Connected intelligence collaboration at the intersection of people and AI

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Future of collaboration
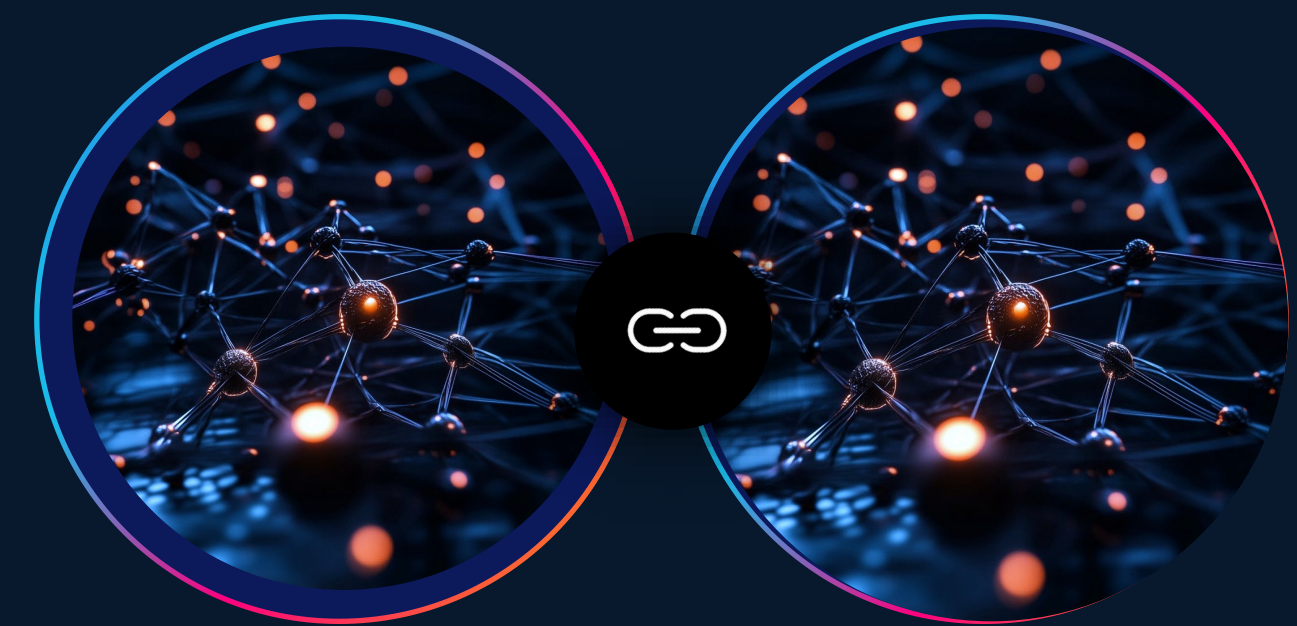
People & People

People & AI

AI & AI

Webex for AWS

CISCO
AI Assistant ⟷ Amazon Q index

Meeting You Where You Are with Ease and Intelligence

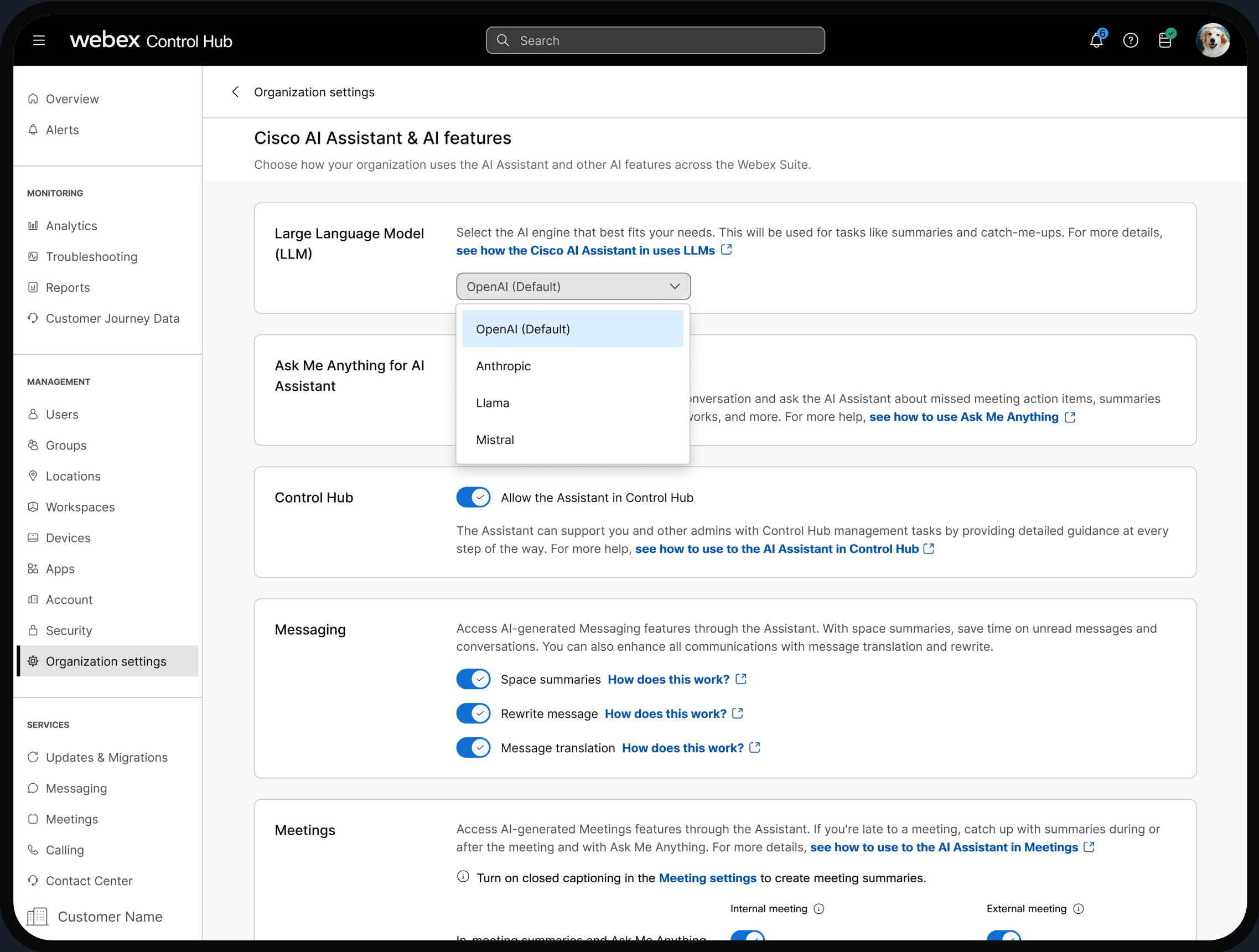# Bring Your Own Virtual Agent with Amazon Lex

Build Amazon Lex Virtual Agents seamlessly integrated with Webex Contact Center.

Amazon Lex

Confidential
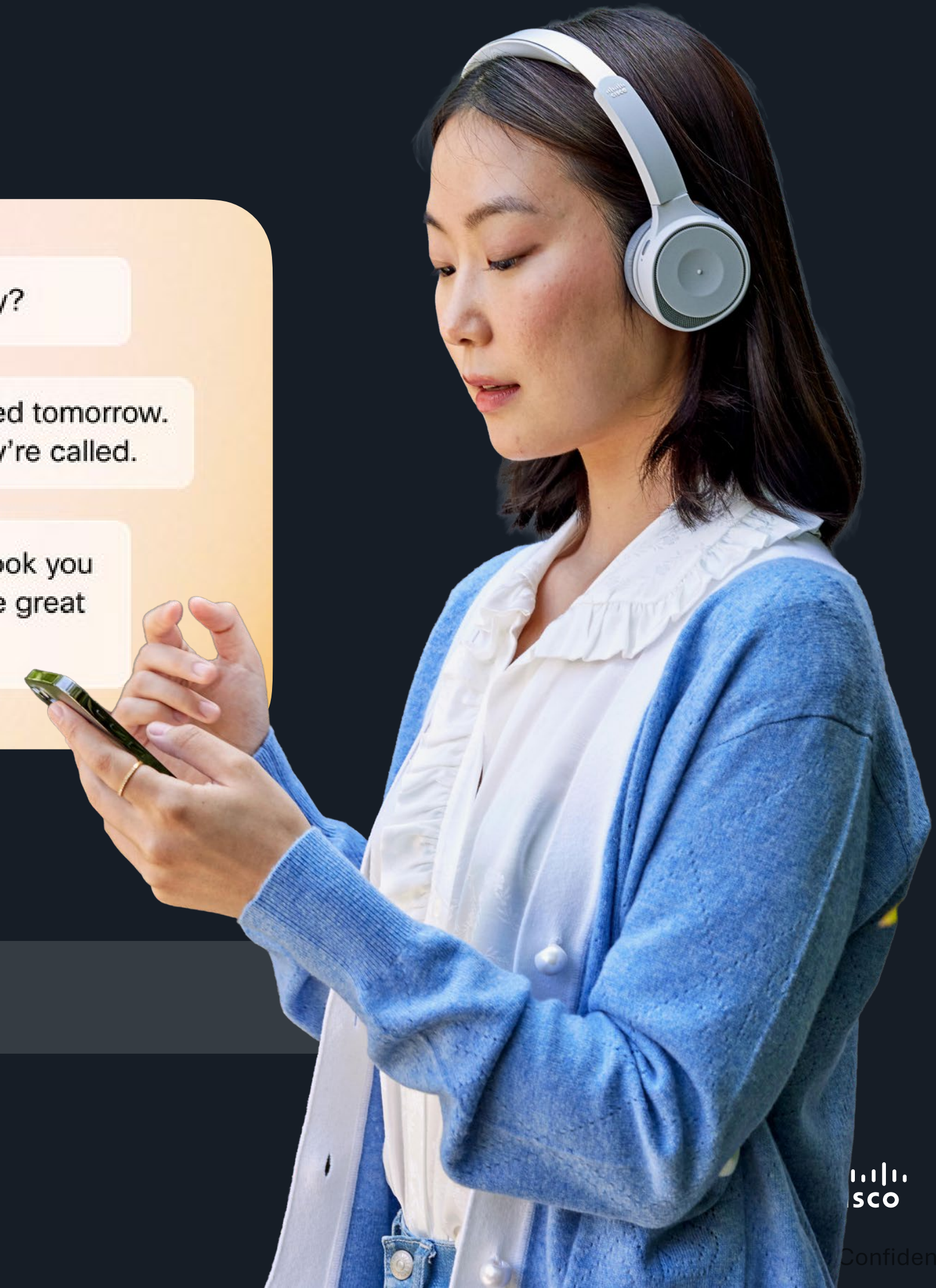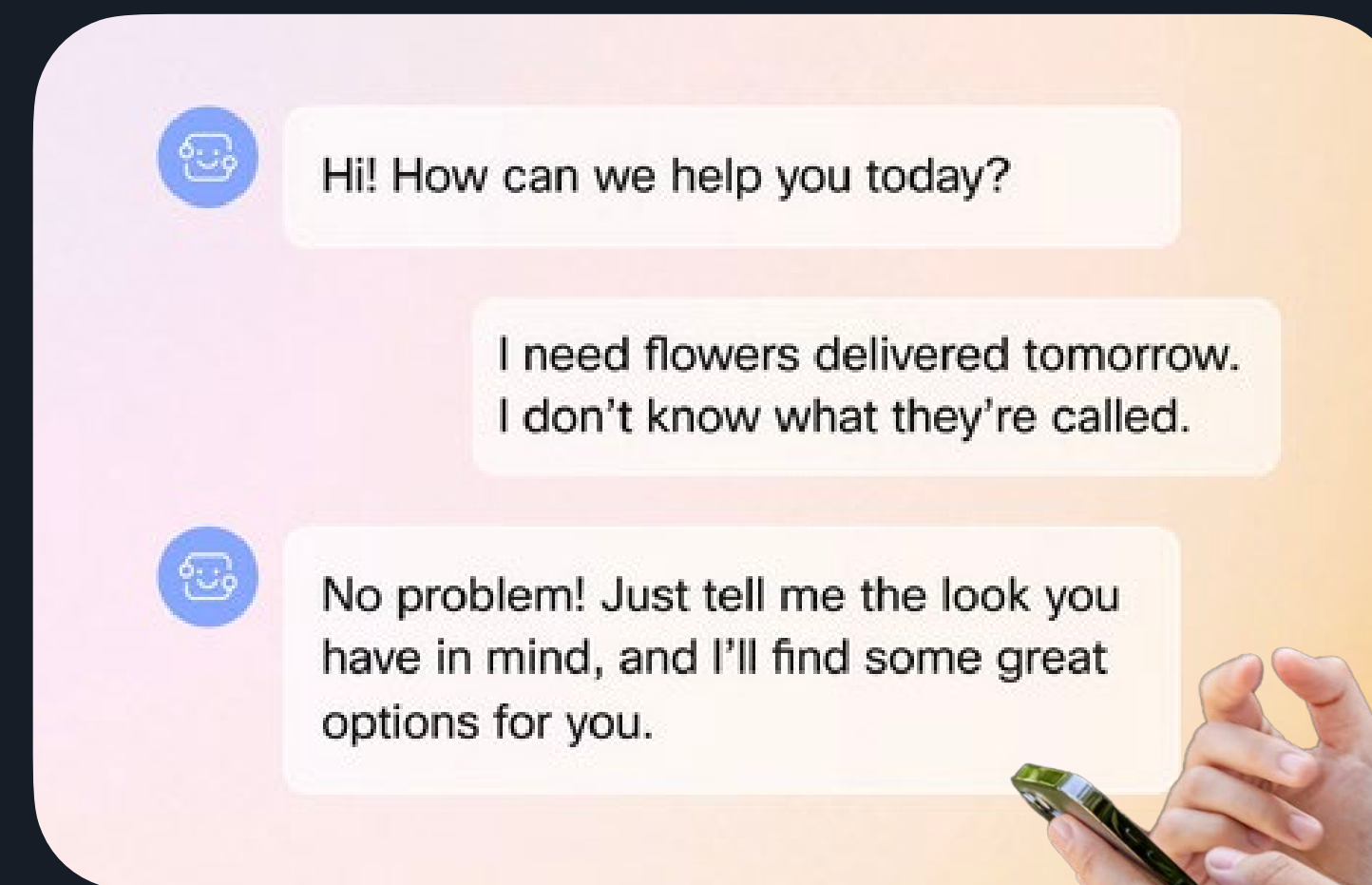
LLM Flexibility and Choice

Choose the Large Language Model (LLM) that best fits your AI security & privacy policies.

Amazon Bedrock

webex Control Hub

< Organization settings

Cisco AI Assistant & AI features

Choose how your organization uses the AI Assistant and other AI features across the Webex Suite.

Large Language Model (LLM)	Select the AI engine that best fits your needs. This will be used for tasks like summaries and catch-me-ups. For more details, see how the Cisco AI Assistant in uses LLMs
	OpenAI (Default) ⌄

OpenAI (Default)

Anthropic

Llama

Mistral

Ask Me Anything for AI Assistant — ...conversation and ask the AI Assistant about missed meeting action items, summaries ...works, and more. For more help, see how to use Ask Me Anything

Control Hub — ✅ Allow the Assistant in Control Hub

The Assistant can support you and other admins with Control Hub management tasks by providing detailed guidance at every step of the way. For more help, see how to use to the AI Assistant in Control Hub

Messaging — Access AI-generated Messaging features through the Assistant. With space summaries, save time on unread messages and conversations. You can also enhance all communications with message translation and rewrite.

✅ Space summaries How does this work?
✅ Rewrite message How does this work?
✅ Message translation How does this work?

Meetings — Access AI-generated Meetings features through the Assistant. If you're late to a meeting, catch up with summaries during or after the meeting and with Ask Me Anything. For more details, see how to use to the AI Assistant in Meetings

ⓘ Turn on closed captioning in the Meeting settings to create meeting summaries.

Internal meeting ⓘ   External meeting ⓘ

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Amazon & Cisco: Suite of Integrations to empower customers

- Amazon Q index | Webex AI Assistant

- Amazon Lex Connector | Cisco Contact Center

- LLM Choice via Amazon Bedrock | Webex Suite and Webex Contact Center

- Amazon Workspace (Thin Client) Webex Contact Center

- Amazon Workspaces | Webex Suite

- Amazon AppFabric Integration | Webex

Power your future

A modern foundation for an AI-ready future
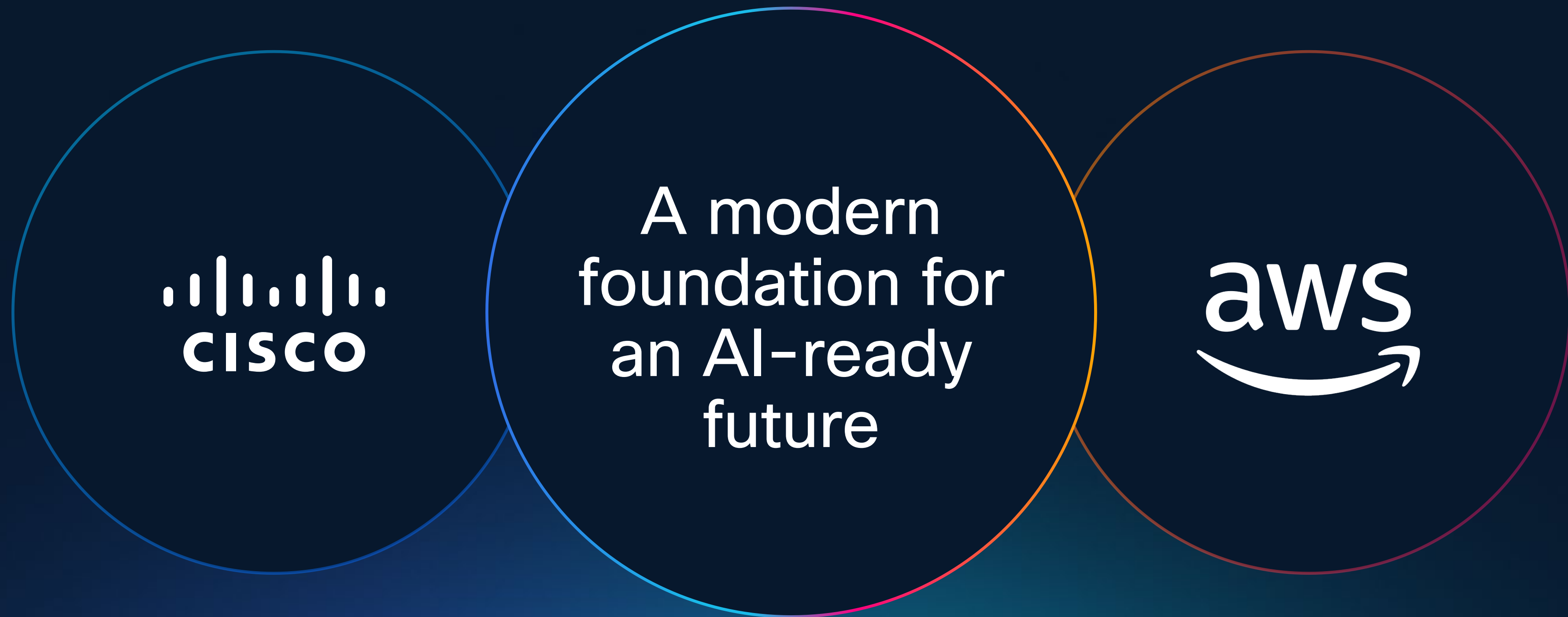
Webex uses over **95 AWS Services** including compute, storage, database, AI/ML, and analytics to power its collaboration tools.

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Simplify with aws marketplace

Choose from a **broad portfolio of Webex solutions**

Keep the **partners you know and trust**

Procure quickly with **flexible pricing and terms**

Use AWS committed spend to purchase

Deploy easily with **built-in speed and security**

Maintain control with **centralized governance**