

# Digital Resilience across Cisco

Digital Resilience for AI Ready Data Centers and  
Future Proofed Workplaces

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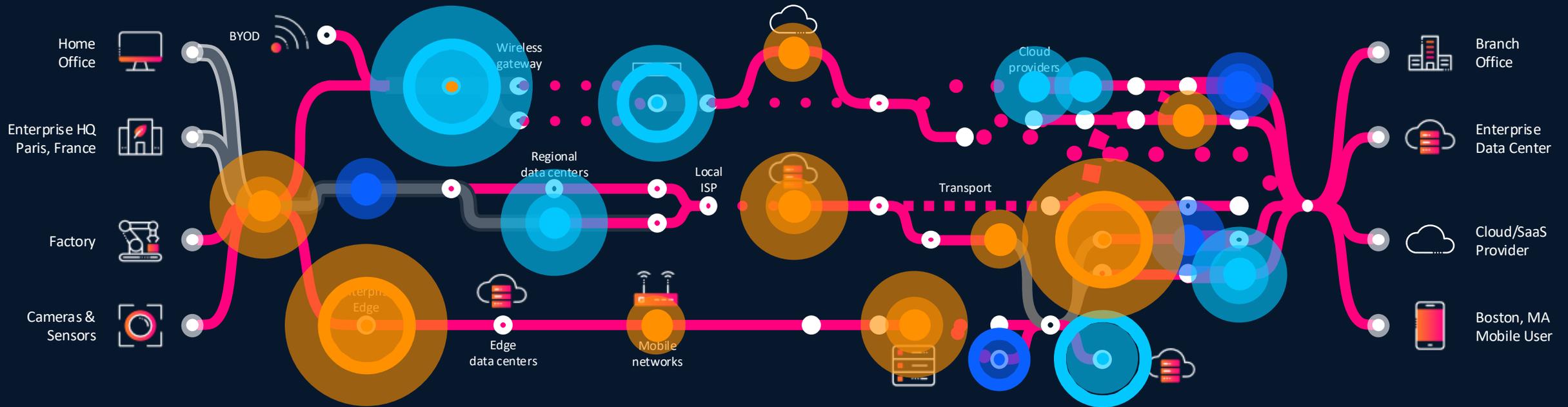
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# Agenda

1. The complexity challenge
2. Platform experience
3. Cisco's new architecture
4. Digital Resilience foundation
5. Observability for AI Ready Data Centers
6. Observability for Future-Proofed Workplaces
7. Integrated Observability with ITSI
8. Future with AgenticOps

# Complexity explosion is getting worse



# Observability must evolve

Fix and prevent  
with AI agents

Observe AI agents  
and infrastructure

Unify observability  
and show business  
impact

# What makes this so difficult?



# Cisco IT Inter-domain Integrations

24 developers to maintain APIs



# Cisco Agentic Observability

Splunk Platform



# Platform advantage – a consumer example



# One Cisco portfolio delivers customer outcomes



AI-Ready Data Centers



Future-Proofed Workplaces

← Secure Global Connectivity →



Digital Resilience



Accelerated by Cisco AI

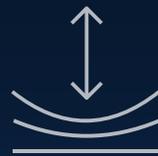


# Digital Resilience for AI-Ready Data Centers



AI-Ready Data Centers

- Power
- Integration with Intersight, Nexus, & AI Pods
- GPU
- Agent/LLM performance
- End-to-end Application visibility



Digital Resilience

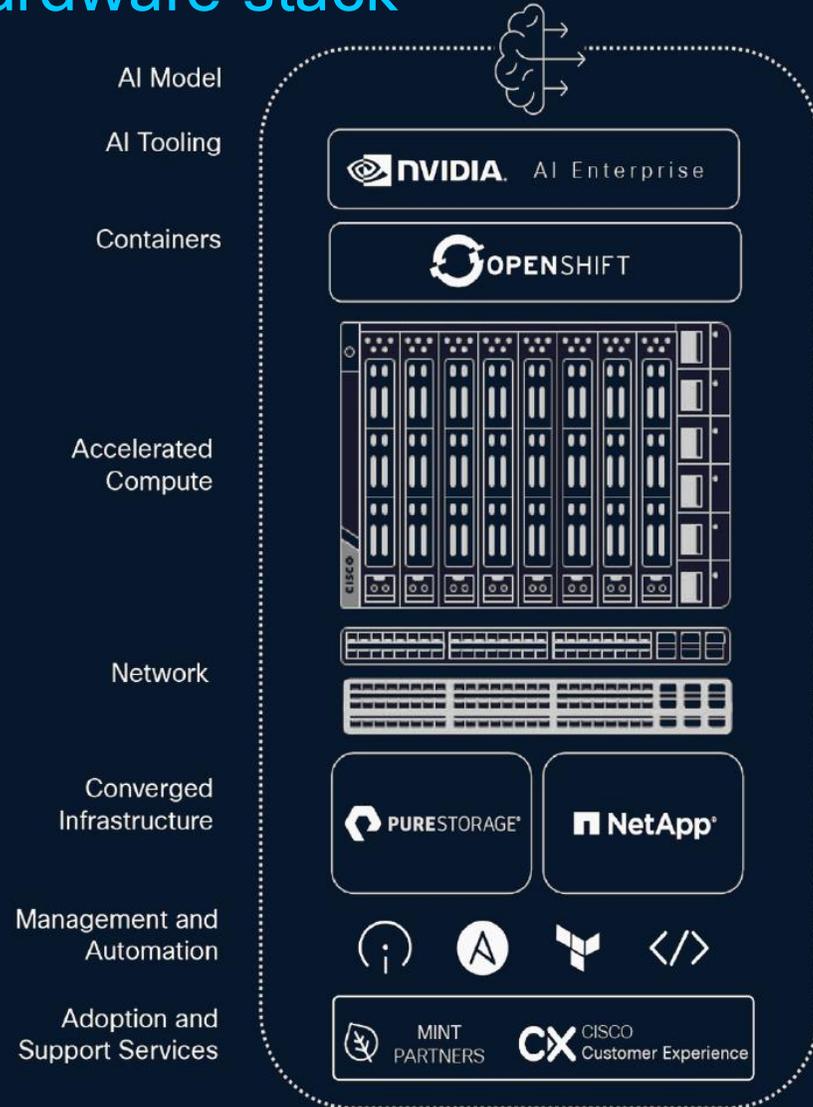


Accelerated by Cisco AI

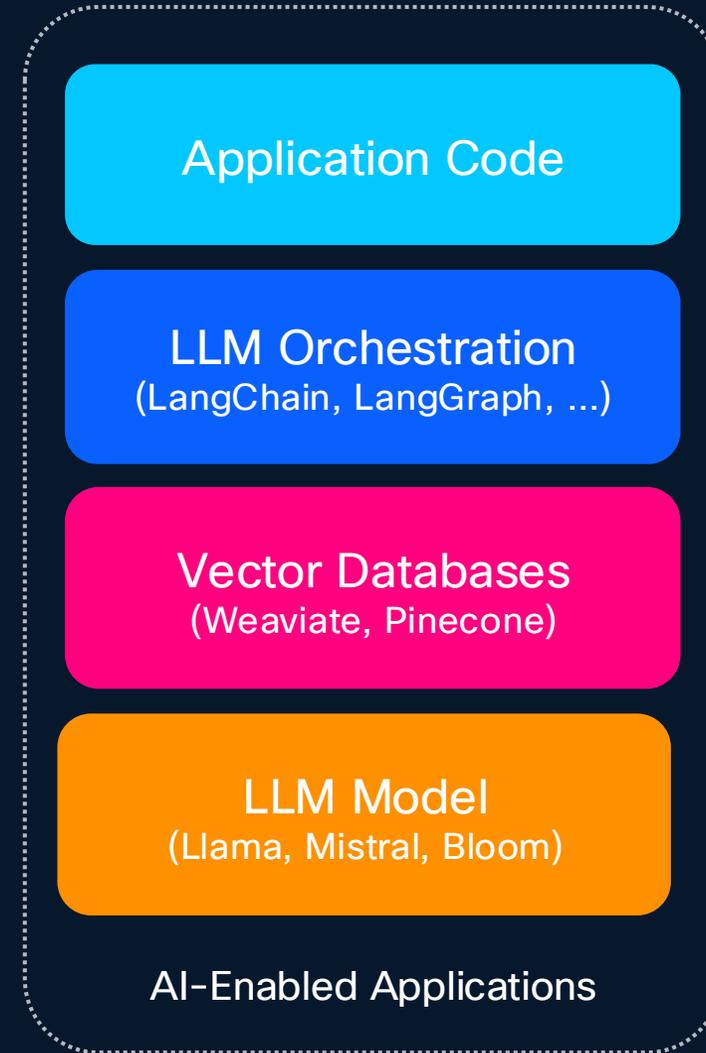


# Splunk provides visibility into the Cisco AI-ready POD hardware and software end-to-end

## Hardware stack



## Software stack



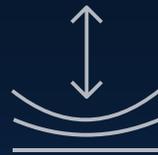


# Digital Resilience for Future-Proofed Workplaces

- Integration with Webex, Spaces, and ThousandEyes
- UC Infrastructure – UCM, CUBE, ER
- Call performance – logs, details
- Real Estate utilization for return-to-work
- QoS



Future-Proofed Workplaces



Digital Resilience



Accelerated by Cisco AI



# Observability for Future-Proofed Workplaces

## Unified Collaboration Observability

- Spaces
- Calling
- Server health
- MOS
- QoS
- ThousandEyes
- Call logs



# Future-Proofed Workplace demo

# Splunk for the full Cisco stack

Providing the data platform for end-to-end visibility across the full Cisco stack

## Networking

### Available today:

- Cisco EN & ACI Apps
- Network Element Mon.

### Available TAs for:

**NEW**

- Catalyst/Nexus/ACI
- Meraki
- UCS Compute
- Identity Services (ISE)  
Meraki Dashboard
- Catalyst Center
- Nexus Dashboard

### Coming up: ITSI CY26

- Crosswork Cloud (TA)
- SDWAN (vManage)

## Security

### Available today:

- Talos threat intelligence integration

### Available TAs for:

**NEW**

- Security Cloud App
- Web/Email security
- Network Analytics (Stealthwatch)
- AI Defense

### Coming up:

- Secure Workload
- Isovalent (Hypershield)

## Collaboration

### Available today:

- Contact Center Analytics
- AppD agents for on-prem UCCE/UCCX
- Productivity apps view
- Webex SOAR investigative workflow

### 3rd Party TAs for:

- CUCM CDRs
- CUBE SBCs

### Coming up:

- WxCC Splunk Connector

## Observability

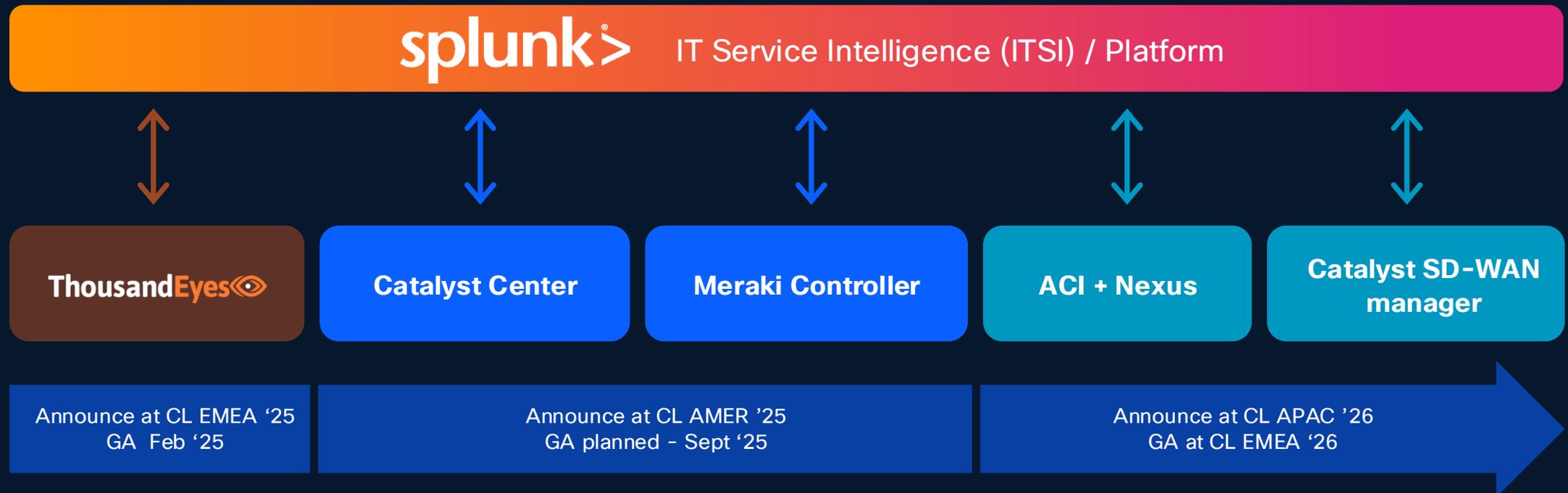
### Available today:

- AppD & ThousandEyes DEM experience
- ThousandEyes integration with ITSI
- ThousandEyes DEM in O11Y Cloud

**NEW**

# Business Health Views with ITSI

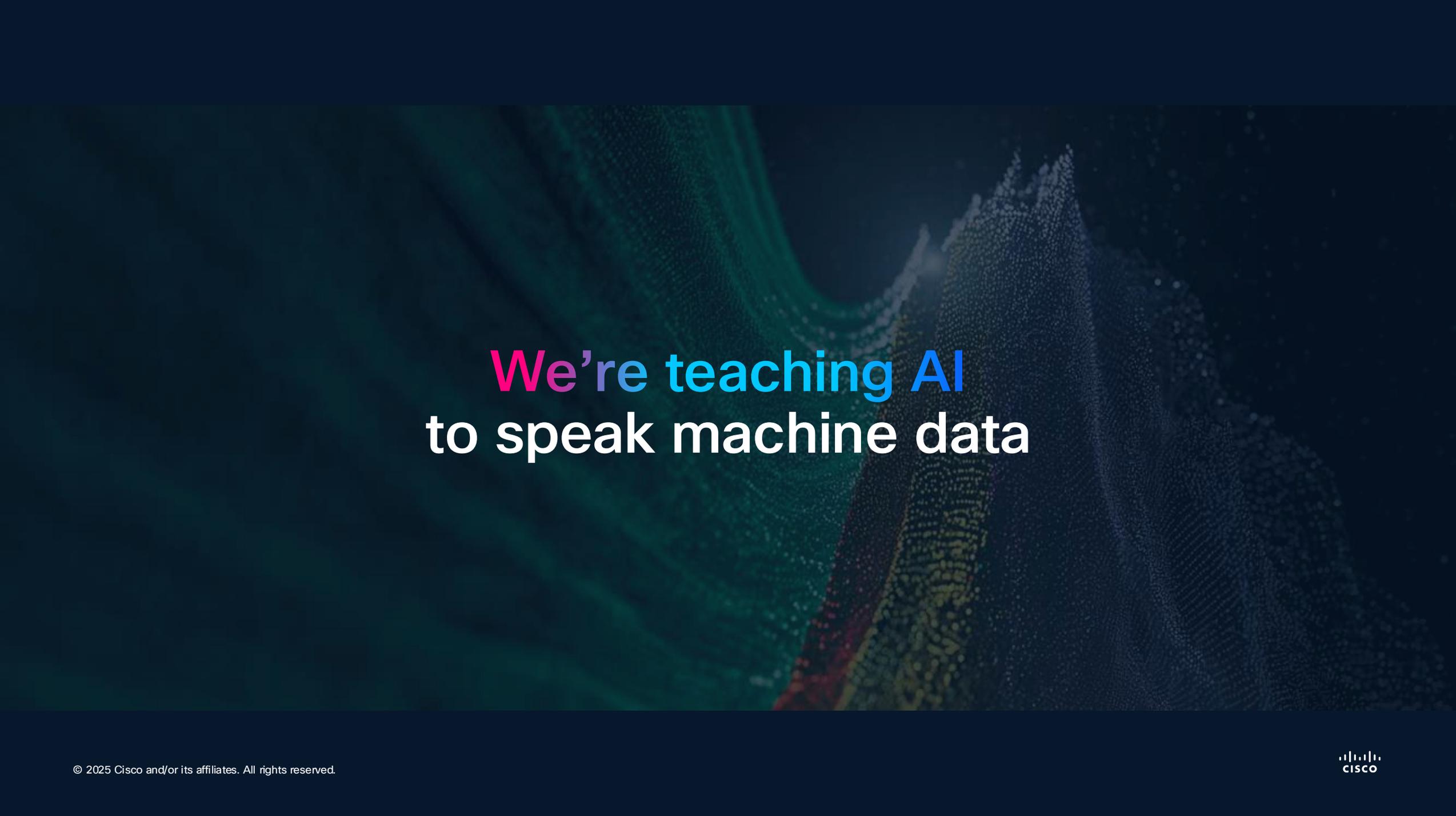
Business KPIs mapped to dependencies, cross-domain correlations for events, noise filtering for alert storms.



# IT Service Intelligence (ITSI) demo

# Introducing **AgenticOps**

Cross-domain | Multiplayer | Purpose-built model



**We're teaching AI  
to speak machine data**

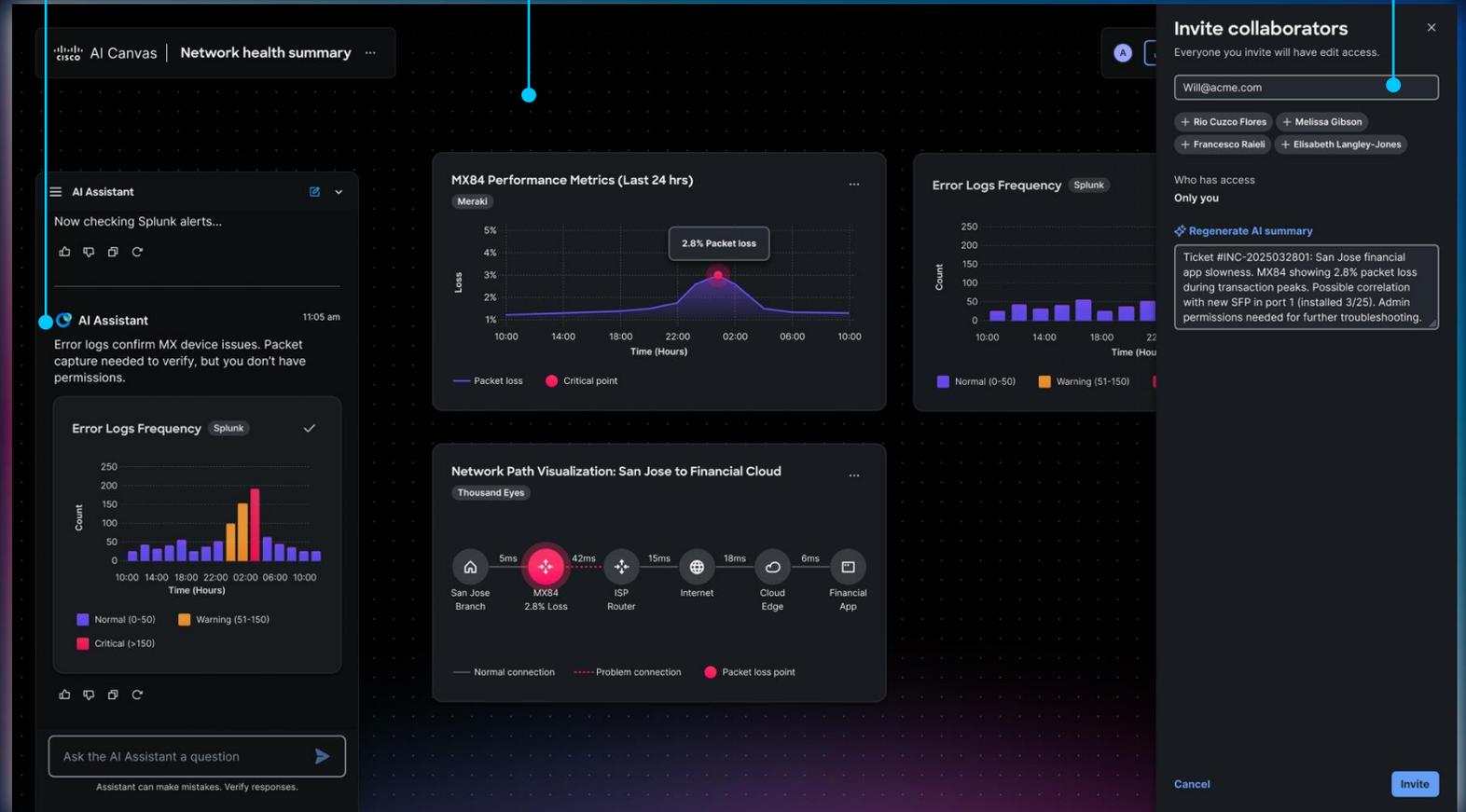
# AI Canvas

AI Assistant

Shared Workspace

Users

- Single canvas for cross domain troubleshooting
- Generative UI with reasoning built-in
- Keeps NetOps, SecOps, IT and execs on the same page



Many of the products and features mentioned are still in development and will be made available as they are finalized, subject to ongoing evolution in development and innovation. The timeline for their release is subject to change.

☰ AI Assistant 

Get details from servicenow



Assistant can make mistakes. Verify responses.



# Cisco Cloud Control

## Cisco Cloud Control Micro-Application Host



### Platform managed

1. Navigation
2. Global search
3. Global AI Assistant
4. Help
5. Global notification
6. User menu
7. Platform navigator

**Thank you**

