Continuous, Self-Directed Learning and Development

Technology never sleeps, and your IT staff needs to be able to solve problems around the clock. TKL empowers users with access to collective knowledge from Cisco architects and engineers that is accessible anywhere, anytime, and with any device.

What is TKL?

The Cisco® Technical Knowledge Library (TKL) is an annual subscription service that gives your IT staff unlimited access to proprietary content for Cisco solutions and technologies 24 hours a day, 7 days a week. TKL from Cisco Advanced Services offers a wealth of knowledge from any location with open Internet connectivity. Simply register to start using TKL on the Cisco.com platform or use the Cisco TKL and Cisco TKL Viewer apps for iOS and Android mobile devices.

TKL Includes

- High-level & low-level design examples
- Deployment & Implementation guides
- Test procedures & acceptance criteria
- Infrastructure readiness & deployment checklists
- Technical tips
- TKL Vault
- Videos on Demand (downloadable)
- Cisco Press books in digital format
- Technical presentations
- Security alerts based on security feeds
- Learning Center with select courses, test preparation, and certification
- Technical, Team in Training (TnT), and Deep Dive webinar events delivered by Cisco Experts

Ready, Better, and Smarter

TKL empowers your staff to eliminate common errors while designing, deploying, or transitioning to new network capabilities with a variety of technology topics and resources.

You and the TKL Vault

Securely protect your files behind the Cisco firewall. TKL comes with a web file repository designed to share documents or other forms of content between your team and Cisco. This allows you to consolidate knowledge, content, or process documents that get generated alongside other Advanced Services engagements.

For more information and pricing about TKL, contact tkl-info@cisco.com.

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