

## Frequently Asked Questions: New Prices for Cisco Certification Exams

- Q. **What are the new prices for Cisco certification exams?**  
 A. Cisco has announced new prices for the following certification exams, effective September 7, 2007. All prices are shown in U.S. dollars:

Cisco Certification Exam	Price	Countries
CCIE Written Exam	\$315	Worldwide
CCIE Lab Exam	\$1400	Worldwide
ICND 1 and ICND 2 Exams*	\$125	Worldwide
CCNA Composite (640-801 & 640-802)	\$150	United States, Canada, Puerto Rico
	\$175	Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Italy, Luxembourg, Netherlands, Norway, Sweden, Switzerland, United Kingdom
CCNP and CCDP Composite	\$225	United States, Canada, Puerto Rico
	\$250	Switzerland

**Table 1. Price changes for Cisco certification exam fees, effective September 7, 2007.**

\*The ICND 1 and ICND 2 exams replace the Introduction to Cisco Networking Technologies (INTRO) and Interconnecting Cisco Networking Devices (ICND) exams, which will be retired November 6, 2007.

For more information, a complete list of Pearson VUE customer service phone numbers is available at [www.pearsonvue.com/cisco/contact/](http://www.pearsonvue.com/cisco/contact/).

- Q. **How will these price changes affect Cisco Networking Academy students?**  
 A. Cisco will increase the discount voucher rate for Networking Academy students in the targeted countries to offset the price increase for the following exams:
- o CCNA Composite 640-801 and 640-802

Cisco will not provide discount vouchers for the CCNP, CCDP, or CCIE exams.

- Q. **Will Networking Academy students have access to the retired versions of the INTRO (640-821), ICND (640-811), and CCNA (640-801) exams after November 6, 2007?**  
 A. Networking Academy students will be able to access the retired versions of the exams for a minimum of one year beyond the November 6, 2007 retirement date. Students can register for the exams using an extension voucher that academies can request from the global Support Desk.
- Q. **If my discount voucher was issued prior to September 7, 2007 will I receive the appropriate discount?**  
 A. Yes, Cisco and VUE will work together to ensure that you receive the appropriate discount. For more information, a complete list of Pearson VUE customer service phone numbers is available at [www.pearsonvue.com/cisco/contact/](http://www.pearsonvue.com/cisco/contact/).

Q. **Will the price of the older versions of the exams including INTRO (640-821), ICND (640-811), and CCNA (640-801) increase?**

A. Only the old version of the CCNA Composite (640-801) is slated for a price increase.

Q. **What are the reasons for the price increases?**

A. The modest price increases for selected certification exams reflect the market value of Cisco certifications, provide greater pricing consistency worldwide, and enable Cisco to improve the certification program.

Examples of improvements include new certifications, more frequent updates to certification exams, increased exam localization, improved exam security, and enhanced online services and program scalability.

All of these changes reflect Cisco's continuing commitment to provide greater value to its customers and partners through the certification programs.

Q. **When will the price changes go into effect?**

A. The new prices will be effective as of September 7, 2007.

Q. **How can I determine the local currency price for exams?**

A. All prices cited are in U.S. dollars. For details about local currency pricing in the country where you will take an exam, contact Cisco's authorized test delivery partner, [Pearson VUE](#).

Q. **Will I still be able to use a voucher to pay for an exam?**

A. Yes, you can continue to apply eligible vouchers to exam fees, subject to the specific terms, conditions, and expiration date of each voucher. For detailed information about voucher use, see the [Certification FAQ](#).

Q. **How often does Cisco change exam prices?**

A. Cisco changes exam prices only when warranted by program offerings and market conditions. In most cases, the fees for exams included in the September 7, 2007 price change have not increased since 1999.

Q. **Does Cisco plan to increase prices for any other certification exams?**

A. Cisco does not anticipate any other price increases for certification exams at this time. Future price changes will be communicated to Cisco certification partners and posted on Cisco.com.



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