



Mutua Colaboradora con la  
Seguridad Social nº 274

# Ibermutuamur Protects Critical Personal Data with Cisco Security

The Spanish company works with Seguridad Social, uses Cisco Security technology to secure highly sensitive data without affecting operations.



## Ibermutuamur

**Industry**  
Insurance

**Location**  
Madrid, Spain

**Number of employees**  
1,000+

**Coverage provided**  
1,000,000+ workers



## Challenges

- Ensure the safety of highly sensitive personal data
- Secure data without affecting daily performance



## Solutions

- Cisco Security solutions, including Cisco ISE, Cisco Firepower Management Center, and Cisco Cognitive Threat Analytics, among others



## Results

- Increase level of security in the management of sensitive information and personal data
- Exchange information with patients and protected companies in optimal security conditions

### Securing the Personal Data of Thousands

Ibermutuamur is a national mutual society which collaborates with Seguridad Social (Social Security) which has approximately 138,000 affiliated corporations. In addition, it offers protection to more than 1 million workers in Spain. As an insurance company, Ibermutuamur has to ensure the protection of highly sensitive personal data of both employees and customers. They wanted to be able to ensure the security of this data without affecting their day-to-day operations. By partnering with Cisco and implementing a wide range of security solutions, Ibermutuamur is making these goals a reality.

As a mutual society that cooperates with Social Security, Ibermutuamur offers several different types of coverage and services to its associate companies and its workers. Some of these types of coverage include: work-related eventualities coverage. This provision covers healthy assistance, rehabilitation and occupational retraining, as well as the management of injured workers' economic and social benefits, among many other types of coverage.

In order to offer these services, Ibermutuamur employs 2,000 people in almost 100 locations nationwide. Because employees work with highly sensitive health and economic data,

Ibermutuamur considers security to be a top priority. “We strive towards having impenetrable security measures,” explains María de la Peña, Head of Management Applied Technology.

### Security and productivity go hand-in-hand

Security, however, must not be at odds with business functionality. Moreover, Ibermutuamur has found the response to its innovation needs

“Thanks to Cisco’s security technology, 29 million malicious emails have been stopped in the last year, including ransomware attacks, phishing attacks, and others.”

### María de la Peña

Head of Management Applied Technology, Ibermutuamur

in the architectural approach offered by Cisco as essential to its business. The mutual company embraced the idea of adopting the Cisco Architectural Approach by installing efficient security architecture, which is open and easily managed.

The security architecture from Cisco allows Ibermutuamur to ensure the security of this information while simultaneously maintaining employees' productivity, whose activity is not interrupted due to security incidents.

In addition, Ibermutuamur has a BYOD (Bring Your Own Device) policy allowing its employees to choose their preferred device for work. Since there is a significant number of mobile workers who can access information from anywhere on any device, a secure network is essential. "Providing a nimble cybersecurity infrastructure allows to maintain a high security and usability level, regardless the device or the user," according to de la Peña.

Likewise, the implementation of these Cisco technologies provides several benefits. One of them is the "increase on the security levels in the management of sensitive information and personal data, moreover the compliance of legal requirements, such as the Ley de Protección de Datos de Carácter Personal (LOPD, law for the protection of data)," says de la Peña.

Additionally, the company can respond to increased malware attacks, such as ransomware. With these control measures, the possibility of

sensitive business information being stolen is avoided, whether at user workstations or in file share environments.

### **A secure exchange of information**

Thanks to the implementation of the security architecture provided by Cisco, Ibermutuamur employees can carry out their duties and communicate securely. The Cisco security technologies fill every relevant aspect of the new protection strategies: e-mail, web browser and web data transmission, offering a comprehensive solution. "The implementation of the Cisco technology enables this exchange to be in optimal security conditions," states de la Peña.

Although this officer considers quantifying the economic cost of every case to be impossible, she becomes states that "any avoided incident could itself justified the use of advanced protection systems."

### *For More Information*

To learn more information about Cisco security products, go here: [cisco.com/go/security](https://cisco.com/go/security)

## Product list

- [Cisco Firepower® Management Center \(FMC\)](#)
- [Cisco ASA with Firepower Services](#)
- [Cisco Email Security Appliance \(ESA\)](#)
- [Cisco Web Security Appliance \(WSA\)](#)
- [Cisco Cognitive Threat Analytics \(CTA\)](#)
- [Cisco Identity Services Engine \(ISE\)](#)