Connecting Law Enforcement, Courts, and Corrections

Cisco Connected Justice
The Value of Cisco Connected Justice

With shrinking budgets and rising caseloads, innovation can improve the way justice is delivered from law enforcement, to the court system, through corrections.

Cisco® Connected Justice provides a unified network platform to automate the justice workflow, removing the barriers between systems and facilitating the transfer of information, with rich communications through the different steps of the process. Connected Justice provides a number of benefits, with:

- Faster pace of justice
- Reduced costs
- Agility to work beyond the courthouse walls
- Improved public safety

Cisco Connected Justice: Law Enforcement

Integrating remote video and real-time collaboration at all levels of law enforcement allows agencies to:

- Control evidence
- Speed response time
- Reduce crime
- Control costs

With instant face-to-face collaboration, field personnel can reach experts and other resources without delay.

- E-warrants: Provide immediate access to courts from precinct or squad car
- Video arraignment: Reduces costs and safety issues of detainee transport
- Remote appearance: Eliminates travel and delays

Use Cisco Connected Justice to Provide Remote Services

- Arraignment
- Interpretation and translation
- Expert testimony
- Officer appearance for traffic and other minor offense cases
- Visitation
- Consultation
- Telehealth
- Education
Remote interpretation: Allows safety personnel to conduct field interviews without delays, no matter the language.

Situational awareness: Delivers video and instant field status to and from the scene.

Cisco Connected Justice: Courts

Cisco Connected Justice makes it possible to simplify court processes by improving collaboration. The solution also increases safety and security and makes it possible for courts to:

- Increase pace
- Reach beyond courthouse walls
- Control costs

Using video conferencing for court proceedings means we do not need to move the internee from internment, which reduces the risk of escape considerably.

—Benny Ericsson, IT architect, Prison and Probation Service, Sweden

By providing face-to-face collaboration, reducing the need to move inmates or bring in live interpreters, Cisco Connected Justice cuts the time and cost of travel.

- Remote adjudication: Speeds court services while it improves citizen access and satisfaction
- Remote testimony: Makes more effective use of resources and experts and improves public safety by reducing the need to transfer inmates
- Remote interpretation: Allows use of a central pool of interpreters, eliminating travel costs, improving access to specialized languages, and eliminating delays

Cisco Connected Justice: Corrections

Using Cisco collaboration technology to provide more efficient services to inmate populations enables correctional institutions to:

- Improve staff and prisoner safety
- Address overcrowding
• Improve inmate management
• Control contraband
• Facilitate visitation
• Reduce transportation and other costs

Face-to-face collaboration allows corrections facilities to improve services while decreasing costs and security risks.

• **Telehealth**: Provides remote access to practitioners, specialists, and emergency evaluations without requiring inmate transfer
• **Remote interpretation**: Facilitates faster response to medical, legal, or inmate management with immediate access to interpreter services
• **Remote arraignment/appearance**: Provides instant access to court and counsel without transport security concerns
• **Remote visitation**: Allows counsel and family members face-to-face interaction, while eliminating physical security and contraband concerns
• **Education**: Provides distance-learning opportunities for staff and inmates at a fraction of traditional face-to-face education costs

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Rather than swift justice, I would call it instant justice because it’s immediately available. We didn’t know we were pioneering because it just seemed easy.

—John W. Bull, Presiding Judge, San Antonio Municipal Court, City of San Antonio, Texas
How Can Cisco Services Help?

Cisco and its partners provide a comprehensive portfolio of smart services to help your organization plan, build, and run your Connected Justice implementation spanning the network, data center, and video collaboration applications. These services combine extensive networking expertise, deep knowledge, proven methodologies and tools, and proactive remote monitoring and support to realize the full value of the solution. Cisco’s award-winning technical support services offer direct, anytime access to Cisco engineers and an extensive range of technical resources. Cisco and partners deliver rapid issue resolution, flexible device-by-device coverage, and premium service options to help maximize operational efficiency. Learn more about Cisco Services at www.cisco.com/go/services.

For More Information

- Learn more about Cisco Connected Justice at www.cisco.com/go/govconnectedjustice
- Learn more about Cisco TelePresence® at www.cisco.com/go/telepresence

Instead of waiting at court to give evidence, police officers now report to their police station and are allocated a task that best fits in with the court schedule. This means that officers are productive while waiting to give evidence, and the Tasking Coordination Unit that oversees the daily running of a police division is able to use its resources more effectively. This is a very positive step that will lead to significant benefits in terms of productivity, cost reductions and, ultimately, a more efficient criminal justice system in Kent.

—Inspector Bob Platt, Kent Police, Kent England, United Kingdom