



End User Obligations

- (1) End User agrees to comply with Cisco's Export Restrictions.
- (2) End User agrees to comply with Cisco's standard Software License Agreement located at Cisco.com for all Cisco software provided with any Service (including any upgrades, updates, patches, or Bug Fixes provided at a later time). End User further agrees to abide by Cisco's rules that govern the download of Cisco software, which state, amongst other things:
 - End User is only entitled to download Cisco software for the Cisco hardware chassis or device or the particular application software or signature file for which End User has paid the applicable software license fees; and
 - End User has a current and valid service contract that covers either the specific Cisco hardware chassis or device or application software for which End User is downloading software and/or the software image or subscription file (e.g., for Intrusion Detection System) that End User is downloading.
- (3) End User agrees to comply with terms and conditions provided in the Cisco Service Description, which are posted at www.cisco.com/go/servicedescriptions/.
- (4) End User agrees to maintain active service contract for Cisco hardware and application software as long as support services are required. In the event that continuous support coverage is not required for Cisco software or Cisco hardware, customer has the responsibility to cancel or opt out of any automatic contract renewal.
- (5) End User will keep all Cisco Confidential Information confidential.