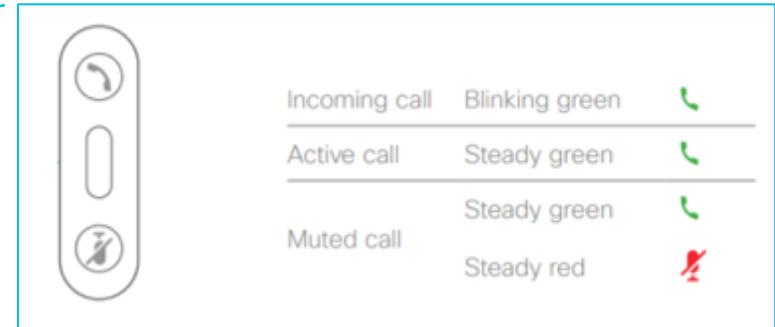
500 Series wired models



Cisco Headset 521/522



- Single and dual earpiece models
- Flexible **USB-A** and **3.5mm** connection
- Busy indication
- Powerful noise reduction



Cisco Headset 531/532



- Single and dual earpiece models
- **RJ9** connector version
- **USB-A** adaptor version
- Busy indication
- Powerful noise reduction

500 Series wireless models



Cisco Headset 561/562 with standard base



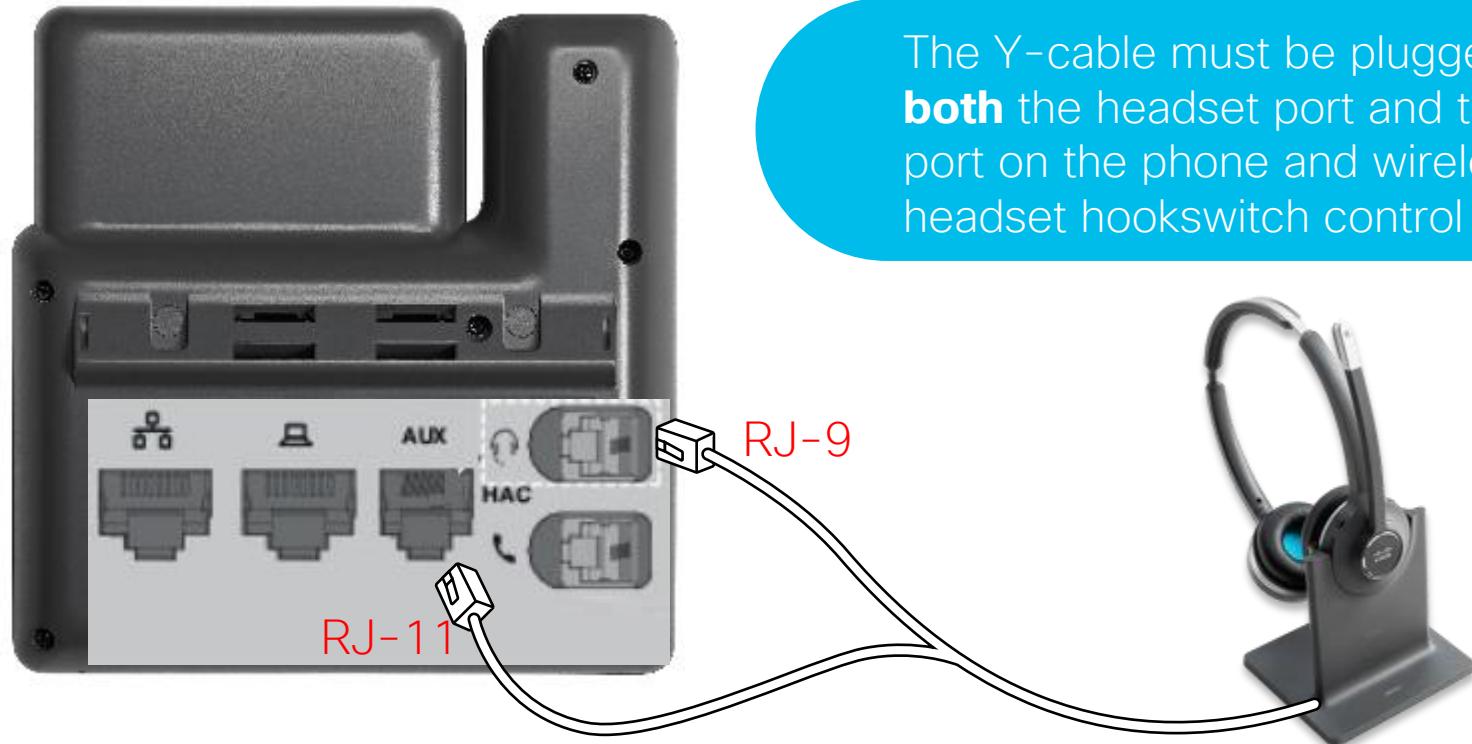
- Wireless
- Best-in-class audio
- Easy enterprise deployment
- Robust on-ear controls
- Connectivity
- Security
- Easy to order

Cisco Headset 561/562 with multibase



- Wireless
- Best-in-class audio
- Easy enterprise deployment
- Robust on-ear controls
- Multiple connection support
 - 2 Cordless Devices + 2 USB or 1 USB + 1 RJ 9/11
 - Answer from any source with a single button
 - Easily switch between sources
- Security
- Easy to order

Cisco Headset 561/562 Y-cable connectivity



The Y-cable must be plugged into **both** the headset port and the AUX port on the phone and wireless headset hookswitch control enabled



Cisco Client integrations



Compatible Cisco solutions

Cisco Headset 500 Series

Cisco IP Phones



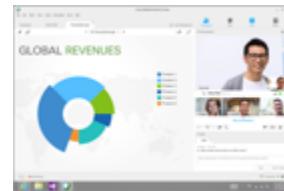
Cisco Webex Desk Pro and DX80



Cisco Jabber



Cisco Webex Meetings



Cisco Webex Teams



Cisco-on-Cisco Benefits

- In-call controls: volume, mute, answer/reject/end, hold/resume
- Audio customizations on supported clients
- Automatic firmware updates
- Single panel headset administration

Please review the Data Sheet [here](#) for the most current compatibility information and required firmware details.

Magic experience with Cisco Headset and phone



Magic experience availability	78xx	8811/ 8841/45	8851/ 8861/65
USB Cable (52x, 53x, 56x)	N/A	N/A	Yes
Y-cable (56x)	Yes	Yes	Yes

Record / Playback

Tune Audio

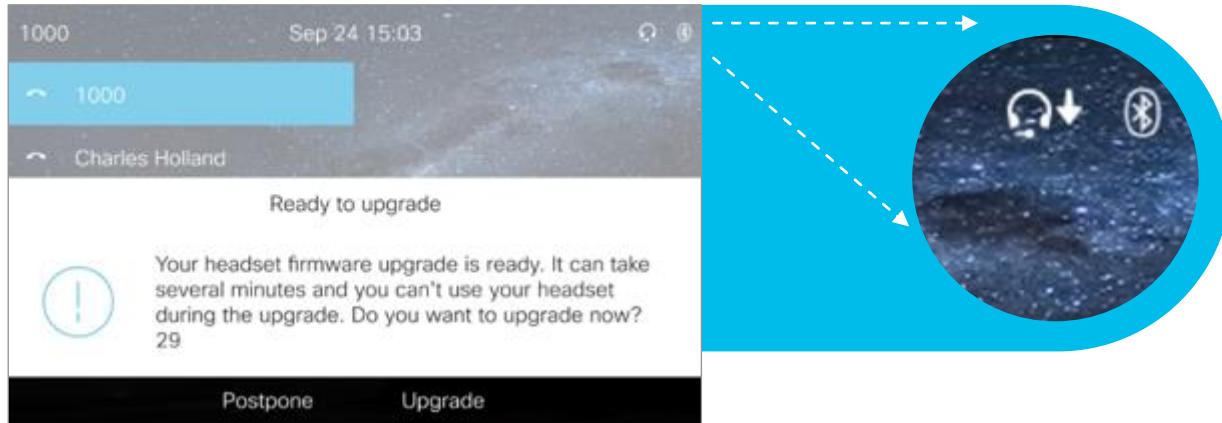
Automatic Software Updates

Firmware upgrades



Headset firmware upgrade

- Headset firmware is pushed to the headset via:
 - CUCM via Cisco IP Phone or Cisco Jabber
 - Control Hub via Webex Teams desktop application
- The Cisco 7800/8800 proxies the firmware from CUCM
 - The headset icon will show an animated down arrow indicating upgrade in progress



Headset management



CUCM* headset support

Watch a demo of CUCM headset management [here](http://cs.co/headset-management) ... <http://cs.co/headset-management>

The screenshot shows the Cisco Unified CM Administration interface. The top navigation bar includes links for System, Call Routing, Media Resources, Advanced Features, Device, Application, User Management, Bulk Administration, and Help. The Device menu is currently active, with a dropdown menu showing options: CTI Route Point, Gatekeeper, Gateway, Phone, Trunk, Remote Destination, Expressway-C, Device Settings, Headset, Headset Template, Headset Inventory, and Headset Inventory Summary. The 'Headset' option is highlighted. The main content area displays several warning messages. One message states: 'Smart Software Licensing: The system is currently running in Evaluation mode with no license key. Please obtain a license key from the Software Manager satellite to avoid losing access to the system.' Another message says: 'WARNING: No backup device is configured. Please configure a backup device for your system in case of failure. This will enable Emergency Notifications Paging or to...' A third message indicates: 'Emergency Notifications Paging is not configured. Please go to Advanced Features > Emergency Notifications to...' The bottom of the screen shows the Cisco Unified CM Administration logo and the system version: 12.5.0.98200-20.

Cisco Unified CM Administration
For Cisco Unified Communications Solutions

System ▾ Call Routing ▾ Media Resources ▾ Advanced Features ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

CTI Route Point
Gatekeeper
Gateway
Phone
Trunk
Remote Destination
Expressway-C
Device Settings
Headset
Headset Template
Headset Inventory
Headset Inventory Summary

Smart Software Licensing: The system is currently running in Evaluation mode with no license key. Please obtain a license key from the Software Manager satellite to avoid losing access to the system.

WARNING: No backup device is configured. Please configure a backup device for your system in case of failure. This will enable Emergency Notifications Paging or to...

Emergency Notifications Paging: is not configured. Please go to Advanced Features > Emergency Notifications to...

Cisco Unified CM Administration

System version: 12.5.0.98200-20

CUCM* headset support

Inventory detail

Cisco Unified CM Administration
For Cisco Unified Communications Solutions

System ▾ Call Routing ▾ Media Resources ▾ Advanced Features ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

Find and List Headset Inventory Related Links: [Headset Inventory Summary](#) ▾

Select All Clear All Delete Selected

Status
i 4 records found

Headset Inventory (1 - 4 of 4) Rows per Page 50 ▾

Find Headset Inventory where begins with

<input type="checkbox"/>	Serial Number	Model	Vendor	Type	Firmware	User	Template	Status(since)	Dock model	Device Name	Device Model	Software Version	Headset Age(days)
<input type="checkbox"/>	GTK221712	530	Cisco	Wired	15-18-11			connected (05/15/2019)		CP-8865-SEPAC7E8AB60252	CP-8865	sip8845_65.12-5-1SR3-35	0
<input type="checkbox"/>	WFG2303E01G	562	Cisco	DECT Wireless	1-5-1PA-118			disconnected (05/09/2019)	MB	CP-8865-SEP74A02FC10BF5	CP-8865	sip8845_65.12-5-1SR3-35	0
<input type="checkbox"/>	WFG2238E1G0	562	Cisco	DECT Wireless	1-5-1PA-118	anita		disconnected (05/22/2019)	MB	CP-8861-SEP5006AB70FD8F	CP-8861	sip88xx.12-5-1SR3-35	5
<input type="checkbox"/>	WFG2238E1PH	562	Cisco	DECT Wireless	1-5-1PA-118	adam		disconnected (05/20/2019)	SB	CP-8865-SEPAC7E8AB60297	CP-8865	sip8845_65.12-5-1SR3-35	13

Headset inventory in Webex Control Hub

The screenshot shows the Cisco Webex Control Hub interface on a tablet. The left sidebar includes 'Overview', 'Users', 'Places', 'Services', 'Devices' (selected), 'Analytics', 'Troubleshooting', and 'Settings'. The main 'Devices' screen displays 396 devices found, with a search bar for 'Cisco 730'. A specific device, 'Cisco 730', is selected and highlighted with a blue arrow. The device details panel on the right shows the following information:

- Headset User:** Mira Carder
- Serial Number:** OFP14010072
- Software Version:** Software channel not available, 1.3-0-246
- Connection Type:** Bluetooth
- Connection History:** Cisco Webex Teams (Mira Carder) - May 13, 2020 12:37 AM, Teams Client (Mira Carder) - Apr 30, 2020 2:33 AM

My personal favorite -521 (3.5mm & USB-A)



Summary:



Cisco Headset
500 Series



Cisco Headset
700 Series



Cisco WebEX
Camera

1. Superior audio, video & meetings integration with AI
2. Inventory & device Management
3. One device with multiple capabilities and usages

Why Cisco- Single Platform & Management

On-premise CUCM



Webex Control Hub

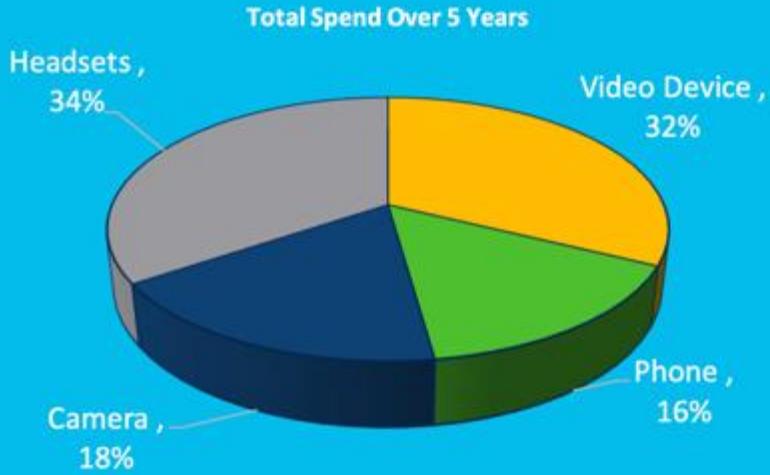


1. Management – Provision, Control, Monitor & Fix
2. Cost – Full Asset & License Management
3. Analytics – Full Utilization Statistics

Manage all collaboration in one place; Calling, Messaging, Meetings Headsets, Phones, Desk Video, Room Video & Room Navigation



How Much are you Spending on Devices?



Example Device Spend 5000 User
customer

- Penetration – Video 3%, Phone 60%, Camera 30%, Headsets 60%
- Camera & Headset could easily account for +50% of device spend over 5 years



Q&A



