CISCO Connect

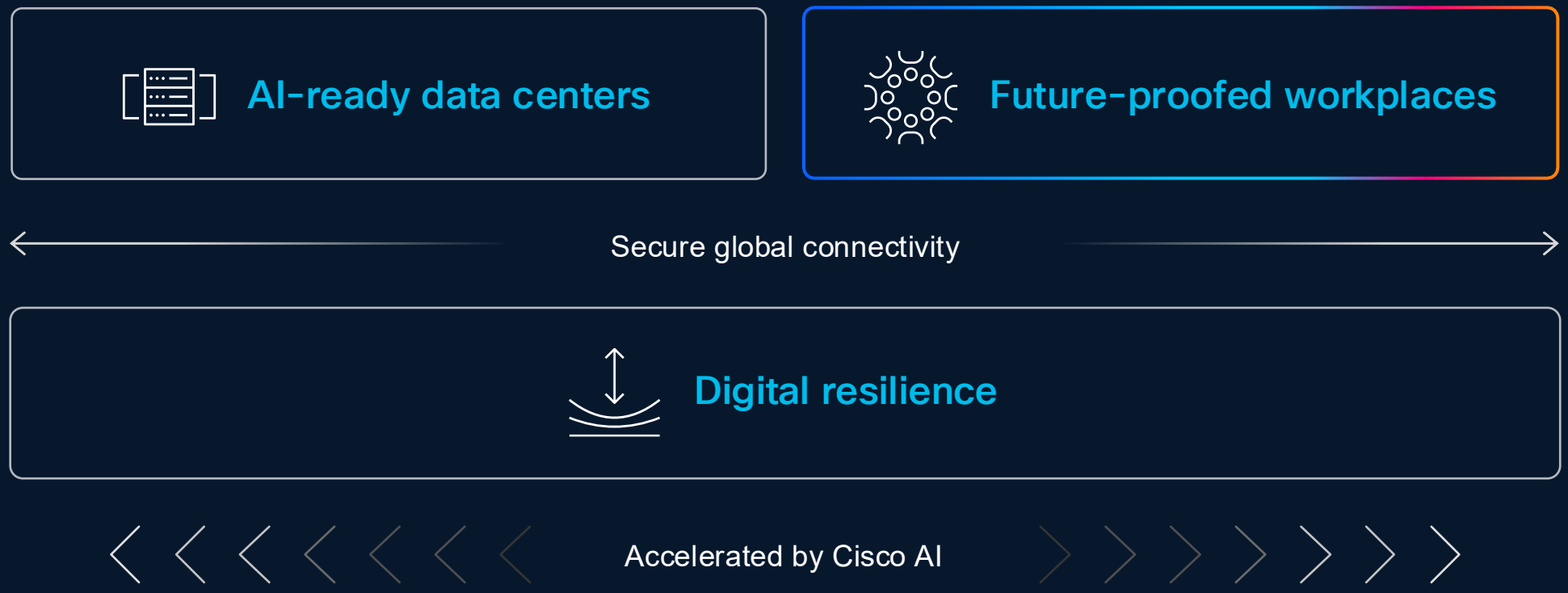
Networking for the Agentic Era



David Friday, Solutions Engineer
Brandon Dodd, Solutions Engineer

October 13, 2026

Cisco powers how people and technology work together across the physical and digital worlds



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Future-proofed workplaces

Empower and secure every worker, anywhere work happens



Modernize and secure the network

With scalable devices, AgenticOps, and security fused into the network



Secure the human and agentic workforce

With identity, zero trust, SASE, and agent protection



Create intelligent workplace experiences

With collaboration and networking feeding data and intelligence

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Network complexity has exceeded human-scale operations

4,100

Daily alerts, 51% network-related

~100

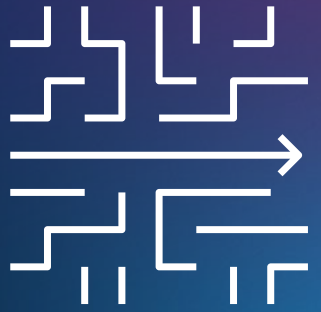
specialists to clear daily network alerts by hand

10

tools for visibility, 92% say issues span domains

Source: Omdia survey of 1,000 IT and network operations leaders, 2026

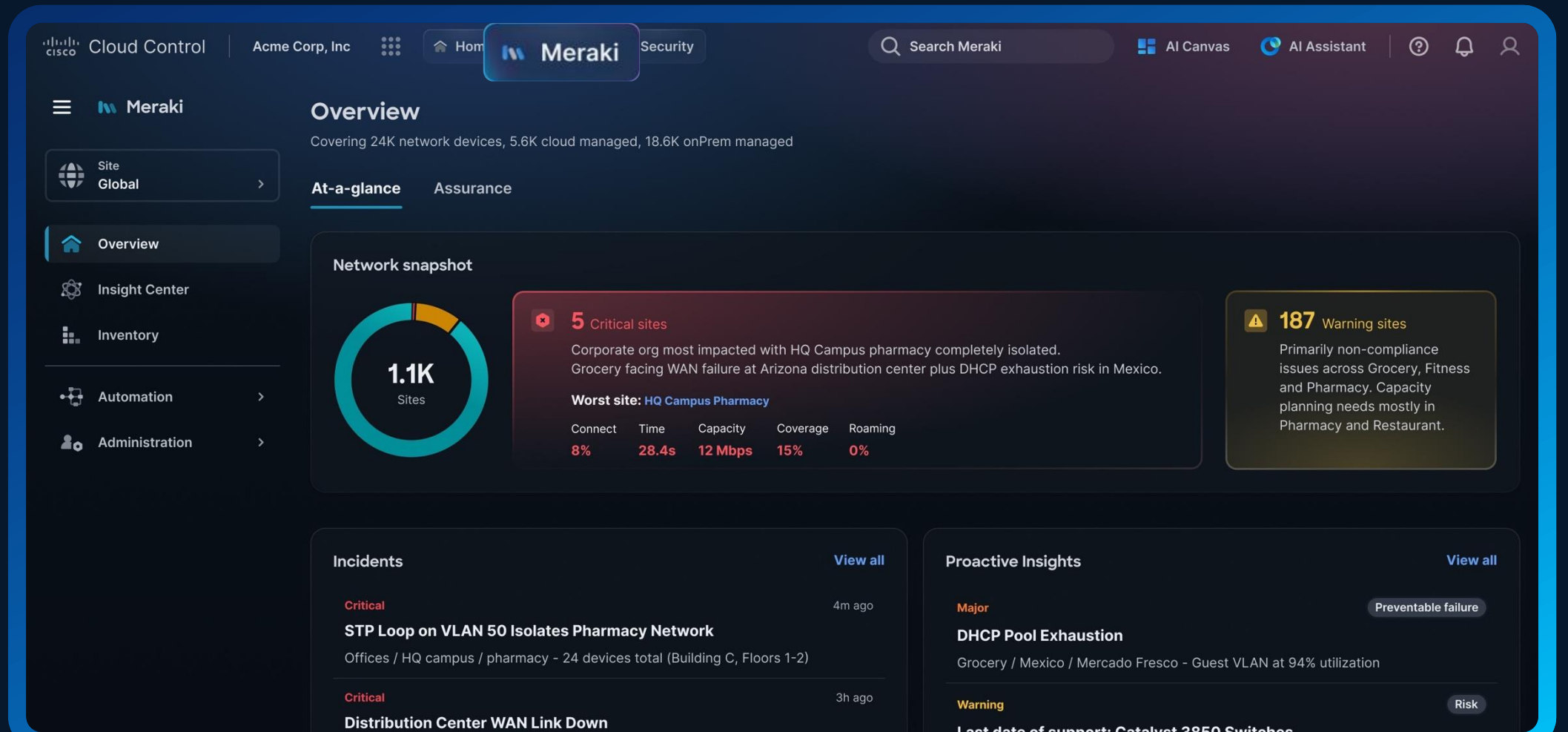
Simplified operations
powered by AgenticOps



GA

Meet Cisco Cloud Control

Our cross-domain, unified platform for AgenticOps



Cisco Cloud Control

The power of one

One login

Sign in once. See everything.

One inventory and topology

Every asset. See how it all connects, in real time.

One view for alerts

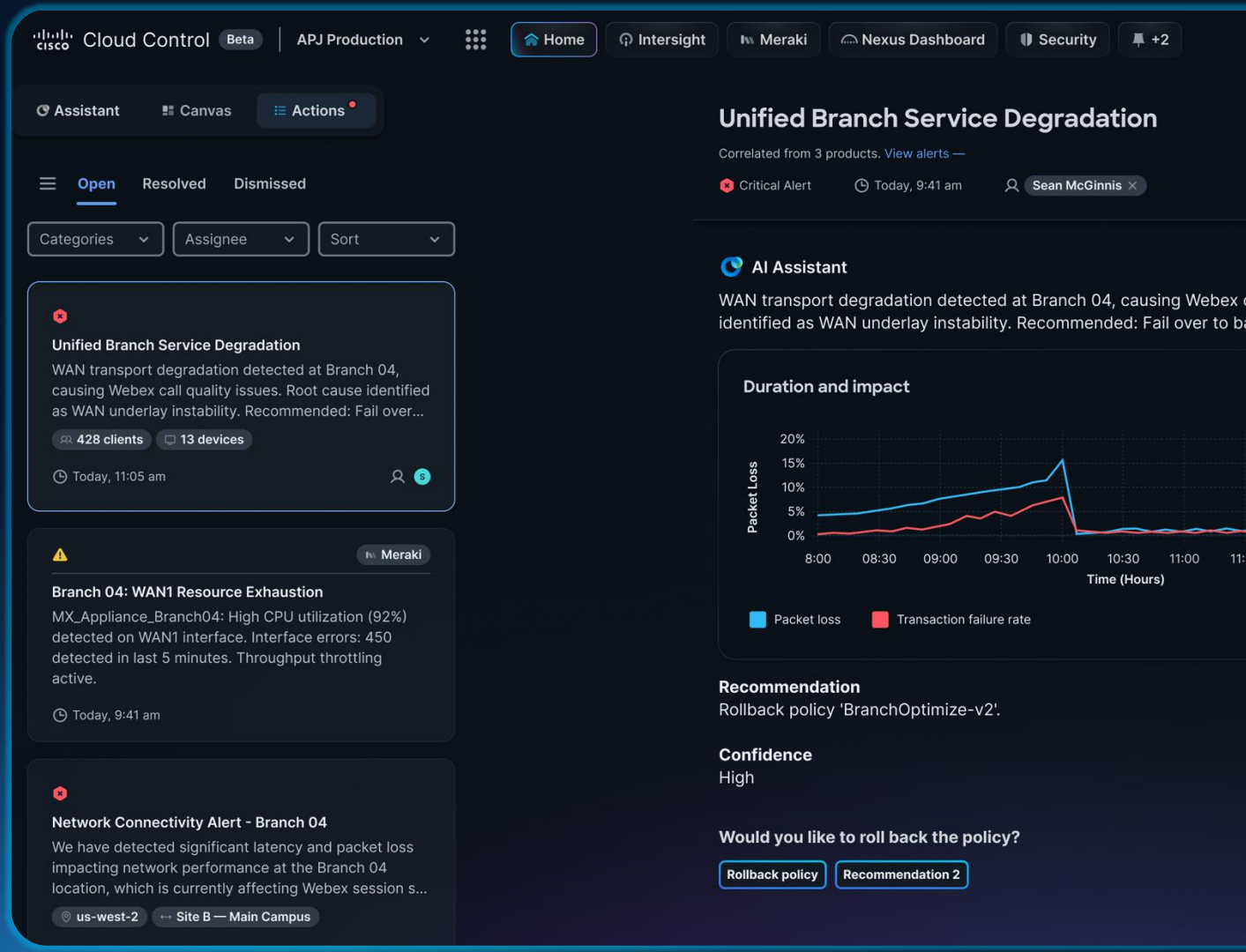
Actions correlates alerts across every product.

One assistant

Quick answers and tasks with AI Assistant.

One agentic workspace

Investigate, execute and resolve with AI Canvas.



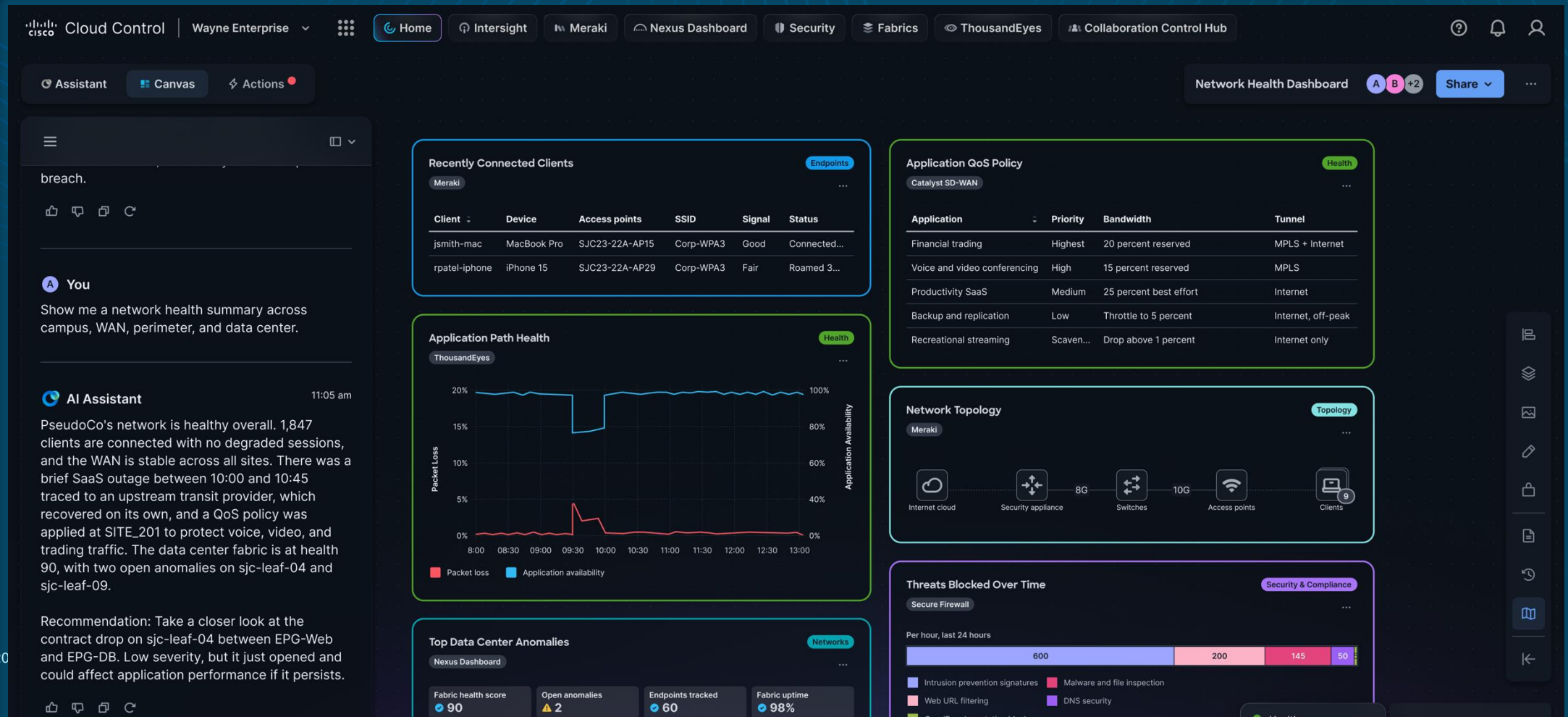
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Cisco AI Canvas

The workspace in Cisco Cloud Control

INCLUDING

- Enterprise Memory
- Deep Reasoning Mode
- Agentic Security

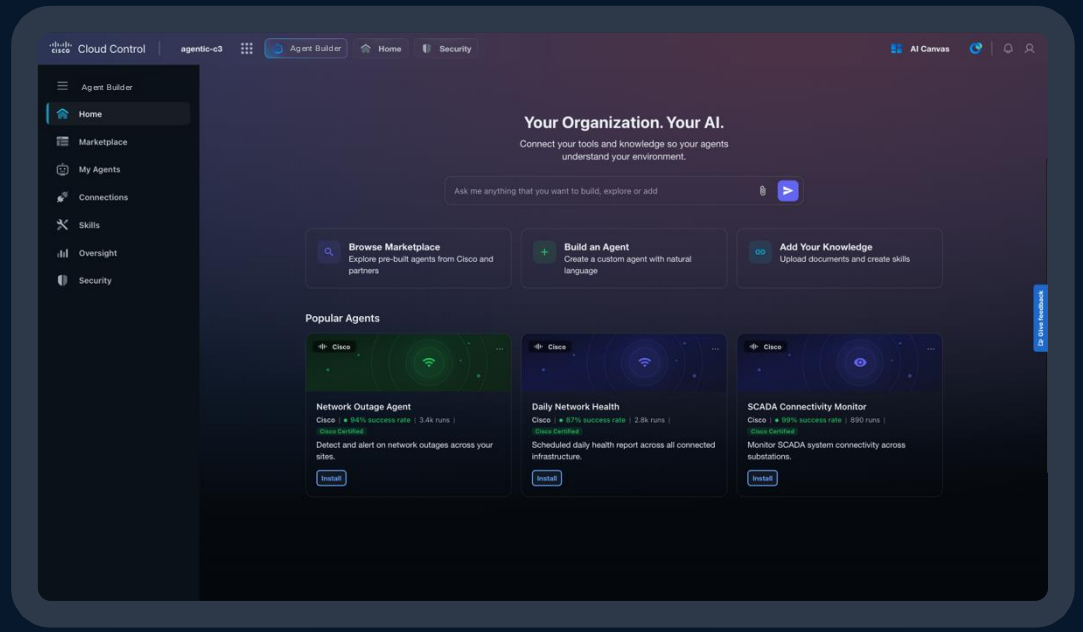


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Cloud Control Studio

Agent Builder

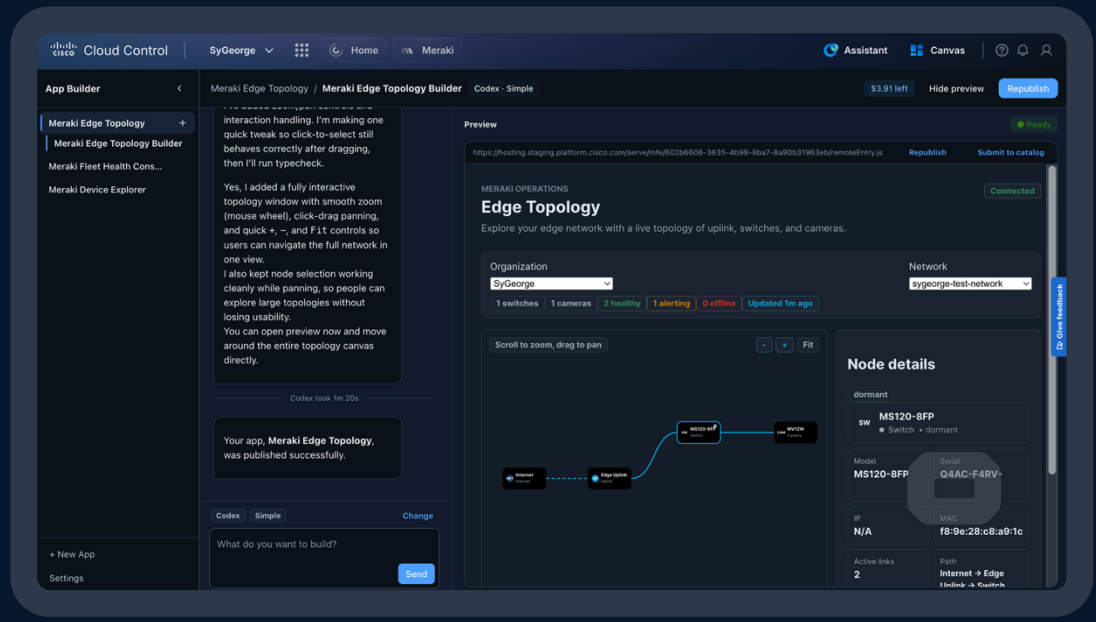
The build and design space for agents



Build, train, or bring your own agents

App Builder

The build space for apps and workflows



Build apps quickly with OpenAI’s Codex

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Your ecosystem makes Cloud Control stronger



Note: Not all Cisco products will be available from Day 1; availability will be phased. Every logo does not represent committed integrations.

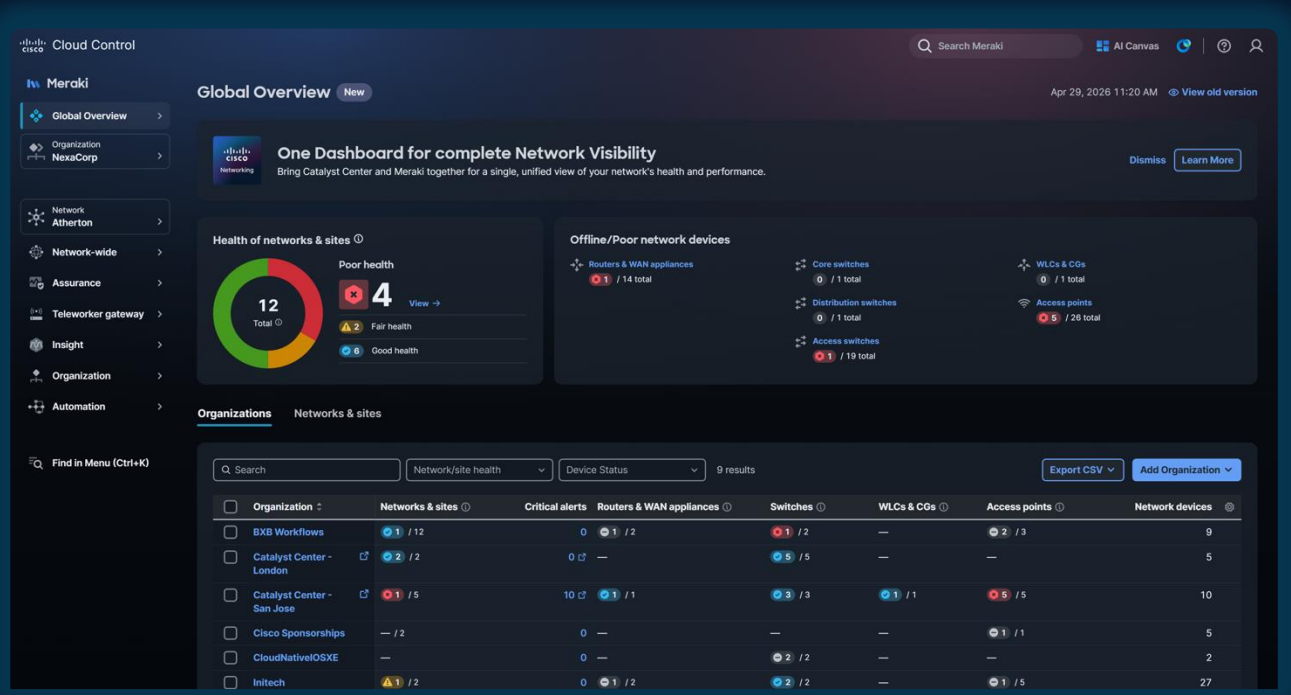
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Enterprise networking inside Cisco Cloud Control

Global Overview

Integrating Meraki and Catalyst Center inside Cisco Cloud Control

- Streamline visibility - global view across Meraki and Catalyst Center
- Troubleshoot faster - instantly find clients and devices via global search
- Simplify operations - secure SSO, no re-authentication



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Everything you need in one platform



Wi-Fi 7



Smart Switches



Secure Routers



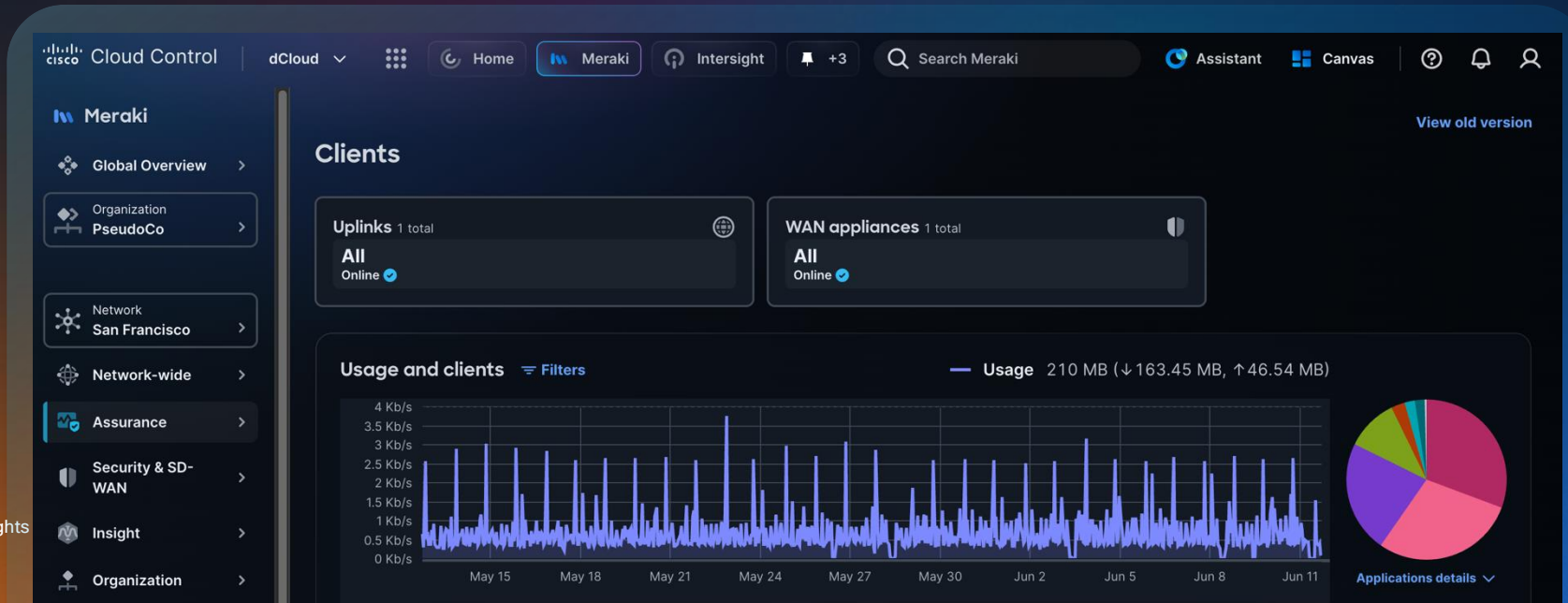
Cellular Gateways



Smart Cameras



Industrial Ethernet Switches



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Lower MTTR with Cloud Control

80%

Fewer support tickets

80%

Faster resolution times

90%

Less time spent on configuration changes

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Source: Forrester TEI Report (2025)

AgenticOps

Powered by Cisco Cloud Control

AI Assistant | AI Canvas | Studio | Cisco dashboards | Third party & APIs



Cross-domain telemetry



Purpose-built models



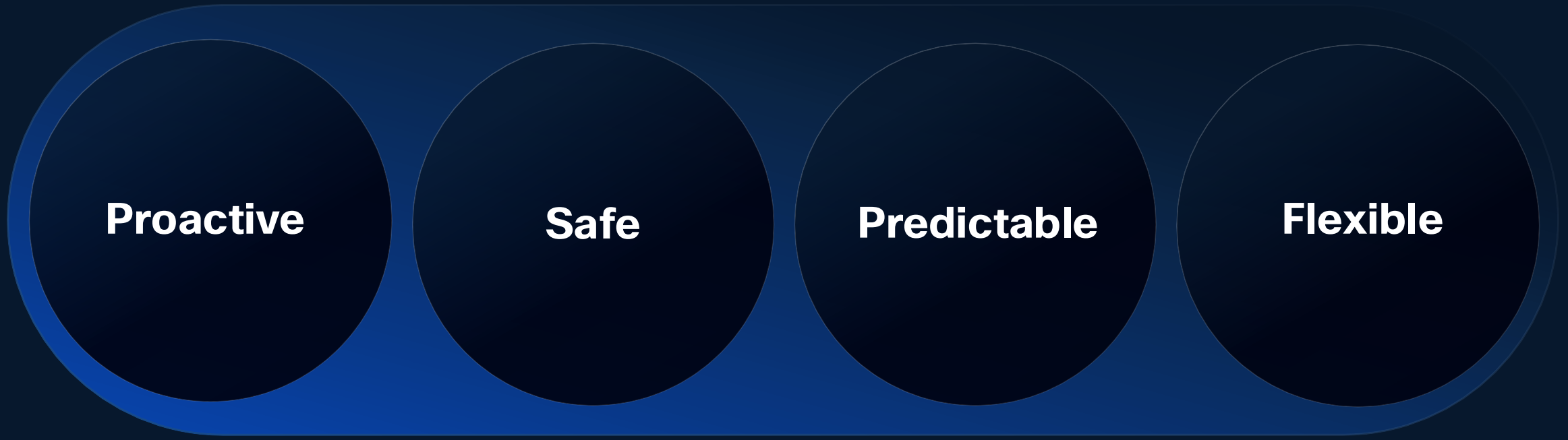
Trusted agents

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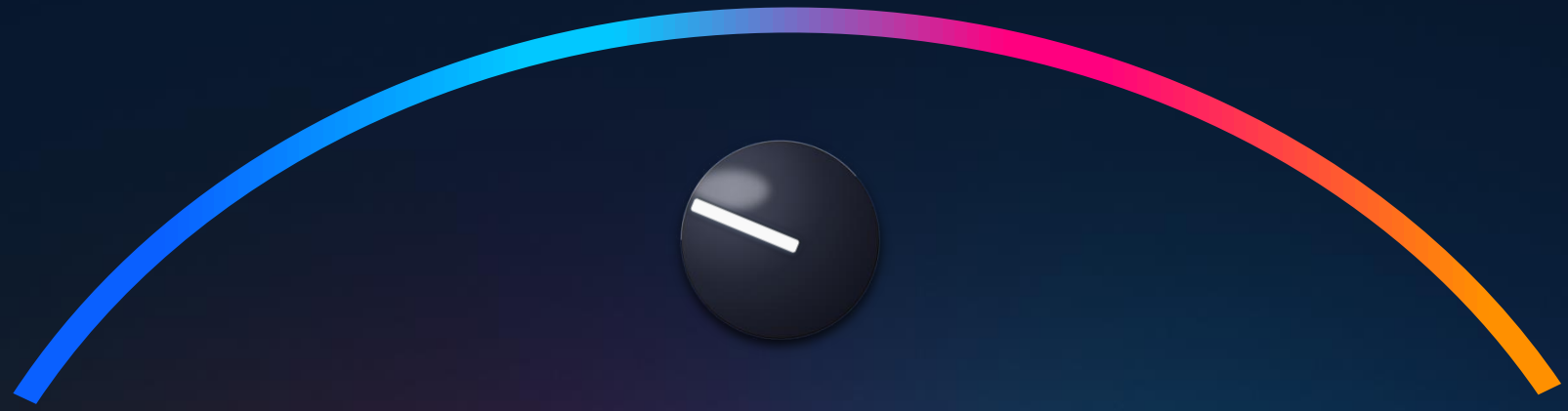
AgenticOps fundamentals

It’s not enough to just add an agent to the workflow.



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Where agents earn your trust



L1
Diagnose only
Show me why

L2
Recommend
Pick the fix

L3
Supervised autonomy
Execute after I click approve

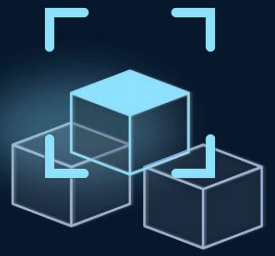
L4
Autonomous
Act within policy

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The Agentic Loop



Sense



Diagnose



Remediate



Validate



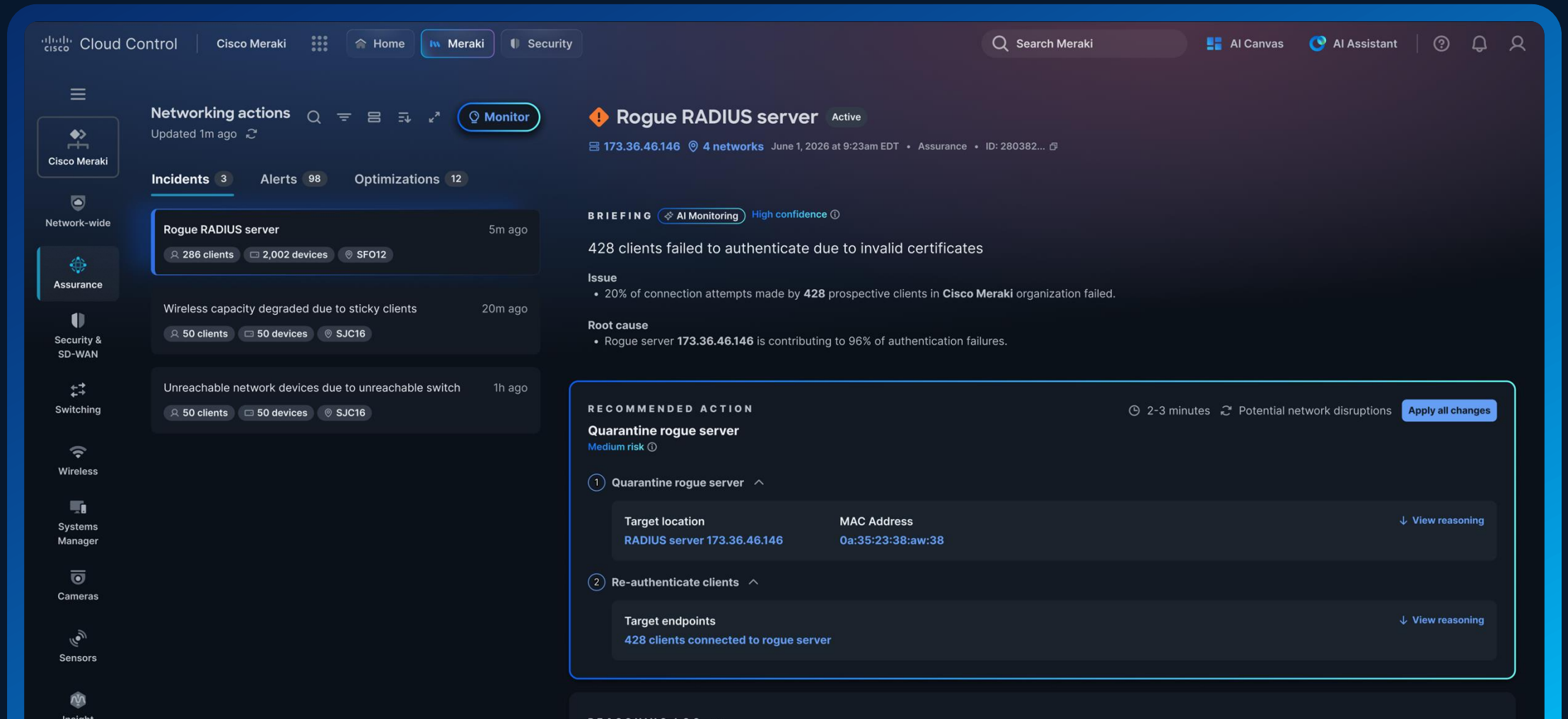
Deploy

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CONTROLLED AVAILABILITY

Introducing Actions

Root cause analysis and closed-loop remediation with trust and transparency



BETA

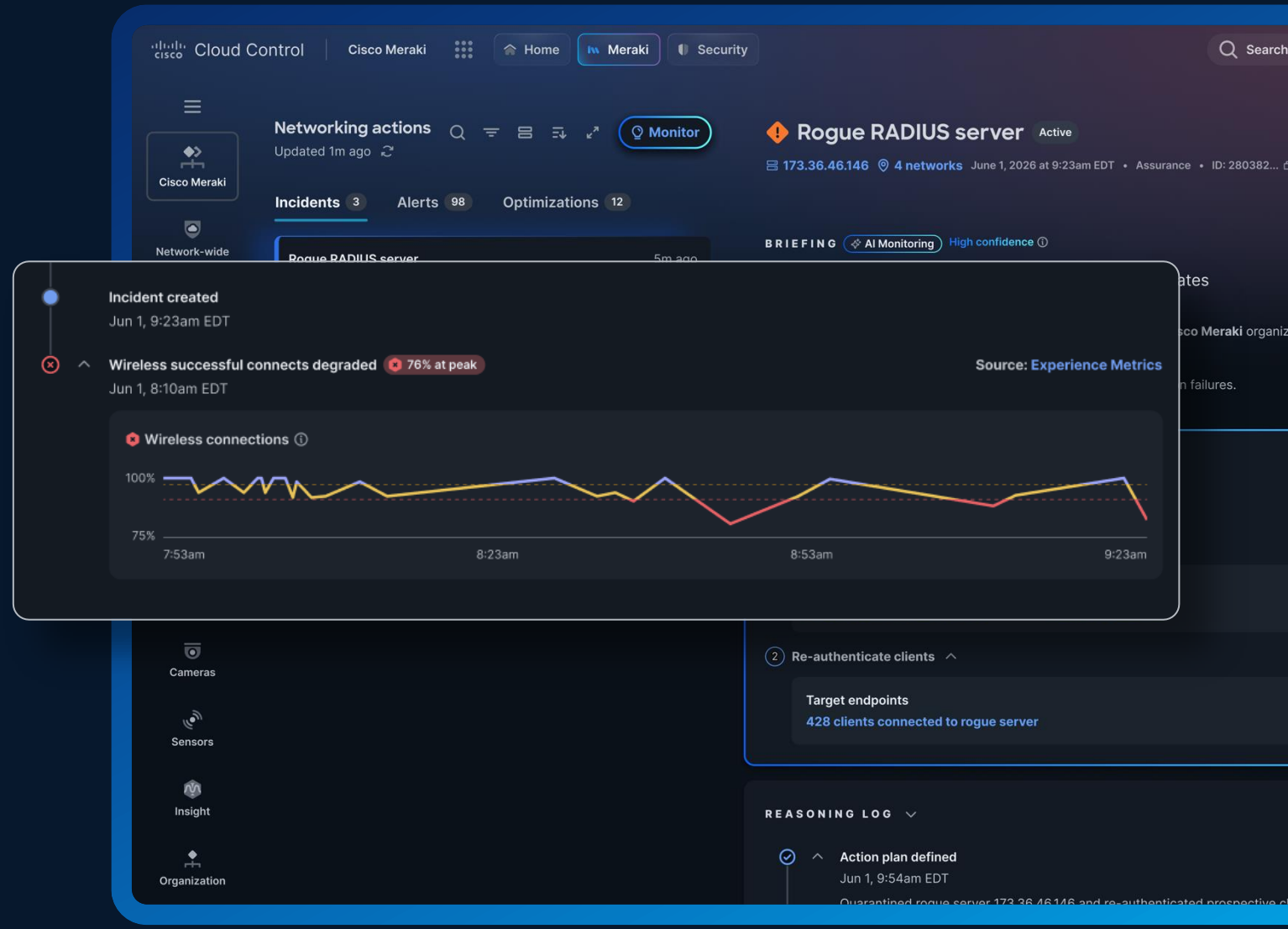
Enhanced Experience Metrics

Continuous real-time experience assessment

Monitors user outcomes and creates incidents

Shift from observing systems to understanding experiences

Collapses thousands of signals into a single view



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AVAILABLE

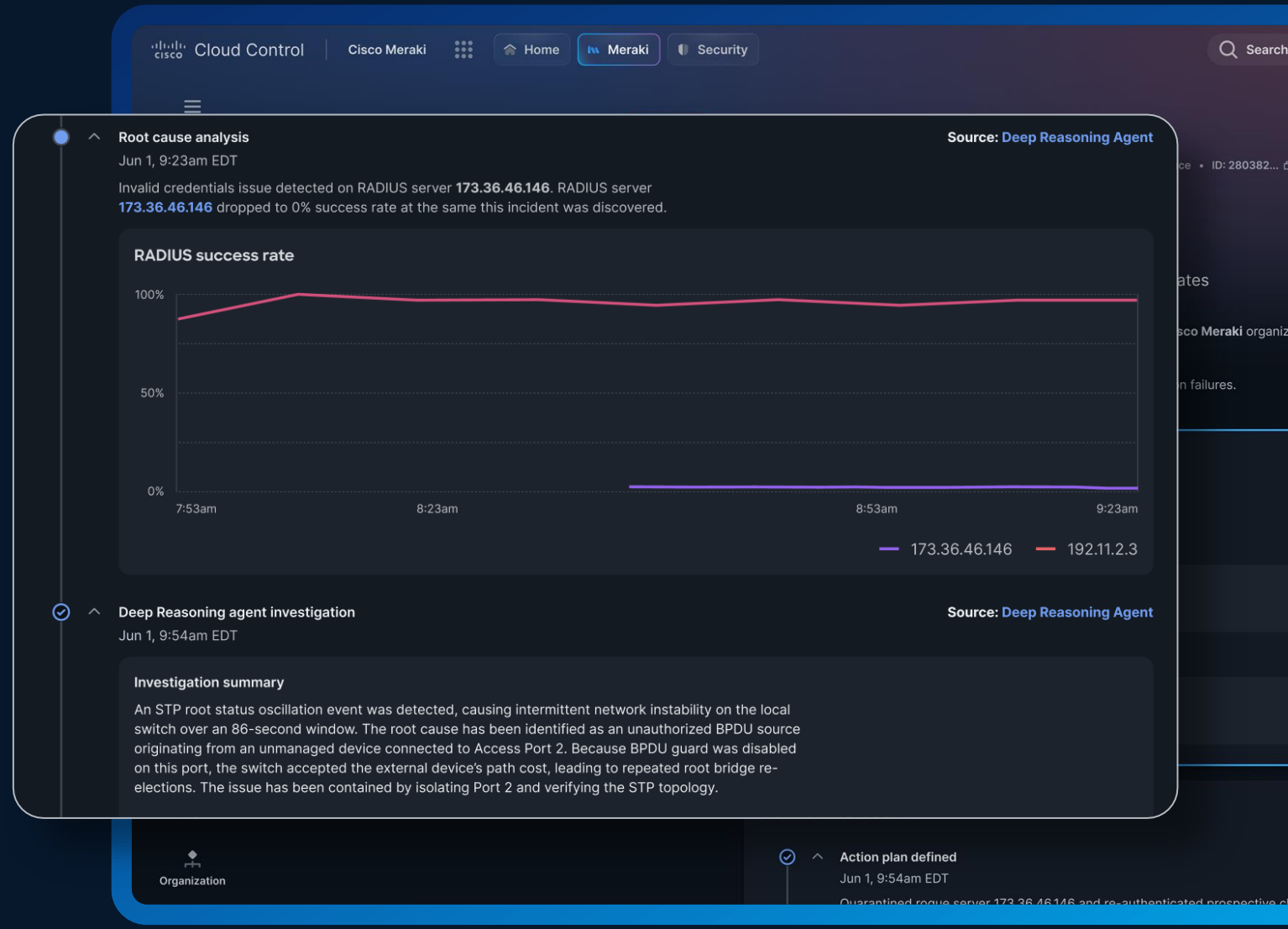
Deep Reasoning

Deeply investigates to identify root cause

Correlates symptoms, assesses impact, and refines conclusions for greater accuracy

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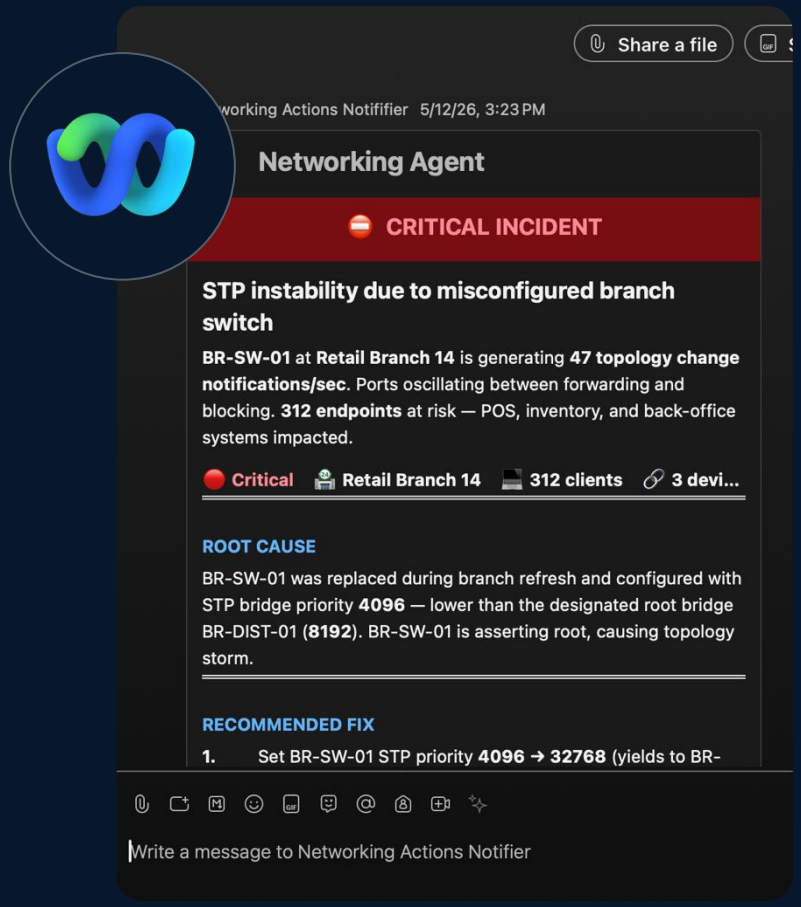
Available to agents and humans via the AI Assistant

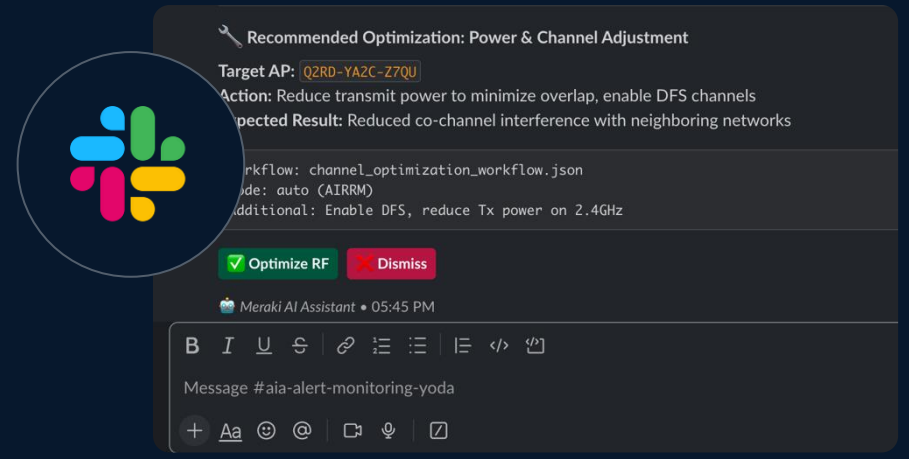


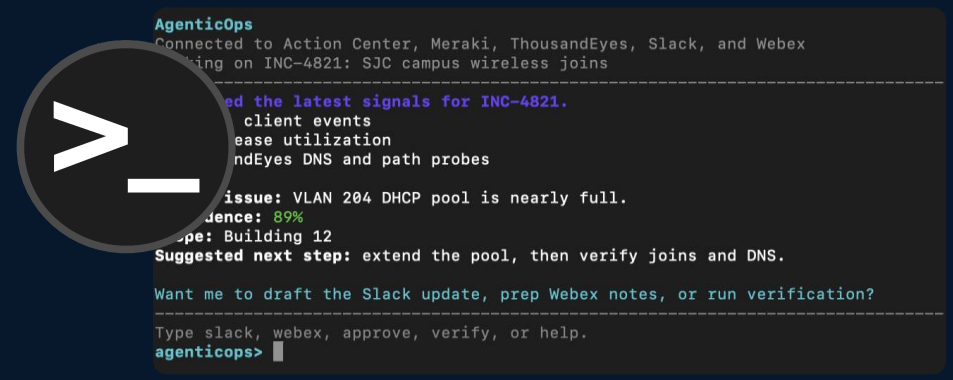
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Meeting you where you are

AgenticOps powered by Cisco Cloud Control







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Cloud Control Demo

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Cisco AgenticOps

WORK

AI Assistant

Co-thinking partner



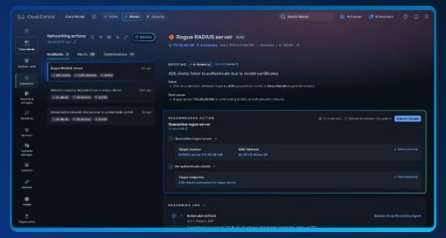
Cisco Cloud Control (US GA)
Catalyst Center (GA)
Meraki (GA)
ThousandEyes (GA)

AVAILABLE

DELEGATE

Cisco Agents

Digital employees



Actions (CA)

AVAILABLE

SCALE

MCP

Cisco Intelligence



Catalyst Center (BETA)
Meraki (BETA)
ThousandEyes (GA)

AVAILABLE

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