Secure Mobility

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Complete Your Online Session Evaluation

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www.cisco.at/expo2008/feedback

The first 100 to complete the survey will receive a copy of Don Tapscott’s book “Wikinomics”.

We very much appreciate and value your feedback, many thanks!
Business in Motion

Agile business for competitive advantage

Increasing User Mobility

Expanded Business Ecosystem

Mobilizing Business Applications

Evolving to the Mobile Business

Proliferation of Mobile Devices
Business Mobility Requirements Differ from Consumer Mobility

Secure, manage and audit **device**
usage/policies/access

Integrate multiple **networks** from personal to private to public

Enable **applications** to securely access information across multiple networks

Enforce role-aware **user** experience irrespective of connection

Anytime, Anywhere over Any Network: Not exactly…. rather Right Application, Right User, Right Policies
Unified Secure Access

- True IPsec
- SSL
- DTLS
- Clientless SSL
- Mobile

Authentication Encryption Enforcement
Cisco Security on iPhone

- Cisco VPN technology
- Integrated in iPhone
- Secure intranet access
- Critical applications
- Cisco ASA and PIX
For End-Users, Seamless Access Anywhere
Personalized application and resource access

- **Personalized homepage**
  - Localizable, RSS feeds, personal bookmarks, etc.

- **Delivers web-based and traditional applications**
  - Sophisticated web and other applications delivered seamlessly to the browser
  - SAML Single Sign-On (SSO) – verified with RSA Access Manager

- **Intuitive user experience**
  - Drag and Drop file access and webified file transport

- **Delivers key applications beyond the browser**
  - Smart Tunnels deliver more applications without admin privileges
For End-Users, Access for All Applications
Cisco AnyConnect VPN Client for secure remote productivity

- Extends the in-office experience
  LAN-like full-network access, supports latency sensitive apps like voice (via DTLS transport)

- Access across platforms
  Windows 2K / XP (x86/x64) / Vista (x86/x64)
  Mac OS X 10.4 & 10.5, Linux Intel
  Windows Mobile 5 Pocket PC Edition (Coming soon)

- Always up to date
  Remotely installable and configurable to minimize user demands

- No-hassle Connections
  No reboots required
  Stand-alone, Web Launch, Portal Connection
  Start Before Login (2K/XP)
  MSI – Windows Pre-installation package
For End-Users, Access for All Applications
Datagram Transport Layer Security (DTLS)

- **Limitations of TLS (HTTPS/SSL) with SSL VPN tunnels**
  - TLS is used to tunnel TCP/IP over TCP/443
  - TCP requires retransmission of lost packets
  - Both application and TLS wind up retransmitting when packet loss is detected.

- **DTLS solves the TCP over TCP problem**
  - DTLS replaces underlying transport TCP/443 with UDP/443
  - DTLS uses TLS to negotiate and establish DTLS connection (control messages and key exchange)
  - Datagrams only are transmitted over DTLS

- **Other benefits**
  - Low latency for real time applications
  - DTLS is optional and will automatically fallback to TLS (HTTPS)
Unique Security Challenges on the Endpoint

SSL VPN Brings New Points of Attack

Before SSL VPN Session
- Who owns the endpoint?
- Endpoint security posture: AV, personal firewall?
- Is malware running?

During SSL VPN Session
- Is session data protected?
- Are typed passwords protected?
- Has malware launched?

Post SSL VPN Session
- Browser cached intranet web pages?
- Browser stored passwords?
- Downloaded files left behind?
Cisco Secure Desktop (Secure Vault)

How it Works

Step One: A user on the road connects with the concentrator and the Cisco Secure Desktop is pushed down to the endpoint automatically.

Step Two: An encrypted sandbox or hard drive partition is created for the user to work in.

Step Three: The user logs in.

Step Four: At Logout the Virtual Desktop that the user has been working in is eradicated and the user is notified.

Note: CSD download and eradication is seamless to the user. If the user forgets to terminate the session auto-timeout will close the session and erase session information.
Comprehensive EndPoint Security

- Cisco Secure Desktop (CSD) now supports checking for hundreds of pre-defined products, updated frequently
  - Anti-virus, anti-spyware, personal firewall, and more
- Administrators can define custom checks including running processes
- Posture policy presented visually to simplify configuration and troubleshooting (Pre-login sequence and Dynamic Access Policies)
- Cisco Secure Desktop consists of four features:
  - Host Scan (Windows)
  - Advanced Endpoint Assessment provides remediation and periodic rechecking capabilities (licensed option)
  - Secure Vault (Windows 2K/XP)
  - Cache Cleaner (Windows, Mac OS X, and Linux)
Cisco Secure Desktop
Pre-login Decision Tree

- Supported Checks
  - Registry check
  - File check
  - Certificate check
  - Windows version check
  - IP address check

- Leaf Nodes
  - Login denied
  - Location
  - Subsequence

- Visual policy simplifies administrative configuration
Comprehensive EndPoint Security
Dynamic Access Policies (DAP)

The Dynamic Access Policy (DAP) is defined as a collection of access control attributes associated with a specific tunnel or session.

The DAP is dynamically generated by selecting and/or aggregating attributes from one or more DAP records.

The DAP records are selected based on the endpoint security information of the remote device and/or the AAA authorization information of the authenticated user.

DAP will be generated and then applied to the user’s tunnel or session.
Cisco SSL VPN Summary
Simple and Secure Access from Anywhere

- Broad access from anywhere
- User-friendly interfaces
- World-class security
- Flexible, controlled access options
- Intuitive management
- Fully integrated with the Cisco Self-Defending Network

www.cisco.com/go/sslvpn
Secure Guest Access
The Enterprise Hotspot

Enterprises are the most important hotspot destination for business partners in a connected world.

- Provide network access to visitors
- Presents a professional and secure access to visitors
- Enable improved productivity from vendors and contractors
- Strengthen collaboration between employees and partners

Provide Guest Access in a seamless, secure manner
Guest Access Considerations

Ease of use
- Provisioning of user accounts
- Receptionist, help desk, any user

Integration with network infrastructure
- Reduce infrastructure upgrades
- Avoid parallel network infrastructure

Auditing and accountability
- Know who is doing what
- Know who created which account

Cost
- Cost of implementation
- Cost of ongoing management
Delivering Guest Access

Cisco NAC Guest Server *Unites* guest access functions

- **Account Creation**
- **Audit & Reporting**
- **Network Access**

Please enter username:
Four Key Components of Guest Access

**SPONSOR**
The internal user who wants to be able to provide internet access to their guest.

**NAC GUEST SERVER**
Enables sponsor to create guest account; audits; provisions account on network enforcement device.

**NETWORK ENFORCEMENT DEVICE**
Web re-direction, authentication and provides access. Wireless LAN Controller or NAC Appliance.

**GUEST**
The visitor who needs network access (usually internet only, but could be more).
Managing the Guest User Lifecycle

PROVISIONING

- SMS Email
- Print-out

NOTIFICATION

MANAGEMENT

- Create a Guest User Account
- Edit Guest User Account end time
- Suspend Guest User Accounts
- View Active Guest User Accounts
- Report on Guest User accounts

REPORTING
Provisioning

- Who should create user accounts?
  - Receptionist/Lobby Ambassador
  - IT Security Managers
  - Anyone

- NAC Guest Server lets you choose based upon your security policy

- Allowing anyone to create accounts provides increased usage and will be just as secure

- Reduced Cost
- Full Audit Trail
- Speed of access
- Ease of use
Summary

- Providing Guest Access brings increased Collaboration, Productivity, and Cost Savings.
- Security is paramount requiring Accountability and Audit.
- Cisco NAC Guest Server integrates Guest Access with Ease of Provisioning, Network Integration, and Audit and Reporting.
- Unifies guest access across Cisco NAC Appliance and Cisco Wireless LAN Controllers.
Cisco Secure Services
Client 5.1
Network Architecture

Extensive 802.1X authentication and encryption (EAP, WPA2, etc.) prevents unauthorized users from accessing the network.
Introducing Cisco Secure Services Client
Secure and Managed Connectivity to Wired and Wireless Networks

- **Client Services:**
  Mobility, Security, Management, Identity & Cisco Compatible Extensions

- **Key Features:**
  802.1X authentication for wired and wireless devices
  Broad support for encryption and authentication standards

- **Target Customers:**
  Enterprises with wired and wireless devices
Single Client for Uniform Security & Services

- Cisco Solution Support:
  - Network Admission Control
  - Cisco Secure ACS
  - Identity Based Network Security
  - Cisco Unified Wireless Network

Cisco Secure Services Client

Features
- Unified wired and wireless client
- Support for industry standards
- Endpoint integrity
- Single sign-on capable
- Enabling of group policies
- Administrative control

Benefits
- Reduces client software
- Simple, secure device connectivity
- Minimizes chances of network compromise from infected devices
- Reduces complexity
- Restricts unauthorized network access
- Centralized provisioning
Drivers for Cisco Secure Services Client

<table>
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<th>What End Users want</th>
<th>Balancing the Needs of End Users and IT Administrators</th>
<th>What IT Administrators need</th>
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<tbody>
<tr>
<td>Intuitive - Easy to configure &amp; use</td>
<td>Adhere to enterprise security policies</td>
<td>No user tampering - No override</td>
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<td>Immediate access to network without intervention</td>
<td>Easy to Manage – Easy to Deploy</td>
<td>No Wireless When Wired</td>
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<td>Connectivity at office, home and public hotspots</td>
<td>Status at a glance</td>
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<td>Manage from the tray icon</td>
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Simple User Interface

- Most user interaction done from the tray icon
- Users manage home and roam profiles - IT manages office profile
- Users are unable to override the office profile
  - All deployed profiles are locked
  - 802.1X profiles are deployed and not configurable by the user
- Two Click Connect to an open beaconing access point - Eliminates the need for the insecure and cumbersome "ANY" SSID
Campus Settings

- Moving from building to building
  - Walking outside
  - Enclosed walkways
  - Driving

- Laptop – Fully powered, suspended or hibernating

- Goal - Resume connection without having to re-enter credentials but do not keep sessions overnight
No Wireless When Wired

- Prefer wired when in automatic mode
- Override with manual mode
- One connection at a time
Home / Open Hotspot

- Automate the user experience – set it up once
- Automatically connect to the SSID (open, WPA-Personal, etc.)
- Prompt for VPN credentials and connect without requiring the user to open the VPN Client
- Remember the VPN credential until logout