

Cisco Connected World International Mobile Security Study



Organizations across the globe are looking for the best way to provide workers with secure “anytime, anywhere, any device” network access. To help IT administrators and the businesses they serve better understand the attitudes and experiences of mobile users in the enterprise with special attention to security, we conducted a survey of more than 4600 end users across 10 countries.

High Expectations



90% of end users say it is important to have similar access and experience on both company and personal devices.

Blurred Lines

Over half of the end users said company devices should be for both work and play.



Key Finding: Using personal devices at work has become common and there is an expectation to have a similar experience across all devices.

Remote Working

A privilege or right?



consider it a privilege, though most end users in China and India believe it is a right.

Not-So-Seamless Access



50% have remote access but cite frustration such as access to information is restricted.



60% when remote they borrow someone else's wireless connection at least sometimes.

(Of note: **50%** from India report borrowing other's connection all the time.)



Key Finding: More than half of end users report that they have the ability to connect seamlessly to their corporate network from any location and at any time.

Risk Behavior?



engage in some form of risky technology behavior on a device for work activities.



1 in 4 say they take more risk with company-issued devices.



Key Finding: The belief that “IT will support me if something goes wrong” is the top reason for end users engaging in bolder Internet use on company-issued devices.

1 in 3 experience malicious downloads on their device (company or personal).



Data Protection



download sensitive corporate data on their personal device at least “sometimes.”



in India download data more frequently, reporting “all the time.”

(Rationale: “needed the information wherever I go—whether it's secure or not.”)

Read the [white paper](#) for more research highlights and considerations for Enterprise IT.

Learn more about how [Cisco Secure Access Solution](#) can help connect users and devices securely.