

Performance Rankings and Tools

Worldwide Learning Partner Organization Program



Performance Rankings

As a way to allow Cisco, its customers and its partners to identify Learning Partner performance in a geographic area or in a technology, Cisco may publish and make publicly available the Learning Partners' ranking, CCSI rankings and customer satisfaction grades for both Learning Partners and CCSIs. As a condition of participation in the Learning Partner Program, the Learning Partner acknowledges and agrees to the disclosure of this information.

Tools

Partner Locator

The [Partner Locator](#) found on Cisco.com (Cisco's external website) is available to all Learning Partners. This service provides the Learning Partner with the opportunity to connect with other Cisco Learning Partners, Channel Partners and customers who are interested in complementary services.

Cisco Learning Locator

Customers searching for a Cisco Authorized learning offering have the [Cisco Learning Locator \(CLL\)](#) available for their use. Depending on the information entered into the system by the Learning Partner in the [Learning Partner Management System](#), the Learning Partner's course

details will be displayed to the potential student, giving the student the ability to link directly to the selected Learning Partner's website for online registration, e-commerce, or contact through the URL or email alias provided. The Learning Partner is responsible for notifying Cisco via the CLL on Cisco.com of any changes to its training course offerings* and schedules as soon as possible. The Learning Partner must use the CLL for the posting of its public offerings* authorized under this Agreement.

* Offerings are the collective Authorized Training Courses made available for sale by a Learning Partner under the Learning Partner Program.



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