

Cisco Cius for Mobile Collaboration in the Public Sector

At-A-Glance

What Is the Value of Mobile Collaboration?

The public sector workforce is increasingly mobile. Empowering mobile workers to be as effective and efficient in the field or at home as they would be in the office means giving them access to the same collaboration services, from any location. They need a secure, reliable, ultra-portable device providing real-time voice and video interaction, video on demand, presence (seeing which co-workers are on the phone or online), instant messaging, and access to departmental applications and information.

Built for business, government and education the Cisco® Cius™ tablet is a secure mobile collaboration tablet that empowers mobile public sector workers to maximize their productivity—from anywhere.

What Problems Does It Help Solve?

Unlike consumer tablets, the Cisco Cius provides the security features and reliability needed for the business of government and education. It overcomes traditional problems associated with mobile devices, such as:

- Only being able to conduct video calls with people using the same type of device
- Inability to use traditional thin clients for real-time video interactions or video on demand
- Risk of losing of sensitive information if the device is stolen or left behind
- Potential for security breach from interception of voice, video, or data as it is sent or received
- Possibility of data leakage when employees copy files

Cisco Cius Tablet

The first mobile collaboration tablet designed specifically for business, government and education, the Cisco Cius provides:

- **Flexible connectivity options:** Connect over wired, Wi-Fi, or 4G networks.
- **Collaboration tools:** Interact with coworkers, staff, and citizens using Cisco Show and Share® for video creation and access; Cisco WebEx® for virtual meetings, training, and events; Cisco Jabber® for presence and instant messaging; and Cisco Quad™ for enterprise social networking.
- **High-definition video (720p):** Initiate a telepresence session as easily as a phone call. The other party can use any standards-



based video endpoint, including Cisco TelePresence® Movi endpoint, Cisco TelePresence device, Cisco Unified IP Phone 9900, or a smartphone. In addition to the front-facing camera, the Cisco Cius tablet has a rear-facing camera to capture video or still images to share in real time or later.

- **Simple, intuitive user experience:** To collaborate, simply select a contact, and then click to call, initiate a videoconference, send an instant message, or launch a Cisco WebEx session.
- **Local or cloud computing:** For secure cloud-based computing, use the Cisco Cius as part of Cisco Virtual Experience Infrastructure (VXI). With this option, the Cius acts as a thin client, accessing applications and data stored on a Cisco Unified Computing System™ in the secure data center. If you lose a Cius tablet, the person who finds it cannot access your data because data is never physically stored on the tablet. You can also use the Cisco Cius like a laptop, installing Android applications available from the [Cisco AppHQ Store](#) or writing your own applications.

What Are the Benefits of Cisco Cius?

- Increase productivity for mobile public sector workers by giving them secure access to applications, collaboration tools, and video—anytime, from anywhere.
- Reduce costs by providing a single device that mobile workers can use to collaborate with co-workers, access virtual desktops, make video calls, and capture video. Unlike most other thin clients, the Cisco Cius tablet can also be used for telepresence and video on demand.
- Meet or exceed stringent government security requirements. The Cisco Cius protects sensitive information by encrypting it in motion and at rest. Public sector IT teams can also control whether the built-in camera is operational, lock USB ports to

prevent copying of data, and prevent employees from installing software that could carry malware.

- Reduce risk from loss or theft of tablet. When the Cisco Cius is used as a thin client, sensitive information is never stored on the tablet. Therefore, someone who finds a lost tablet will not see anything, including call records, because applications and data are stored in the agency data center, not on the tablet.
- Services from Cisco support the innovative Cisco Cius tablet. Services include:
 - **Cisco Accidental Damage Protection Service.** Worry-free product replacement. Guarantees hardware will be free of defects in material and workmanship.
 - **Enhanced Cisco Unified Communications Plan and Design Services** to help successfully deploy Cisco Cius.

Why Cisco?

Cisco provides end-to-end solutions for mobile collaboration, spanning the underlying medianet, the Cisco Unified Computing System as the cloud-computing platform for virtual desktops, video, and collaboration applications, and video endpoints ranging from the Cisco Cius tablet to immersive Cisco TelePresence systems. An integrated platform helps IT teams consistently deliver a high-quality user experience.

For More Information

To read more about Cisco Cius, visit: www.cisco.com/go/cius

To read a white paper about Cisco Mobile Collaboration solutions for government, visit: www.cisco.com/go/mobilecollabgov.