



Cisco Start Best-Sellers (Malaysia)

	Product Description	Best Seller Product PIDs*	Advance Hardware Replacement Smart Net Total Care 8x5xNext Business Day	Onsite Support Smart Net Total Care Onsite 8x5xNext Business day
Access Layer switch	Unmanaged Switch 95 Series Best Seller : FEx8	SF95D-08-SG	CON-SNT-F95D08SG	
	Unmanaged Switch 95 Series Best Seller : FEx16	SF95D-16-SG	CON-SNT-F95D16SG	
	Unmanaged Switch 95 Series Best Seller : GEx8	SG95D-08-SG	CON-SNT-G95D08SG	
	Unmanaged Switch 95 Series Best Seller : GEx22, GE/SFP uplinksx2	SG95-24-SG	CON-SNT-SG9524SG	
	Managed Switches 300 Series Best Seller : FEx24, GEx2, GE/SFP uplinks x2 with 180W of POE	SF300-24PP-K9-UK	CON-SNT-F3029UK2	
	Smart Switch 200 Series Best Seller : GEx8	SG200-08	CON-SNT-LM00TUK2	
	Smart Switch 200 Series Best Seller : GEx24, GE/SFP uplinks x 2	SG200-26	CON-SNT-LM02TUK2	
	Managed Switches 300 Series Best Seller : GEx8, GE/SFP uplinks x 2	SG 300-10	CON-SNT-SRW009G5	

	Managed Switches 300 Series Best Seller : GEx26, GE/SFP uplinks x 2	SG 300-28	CON-SNT-RW029UK1	
	Managed Switches 300 Series Best Seller : GEx26, GE/SFP uplinks x2 with 180W of POE	SG300-28PP-K9-UK	CON-SNT-SG30028P	
	100 Series Best Seller : Dual WAN VPN Router, FEx2 WAN Ports, FEx4 LAN Ports with SPI firewall	RV042-UK	CON-SNT-V02U2UK1	
Controller-less access point	Wireless Access Points 100 Series Best Seller: 802.11n 300 Mbps wireless data rate with single radio, 16 active users per radio	WAP121-E-K9-G5	CON-SNT-WAP219G5	
	Wireless Access Points 100 Series Best Seller: 802.11ac 867 Mbps wireless data rate with dual radio, 16 active users per radio	WAP150-E-K9-UK	CON-SNT-WAP150UK	
Enterprise class switch	Catalyst 2960 Series Best Seller: FEx24, GE/SFP uplinks x 2	WS-C2960+24TC-L	CON-SNT-WSC296TC	CON-OS-WSC296TC
	Catalyst 2960 Series Entry Level Best Seller: GEx24, GE/SFP uplinks x 4	WS-C2960L-24TS-AP	CON-SNT-WSC296LT	CON-OS-WSC296LT
	Catalyst 2960-X Series Best Seller: GE×24, SFP uplinks×4	WS-C2960X-24TS-L	CON-SNT-WSC296XT	CON-OS-WSC296XT
	Catalyst 2960-X Series Best Seller: GE×24, SFP uplinks×4 with 375W PoE	WS-C2960X-24PS-L	CON-SNT-WSC224SL	CON-OS-WSC224SL
	Catalyst 2960-X Series Best Seller: GE×48, SFP uplinks×4	WS-C2960X-48TS-L	CON-SNT-WSC248TS	CON-OS-WSC248TS
	Aironet Indoor Access Points 1800 Series Best Seller: 802.11ac Wave 2 867 Mbps wireless data rate, 3x3:2SS support Mobility Express	AIR-AP1832I-C-K9	CON-SNT-AIR32ICK	CON-OS-AIR32ICK
Enterprise class Controller-based access point	Aironet Indoor Access Points 1800 Series Best Seller: 802.11ac Wave 2 867 Mbps wireless data rate, 3x3:2SS Mobility Express Master	AIR-AP1832I-C-K9C	CON-SNT-AIR8CK9C	CON-OS-AIR8CK9C
	Aironet Indoor Access Points 2800 Series Best Seller with Internal Antenna: 802.11ac Wave 2 2.6 Gbps wireless data rate, 4x4:3SS support Mobility Express	AIR-AP2802I-C-K9	CON-SNT-AR2IICK9	CON-OS-AR2IICK9

	Aironet Indoor Access Points 2800 Series Best Seller with Internal Antenna: 802.11ac Wave 2 2.6 Gbps wireless data rate, 4x4:3SS Mobility Express Master	AIR-AP2802I-C-K9C	CON-SNT-AR2ICK9C	CON-OS-AR2ICK9C
	Aironet Indoor Access Points 2800 Series Best Seller with External Antenna: 802.11ac Wave 2 2.6 Gbps wireless data rate, 4x4:3SS support Mobility Express	AIR-AP2802E-C-K9	CON-SNT-AIRAP2CI	CON-OS-AIRAP2CI
	Aironet Indoor Access Points 2800 Series Best Seller with External Antenna: 802.11ac Wave 2 2.6 Gbps wireless data rate, 4x4:3SS Mobility Express Master	AIR-AP2802E-C-K9C	CON-SNT-AIRP28I9	CON-OS-AIRP28I9

Advance Hardware replacement Smart Net Total Care 8x5xNext Business day :

We are dedicated to support your on-going business. With this services level, you can be assured of hardware replacement in the Next-business-day delivery, local business hours based on Depot time, 5 days a week

Smart Net Total Care Onsite Support 8x5xNext Business day :

We are committed to provide you professional, customer-focused support services in person at your location. Smart Net Total care includes installation of advance replacement parts based on our depot time

Next business day, 9am to 5pm if the request is received before 3pm, the service (including parts, labor, and materials) and will be provided the next business day.

After 3pm, the service (including parts, labor, and materials) will be provided the following business day