#### Cisco Secure Access

Innovation in Zero Trust and Cloud Security

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Kevin Blackburn Solutions Engineer Josh Harmacinski Solutions Engineer

#### Agenda

- ✓ Discuss How Zero Trust Network Access (ZTNA) Can Protect Your Network
- How Secure Access Protects Data from Generative Al
- ✓ How Secure Access Improves the End-User Experience
- ✓ How Experience Insights Can Provide Critical Insight into Your Endpoints
- Speak with a Customer About Their Experience with Secure Access

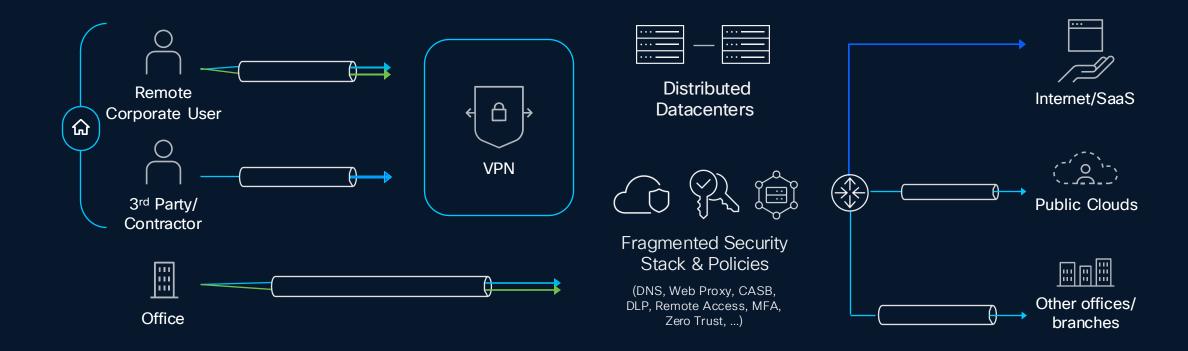


# How Does Using ZTNA Protect Your Network?

#### Modern Security Challenge



Legacy architecture was never designed for hybrid work

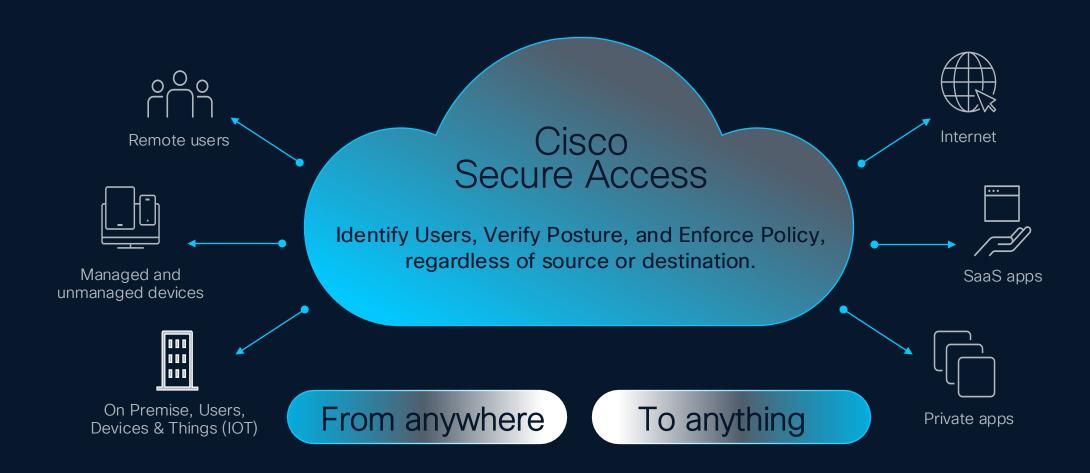


Poor user experience Lower productivity

Large sets of individual solutions and vendors Complexity of operations and costs Gaps in security posture born out of complexity and fragmentation

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Modernize your defense with converged cloud security grounded in Zero Trust



#### Universal Approach to ZTNA

End user devices come in many forms



- Assets under your control
  - Agent Installed
  - Full Visibility
  - Maximum visibility with detailed information



- BYOD and Third-Party Devices
  - Authentication and posturing via a clientless method for maximum compatibility
  - HTTP(s), RDP, SSH Application access

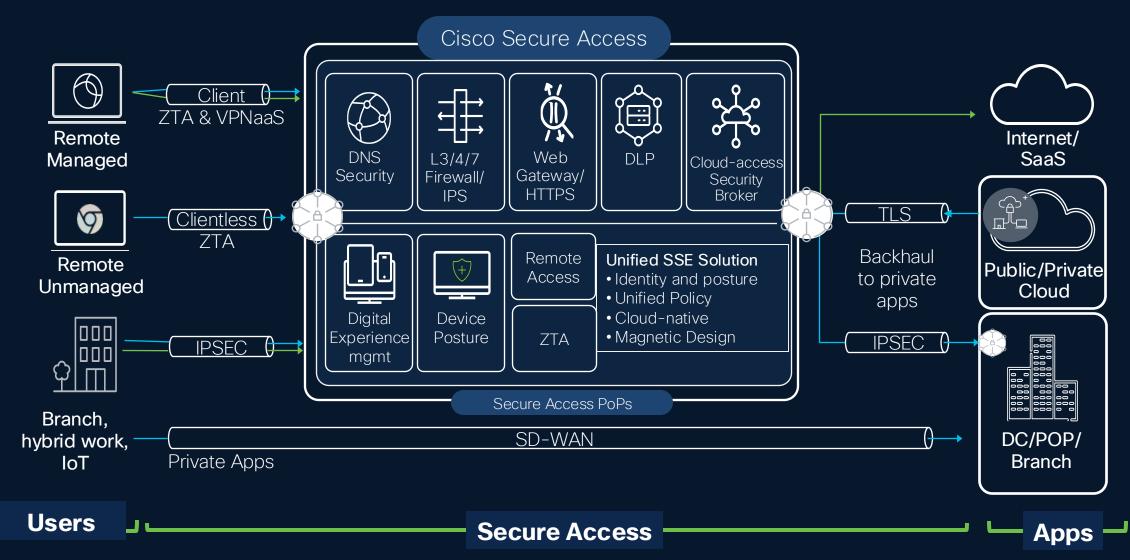


Branch, hybrid work, IoT

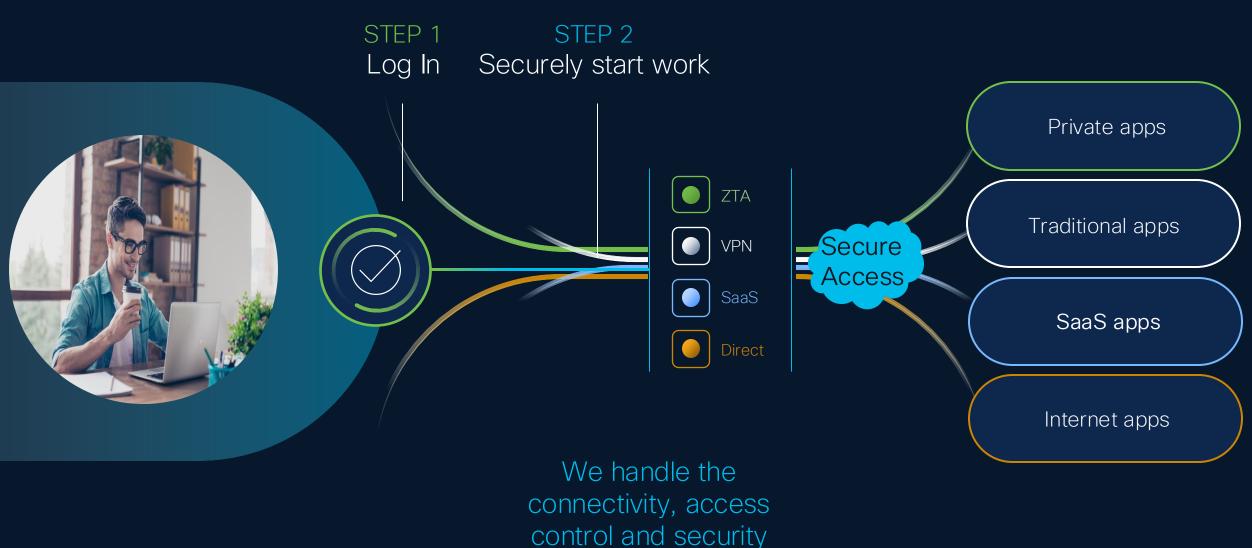
- Mix of managed and unmanaged devices, with and without agent software
- Transport handled via IPSec tunnels to Secure Access cloud environment

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#### Capabilities view



### Streamlined Connectivity and Consistent Policy



# Protecting Your Data from Gen Al using Secure Access

## Improving Infrastructure Readiness: Challenges Ahead

Lack of talent with right skills to build, scale, and maintain the required IT infrastructure

43%

Concerns over cybersecurity risks posed by Al workloads

41%

Long lead times to procure required technology / solutions

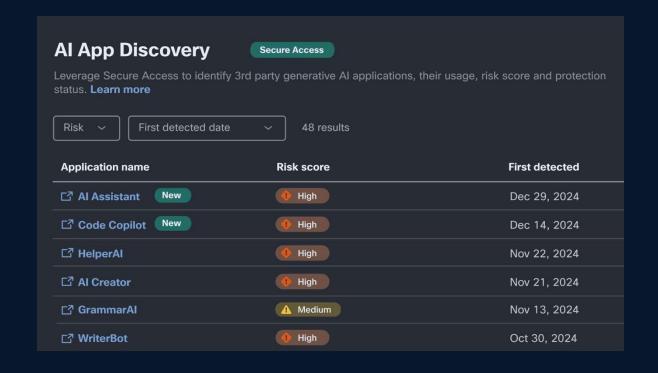
34%

Source: Cisco 2024 Al Readiness Index (November 2024)

#### Al Access sees and controls Al

#### Superior visibility & control

- Discover Shadow Al; define acceptable use
- Granular control
  - Sensitive documents
  - Source code
- Machine learning finds unstructured data
  - Patent applications
  - M&A
  - Financial statements and more



1200+ Al Apps Protected 100% Guardrails for top Al Apps

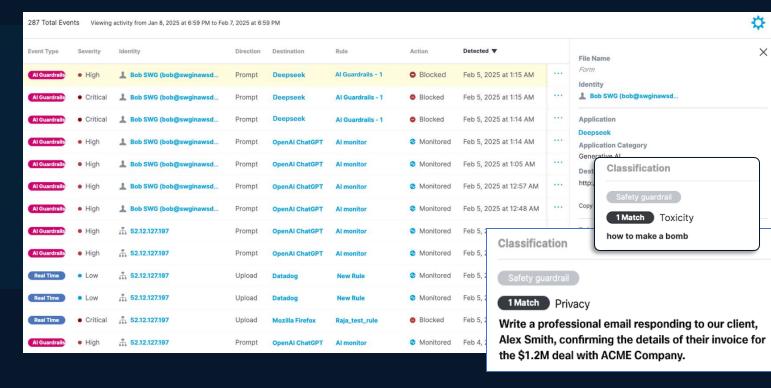
Unified Security Framework



#### Al Access understands intent

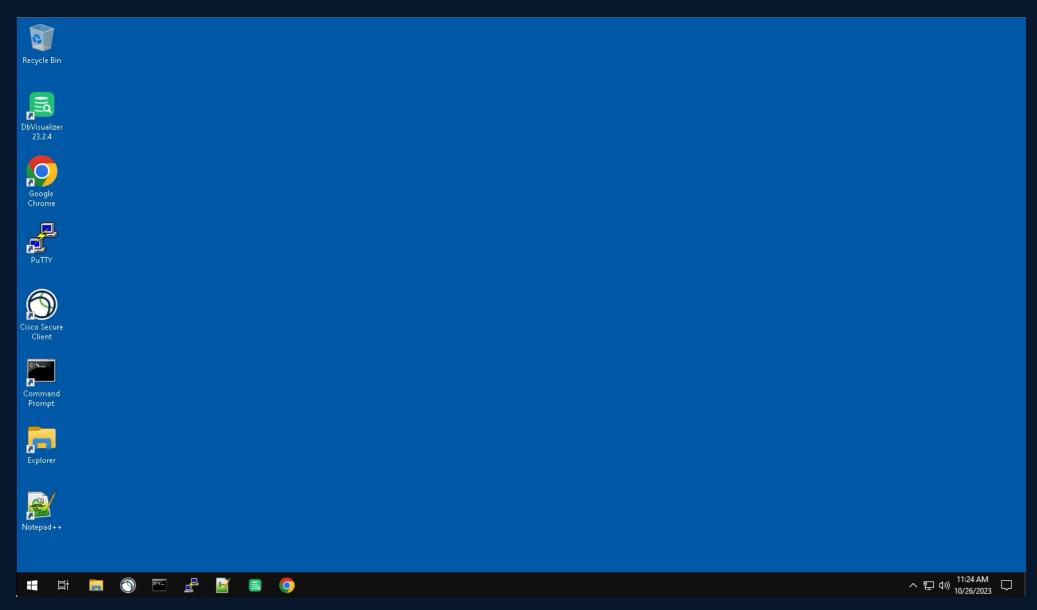
#### Advanced guardrails

- Mitigates prompt injections, toxic content
- Aligns with Mitre Atlas
- Compensating control for insecure LLMs



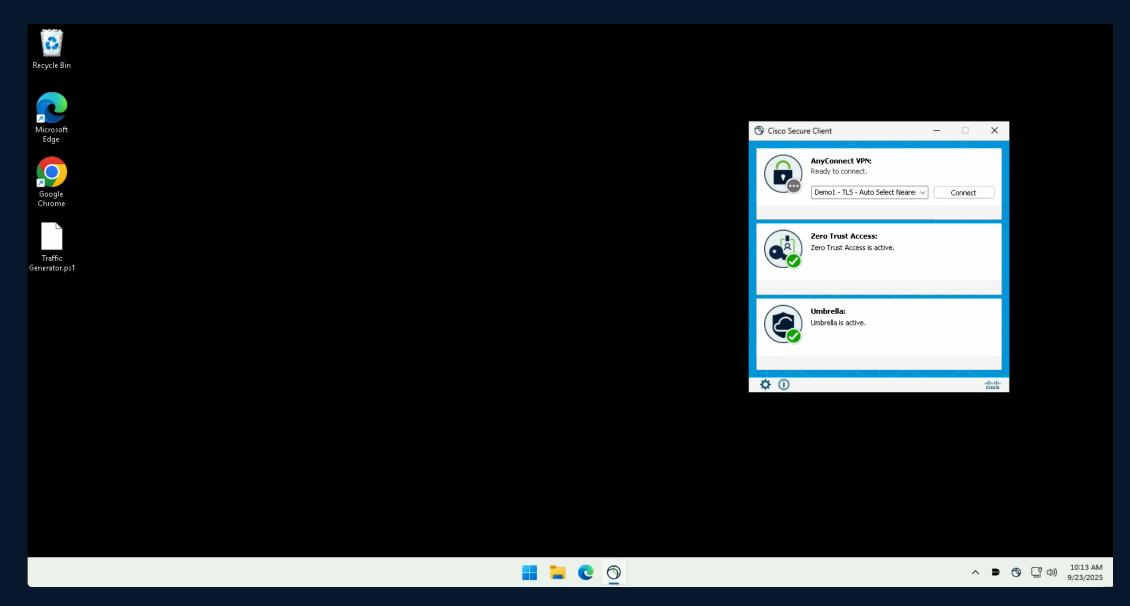
### **End User Experience Demos**

#### **Initial User Enrollment**

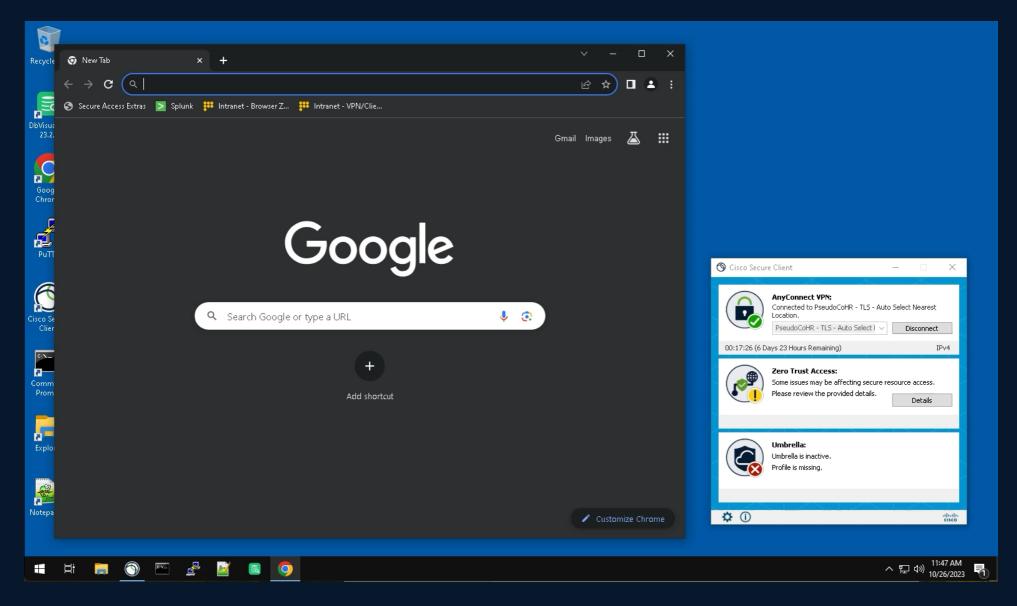




#### **End User Experience (Internet and Private Resources)**



#### **ZTNA - Self Remediation**

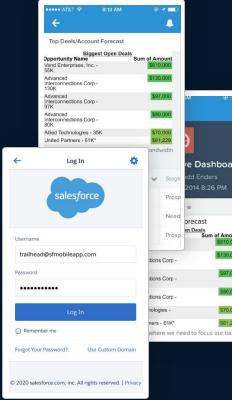




# **Experience Insights Powered**by Thousand Eyes

## End-to-end visibility with Digital Experience Monitoring

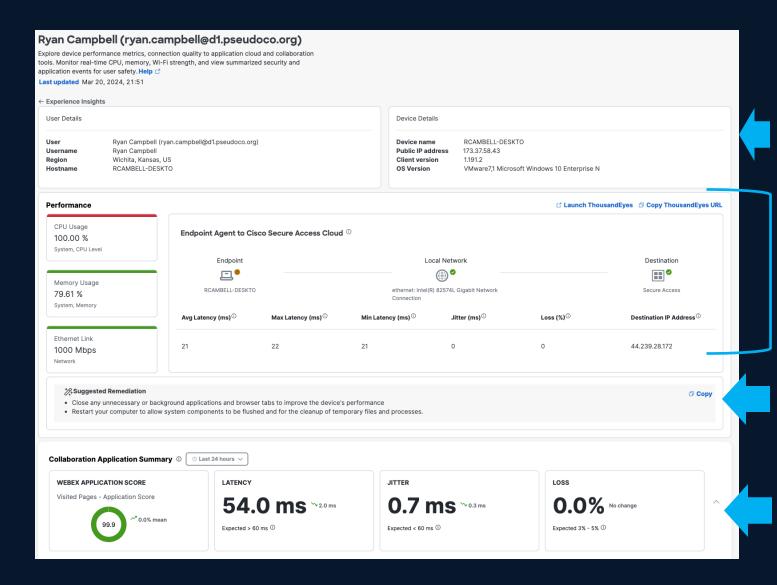




Historical performance and recommendations



#### **Proactive Monitoring of Workforce Performance**



Connected user details

Identify local wifi, CPU, memory errors that influence connectivity to apps

Connection quality from endpoint to Secure Access

Suggested remediation tips to help reduce mean time to resolution

**UcaaS** monitoring

### **Security Cloud Control**

#### **Cisco Security Cloud Control**

Empower your security teams by expanding firewall capabilities to the cloud



## Simplify operations

Centralize visibility and management of devices and policies

## Enhance security

Leverage AI to strengthen protection and prevent downtime

### Improve productivity

Minimize dependance on tribal knowledge and manual work

#### Gain end-to-end visibility from a single screen



Access comprehensive insights across all firewall and security deployments



**Enable prompt issue resolution** 

through a live view of network traffic and security events



**Empower informed decisions** 

with operational insights from network data



#### Unified security management



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