

Modernizing Industrial Networks for Cybersecurity and AI



Trends in industrial networking

Growing cybersecurity urgency and AI readiness are driving OT network modernization

Leaders are accelerating IT/OT collaboration for success

Early movers are seeing significant operational and financial benefits

Extending your IT to operational environments



Campus & Branch

-  Warehouses
-  Distribution Center
-  Parking Lots
-  Airport
-  Port

-  Factories
-  Utility Substations
-  Roadways
-  Defense

-  Oil & Gas Refinery
-  Mines

Consistent Network Architecture
IOS-XE, Catalyst Center, SD-WAN Manager

Airports

Improve passenger experience

- Provide pervasive Wi-Fi connectivity
 - Reduce delays in baggage handling
-

Boost safety and security of the critical infrastructure

- Ensure safety with surveillance cameras
 - Provide access control at gates
 - Protect against cyber threats
-

Increase operational efficiency

- Reduce turn-around times for planes
- Ensure seamless communications throughout the airport



Jet Bridges



Runways



Cargo and Baggage Handling



Airport Transportation Systems

Parking lots and outdoors

Improve customer/user experience and safety

- Place digital signage for navigation
 - Use surveillance cameras and lighting for safety
 - Deploy secure Wi-Fi for customer use
-

Manage parking lot space efficiently

- Monitor available spaces with sensors and cameras
-

Secure entry/exit controls, ticketing, and payment kiosks

- Securely connect control and POS systems to the network
-

Improve staff productivity

- Provide robust connectivity to staff and equipment in harsh and outdoor non-climate-controlled conditions
- Shorten deployment cycles with make changes with ease using tools they already know and trust



Garages



Outdoor Malls



Stadium and event Centers



Outdoor Campuses

Warehouses and distribution centers

Optimize logistics operations

- Reduce costs and provide better customer experience
- Increase real-time process visibility
- Improve shelf utilization and inventory management

Improve staff safety, connectivity, and productivity

- Automate fulfillment operations
- Provide reliable connectivity for fixed and mobile devices with ruggedized network equipment

Comply with regulatory and sustainability requirements

- Reduce power requirements
- Monitor environmental conditions for safe storage

Ensure uninterrupted operations and prevent theft

- Maintain accurate inventory counts with greater visibility
- Connect security systems like surveillance cameras, badge readers, etc.
- Prevent, detect, and remediate cybersecurity breaches



Sorters



Forklifts, AGVs and embedded scales



Handheld scanners and tablets



Conveyor belts

AI and software are revolutionizing industries



Machine vision



More cameras need more PoE options (4PPoE)
More bandwidth (10G)
New form factor required



Autonomous vehicles and Tele remote operations



Pervasive WiFi and industrial wireless infrastructure



Software Defined Automation



Unified fabric from plant floor to data center -> Use virtualization to co-locate HW and SW
Need for frame preemption



AI robotics and cobots



Disaggregate robots HW/SW
Leverage AI to program robot
Move CPU/GPU workload to DC for elasticity and scale
Need for low latency



Industrial data collection



Need for standardization and automation of manufacturing infrastructure
Data collection at scale

Cisco sees the network as the key to unlock software-driven industrial automation and industrial AI

Virtualized control/AI
in the data center



VIRTUAL ROBOT
CONTROLLER



VIRTUAL
PLC/RTU



VIRTUAL COMPUTE

Nervous system
is the network

Network

Physical components
in the field



ROBOTS, VEHICLES



FIELD ASSETS



SENSORS

This requires a new
architecture for
industrial networks



Cisco's Industrial IoT network architecture

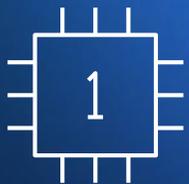
Operational simplicity
powered by AI



Security
fused into the network



Scalable devices
ready for AI



Operational simplicity powered by AI



Data center



On premises edge



AI increasing demand for local processing and networking

25%

2027

75%

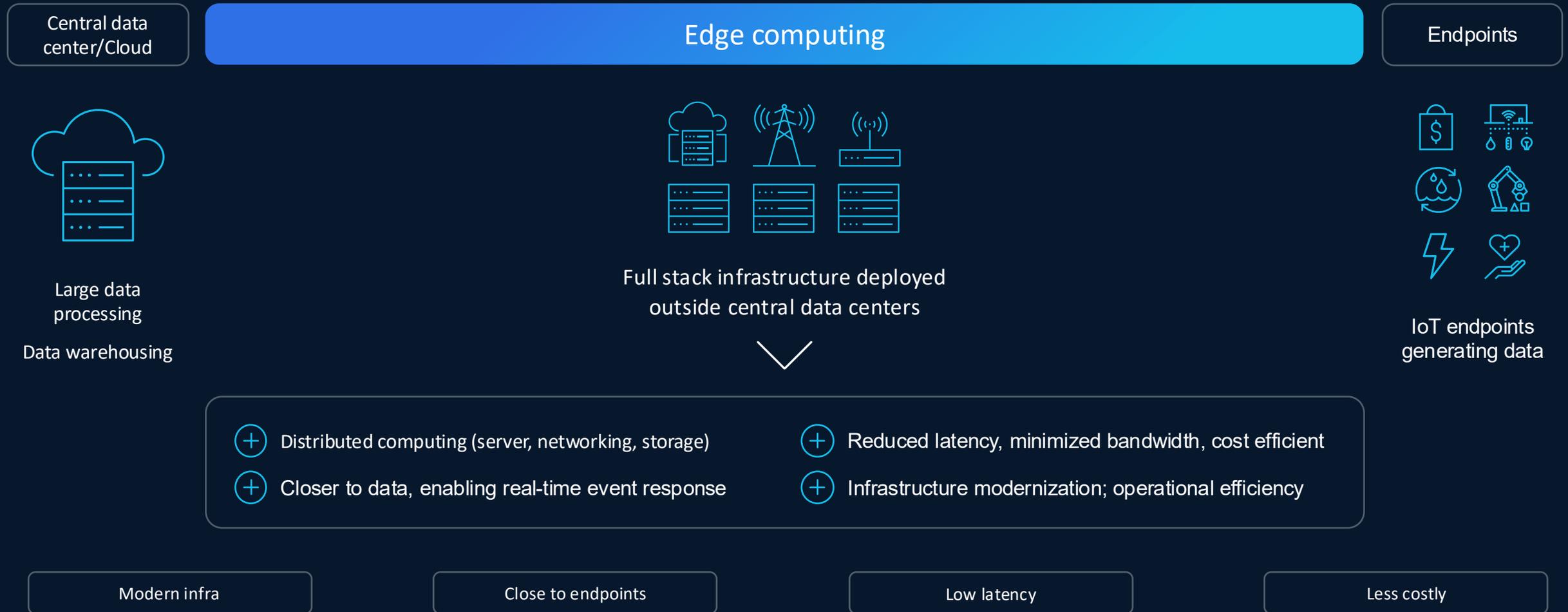
DATA PROCESSING

90%

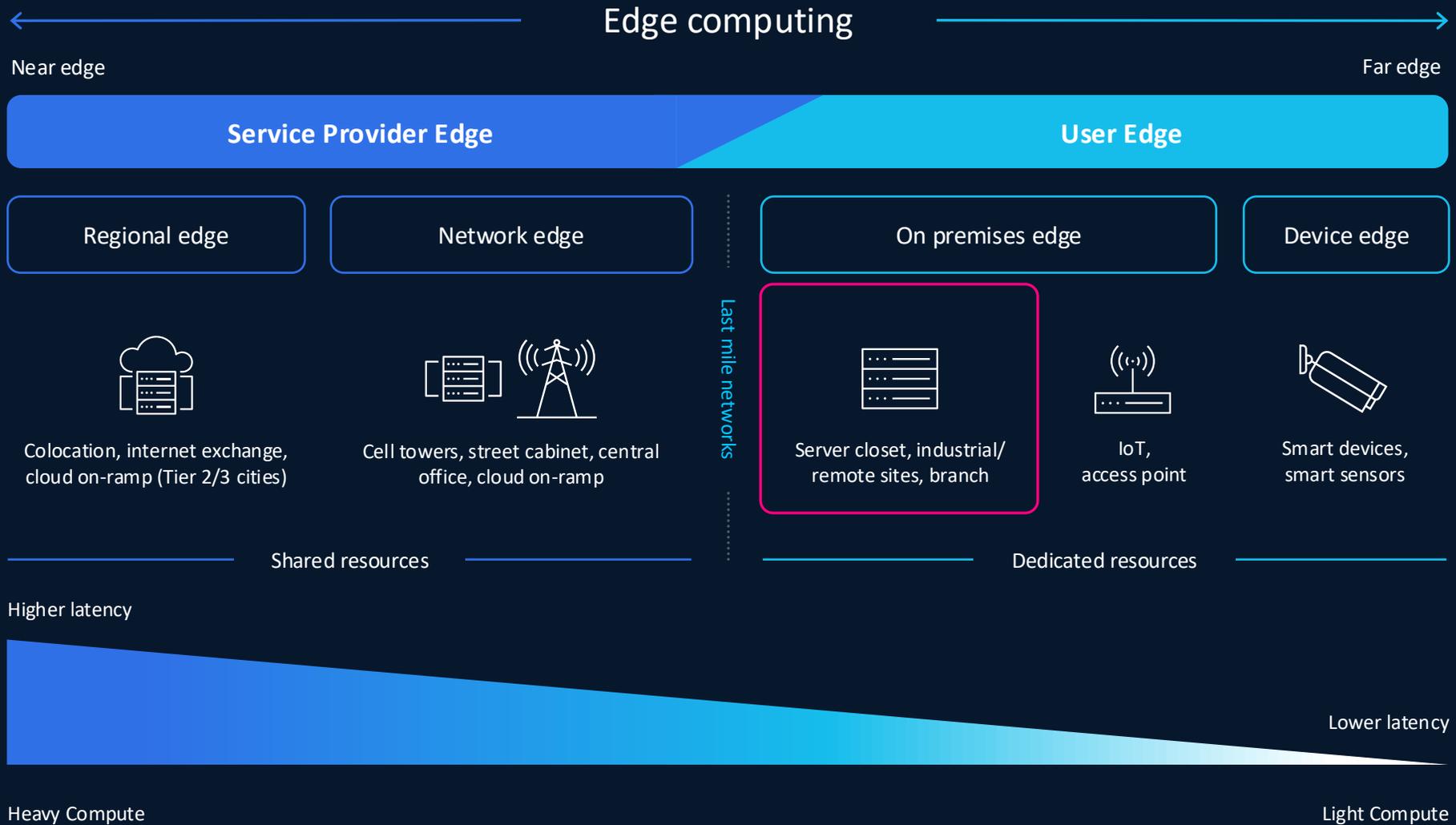
2021

10%

Defining the AI Edge



The edge computing spectrum



Industry use cases are accelerating the need for AI inferencing and compute at the enterprise edge

Industry-specific use cases and requirements are being evaluated



Retail

Drive thru optimization



Financial

Financial crime/fraud detection



Manufacturing

Asset visibility and control



Healthcare

Augmented diagnosis system

Accelerating the need for AI inference and applications at the edge



Data sovereignty

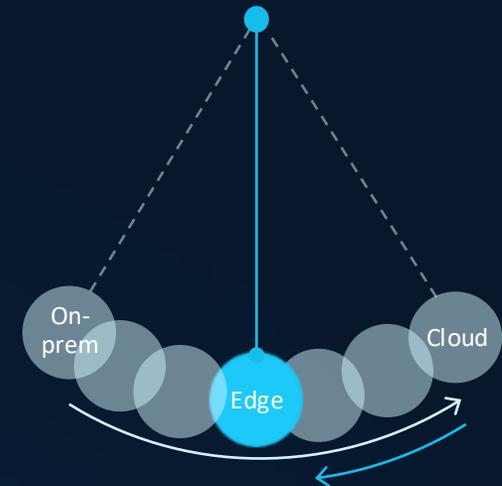


Latency considerations



Bandwidth constraints

Creating a paradigm shift from the centralized cloud model to Edge AI



Optimized for being closer to use case

Rockwell Automation for Unified Edge



The Future of Autonomous Operations

World's largest pure-play industrial automation and digital transformation company creating the future of industrial operations.



- Global leader in industrial automation and digital transformation
- Software and hardware designed for industrial environments



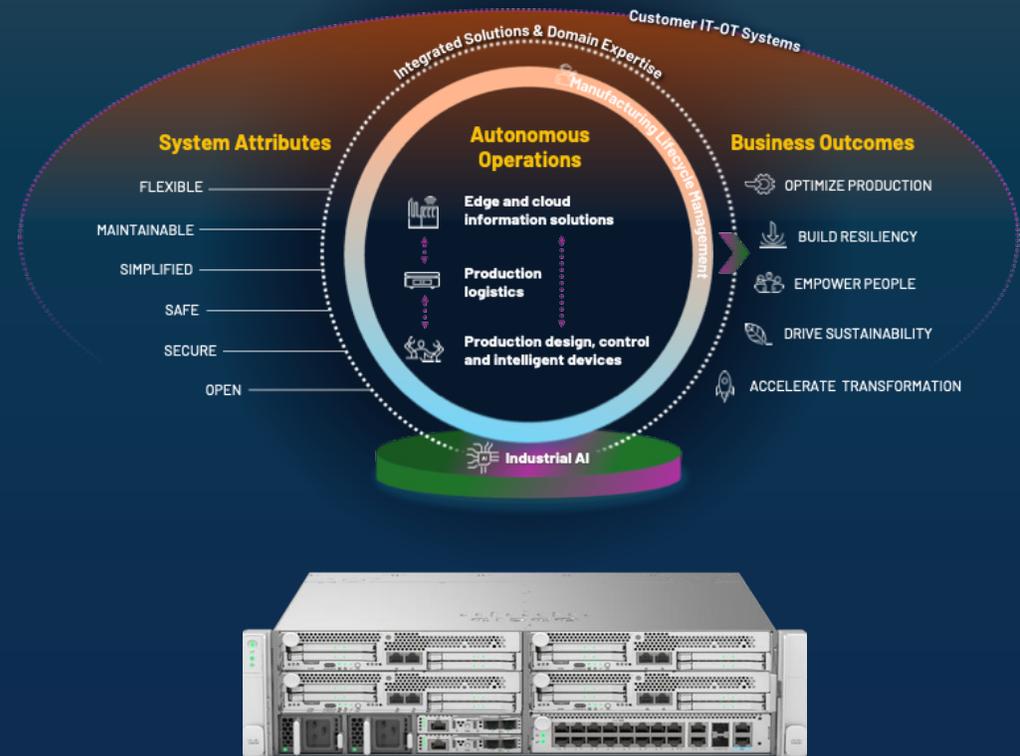
- AI for Predictive Maintenance
- AI Modelling at the Edge
- Improved Efficiency & Reduced Downtime



- Optimized for Industrial Workloads
- Full-Stack Software Defined Manufacturing
- Modular platform for real-time control

For more ISV info, contact us: computeisv@cisco.com

The Future of Industrial Operations



Our unified platform – Managing IT/OT portfolio

PLATFORM

Management

Assurance

API / Integrations

Intelligence - AgenticOps

HARDWARE



Smart
Switches



Secure
Routers

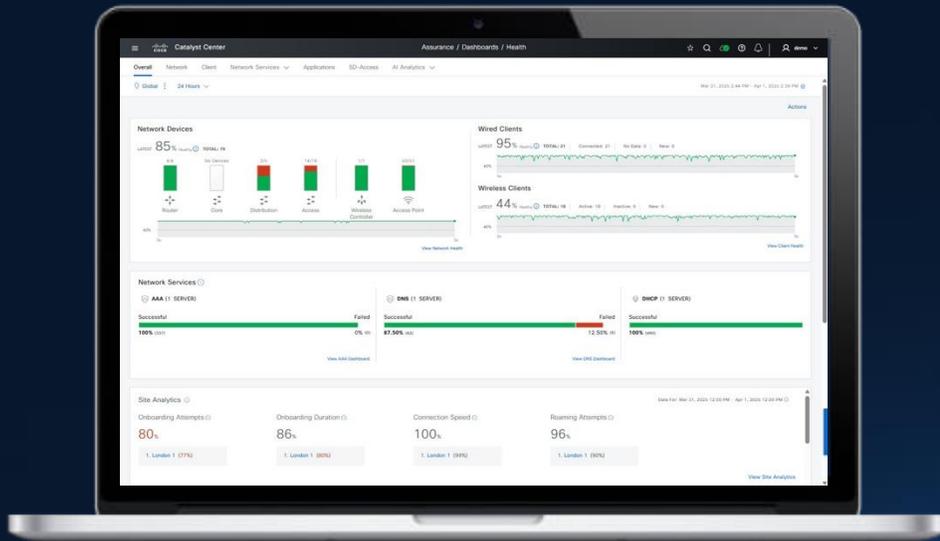


Wireless



Industrial
IoT

Unified management and security across IT and OT with Catalyst Center



Industrial Switching

Industrial Wireless

Industrial Routing



Reduce downtime



Increase efficiency



Stay compliant

What can Catalyst Center do for OT networks?



Manage networks with automation and performance assurance such as zero-touch provisioning, rapid issue detection and resolution, etc.



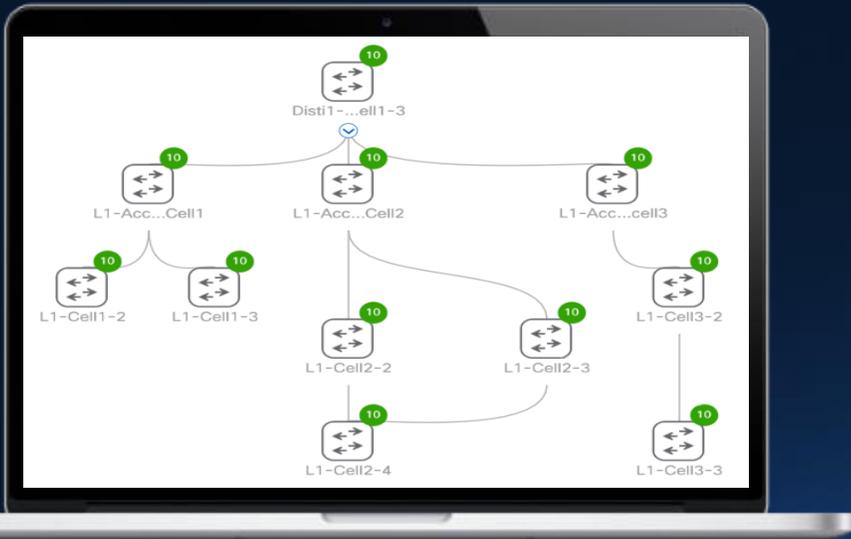
Secure operations by applying consistent macro- and micro-segmentation policies and deploy key security firmware updates efficiently.



Boost innovation by AI-driven problem identification and resolution assistance, keep the network performing optimally, and enable even further automation through APIs



Extend to non-Cisco devices by monitoring and managing many 3rd party network devices



Our unified platform - Assuring IT/OT portfolio

PLATFORM

Management

Assurance

API / Integrations

Intelligence - AgenticOps

HARDWARE



Smart
Switches



Secure
Routers



Wireless



Industrial
IoT

AVAILABLE | NOW

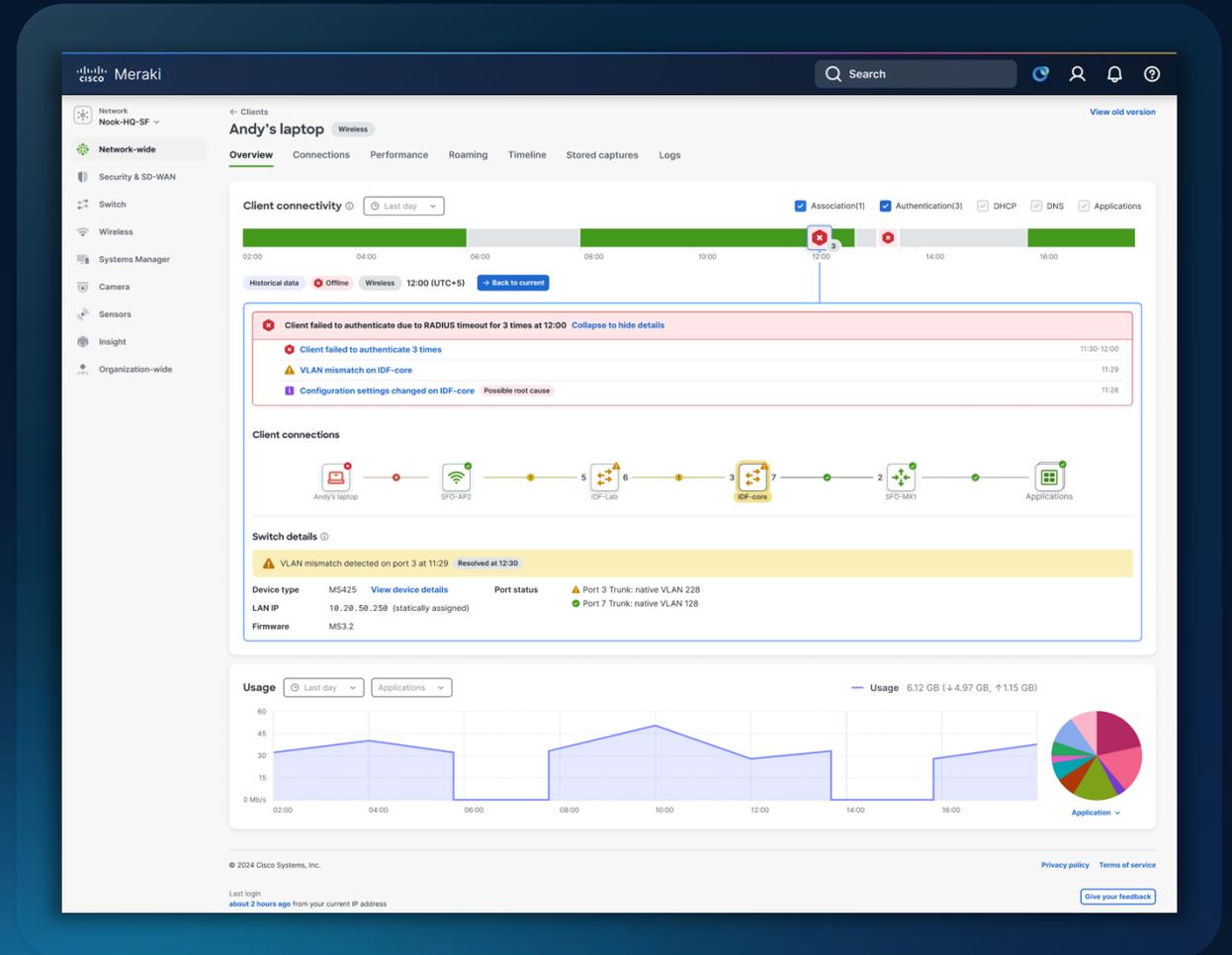
Assurance across every digital experience

Deep visibility into both owned and unowned networks

AI-powered insights surface experience-impacting issues instantly

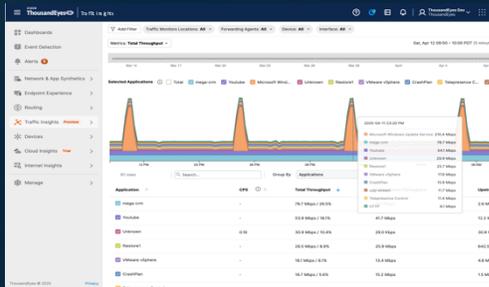
Closed-loop workflows trigger automated remediation

AI Assistant accelerates root cause analysis end-to-end



Deep visibility from campus to mobile to industrial

ThousandEyes Traffic Insights



Smarter visibility and planning for enterprise networks

GA | JUNE

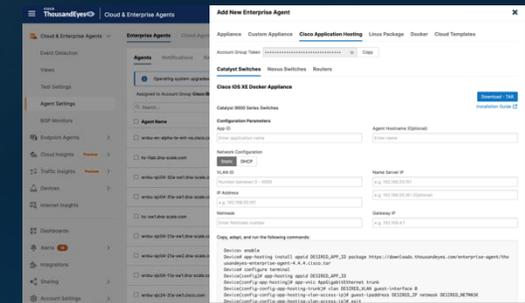
ThousandEyes Mobile endpoints



Extends Assurance to mobile endpoints

BETA | NOW

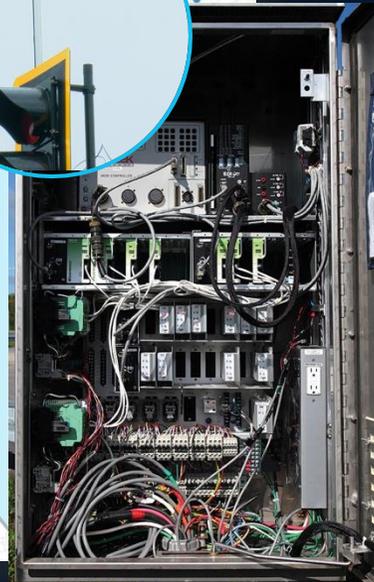
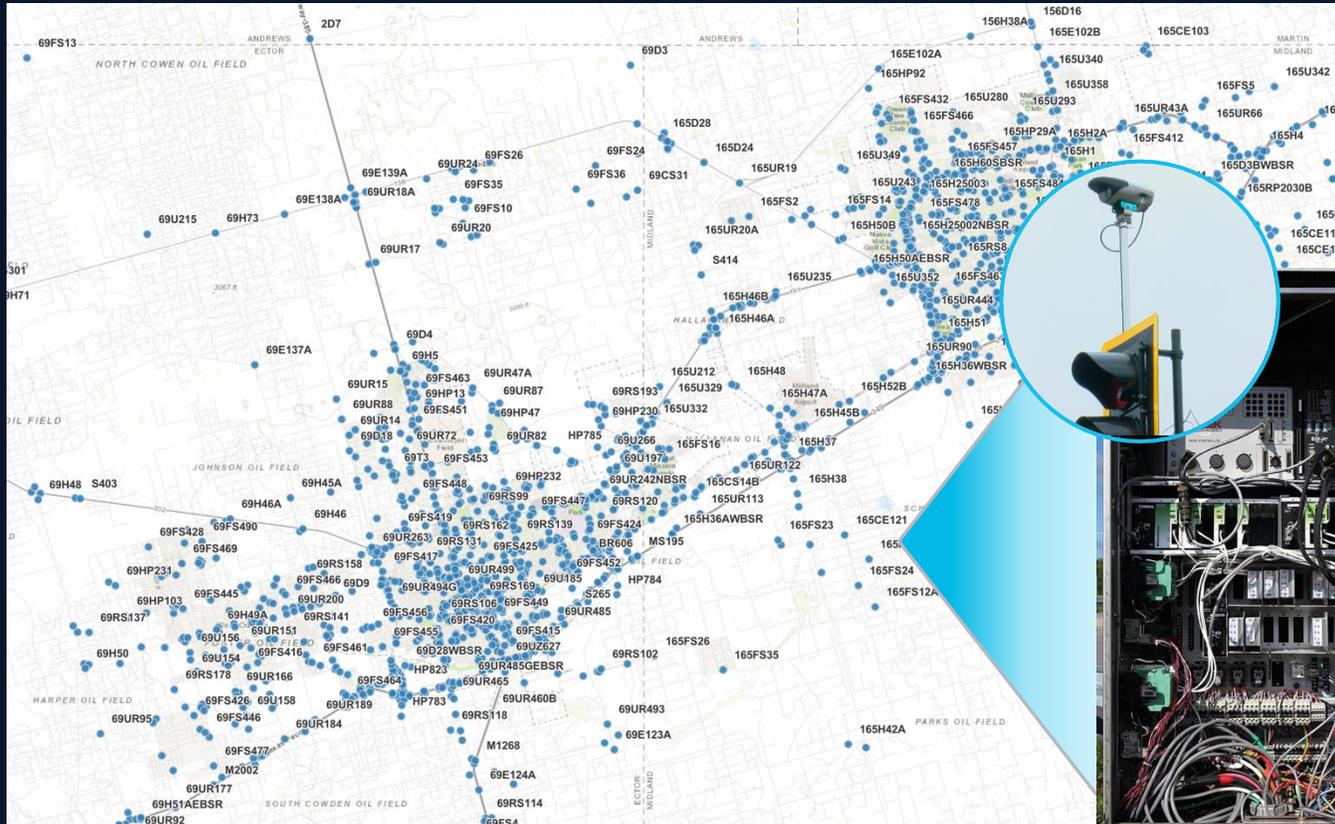
ThousandEyes Industrial Devices



Assurance for the industry's largest Industrial IoT portfolio

GA | JULY

Example: Edge-to-cloud network assurance in roadways



Traffic control
orchestration in
the cloud

Inferencing at
the Edge



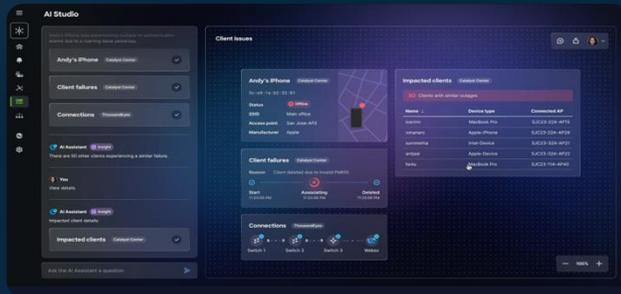
Driving the need for cybersecurity at the edge, and observability across customer owned and 3rd party networks between edge and cloud



IT/OT operations further
simplified with AgenticOps

AgenticOp lineup

ALPHA | OCTOBER



AI Canvas

Cross-domain collaborative troubleshooting

BETA | JUNE



CISCO
AI Assistant

AI Assistant

Accelerate network operations

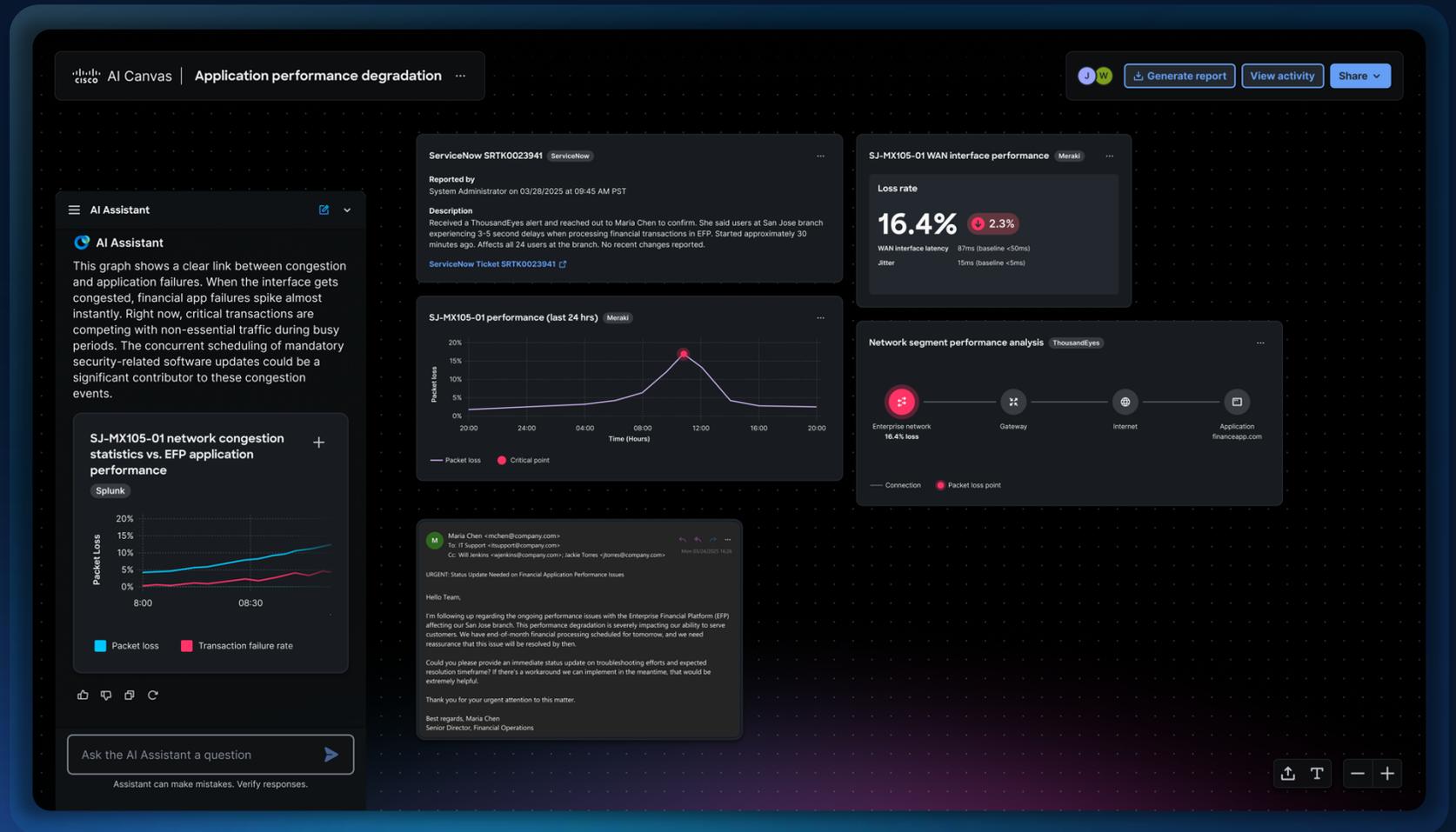
POWERED BY DEEP NETWORK MODEL

AI Canvas

Troubleshooting and execution across multiple domains

Collaboration across multiple users (NetOps, SecOps and execs)

Built on the foundation of the Deep Network Model



AI Assistant embedded in AI Canvas

Interface to ask and explore in natural language

Guides you through diagnostics, decisions, and action inside the Canvas

The screenshot displays the 'AI Canvas' interface for 'Application performance degradation'. The interface is dark-themed and contains several data panels:

- ServiceNow SRTK0023941**: A ticket summary card with fields for 'Reported by' (System Administrator on 03/28/2025 at 09:45 AM PST), 'Description' (Received a ThousandEyes alert and reached out to Maria Chen to confirm...), and 'ServiceNow Ticket SRTK0023941'.
- SJ-MX105-01 WAN interface performance**: A card showing a 'Loss rate' of 16.4% (down from 2.3%) and metrics for 'WAN interface latency' (67ms) and 'Jitter' (15ms).
- SJ-MX105-01 performance (last 24 hrs)**: A line graph showing 'Packet loss' percentage over time, with a significant spike at 12:00.
- Network segment performance analysis**: A diagram showing a flow from 'Enterprise network' (16.4% loss) through 'Gateway', 'Internet', and 'Application financeapp.com'. A 'Packet loss point' is marked at the Enterprise network segment.
- Email Thread**: A snippet of an email from Maria Chen to IT Support, discussing performance issues with the Enterprise Financial Platform (EFP) and requesting an immediate status update.
- AI Assistant**: A chat interface at the bottom left with a text input field containing 'Ask the AI Assistant a question' and a 'Send' button. Below the input, it states 'Assistant can make mistakes. Verify responses.'

At the top right, there are buttons for 'Generate report', 'View activity', and 'Share'. At the bottom right, there are navigation controls for zooming and text size.

AI Canvas

AgenticOps is powered by Deep Network Model

The most advanced networking LLM

Purpose-Built for Networking

20% more precise reasoning for troubleshooting, configuration, and automation.

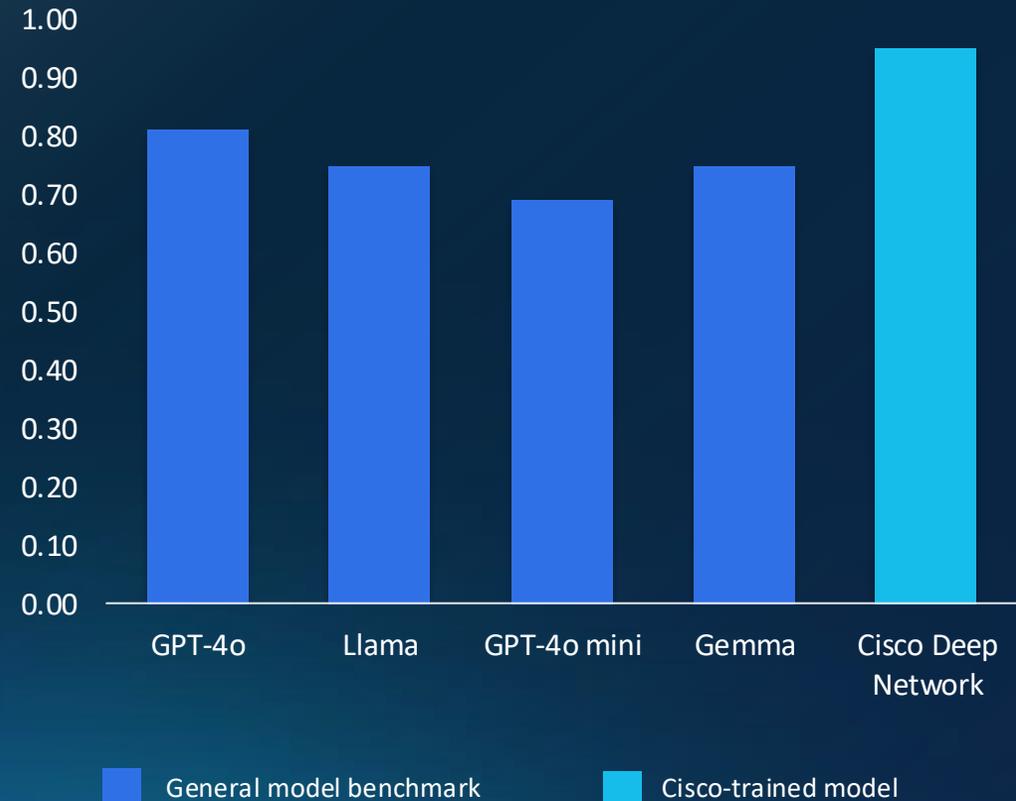
Trusted Training

Fine-tuned on 40+ years of CiscoU and CCIE-level expertise.

Continuous Learning

Evolves with live telemetry and real-world Cisco TAC and CX insights.

Outperforms general models by ~20%



Accuracy on CCIE-style MCQs (590-question benchmark, May 2025)

The background features a dark blue field with dynamic, glowing light trails in shades of blue and orange. These trails are curved and layered, creating a sense of motion and depth. A dark blue rectangular box is positioned on the left side of the image, containing white text.

Security fused
into the network

Building cyber-resilient, AI-ready industrial networks

Cisco Industrial Threat Defense

Cisco Industrial Threat Defense



Unified visibility across OT and IT

Insights to drive industrial security best practices and better detect threats traversing IT and OT domains



Adaptive network segmentation

Protect industrial operations by streamlining network segmentation to prevent attacks from spreading



Secure remote access

Get full control over remote access to industrial assets with a self-service ZTNA solution purpose-built for OT

Industrial security built into Cisco networking equipment to easily deploy at scale

Cyber Vision



Visibility

OT asset inventory
Communication patterns



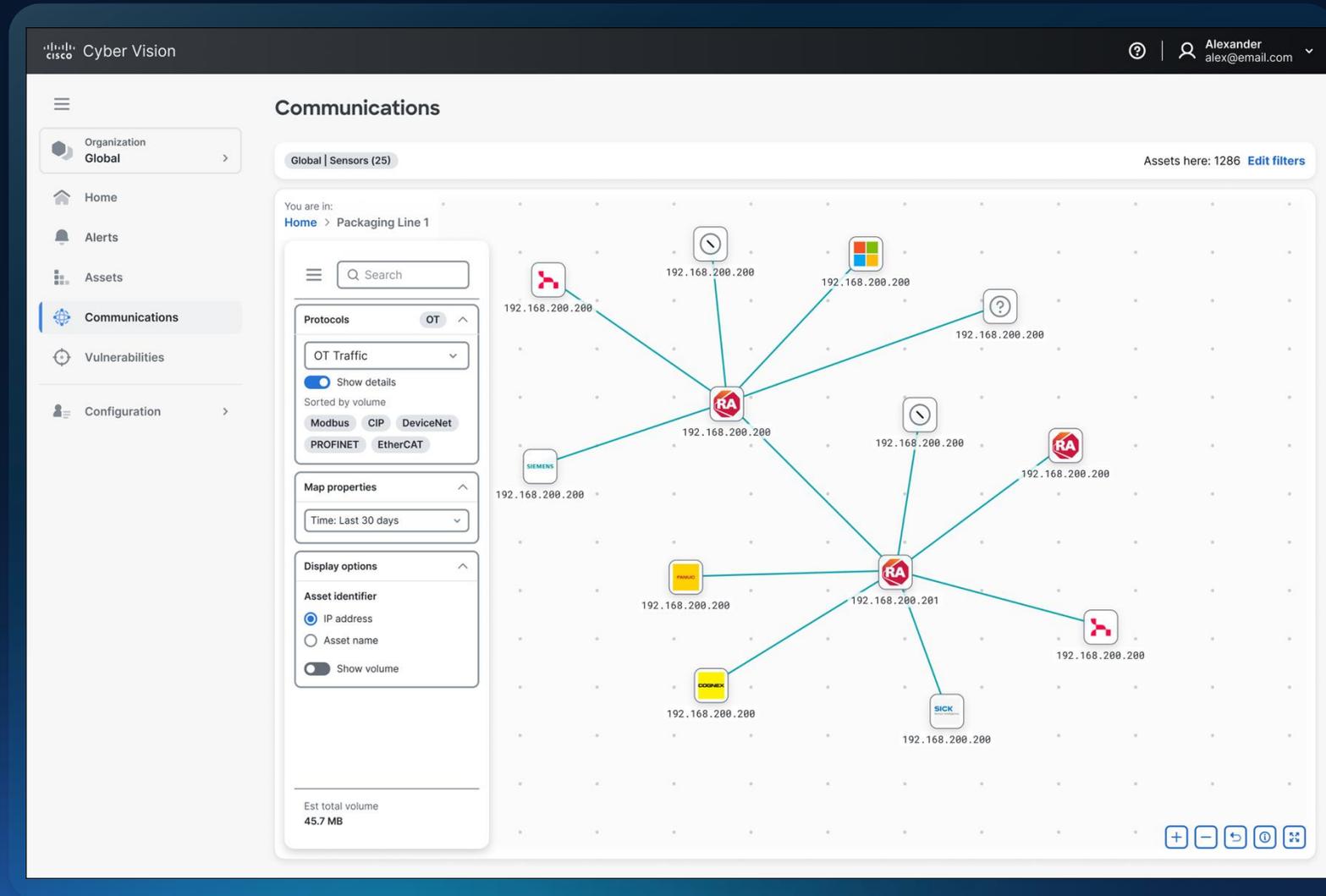
Security Posture

Device vulnerabilities
Risk scoring



Zone Segmentation

Automate segmentation below
the IDMZ to protect operations



Grouping assets to reflect industrial processes is challenging



Thousands of assets



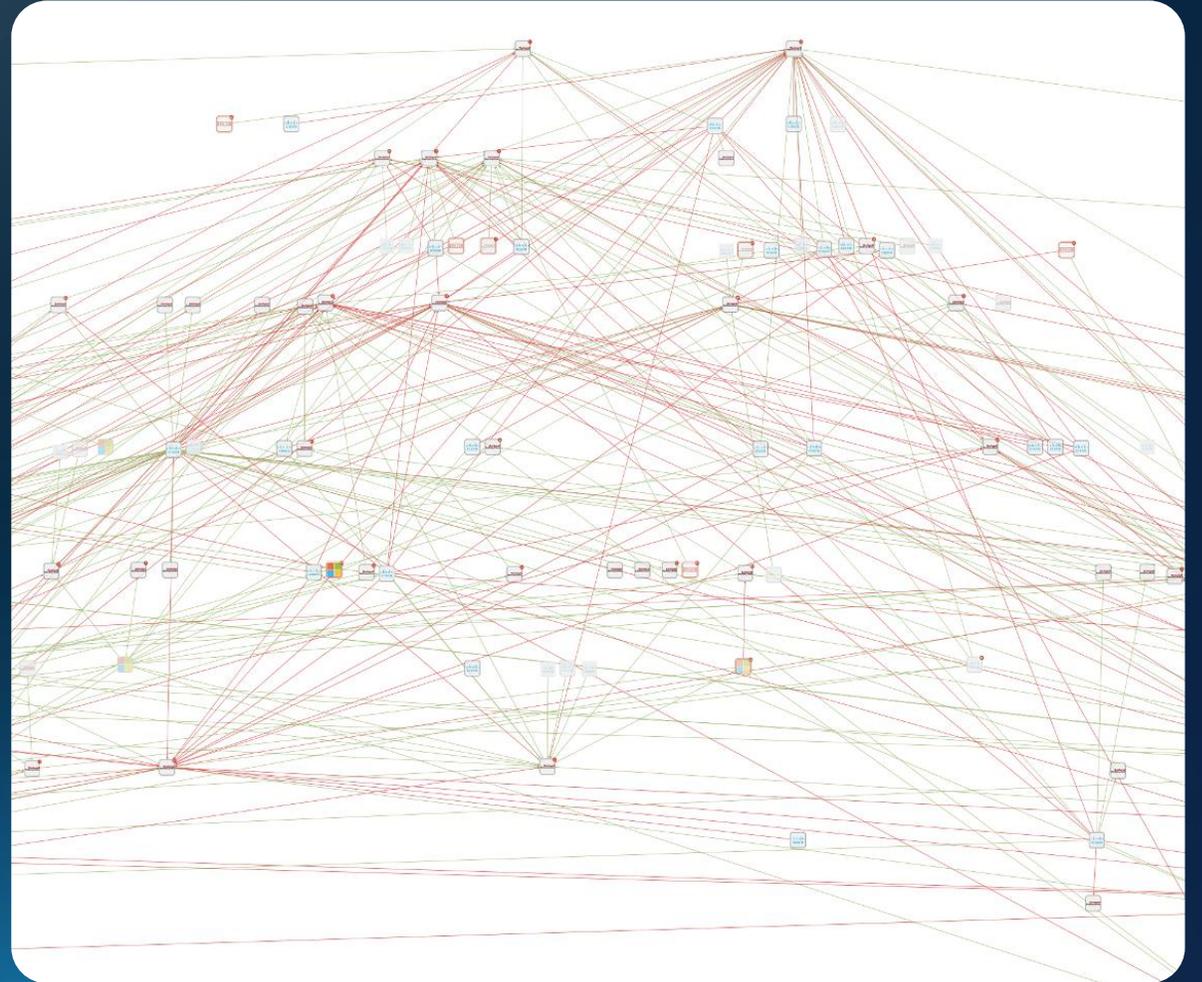
Millions of flows



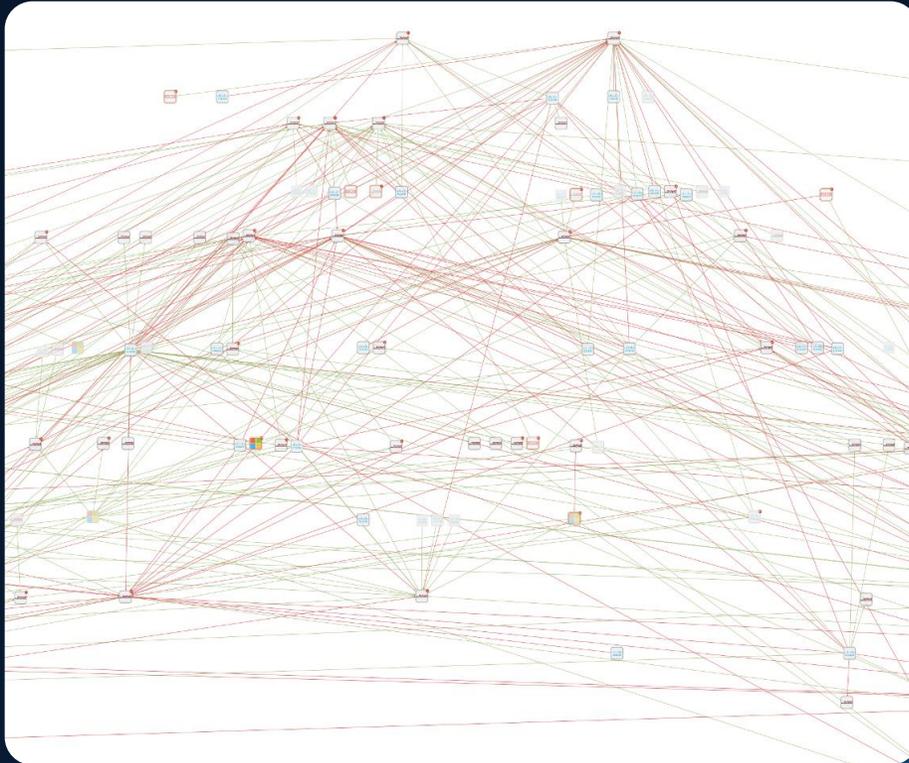
Broadcast, multicast traffic spreading across flat networks



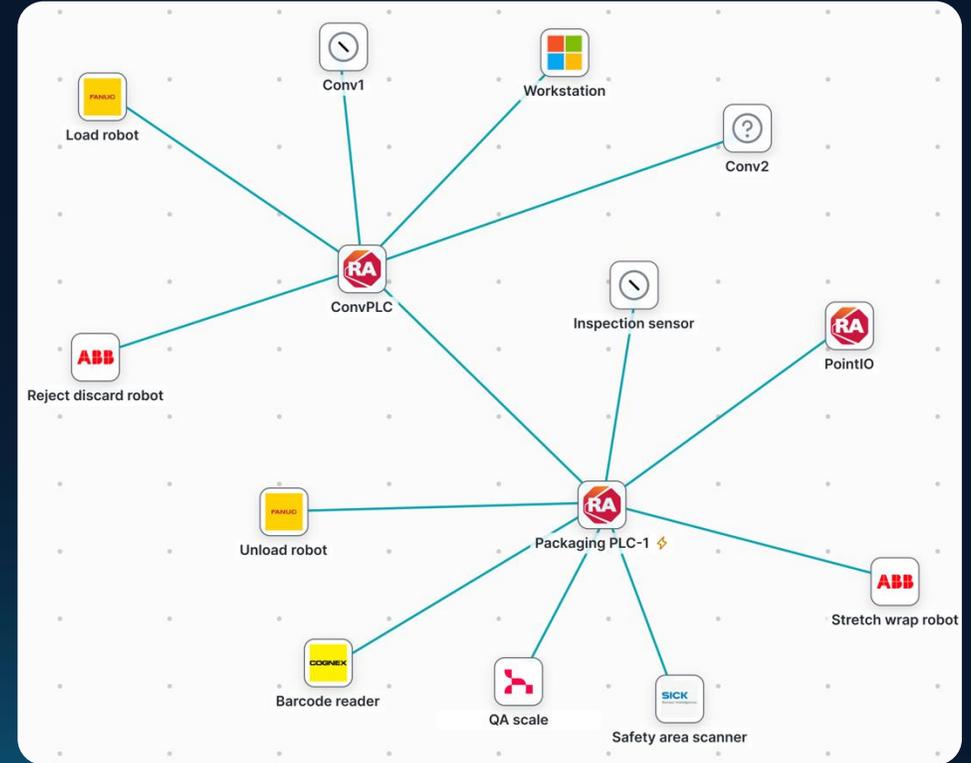
Hard for a human to group assets



Introducing AI-based clustering for segmentation



OT asset inventory projects highlight flat, unsegmented networks

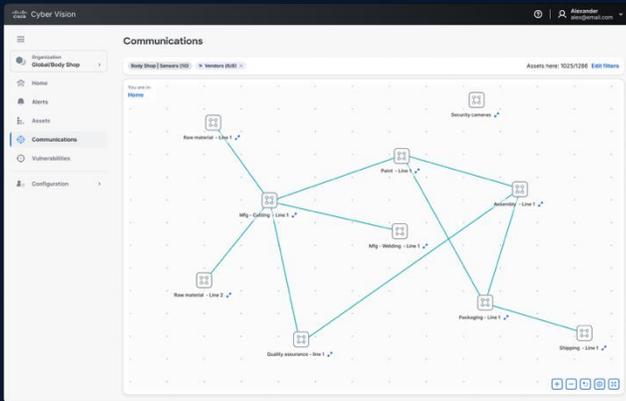


Cyber Vision AI-driven auto-grouping automatically creates security zones to drive network segmentation using Firewalls or NAC

Visibility driven segmentation with Identity Services Engine



Grouping assets
in Cyber Vision



PxGrid

Drives TrustSec
Auth policy in ISE

	Groups					
Groups	✗	✓	✗	✓	✓	✓
	✓	✓	✗	✓	✗	✗
	✗	✓	✓	✗	✗	✗



RADIUS

Segmentation enforced by
switches and routers



Zero downtime with OT controlled **adaptive access policies**

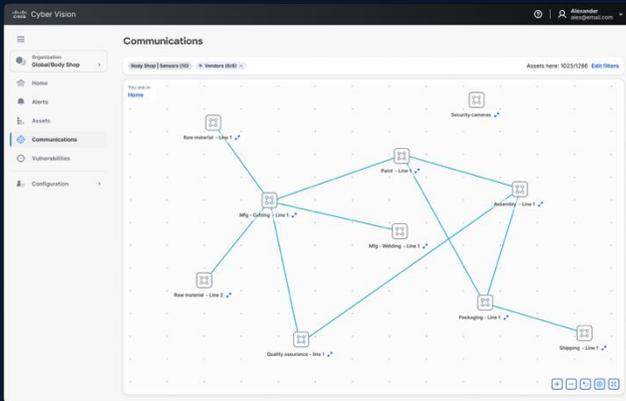
Visibility driven perimeter defense with Secure Firewall



Grouping assets
in Cyber Vision

Drives TrustSec
Auth policy in ISE

Segmentation enforced by
switches and routers



PxGrid



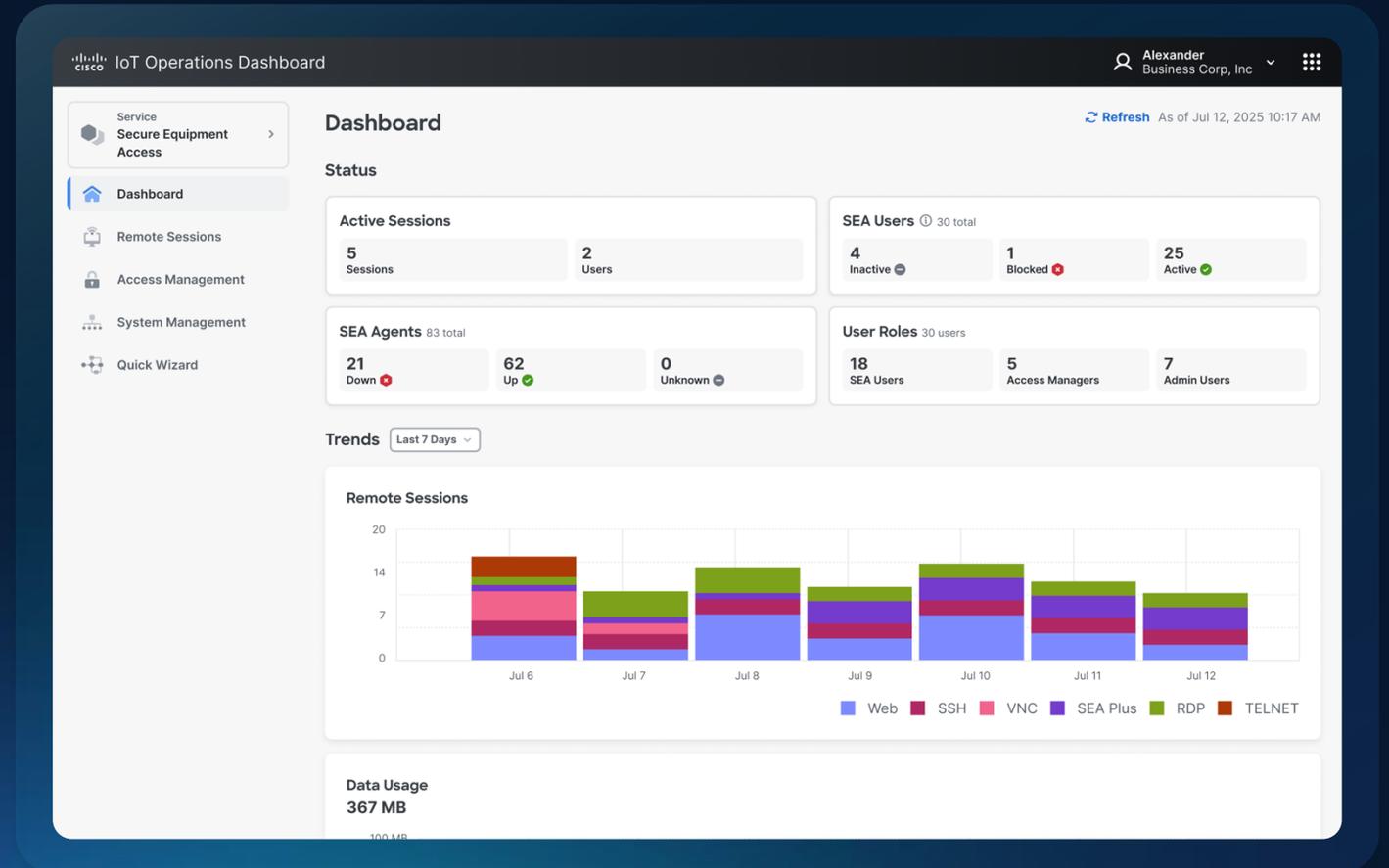
RADIUS



Zero downtime with OT controlled adaptive firewall rules

Secure Equipment Access

Network embedded **Zero Trust Remote Access** to your OT assets



Remote user identity threat detection

With the rise in remote access activities, remote user identity is becoming a significant attack vector in OT networks

We are delivering new capabilities in SEA to detect threats related to remote user identity

Login from unapproved geolocation

Login outside working hours

Auto deactivation of unused accounts

The image displays two screenshots of the Cisco IoT Operations Dashboard. The top screenshot shows an active alert titled "Login From Prohibited Location" with a severity of "Critical". The alert details indicate that 2 users have logged in from China 3 times, including 1 access administrator and 1 remote user. The bottom screenshot shows an active alert titled "Login Outside of Working Hours" with a severity of "Medium". This alert details that a user (username@email.com) logged in 2 times outside of approved working hours. A timeline chart shows designated working hours in green, with login events marked as "Login with no sessions" (yellow) or "Login with sessions" (red). Below the charts, an "Active instances" table lists specific login events.

Login Time	Discrepancy	Alert Rules	Occurrences	Severity	Last Time Detected
Dec 12, 2024 10:31 PM	3 hr 1 min	1	1	Medium	Dec 12, 2024 10:31 PM
Dec 10, 2024 2:15 AM	4 hr 30 min	1	1	Medium	Dec 10, 2024 2:15 AM

Scalable devices ready for AI

Helping industries digitize by bringing IT to the OT world

Choose the best tool for each use case with increasing leverage



Industrial Strength

Purpose built for harsh/outdoor OT environments

- Built for harsh and outdoor environments
- Industry use-cases and certifications
- Industrial protocol support and integrations

+

Enterprise Grade

Leverage existing knowledge and investments

- Industry-leading end-to-end Cisco security architecture
- Less complexity at scale: one network architecture
- Consistent commercial model – software, licensing

Common OS - IOS XE, Common Automation - Catalyst Center, SD-WAN Manager, Meraki dashboard
Architectural & workforce extensibility

19 versatile
form factors

54 Gbps throughput

720W per
switch

Cyber Vision
embedded security

Introducing

All New Industrial Ethernet Portfolio



Cisco IE3100/H | Cisco IE3500/H | Cisco IE9300

Announcing 19 new switches joining Cisco's leading portfolio

DIN-rail Portfolio



IP67 Portfolio



Rackmount Portfolio



Unified Wi-Fi and URWB infrastructure



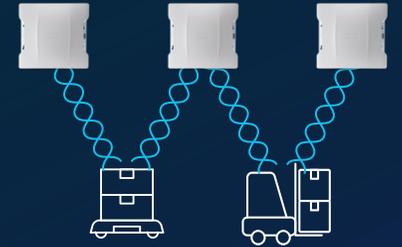
Ultra-Reliable Wireless Backhaul
built-in Enterprise Wi-Fi Access
Points

Before

Wi-Fi
Access
Network



Industrial
Wireless
Network



Now



Unified Wireless Infrastructure

One management platform, One wireless infrastructure to install

Best of Wi-Fi combined with use new cases enabled by URWB technology

Leadership in Industrial Networking



Cisco's IIoT Leadership

20+ years of industrial networking experience
making Industrial Ethernet equipment

Market leadership across all product categories

- Industrial Edge Networking Marketing Leader 2024 by Omdia
- OT Security Solutions Market Leader 2024 by Forrester
- Industrial Ethernet Switching Market Leader 2024 by ARC
- Industrial and Outdoor Wireless LAN infrastructure Market Leader by ARC
- IIoT Company of the Year 2025 by IoT Breakthrough awards

Expansive vertical customer depth

Manufacturing

52,000+

companies in
139 countries

Utilities

19,000+

customers in
163 countries

Transportation

32,000+

organizations in 169
countries

Introducing a Generational Industrial Experience

- Announcing 19 new switches joining Cisco's leading portfolio
- Unifying Wi-Fi and Cisco's URWB infrastructure for one management platform and one wireless infrastructure to install



“In Q2, we saw growth of more than 50%, signaling an acceleration as customers prepare for the deployment of AI-powered robotics and industrial security.”

Chuck Robbins, CEO, Cisco

Thank you

